

Memorandum



DATE August 21, 2017

TO Honorable Members of the Public Safety and Criminal Justice Committee:
B. Adam McGough (Chair), Philip T. Kingston (Vice Chair),
Jennifer S. Gates (Domestic Violence Task Force Chair), MPT Dwaine R. Caraway,
DMPT Adam Medrano, Sandy Greyson, Kevin Felder

SUBJECT **DFR Accomplishments and Improvements**

On Monday, August 28, 2017, you will be briefed on the DFR Accomplishments and Improvements by Fire Chief David Coatney. The briefing materials are attached for your review.

Please contact me if you have any questions or need additional information.



Jon Fortuhe
Assistant City Manager

[Attachment]

cc: Honorable Mayor and Members of the City Council
T.C. Broadnax, City Manager
Larry Casto, City Attorney
Craig D. Kinton, City Auditor
Rosa A. Rios, City Secretary
Daniel F. Solis, Administrative Judge
Kimberly Bizzor Tolbert, Chief of Staff to the City Manager
Majed A. Al-Ghafry, Assistant City Manager

Jo M. (Jody) Puckett, Assistant City Manager (Interim)
Joey Zapata, Assistant City Manager
M. Elizabeth Reich, Chief Financial Officer
Nadia Chandler Hardy, Chief of Community Services
Raquel Favela, Chief of Economic Development & Neighborhood Services
Theresa O'Donnell, Chief of Resilience
Directors and Assistant Directors

DFR Accomplishments and Improvements

**Public Safety and Criminal Justice Committee
August 28, 2017**

**David Coatney, Fire Chief
Dallas Fire-Rescue Department
City of Dallas**



Dallas Fire-Rescue Command Staff

- AC Ted O. Padgett, Chief of Staff
- AC Dominique Artis, Administration Bureau
- AC Tameji Berry, Fire Prevention and Inspection Bureau
- AC Daniel Salazar, EMS and Communications Bureau
- AC Bret Stidham, Emergency Response Bureau
- AD Wanda Moreland, Financial and Personnel Support Bureau

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Presentation Overview

- Primary goals and accomplishments
- Program improvements/cost avoidance
- Future projects



Primary Goals and Accomplishments

- Safety of all DFR personnel
- Created and instituted a physical “MAYDAY” phase training for command level officers
- Conducted Health and Safety training for all uniformed members



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Primary Goals and Accomplishments

- Conducted officers meetings for all DFR officers
- Creation of Officer/Driver Development Programs
- Created a Peer Support program
- Successful submittal of Ambulance Supplement Payment Program (ASPP) cost report (+\$8M)
- Evaluation of existing programs



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Program Enhancements and Cost Avoidance Initiatives

- Increased Peak Demand Ambulances
- Creation of the Safety Division
- Improved supervision of EMS Personnel
- Re-alignment of paramedic school
- Increase in Quality Assurance/Quality Improvement (QA/QI) in Communications
- Contract review



Cost Avoidance Initiatives

- Peak Demand Ambulances: \$357,369
- Safety Division: \$504,185
- EMS Supervision: \$450,157
- QA/QI in Communications: \$150,052

- Internal Improvement Value: \$1,461,763

Future Projects

- Priority Dispatch implementation
- EMS delivery model
- Improve QA/QI in EMS
- Evaluation of Fleet Services
- Evaluation of Uniform Commissary and Logistics Programs
- ISO Improvement
- Fire and EMS Accreditation?



DFR Accomplishments and Improvements

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