

# Memorandum



CITY OF DALLAS

DATE February 22, 2019

TO Honorable Members of the Public Safety and Criminal Justice Committee

SUBJECT **Office of Emergency Management Strategic Initiatives**

On February 25, 2019 the Office of Emergency Management will brief the PSCJ Committee on the strategic objectives and goals for the department this calendar year. OEM has identified several trends and opportunities for enhancement within the City's Emergency Management System and within the North Central Texas region which will impact operations. These areas are incorporated into the departments FY18-19 Strategic Priorities and are divided into categories which include emergency management operations, training & exercise, community preparedness, and grants management.

### **FY18-19 Strategic Priorities:**

OEM has identified several trends and opportunities for enhancement within the City's Emergency Management System and demonstrate Service First values. These areas are incorporated into the departments FY18-19 Strategic Priorities, which include:

1. Continued expansion of training & exercise opportunities
2. Continuity of Operations Program Administration
3. Enhancements to EOC management operations
4. Continued emphasis on expansion of warning and notification systems
5. Expansion of external relationships
6. Development of hazard specific playbooks
7. Development of a post-disaster financial policy
8. Conduct of a through resource gap analysis
9. Launch of completed Common Operating Picture Platform
10. Further Training to Departments on City's Disaster Financial Policy
11. Continued expansion of community-based training & preparedness activities
12. Adherence to Emergency Management Accreditation Program (EMAP) standards

Please provide any feedback on the proposed strategic priorities. Thank you for your consideration.

A handwritten signature in cursive script that reads "Jon Fortune".

Jon Fortune  
Assistant City Manager

c: T.C. Broadnax, City Manager  
Chris Caso, City Attorney (Interim)  
Carol A. Smith, City Auditor (Interim)  
Biliera Johnson, City Secretary  
Preston Robinson, Administrative Judge  
Kimberly Bizzor Tolbert, Chief of Staff to the City Manager

Majed A. Al-Ghafry, Assistant City Manager  
Joey Zapata, Assistant City Manager  
Nadia Chandler Hardy, Assistant City Manager and Chief Resilience Officer  
M. Elizabeth Reich, Chief Financial Officer  
Laila Alequresh, Chief Innovation Officer  
Directors and Assistant Directors

# Office of Emergency Management Strategic Priorities

Public Safety & Criminal Justice

February 25, 2019



## City of Dallas

Rocky Vaz

Managing Director

Office of Emergency Management

# Presentation Overview

- Background/History
- Purpose
- Strategic Priorities
- Ongoing Action Items
- Future Action Items
- Update on Continuity of Operations Program



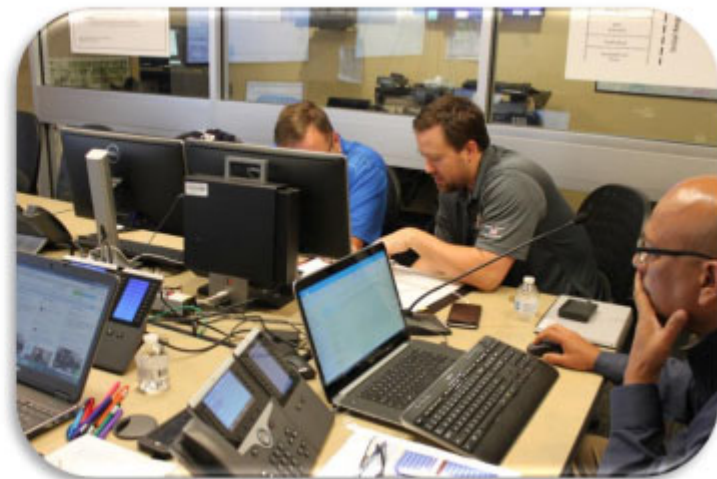
# Background/ History

## Major Accomplishments from 2017/2018:

Major Accomplishments	
Financial reimbursements from State (Hurricane Harvey)	Establishment of a viable back-up 911 center and EOC
Atmos Planned Outage Response	Enhancement of EOC trainings and exercises
Multiple Full-Scale Exercises	Promotion of public safety through effective use of public warning systems
Development & Launch of Back-up 911 Center	Conducting multiple, comprehensive public campaigns to promote emergency preparedness
Funding of PD/FD Joint Training Programs	Revamping of community promotional items & materials
Installation of 6 new Outdoor Warning Sirens	Continued management of homeland security grant funds

# Purpose

To provide an overview of OEM's proposed Strategic Priorities, Ongoing and Future Action Items for FY19 and FY20



# Strategic Priorities

- Ensure operational readiness by conducting 12 joint training exercises for departments and external agencies (Continuous)
- Enhance Continuity of Operations Program (COOP) by completing drill involving relocation to back-up sites by Tier 1 departments (July 2019)
- Conduct week-long full scale EOC training to ensure familiarity and depth for each identified position (June 2019)



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# Strategic Priorities

- Expand internal notification system registrants by 100% (December 2019)
- Conduct full test of Wireless Emergency Alerts (WEA) System (March 2019)
- Development of new external partnerships to build capability to meet residents needs following emergency events (Continuous)
- Develop eight hazard specific playbooks for guiding operations during emergency events (December 2019)



# Strategic Priorities

- Conduct 36 community preparedness events, trainings, or exercises (continuous)
- Conduct eight trainings on disaster financial policy (continuous)
- Launch completed Common Operating Picture system (July 2019)
- Complete thorough self-assessment of adherence to Emergency Management Accreditation Program (EMAP) standards (August 2019)





# Ongoing Action Items

- Integrate additional capabilities at back-up 911 location
- Integrate cameras, 311 data, and live power grid into common operating picture platform
- Examine reuse of six flood control sirens within current siren network
- Conduct capstone full-scale exercise for PD and FD on rescue-task force and Family Assistance Centers (May 2019)



# Future Action Items

- Recertify under EMAP standards
  - Dallas is the 2<sup>nd</sup> largest City in the Nation to be accredited
- Conduct Full-Scale exercise on complex, coordinated terrorist attacks
- Develop post-disaster housing operations plan
- Develop joint emergency information center for activation alongside EOC during emergency events
- Continued management of Homeland Security Grant Programs



# Update on City Continuity of Operations Program

Public Safety & Criminal Justice

February 11<sup>th</sup>, 2019



## City of Dallas

Rocky Vaz

Managing Director

Office of Emergency Management

# COOP Departmental Tiering

**TIER I Department** is a department who has at least one essential function that must be operational within 0-24 hours and whose overall function directly impacts life safety or City's infrastructure.

311, CIS, CMO, CTS, DFR, DPD, DWU, OEM, PBW

**TIER II and III Department** is a department whose essential function (s) must be operational within 1-7 days (Tier II) or with 7-30 days (Tier III). Some departments may have an essential function that must be operational within 0-24 hours, but their functions do not directly impact the life safety and City's infrastructure and thus are classified Tier II.

AVI, BSD, CAO, CSO, Code Compliance, CCO, CES, HR, LIB, MCC, OEQS, Equity & Human Rights, BMS, OPS, ORM, SPGA, PKR, PAO, SAN, DEV, TRN, OCC



# COOP Program Administrative Directive

## ADMINISTRATIVE DIRECTIVE 2-56

- Developed by COOP Advisory Committee
- Reviewed, Endorsed, and Authorized by Department Directors and City Manager
- Governs the responsibilities of departments, employees, and essential personnel during emergency events that disrupt normal operations
- Outlines procedures for ongoing training and exercises that ensure maximum readiness of staff

# COOP Technical Assistance

## Technical Assistance provide to individual departments

- 23 individual sessions

## COOP Annex Review Planning Session

- 6 session provided
- Provided to Tier II & III departments
  - Introduce the review process
  - What is expected within the annex
  - Provide annotate annex template to facilitate departmental revisions

## Departmental Exercise

- 1 full-scale exercise conducted (3-1-1)

# COOP Annex Updates

## TIER I Departments

- 7 of 9 complete

## TIER II Departments

- 3 of 19 complete
- 6 of 19 in final draft status

## TIER III Departments

- 1 of 3 complete
- 1 new annex being developed



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