

PUBLIC SAFETY AND CRIMINAL JUSTICE
DALLAS CITY COUNCIL COMMITTEE AGENDA

MONDAY, FEBRUARY 26, 2018
CITY HALL
COUNCIL BRIEFING ROOM, 6ES
1500 MARILLA STREET
DALLAS, TEXAS 75201
11:00 A.M. – 12:30 P.M.

2018 FEB 22 PM 4: 02

CITY SECRETARY
DALLAS, TEXAS

Chair, Council Member B. Adam McGough
Vice Chair, Council Member Philip T. Kingston
Domestic Violence Task Force Chair, Council Member Jennifer S. Gates
Mayor Pro Tem Dwaine R. Caraway
Deputy Mayor Pro Tem Adam Medrano
Council Member Sandy Greyson
Council Member Kevin Felder

Call to Order

1. February 12, 2018 PSCJ Committee Meeting Minutes
2. School Security and Emergency Preparedness
David Pughes, First Executive Assistant Chief
Dallas Police Department
3. Public Safety Dashboards
Jon Fortune, Assistant City Manager
City Manager's Office
4. End Panhandling Now Campaign
Nadia Chandler Hardy
Chief of Community Services

Jessica Galleshaw, Assistant Director
Office of Community Care

Jon Fortune, Assistant City Manager
City Manager's Office

David Pughes, First Executive Assistant Chief
Dallas Police Department
5. Committee Action Matrix
Jon Fortune, Assistant City Manager
City Manager's Office

Adjourn



B. Adam McGough, Chair
Public Safety and Criminal Justice Committee

A closed executive session may be held if the discussion of any of the above agenda items concerns one of the following:

1. seeking the advice of its attorney about pending or contemplated litigation, settlement offers, or any matter in which the duty of the attorney to the City Council under the Texas Disciplinary Rules of Professional Conduct of the State Bar of Texas clearly conflicts with the Texas Open Meetings Act. [Tex. Govt. Code §551.071]
2. deliberating the purchase, exchange, lease, or value of real property if deliberation in an open meeting would have a detrimental effect on the position of the city in negotiations with a third person. [Tex. Govt. Code §551.072]
3. deliberating a negotiated contract for a prospective gift or donation to the city if deliberation in an open meeting would have a detrimental effect on the position of the city in negotiations with a third person. [Tex. Govt. Code §551.073]
4. deliberating the appointment, employment, evaluation, reassignment, duties, discipline, or dismissal of a public officer or employee; or to hear a complaint or charge against an officer or employee unless the officer or employee who is the subject of the deliberation or hearing requests a public hearing. [Tex. Govt. Code §551.074]
5. deliberating the deployment, or specific occasions for implementation, of security personnel or devices. [Tex. Govt. Code §551.076]
6. discussing or deliberating commercial or financial information that the city has received from a business prospect that the city seeks to have locate, stay or expand in or near the city and with which the city is conducting economic development negotiations, or deliberating the offer of a financial or other incentive to a business prospect. [Tex. Govt. Code §551.087]
7. deliberating security assessments or deployments relating to information resources technology, network security information, or the deployment or specific occasions for implementations of security personnel, critical infrastructure, or security devices. [Tex. Govt. Code §551.089]

NOTICE: Handgun Prohibition Notice for Meetings of Governmental Entities

"Pursuant to Section 30.06, Penal Code (trespass by license holder with a concealed handgun), a person licensed under Subchapter H, Chapter 411, Government Code (handgun licensing law), may not enter this property with a concealed handgun."

"De acuerdo con la sección 30.06 del código penal (ingreso sin autorización de un titular de una licencia con una pistola oculta), una persona con licencia según el subcapítulo h, capítulo 411, código del gobierno (ley sobre licencias para portar pistolas), no puede ingresar a esta propiedad con una pistola oculta."

"Pursuant to Section 30.07, Penal Code (trespass by license holder with an openly carried handgun), a person licensed under Subchapter H, Chapter 411, Government Code (handgun licensing law), may not enter this property with a handgun that is carried openly."

"De acuerdo con la sección 30.07 del código penal (ingreso sin autorización de un titular de una licencia con una pistola a la vista), una persona con licencia según el subcapítulo h, capítulo 411, código del gobierno (ley sobre licencias para portar pistolas), no puede ingresar a esta propiedad con una pistola a la vista."

Public Safety and Criminal Justice Committee Minutes

Meeting Date: Monday, February 12, 2018

Convened: 11:02 A.M.

Adjourned: 12:02 P.M.

Committee Members Present:

Council Member B. Adam McGough, Chair
Council Member Philip T. Kingston, Vice Chair
Mayor Pro Tem Dwaine R. Caraway
Deputy Mayor Pro Tem Adam Medrano
Council Member Jennifer S. Gates
Council Member Sandy Greyson
Council Member Kevin Felder

Committee Members Absent:

Other Council Members Present:

AGENDA:

Call to Order

1. January 22, 2018 PSCJ Committee Meeting Record

Presenter(s): Council Member B. Adam McGough, Chair
Information Only:

Action Taken/Committee Recommendation(s):

A motion was made to approve the January 22, 2018 meeting record.

Motion made by: Vice Chair Kingston

Item passed unanimously:

Item failed unanimously:

Motion Seconded by: CM Greyson

Item passed on a divided vote:

Item failed on a divided vote:

2. OEM Strategic Priorities

Presenter(s): Managing Director, Rocky Vaz, OEM
Information Only:

Action Taken/Committee Recommendation(s):

Staff provided the Committee with an overview of the Office of Emergency Management's proposed FY18 and FY19 strategic priorities. Some of those include establishing a back-up 911 Center and EOC, complete regular testing and maintenance on public warning systems, and provide CERT classes in Spanish.

Motion made by:

Item passed unanimously:

Item failed unanimously:

Motion Seconded by:

Item passed on a divided vote:

Item failed on a divided vote:

3. CTS Strategic Priorities

Presenter(s): Director Gloria Carter, CTS

Information Only:

Action Taken/Committee Recommendation(s):

Staff provided the Committee with an overview of the Court and Detention Services' proposed FY18 and FY19 strategic priorities. Some of those included assessing the court docket workload and capacity, review of the Jail Services MOA, and improving online and remote payment options. As it relates to the Marshal's Office, work will be done to improve warrant clearance rates and addressing large amounts of unresolved warrants and reduce illegal dumping. MPT Caraway would like staff to see about creating an app to help with payments. CM Felder requested a council district breakdown of the number of unresolved warrants and possibly increasing the warrant round-up from two to four.

Motion made by:

Item passed unanimously:

Item failed unanimously:

Motion Seconded by:

Item passed on a divided vote:

Item failed on a divided vote:

4. Update on Police Station Security Enhancements

Presenter(s): Director Errick Thompson, EBS

Information Only:

Action Taken/Committee Recommendation(s):

Staff provided the Committee with an update on the current status of the DPD substation security enhancements. Lobby security enhancements have been completed at four out of the seven substations. The Jack Evans HQ lobby renovation is scheduled to be completed in May 2018. Funds from the 2017 Bond Program is exterior-focused and builds upon improving security at the substations and HQ. This will include parking lot security/fencing, controlled access gates, and bollards. CM Greyson would like to get pictures on how the NC substation parking lot would look with the enhancements. A request for a construction timeline on the fencing was requested by MPT Caraway and Chair McGough stressed that the completion of all security enhancements at each substation is a top priority.

Motion made by:

Item passed unanimously:

Item failed unanimously:

Motion Seconded by:

Item passed on a divided vote:

Item failed on a divided vote:

5. Committee Action Matrix

Presenter(s): ACM Jon Fortune, CMO

Information Only:

Action Taken/Committee Recommendation(s):

Staff provided the Committee with responses to the requests/questions asked during previous Committee meetings along with an updated action matrix.

Motion made by:

Item passed unanimously:

Item failed unanimously:

Motion Seconded by:

Item passed on a divided vote:

Item failed on a divided vote:

6. Upcoming Agenda Item(s)

Presenter(s): Council Member B. Adam McGough, Chair

Information Only:

Action Taken/Committee Recommendation(s):

The Chair moved the upcoming February 14, 2018 Council Agenda items forward to full Council. No voting action was taken.

Motion made by:

Item passed unanimously:

Item failed unanimously:

Motion Seconded by:

Item passed on a divided vote:

Item failed on a divided vote:

APPROVED BY:

ATTEST:

B. Adam McGough, Chair
Public Safety and Criminal Justice Committee

Crystal Lee, Coordinator
Public Safety and Criminal Justice Committee

DRAFT

Memorandum



CITY OF DALLAS

DATE February 22, 2018

TO Honorable Members of the Public Safety and Criminal Justice Committee

SUBJECT **School Security and Emergency Preparedness**

On Monday, February 22, 2018, you will be briefed on School Security and Emergency Preparedness by representatives from the Dallas Police Department. There will also be representatives attending the committee meeting from the Dallas Independent School District Police Department and Richardson Independent School District. The briefing will address the types of training conducted by the Dallas Police Department to prepare officers to deal with emergencies in a school. The material also contains information on the cooperative training among agencies for a unified and coordinated response and describes future training that includes a School Violence Joint Functional Exercise.

The briefing materials are attached for your review.

Please contact me if you have any questions or need additional information.

A handwritten signature in black ink that reads "Jon Fortune".

Jon Fortune
Assistant City Manager

[Attachment]

cc: Honorable Mayor and Members of the City Council
T.C. Broadnax, City Manager
Lary Casto, City Attorney
Craig D. Kinton, City Auditor
Billerae Johnson, City Secretary (Interim)
Daniel F. Solis, Administrative Judge
Kimberly Bizzor Tolbert, Chief of Staff to the City Manager
Majed A. Al-Ghafry, Assistant City Manager

Jo M. (Jody) Puckett, Assistant City Manager (Interim)
Joey Zapata, Assistant City Manager
M. Elizabeth Reich, Chief Financial Officer
Nadia Chandler Hardy, Chief of Community Services
Raquel Favela, Chief of Economic Development & Neighborhood Services
Theresa O'Donnell, Chief of Resilience
Directors and Assistant Directors

School Security and Emergency Preparedness

Public Safety and Criminal Justice

February 26, 2018

**Executive Assistant Chief David Pughes
Dallas Police Department**

**Chief of Police Craig Miller
Dallas Independent School District**

**Head of Security Luther Robinson
Richardson Independent School District**



School Security and Emergency Preparedness

- DPD Training History
- The Dallas Police Department has been participating in active shooter training since the school shooting at Columbine High School in 1999.
- Active shooter training instructs officers to immediately respond to the threat.
- There is not time to wait for specialized units such as SWAT to arrive.

School Security and Emergency Preparedness

- The training takes place for both recruits in the academy and officers currently in-service.
- Officers receive active shooter training through:
 - Reality Based Training
 - Simulator Training
 - Specialized Training from SWAT



School Security and Emergency Preparedness

Collaboration with Agencies

- Training from SWAT officers:
 - All patrol Crime Response Teams
 - D.I.S.D. Police Department
 - Mesquite Police Department
- Collaborative training with DFR personnel
 - Reality based training – team entry into warm zones



School Security and Emergency Preparedness

- The officers not only received specialized training but also have special protective equipment.
 - Specially equipped Tahoe's
 - Ballistic Helmets
 - Ballistic Vests
 - Ballistic Shields
 - Medical kits



School Security and Emergency Preparedness

- Continued Preparation and Training
 - March 2, 2018 DPD and OEM is hosting a School Violence Joint Functional Exercise
- The purpose of this joint exercise:
 - Evaluate current plans, policies, and procedures for responding to a school emergency utilizing multiple resources.
 - Coordination between Dallas First Responders and the Independent School Districts of Dallas, Plano, and Richardson.

School Security and Emergency Preparedness

- Keeping students safe is a top priority for DPD in 2018
- Continued Preparation and Training
- Following the joint exercise the department will coordinate further cooperative and practical training with:
 - Independent School Districts
 - Dallas County Community College
 - Universities and Colleges



School Security and Emergency Preparedness

Public Safety and Criminal Justice

February 26, 2018

**Executive Assistant Chief David Pughes
Dallas Police Department**

**Chief of Police Craig Miller
Dallas Independent School District**

**Head of Security Luther Robinson
Richardson Independent School District**



Memorandum



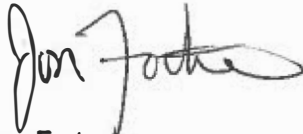
DATE February 22, 2018
TO Honorable Members of the Public Safety and Criminal Justice Committee
SUBJECT **Public Safety Dashboards**

On Monday, February 26, 2018 you will be presented with the January 2018 Public Safety Dashboards for the Dallas Police, Fire-Rescue and the Court and Detention Services Departments.

The dashboards are intended to provide a comprehensive snap shot of performance measures, critical areas of concerns, and staffing levels each month. You will be able to use the dashboards to monitor trends and focus on areas that need immediate attention.

The Public Safety Dashboards are attached for your review.

Please contact me if you have any questions or need additional information.



Jon Fortune
Assistant City Manager

[Attachment]

cc: Honorable Mayor and Members of the City Council
T.C. Broadnax, City Manager
Larry Casto, City Attorney
Craig D. Kinton, City Auditor
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Raquel Favela, Chief of Economic Development & Neighborhood Services
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Directors and Assistant Directors

Dallas Police Dashboard 1/31/2018

FY17-18 BUDGET

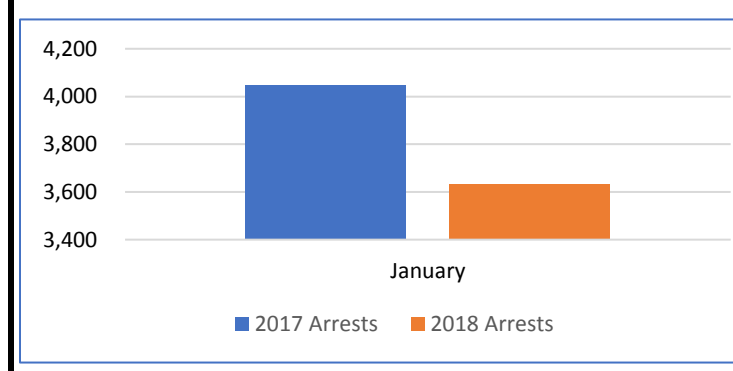
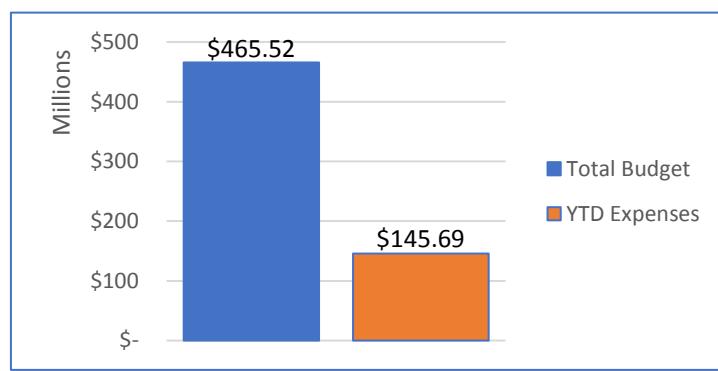
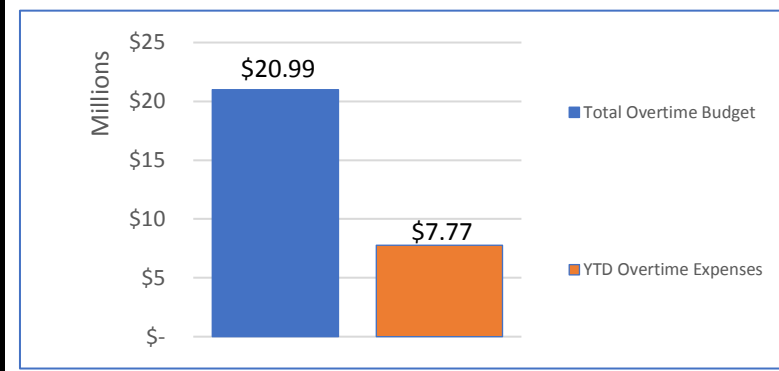
UNIFORM CRIME REPORTING

Sworn Overtime*

Total Budget

Total Arrests

Crime****



City-Wide Total Year to Date January 1st - January 31st

Offense	2018	2017	Count DIFF	% Change	Clearance Rate
Murder	9	17	-8	-47.06%	122.2%
Sexual Assault	85	58	27	46.55%	50.6%
Agg Assault	367	419	-52	-12.41%	17.5%
Robbery Business	56	82	-26	-31.71%	25.0%
Robbery Individual	264	321	-57	-17.76%	15.9%
Sub-Total	781	897	-116	-12.93%	41.7%
Burglary Business	370	309	61	19.74%	3.8%
Burglary Residence	434	634	-200	-31.55%	6.7%
Theft	2,046	2,164	-118	-5.45%	8.1%
UUMV	783	700	83	11.86%	11.1%
Sub-Total	3,633	3,807	-174	-4.57%	8.1%
Total	4,414	4,704	-290	-6.16%	14.1%

SWORN STAFFING AND HIRING

PATROL PERFORMANCE YTD

Function	2018 Actual	2017 Actual	2016 Actual
CBD	99	98	108
Central	196	196	228
NW	216	218	263
SE	310	310	334
SW	274	277	311
NE	314	315	346
NC	182	183	222
SC	287	291	306
Patrol Total	1,878	1,888	2,118
Strategic Deployment**	418	420	434
Investigations	307	307	355
Administrative	293	304	304
Support***	140	139	151
Total	3,036	3,058	3,362

Crime Change by Division			Response time	
Violent Crime	Property Crime	Total	Priority 1	Priority 2
-26.32%	-1.01%	-4.39%	8.01	20.62
-40.74%	-0.70%	-7.04%	10.36	25.52
-10.05%	-22.05%	-19.05%	8.05	17.92
4.69%	-17.21%	-12.87%	7.87	21.36
-14.97%	-14.53%	-14.61%	8.89	23.93
64.86%	0.99%	6.32%	9.45	23.56
-24.18%	-39.57%	-35.51%	9.60	27.04

City-Wide Total Month to Date January 1st - January 31st

Offense	This Month	This Month LY	Count DIFF	% Change	Clearance Rate
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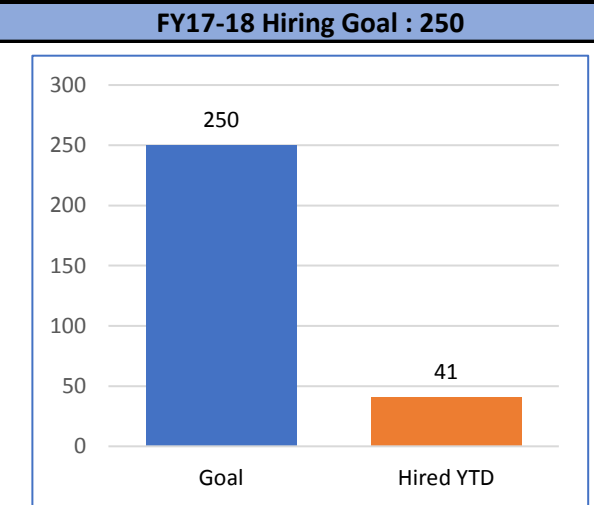
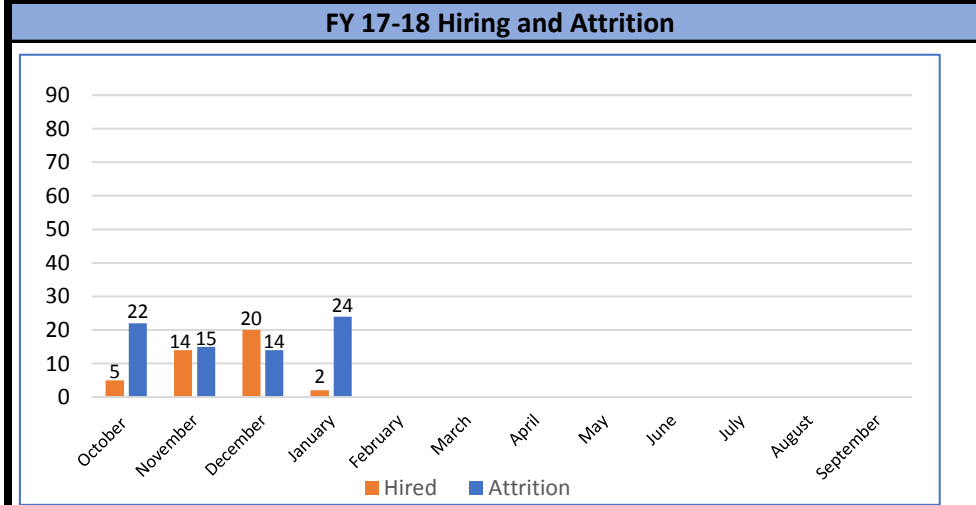
Complaint Type	2018 YTD	2017 YTD	2016 YTD
Investigations Completed	13	263	278
Use of Force Complaints Received	0	30	25

Special Assignment			Task Force Staffing		
Assigned	Temporary Special Assignment	Actual	Assigned	Task Force Assigned	Actual
Patrol	1,878	119	1,759	Strategic Deployment	418
					37
					381

COMMUNICATIONS

911 Call Center Information

911 Calls YTD	January Avg Answer	January Service Level
167,611	4 Seconds	93.00%



Top 911 Calls

Type	Calls YTD	January-2018	January-2017
Major Disturbance	8,055	8,055	8,807
Other Incidents	3,958	3,958	4,751
Other Escalated	3,608	3,608	3,808
Suspicious Person	2,331	2,331	2,691
Minor Accident	1,815	1,815	2,197
Business Alarm	1,577	1,577	1,309
Loud Music	1,386	1,386	1,485
Major Accident	1,245	1,245	1,250
Burg Motor Veh	1,105	1,105	1,171
911 Hang-up	696	696	828

911 Operator Staffing

Trainee	Operator	Actual	Authorized
16	96	112	122

Dispatched Calls and Response Time

Month to Date January 31st	Priority 1 Response Time	Priority 2 Response Time	Priority 3 Response Time	Priority 4 Response Time	Total Dispatched 911 Calls
2018	8.83	22.77	66.55	86.68	44,218
2017	8.19	20.25	55.51	65.26	48,040

Notes:

*Sworn overtime attributed to Late Relief, Court Overtime, Love Field Overtime, State/Federal Task Forces, Grants i.e. (STEP for Traffic), Special Task Force OT (Summer Crime Initiative). Savings offset from heightened attrition.

**Strategic Deployment includes the following units - Narcotics, Vice and Tactical/SWAT

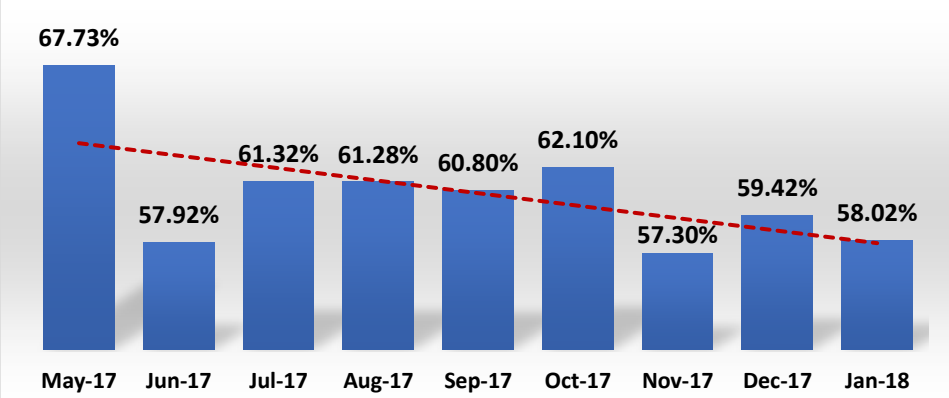
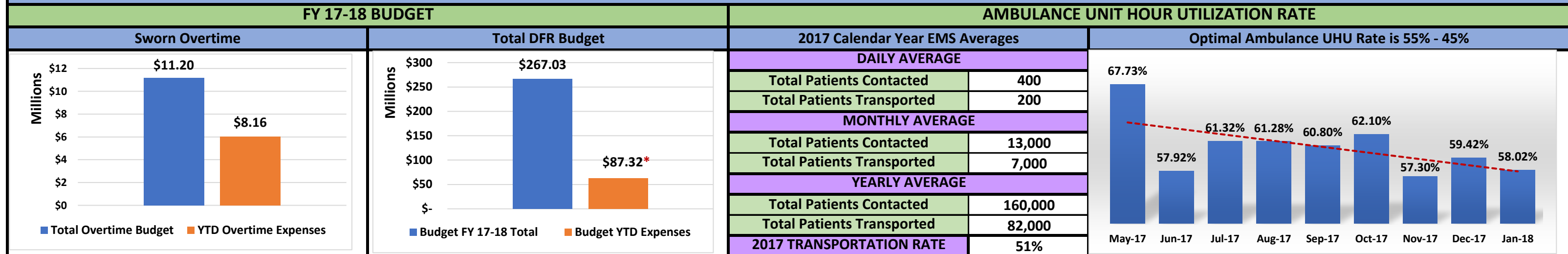
***Support includes the following units - Communications, Auto Pound and Property Unit

****Clearance Rates - When the homicide clearance rate exceeds 100% in any given month, that is because credit for solving a murder is given when the murder is actually solved. So if there is an open investigation for a murder offense that occurred in 2016 and the case is solved in 2017, the credit for the murder is taken in 2017

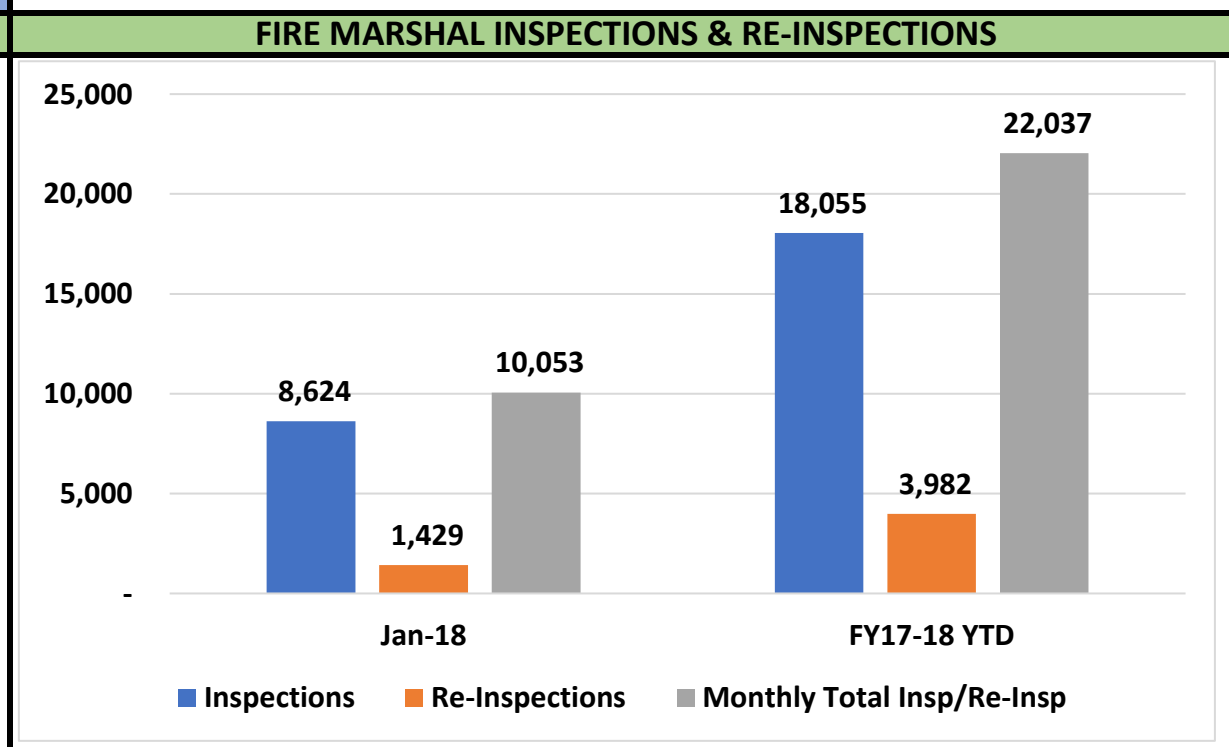
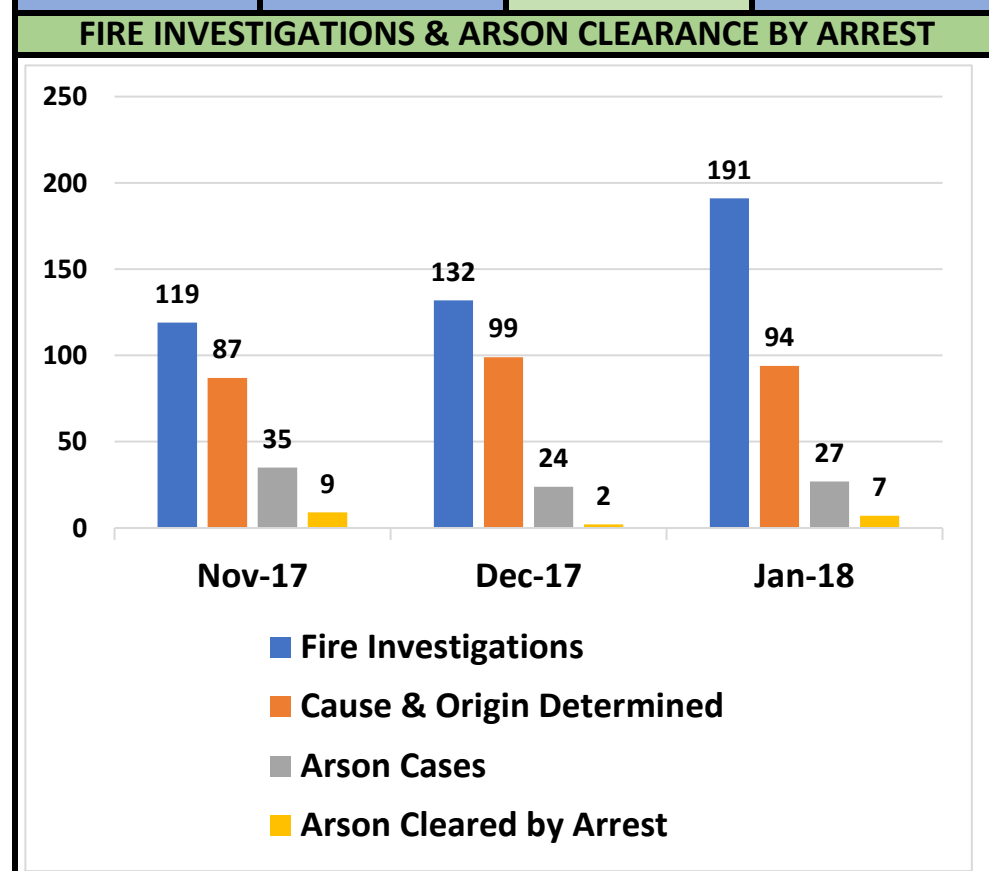
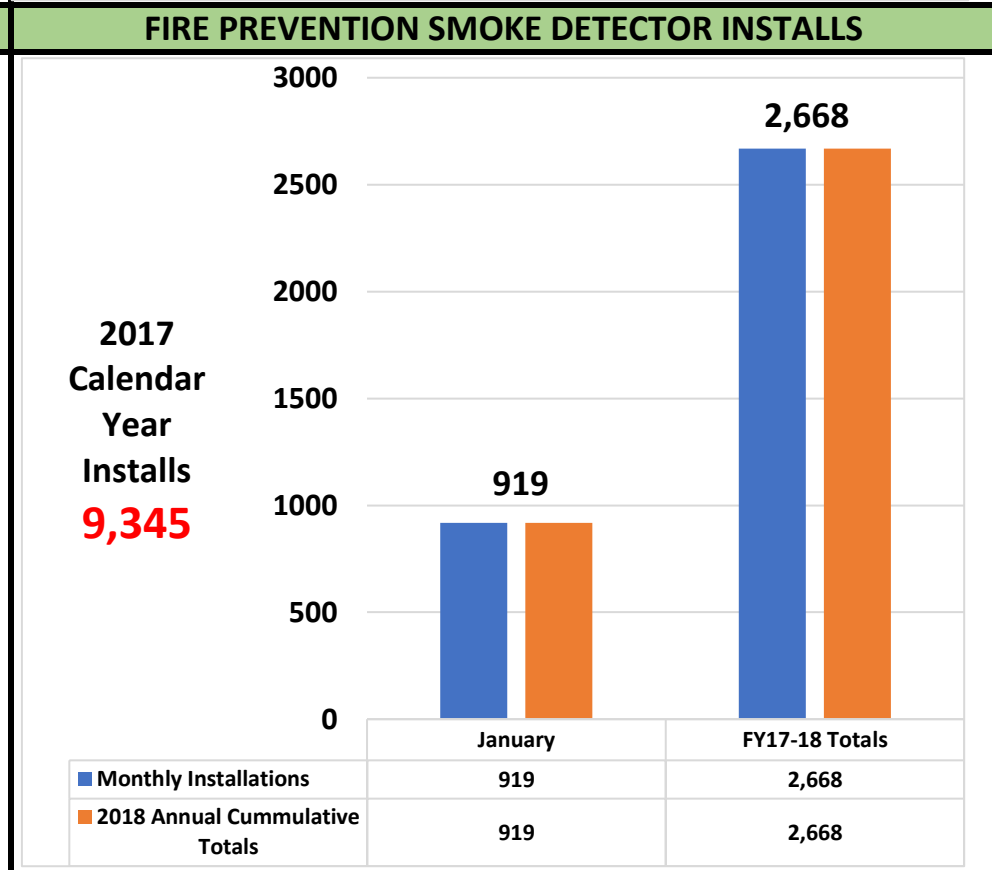
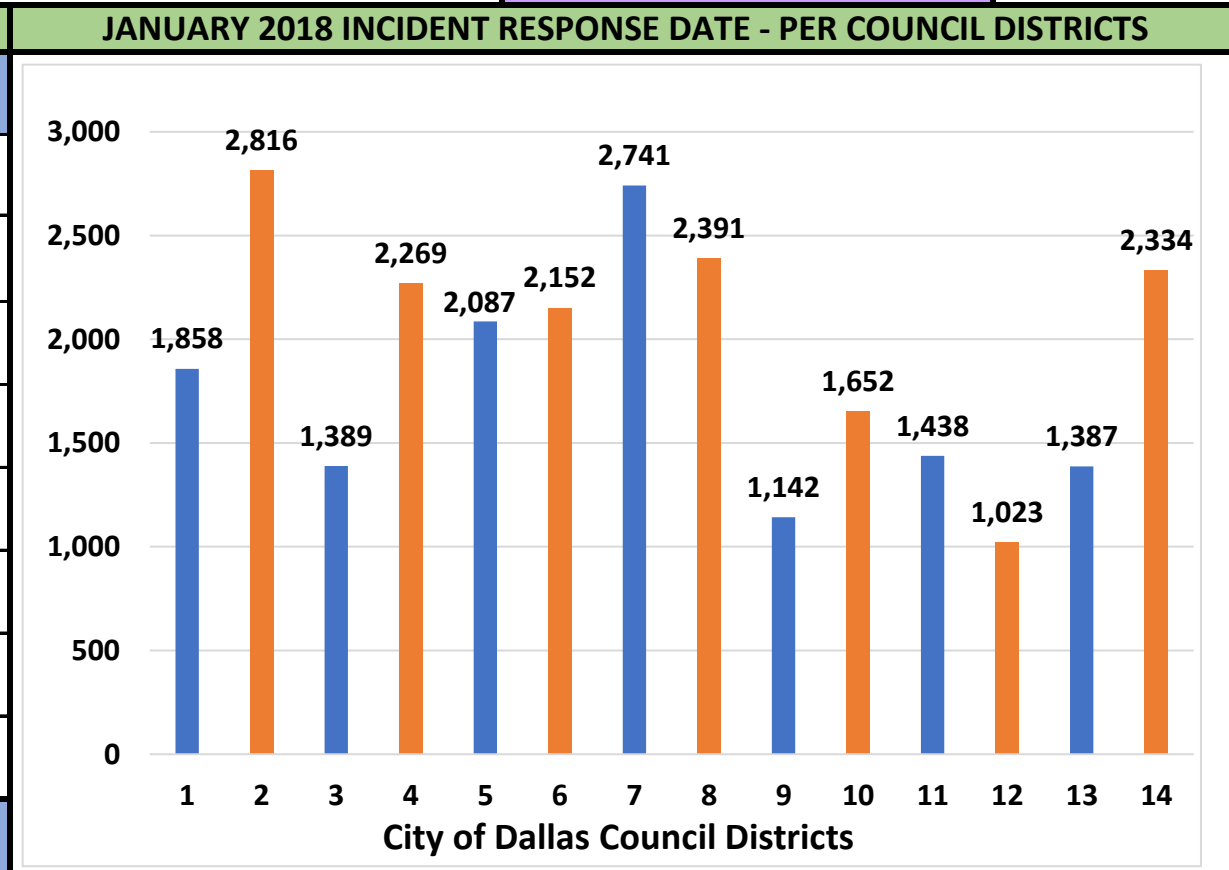
*****Other Incident Calls - used when a call is received but does not fit into any other category of signals. Ex. harassing phone calls, criminal trespass, death notifications

*****Other Escalated Calls - used when a call is received but does not fit into any other category of signals and is a priority in nature. Ex. person walking on the shoulder of freeway, suspicious activity that could lead up to an offense

Dallas Fire-Rescue Department Dashboard: Month Ending January 31, 2018



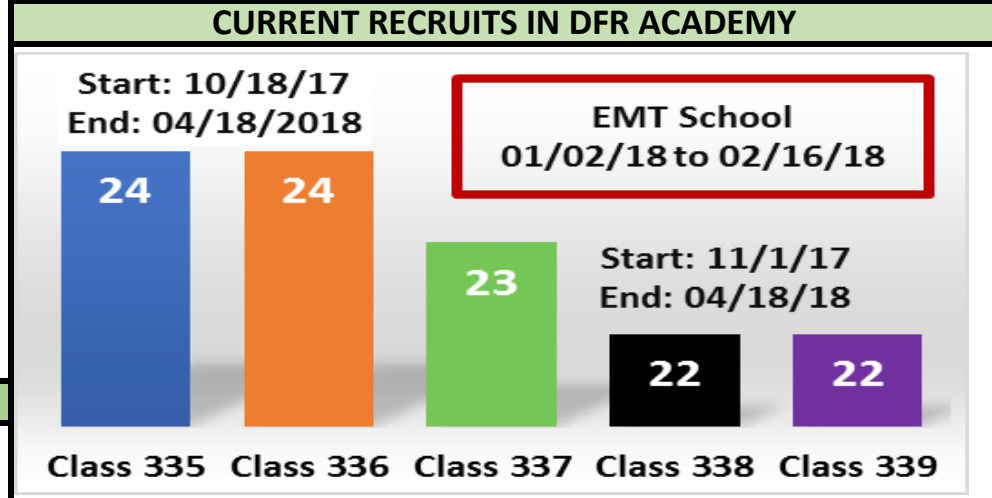
SWORN STAFFING AND HIRING			
Function	January 2016	January 2017	January 2018
EMS & Emergency Response	1670	1646	1518
Dispatch Comms & GIS	55	51	47
Fire Prevention & Inspection	116	105	103
Arson Investigation EOD	21	17	16
Training & Recruitment	46	13	133
Aircraft Rescue Fire Fighting (ARFF)	30	32	36
Sp. Ops & TX TF-2 Administration	9	7	6
Human Resources & Wellness	4	4	4
Total Uniform	1,951	1,875	1,863



FIRE COMMUNICATIONS			
January 2018 Dispatch of DFR Resources	Fire 10,210	EMS 16,469	Total Calls with Dispatch of Resources in 2017 298,638
26,679	38.26%	61.74%	

FIRE FATALITIES - National Measure is < 13

January 1st through January 31st, 2018
City of Dallas Fire Fatalities = **Three (3)**

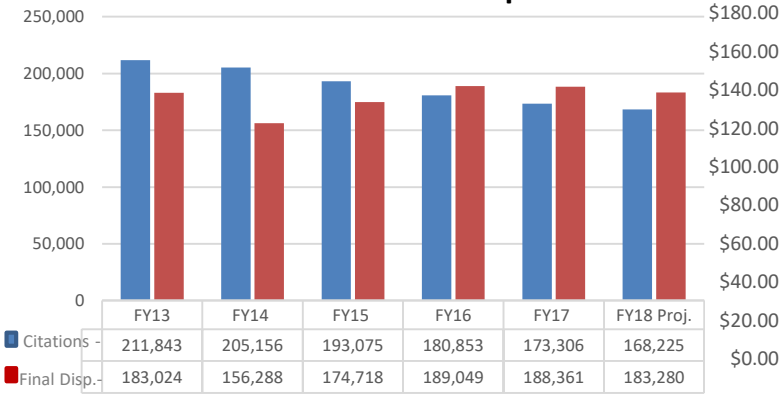


AVERAGE RESPONSE TIMES		
Time that 1st Paramedic on Scene	5:21	1st Heavy Apparatus on Scene within 5:20
		84.68%

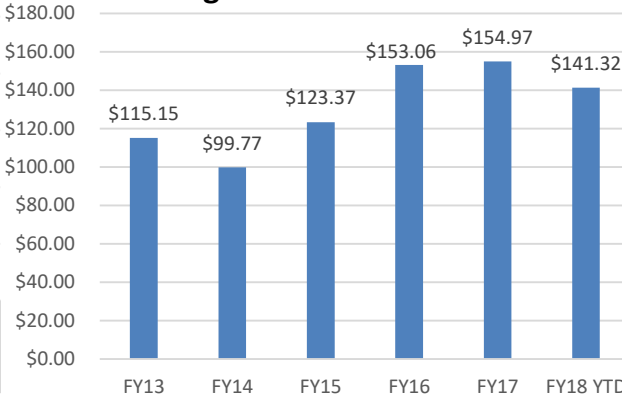
* YTD - Expenses Do **NOT** Include Encumbrances (33% of Fiscal Budget Year has passed)

Municipal Court Dashboard: Month Ending January 31, 2018

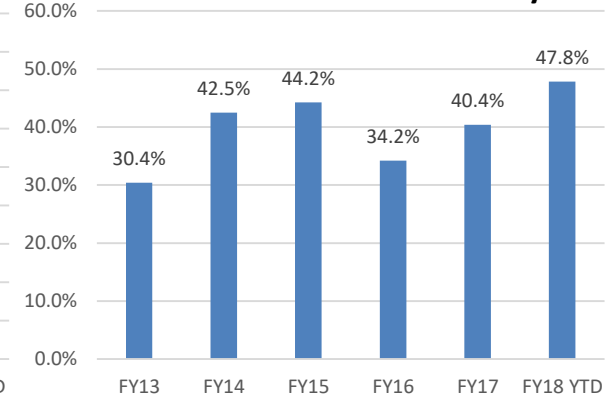
Citation Count & Final Dispositions



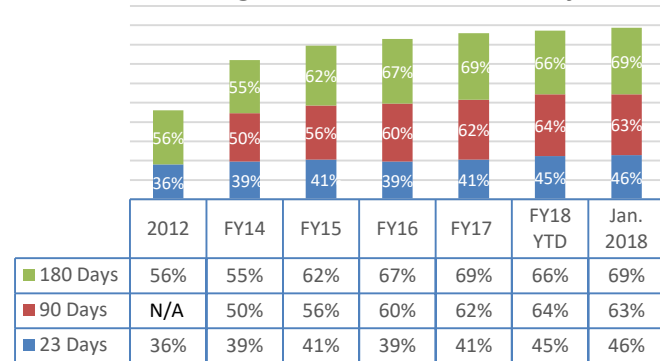
Average Collection Per Citation



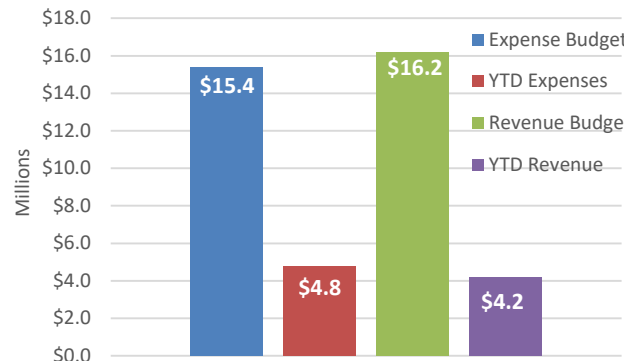
Citations Issued Electronically



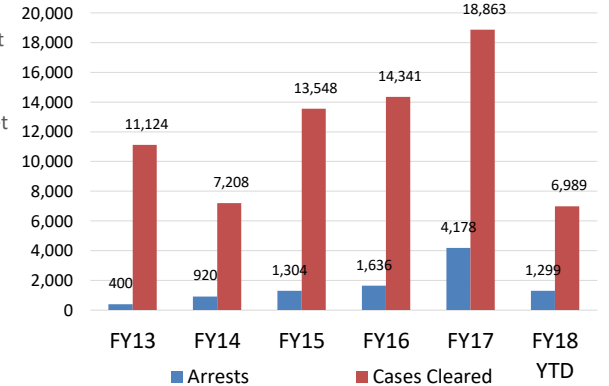
Defendant's Cumulative Response Rate Looking Back 23, 90 & 180 Days



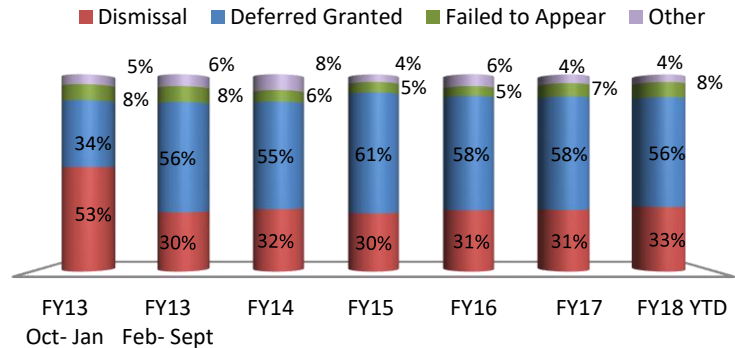
Municipal Court Budget



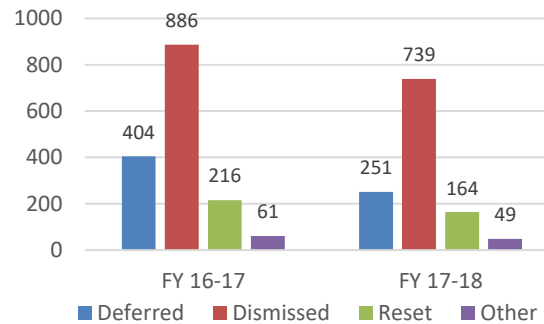
Warrant Enforcement



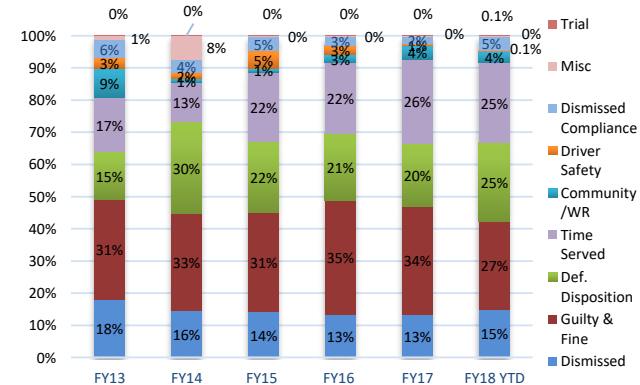
Docketed Court Room Activity



January Trials (Year to Year Comparison)



Courthouse Dispositions



* This data is included in the Docketed Courtroom Activity

Memorandum



CITY OF DALLAS

DATE February 22, 2018

TO Honorable Mayor and Members of the City Council

SUBJECT "End Panhandling Now." Campaign

On February 26, 2018, you will be briefed on the "End Panhandling Now." Initiative, which includes a public education campaign, community services programming, and continued enforcement for solicitation in roadways to reduce the occurrences of panhandling. This presentation follows the November 2017, Committee briefing on a proposal to target panhandling through marketing of various alternatives for giving to those in need. Based on Committee member feedback, the project, now called the "End Panhandling Now." Initiative, has been significantly adjusted and revised.

Efforts to curb panhandling in the past have not been successful because panhandlers continue to solicit funding and because people continuing to give to them, which may prevent them from seeking the help that they truly need. This project attempts to address these issues by coupling education, community services and enforcement of solicitation in the roadway to improve public safety.

Staff recommends that the Public Safety and Criminal Justice committee approve the "End Panhandling Now." Initiative as presented, with an implementation date of March 1, 2018.

Please contact staff should you have any questions.

A handwritten signature in blue ink, appearing to read "Nadia Chandler-Hardy".

Nadia Chandler-Hardy
Chief of Community Services

A handwritten signature in blue ink, appearing to read "Jon Fortune".

Jon Fortune
Assistant City Manager

Larry Casto, City Attorney
Craig D. Kinton, City Auditor
Billerae Johnson, City Secretary (Interim)
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Directors and Assistant Directors

End Panhandling Now Campaign

Public Safety and Criminal Justice

February 26, 2018

Nadia Chandler Hardy
Chief of Community Services

Jessica Galleshaw, Director
Office of Community Care

Jon Fortune, Assistant City Manager
City Manager's Office

Executive Assistant Chief David Pughes
Dallas Police Department



Project Overview

- Key Components
 - Public Education Campaign
 - Community Services
 - Street Outreach
 - Community Courts
 - Solicitation in Roadway Enforcement
- Strong interdepartmental collaboration

Why Public Education

- We want people to stop giving directly to panhandlers
- There are better ways to help
 - Handouts do not lead to stability
- Lack of accountability
- Panhandling creates public safety issues
- Panhandling ≠ Homelessness
 - Between 80% and 85% of individuals experiencing homelessness do not regularly panhandle
- Economics
 - Giving (supply) leads to increased panhandling (demand)

“End Panhandling Now.” Campaign

- Goals:

- To discourage people from giving to panhandlers by focusing on public safety and public health concerns
- To equip the public with the knowledge of what to do when approached by panhandlers
- To provide the public with impactful alternatives to giving to panhandlers

Communications Plan

- Website with information related to the campaign
- Videos
 - PSAs (“It’s Not a Game”, “The Cup”)
 - Social Media (“End Panhandling Now.”)
 - Informational (under development)
- Comprehensive social media strategy (geotargeting)
- Align messaging with key stakeholders in target communities

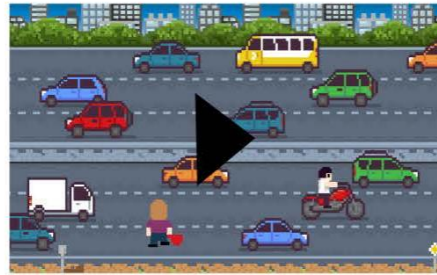
Public Education Strategy

- Cite best practices or need to align with other
- Partner with local firms to develop marketing materials and strategy
- Leverage media buys and in-kind support
 - Billboards
 - Newspaper ads
 - Online advertising
- Social media
 - Geotargeting for strategic ad placement
 - Utilize paid and free advertising
- Earned media
- Direct marketing

Website

End Panhandling Now.

To end panhandling, we have to end giving to people panhandling.



Dallas is full of compassionate and charitable citizens who want to help those in need. However, giving money to people panhandling doesn't fix problems. In order to truly help those in need, stop giving money to people panhandling and instead support organizations and services that provide long-lasting care.

What to do...

If Approached by a Panhandler on Foot

- If a person panhandling becomes aggressive or if you feel threatened, call 911 immediately
- Keep some distance and be aware of your surroundings
- Walk with confidence – keep moving towards a public area
- Don't open your purse or wallet
- It's okay to say "NO"
- Try not to engage
- Keep your head upward and don't look at your cellphone or watch



If Approached by a Panhandler while you're in a vehicle

- If a person panhandling becomes aggressive or if you feel threatened, call 911 immediately
- Don't lower your window
- It's okay to make eye contact and say "NO"
- Keep some distance and be aware of your surroundings
- Move along safely in your travel

Who to call...

www.endpanhandlingnow.com

Public Education Videos

- “It’s Not a Game”
- “End Panhandling Now.”
- “The Cup”

Community Services

- Street Outreach Workers identify needs and provide services, referrals and connections to community services based on those needs:
 - Referrals to nearby shelters and/or treatment programs
 - Provision of DART vouchers, bus vouchers, etc.
 - Discuss the risks of panhandling and refer to job skills development programming
 - Provide family reunification services (long distance bus tickets)
 - Work with DPD (for roadway solicitation) to issue V citations/referrals to Community Courts

Cross-Departmental Collaboration

- Departments involved - Office of Community Care (Street Outreach), Dallas Police Department (DPD), 311, Office of Homeless Solutions, Office of Public Affairs
- Outreach in hot spot areas - Street Outreach, DPD, and 311
- Receive services requests - 311, DPD
- Responds to service requests - Street Outreach, DPD (when needed)

Cross-Departmental Collaboration

- Issue V citations per general order guidelines - DPD
- Case management, social services - Community Courts, Street Outreach
- Abatement - Office of Homeless Solutions

*Note: in the case of aggressive solicitation or solicitation in the roadway citizens should call 911

Enforcement and Accountability

- Officers will proactively enforce solicitation based on hot spots and citizen complaints.
- Officers will continue to respond to solicitation-related complaints through 911 calls and proactive patrols in areas in which solicitation is known to occur.
- Once a violation is personally observed by the officer, enforcement action may be issued to the violator.

Enforcement and Accountability

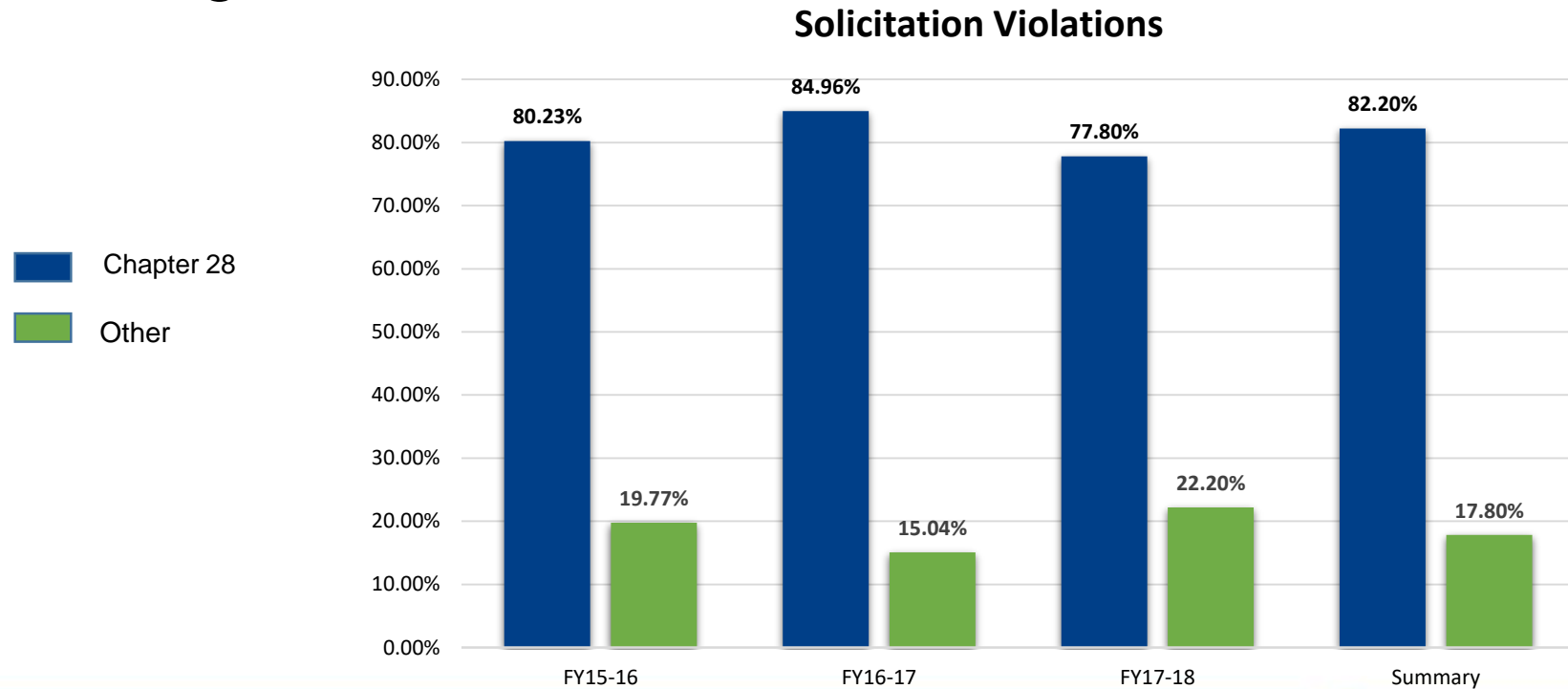
- Adjudication in Community Courts
 - Although a class c citation can be issued for **Dallas City Code Sec. 28-63.3. Solicitation to occupants of vehicles on public roadways prohibited.** The department has now partnered with the community courts and can issue V.
 - All officers are encouraged to issue V citations so that additional resources can be made available to individuals who are panhandling.
 - Traditional enforcement methods are not effective.

Enforcement and Accountability

- An updated training bulletin for enforcement of solicitation violations was distributed to all members of the department on February 10, 2018.
- The training bulletin states the following:
 - **DALLAS CITY CODE SEC. 28-63.3. SOLICITATIONS TO OCCUPANTS OF VEHICLES ON PUBLIC ROADWAYS PROHIBITED**

Enforcement and Accountability

Dallas City Code SEC. 28-63.3. (solicitation in the roadway) has been the most commonly used charge for enforcement



Pilot Targets

- Goals:
 - Target and identify most active panhandlers and sites reporting panhandling at highest rates
 - Increase understanding of panhandlers and their needs
 - Decrease giving to panhandlers
- Outputs:
 - 200 contacts made by Street Outreach
 - 50 service referrals by Street Outreach
 - 25 community courts referrals by Street Outreach

Pilot Targets

- Public Education Strategy

Measurement	Data Source	Outcome
Reach of Social Media Posts	PAO	Reach 30,000 people on social media
Media value for earned media	PAO	Calculate publicity value and reach
# of website visits	PAO	Reach 2,500 page views on website

Timeline

Timeframe	Activities
30-90 Days (Pilot)	<ul style="list-style-type: none">• Public education campaign begins• Finalize identification of Street Outreach and enforcement targeting
90-120 Days (Pilot)	<ul style="list-style-type: none">• Recruit, hire and train Street Outreach workers• Begin social media and geotargeting campaign• Enforcement efforts ramp up
120-180 Days (Pilot)	<ul style="list-style-type: none">• Street outreach target highest need areas (rotating schedules)• V-citations/referrals to community courts• Case management and service referrals
180+ Days	<ul style="list-style-type: none">• Full program implementation

Next Steps

- Pilot
 - 6 month pilot
 - Significant investment in public education campaign
 - Budget: \$200,000
- Full program
 - Beginning FY18-19
 - Annual budget: \$465,000

Recommendation

- Approval of “End Panhandling Now.” Campaigning pilot as recommended by staff with an implementation date of March 1, 2018

End Panhandling Now Campaign

Public Safety and Criminal Justice

February 26, 2018

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Chief of Community Services

Jessica Gallenhaw, Director
Office of Community Care

Jon Fortune, Assistant City Manager
City Manager's Office

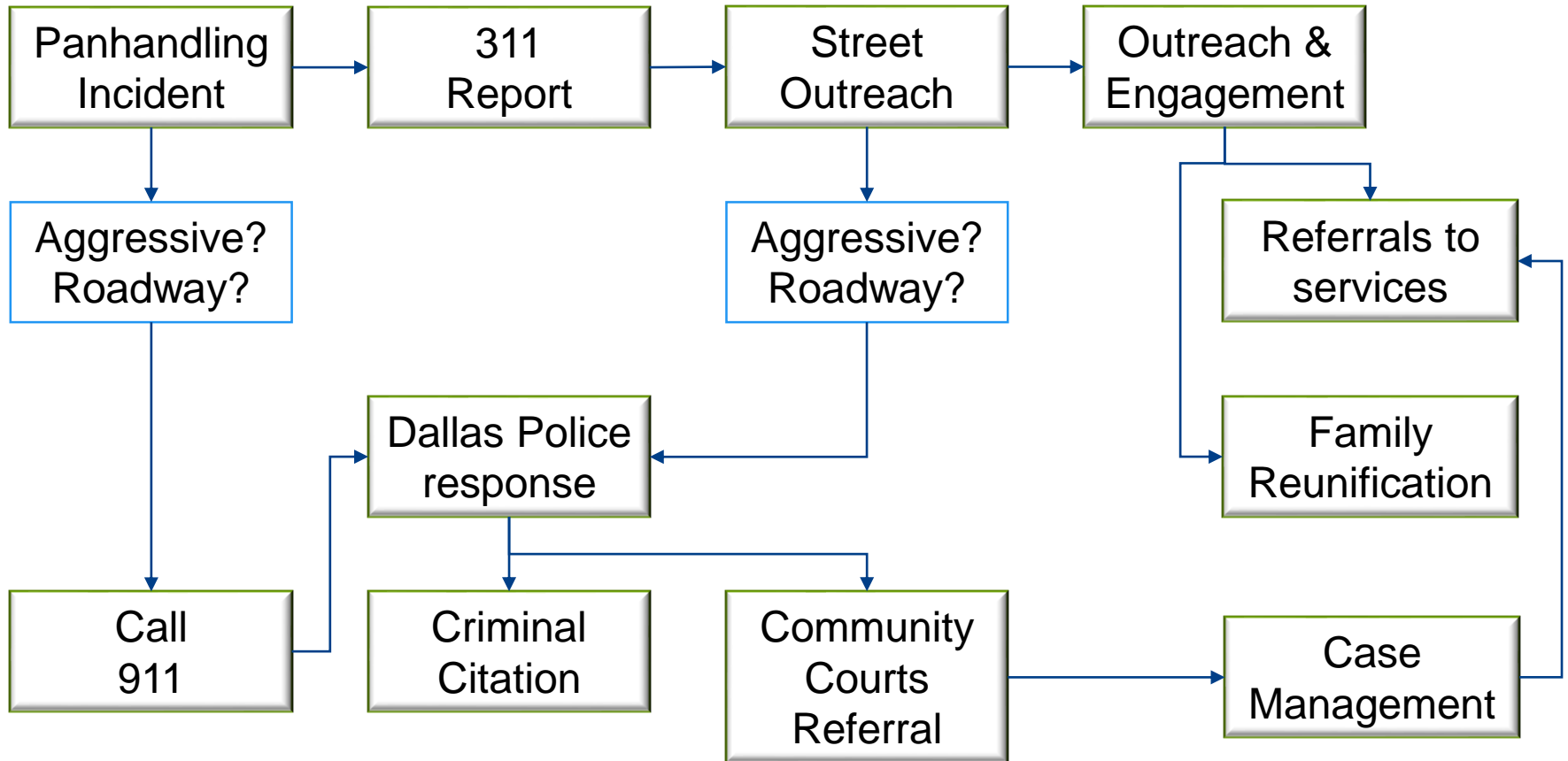
Executive Assistant Chief David Pughes
Dallas Police Department



Appendix



Outreach and Enforcement Flowchart



Enforcement and Accountability

DALLAS CITY CODE SEC. 28-63.3. SOLICITATIONS TO OCCUPANTS OF VEHICLES ON PUBLIC ROADWAYS PROHIBITED

- A person commits an offense if, while occupying any public property adjacent to any public roadway in the city, he knowingly conducts a solicitation directed to, or intended to attract the attention of, the occupant of any vehicle stopped or traveling on the roadway. An offense occurs when the solicitation is made, whether or not an actual employment relationship is created, a transaction is completed, or an exchange of money, goods, or services takes place.

Memorandum



DATE February 22, 2018

TO Honorable Members of the Public Safety and Criminal Justice Committee

SUBJECT **Committee Action Matrix**

Attached is the Public Safety and Criminal Justice Committee Action Matrix.

Please contact me if you have any questions or need additional information.



Jon Fortune
Assistant City Manager

[Attachment]

cc: Honorable Mayor and Members of the City Council
T.C. Broadnax, City Manager
Larry Casto, City Attorney
Craig D. Kinton, City Auditor
Biliera Johnson, City Secretary (Interim)
Daniel F. Solis, Administrative Judge
Kimberly Bizar Tolbert, Chief of Staff to the City Manager
Majed A. Al-Ghafry, Assistant City Manager

Jo M. (Jody) Puckett, Assistant City Manager (Interim)
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Public Safety and Criminal Justice Committee Action Matrix

	Requestor	Request	Request Date	Staff/Dept Responsible	Status
1	Kingston	Provide a report that includes data on the Juvenile Curfew Program	10/9/2017	Chief Hall	Pending Research
2	Felder	Provide a council district breakdown on the number of unresolved warrants	2/12/2018	Gloria Carter	Pending Research
3	Felder	Provide information on possibly increasing the warrant round-ups from 2 to 4	2/12/2018	Gloria Carter	Complete - Attached
4	Greyson	Requested preview of the proposed parking lot security improvements at the North Central police substation	2/12/2018	Errick Thompson	Meeting being scheduled
5	McGough/Caraway	Provide an update on the progress for police substations security improvement	2/12/2018	Errick Thompson	Update Attached
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Attachment

Committee Action Matrix

February 12, 2018 Requests/Responses

3) Provide information on possibly increasing the warrant round-ups from 2 to 4 each year.

Staff currently conducts 2 warrant round-ups annually, which have been effective in the past through public education and outreach via media releases and advertisement. While staff is concerned with the accumulated backlog of warrants, the scheduling of additional round-ups during the year is not recommended. The concern is that too many opportunities to satisfy an outstanding warrant through additional round-ups may diminish the overall effectiveness of the current warrant program. Rather, CTS staff will be meeting with CAO, DPD and the Municipal Judge to discuss possible strategies to eliminate the current backlog, which may include further consideration for the effectiveness of additional warrant round-ups.

4) Requested preview of the proposed parking lot security improvements at the North Central police substation.

Staff will schedule a meeting to review the fencing plans with Council Member Greyson.

5) Provide an update on the progress for police substations security improvement projects.

EBS and DPD are meeting to further discuss and agree on fence design details. Staff will schedule a meeting with Council Member Greyson the week of February 26th to discuss the North Central substation. Funding is confirmed, and construction is anticipated to begin at as many as four substations over the next two to four weeks with a duration of two to four weeks at each substation (subject to weather). Fencing at the remaining three substations will follow with completion at all seven substations anticipated in June. The Committee will receive an update at the next meeting in March. Updates on bollards and other safety improvements will be implemented under separate contracts and staff will provide subsequent updates covering those.