

Memorandum



DATE May 9, 2018
TO Honorable Members of the Public Safety and Criminal Justice Committee
SUBJECT **Public Safety Dashboards**

On Monday, May 14, 2018 you will be presented with the April 2018 Public Safety Dashboards for the Dallas Police, Fire-Rescue and the Court and Detention Services Departments.

The dashboards are intended to provide a comprehensive snap shot of performance measures, critical areas of concerns, and staffing levels each month. You will be able to use the dashboards to monitor trends and focus on areas that need immediate attention.

The Public Safety Dashboards are attached for your review.

Please contact me if you have any questions or need additional information.



Jon Fortune
Assistant City Manager

[Attachment]

cc: Honorable Mayor and Members of the City Council
T.C. Broadnax, City Manager
Larry Casto, City Attorney
Craig D. Kinton, City Auditor
Billerae Johnson, City Secretary
Daniel F. Solis, Administrative Judge
Kimberly Bizer Tolbert, Chief of Staff to the City Manager
Majed A. Al-Ghafry, Assistant City Manager

Jo M. (Jody) Puckett, Assistant City Manager (Interim)
Joey Zapata, Assistant City Manager
M. Elizabeth Reich, Chief Financial Officer
Nadia Chandler Hardy, Chief of Community Services
Raquel Favela, Chief of Economic Development & Neighborhood Services
Theresa O'Donnell, Chief of Resilience
Directors and Assistant Directors

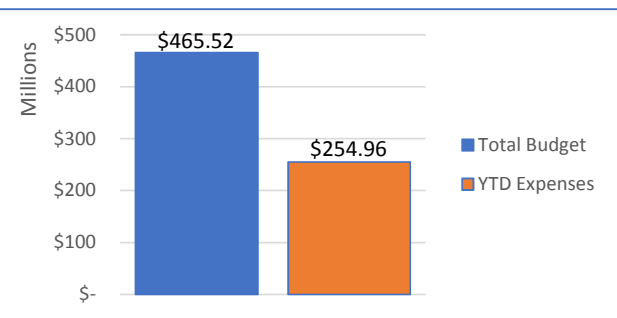
Dallas Police Department Dashboard 4/30/2018

FY17-18 BUDGET ESTIMATE APRIL

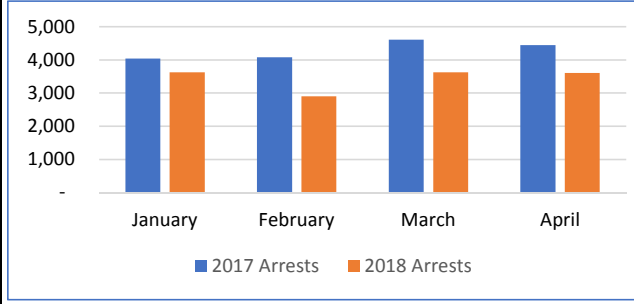
UNIFORM CRIME REPORTING APRIL

Sworn Overtime*

Total Budget



Total Arrests



Crime***

Year to Date Crime January 1, 2018 - April 30, 2018

Offense	2018	2017	Count DIFF	% Change	Clearance Rate
Murder	54	53	1	1.9%	81.5%
Sexual Assault	282	261	21	8.0%	56.0%
Agg Assault	1,278	1,678	-400	-23.8%	53.2%
Robbery Business	196	282	-86	-30.5%	28.1%
Robbery Individual	796	1,103	-307	-27.8%	17.2%
Sub-Total	2,606	3,377	-771	-22.8%	41.2%
Burglary Business	1,357	1,338	19	1.4%	4.1%
Burglary Residence	1,648	1,928	-280	-14.5%	5.3%
Theft	7,584	8,014	-430	-5.4%	7.4%
UUMV	2,837	2,445	392	16.0%	10.1%
Sub-Total	13,426	13,725	-299	-2.2%	7.4%
Total	16,032	17,102	-1,070	-6.3%	12.9%

SWORN STAFFING AND HIRING

PATROL PERFORMANCE MONTH TO DATE

Function	2018 Assigned	2017 Assigned	2016 Assigned
CBD	102	98	108
Central	196	196	228
NE	313	315	346
SE	314	310	334
SW	275	277	311
NW	217	218	263
NC	179	183	222
SC	293	291	306
Nuisance Abatement	3	4	4
Patrol Total	1,892	1,892	2,122
Administrative**	497	497	515
Investigations & Tactical	645	669	725
Total	3,034	3,058	3,362

Division	Crime Change by Division			Response time	
	Violent Crime	Property Crime	Total	Priority 1	Priority 2
Central	-8.96%	1.42%	0.00%	6.72	16.17
NE	-2.33%	-10.95%	-9.49%	8.93	23.67
SE	-15.64%	-13.35%	-13.99%	8.27	19.56
SW	-26.35%	-16.40%	-18.48%	7.51	18.99
NW	-10.84%	-10.99%	-10.97%	10.06	23.73
NC	-19.15%	7.69%	4.81%	9.56	23.44
SC	-19.69%	-2.34%	-8.13%	7.61	21.69

INTERNAL AFFAIRS			
Complaint Type	2018 YTD	2017 YTD	% Change
Investigations Completed	87	63	38.1%
Use of Force Complaints Received	4	8	-50.0%

Month to Date Crime April 1, 2018 - April 30, 2018

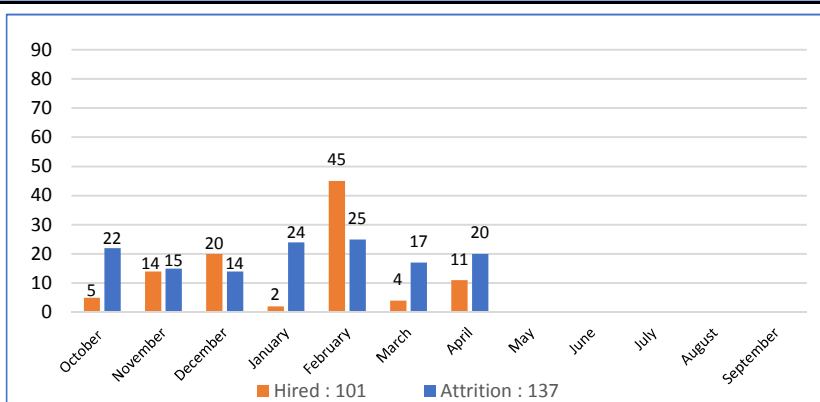
Offense	This Month	This Month LY	Count DIFF	% Change	Clearance Rate
Murder	15	9	6	66.7%	73.3%
Sexual Assault	68	73	-5	-6.8%	50.0%
Agg Assault	330	459	-129	-28.1%	47.6%
Robbery Business	43	67	-24	-35.8%	34.9%
Robbery Individual	187	256	-69	-27.0%	12.8%
Sub-Total	643	864	-221	-25.6%	37.5%
Burglary Business	350	486	-136	-28.0%	3.1%
Burglary Residence	484	323	161	49.8%	4.5%
Theft	2,004	1,987	17	0.9%	6.5%
UUMV	706	614	92	15.0%	8.6%
Sub-Total	3,544	3,410	134	3.9%	6.3%
Total	4,187	4,274	-87	-2.0%	11.1%

COMMUNICATIONS

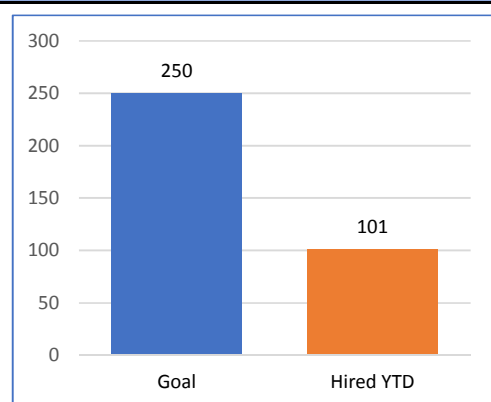
Special Assignment			Task Force Staffing		
Assigned	Temporary Special Assignment	Actual	Assigned	Task Force Assigned	Actual
1,892	55	1,837	645	36	609

911 Call Center Information		
911 Calls YTD	April Avg Answer	April Service Level
519,772	2 Seconds	94.90%

FY 17-18 Hiring and Attrition



FY17-18 Hiring Goal : 250



Top 911 Calls

Type	Calls YTD	April-2018	April-2017
Major Disturbance	34,282	9,211	10,068
Other Incidents	18,902	5,458	5,416
Other Escalated	15,995	4,248	4,718
Suspicious Person	9,091	2,454	2,706
Minor Accident	8,259	2,188	2,388
Loud Music	6,885	1,958	2,278
Business Alarm	6,350	1,615	1,274
Major Accident	5,649	1,437	1,547
Burg Motor Veh	4,470	1,290	1,136
911 Hang-up	2,903	720	888

911 Operator Staffing			
Trainee	Operator	Actual	Authorized
13	99	112	122

Dispatched Calls and Response Time

Month to Date April 30th	Priority 1 Response Time	Priority 2 Response Time	Priority 3 Response Time	Priority 4 Response Time	YTD Total Dispatched 911 Calls
2018	8.32	20.97	62.26	94.67	183,612
2017	8.57	24.37	77.31	95.96	193,178

Notes:

*Sworn overtime attributed to Late Relief, Court Overtime, Love Field Overtime, State/Federal Task Forces, Grants i.e. (STEP for Traffic), Special Task Force OT (Summer Crime Initiative). Savings offset from heightened attrition.

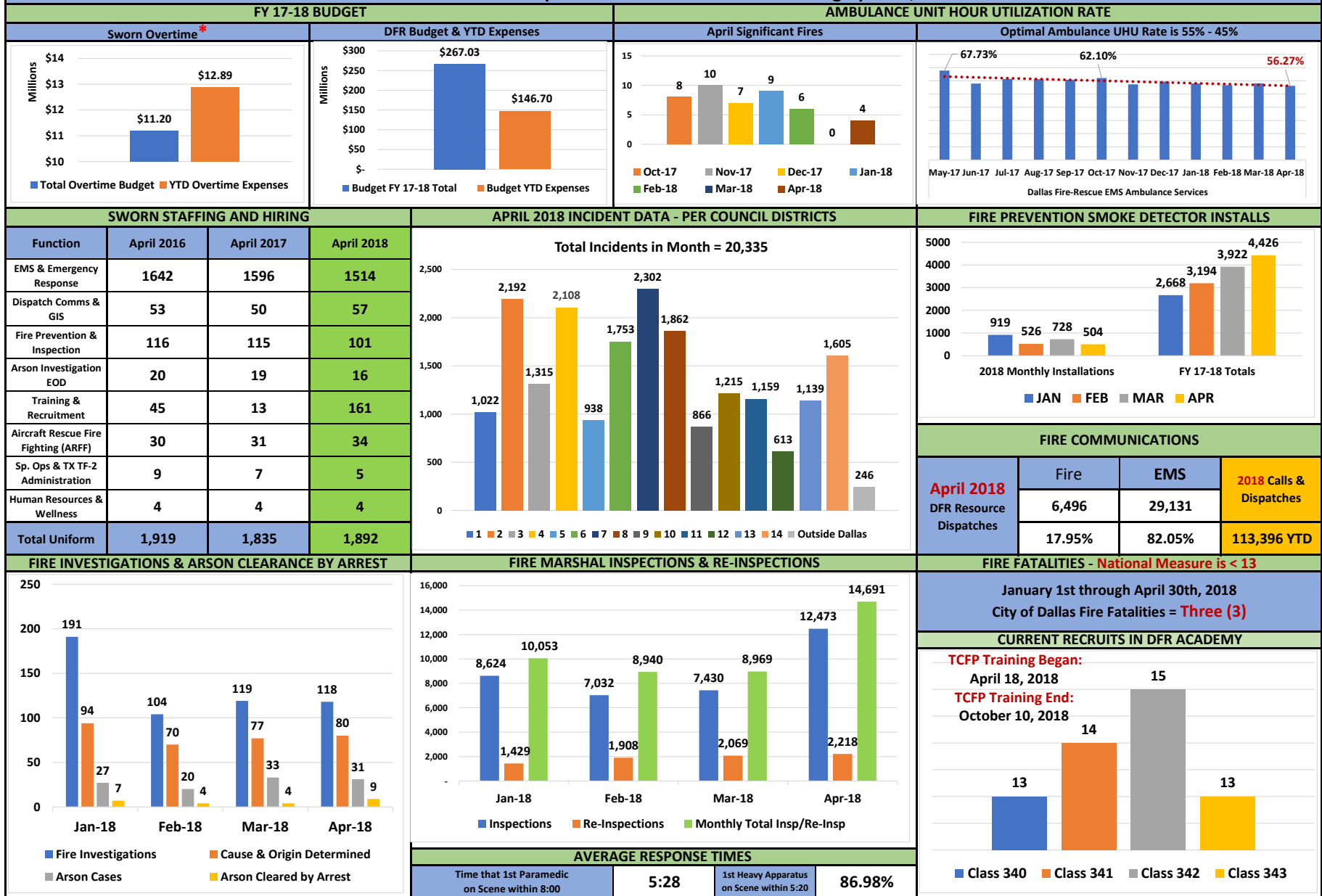
**Administrative includes Office of the Chief of Police

***Clearance Rates - When the homicide clearance rate exceeds 100% in any given month, that is because credit for solving a murder is given when the murder is actually solved. So if there is an open investigation for a murder offense that occurred in 2016 and the case is solved in 2017, the credit for the resolution is taken in 2017

****Other Incident Calls - used when a call is received but does not fit into any other category of signals. Ex. harassing phone calls, criminal trespass, death notifications

*****Other Escalated Calls - used when a call is received but does not fit into any other category of signals and is a priority in nature. Ex. person walking on the shoulder of freeway, suspicious activity that could lead up to an offense

Dallas Fire-Rescue Department Dashboard: Month Ending April 30, 2018

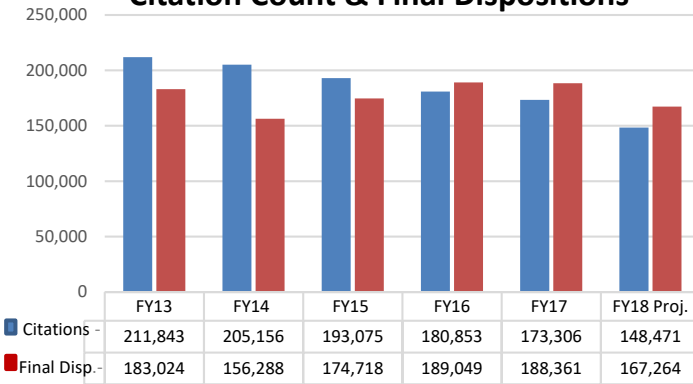


Notes:

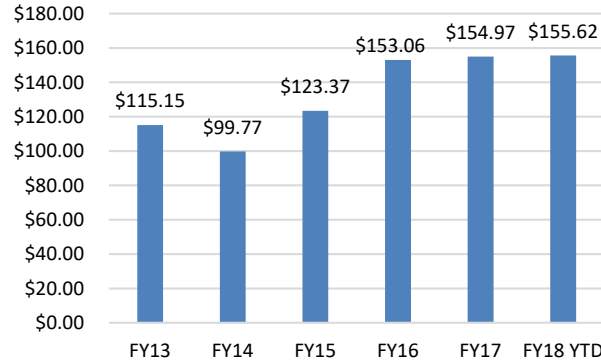
* Overtime has been created by attrition; DFR has implemented methods to reduce, including delaying a Fire Cadet class, (reduces overall expenses by 2.2 million this year). Additionally, DFR is coordinating with OFS to ensure adequate funding moving forward.

Municipal Court Dashboard: Month Ending April 30, 2018

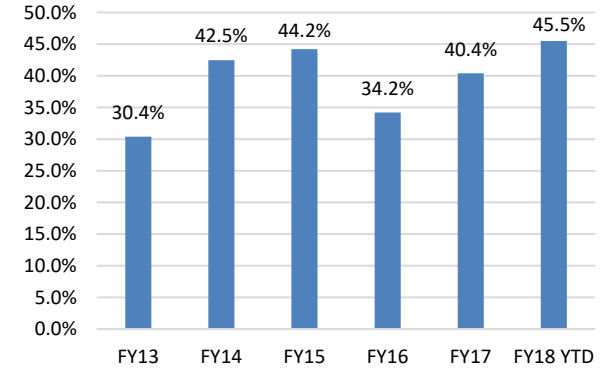
Citation Count & Final Dispositions



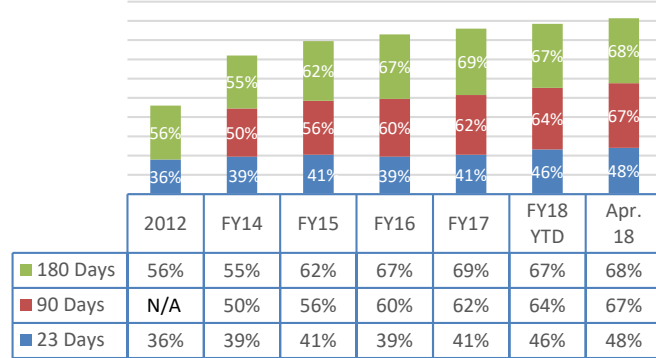
Average Collection Per Citation



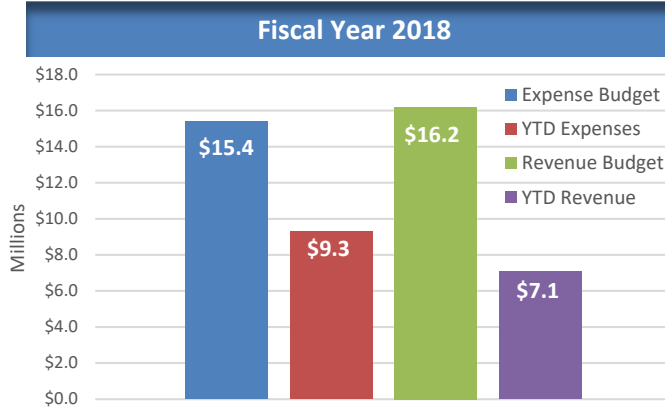
Citations Issued Electronically



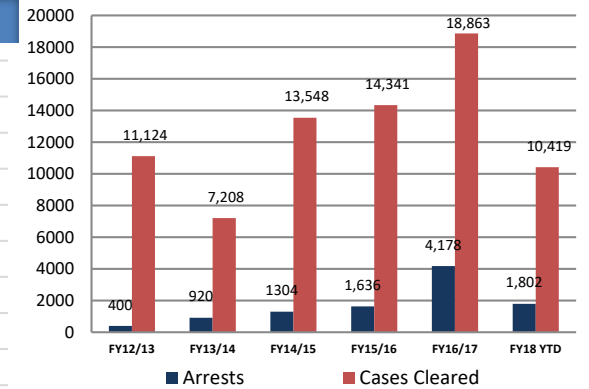
Defendant's Cumulative Response Rate Looking Back 23, 90 & 180 Days



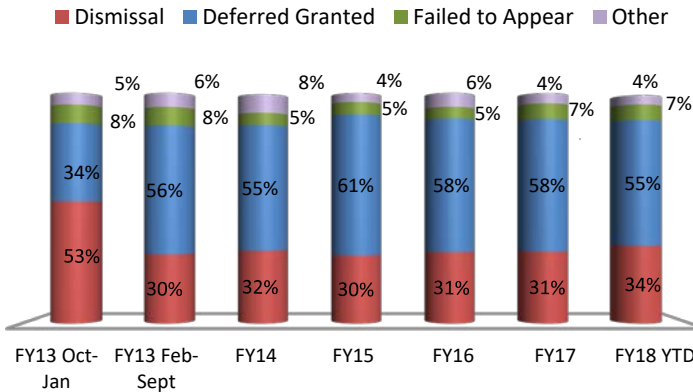
Municipal Court Budget



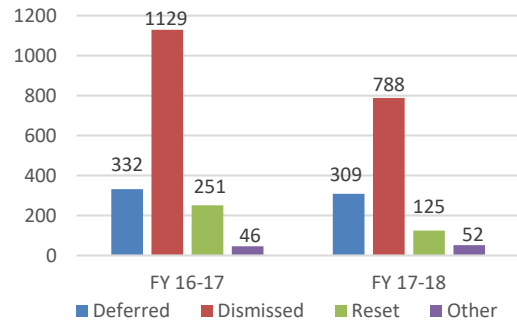
Warrant Enforcement



Docketed Court Room Activity



April Trial Phase Only*



* This data is included in the Docketed Courtroom Activity

Courthouse Dispositions

