

Memorandum



CITY OF DALLAS

DATE July 26, 2024

TO Honorable Mayor and Members of the City Council

SUBJECT **City of Dallas Digital Divide RFCSP Procurement Status Update**

On September 28, 2023, the City of Dallas published a solicitation seeking experienced service providers for a long-term partnership to bridge the Digital Divide and enhance residents' quality of life through equitable access to digital resources.

Over the past months, the City of Dallas Technical evaluation team and Office of Procurement Services selected a short list of respondents based on their technical solutions and financial results. This was aligned with the stated goals and objectives of the published Request for Competitive Sealed Proposal (RFCSP) Broadband & Digital Divide Solicitation (Number BQZ23-00023217). The evaluation team set goals of cost control, financial and flexible growth, and long-term autonomous agile growth for the City of Dallas' technological infrastructure.

After careful evaluation of all the proposals from the respondents, staff presented me with a recommendation. As previously shared with you earlier this week, I made the decision to cancel the procurement for the immediate future. The most technical and cost-advantageous solution, based on the evaluation criteria, failed to meet the long-term and short-term objectives of the City of Dallas. Although the City will re-evaluate the direction for this long-term solution, this decision does not reflect the quality of the submitted solutions or vendors.

Despite the cancellation of the current procurement, City staff remains dedicated to addressing the current and long-term challenges of implementing an affordable, cost-effective, and agile digital divide solution. This commitment aims to enable all City of Dallas departments to deliver digital services to residents while adopting technologies that will support Dallas's effort to remain a first-class Smart City.

To achieve this, we will continue to conduct research and work on reimagining a solution that aligns with the stated goals and objectives while taking into account business requirements, current and future market financing, and the City's fiscal climate.

DATE July 26, 2024
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PAGE **2 of 2**

Should you have any questions or concerns, please contact Donzell Gipson, Assistant City Manager (I) at donzell.gipson@dallas.gov.

Service First, Now!



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