

# Memorandum



CITY OF DALLAS

DATE March 22, 2019

TO Honorable Members of the Public Safety and Criminal Justice Committee

SUBJECT **Public Safety Dashboards – February 2019**

On Monday, March 25, 2019 you will be presented with the February 2019 Public Safety Dashboards for the Dallas Police, Fire-Rescue, and the Court and Detention Services Departments.

The dashboards are intended to provide a comprehensive snapshot of performance measures, critical areas of concern, and staffing levels each month. You will be able to use the dashboards to monitor trends and focus on areas that need immediate attention.

The Public Safety Dashboards are attached for your review.

Please contact me if you have any questions or need additional information.

A handwritten signature in black ink that reads "Jon Fortune".

Jon Fortune  
Assistant City Manager

cc: T.C. Broadnax, City Manager  
Chris Caso, City Attorney (Interim)  
Carol A. Smith, City Auditor (Interim)  
Billerae Johnson, City Secretary  
Preston Robinson, Administrative Judge  
Kimberly Bizzor Tolbert, Chief of Staff to the City Manager

Majed A. Al-Ghafry, Assistant City Manager  
Joey Zapata, Assistant City Manager  
Nadia Chandler Hardy, Assistant City Manager & Chief Resilience Officer  
M. Elizabeth Reich, Chief Financial Officer  
Laila Alequresh, Chief Innovation Officer  
Directors and Assistant Directors

## Dallas Police Department Dashboard 2/28/2019

FY18-19 BUDGET				CRIME REPORTING****																																																																																																																																																																																											
Sworn Overtime*				Total Budget		Total Arrests			Year to Date Crime (NIBRS) January 1, 2019 -February 28, 2019																																																																																																																																																																																						
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SWORN STAFFING AND HIRING				PATROL PERFORMANCE YEAR TO DATE																																																																																																																																																																																											
Function	2019 Assigned	2018 Assigned	2017 Assigned	Crime Change by Division			Response time																																																																																																																																																																																								
				Person	Property	MTD Total	YTD Total	Priority 1	Priority 2																																																																																																																																																																																						
CBD	110	95	98																																																																																																																																																																																												
Central	187	189	196	11.88%	0.85%	3.25%	3.25%	6.44	15.56																																																																																																																																																																																						
NE	309	309	315	16.13%	0.84%	6.53%	6.53%	9.25	20.38																																																																																																																																																																																						
SE	298	307	310	-3.39%	0.22%	1.75%	1.75%	8.25	16.43																																																																																																																																																																																						
SW	283	286	277	3.55%	3.72%	6.23%	6.23%	7.35	16.78																																																																																																																																																																																						
NW	234	217	218	29.76%	6.56%	14.34%	14.34%	8.39	19.91																																																																																																																																																																																						
NC	181	182	183	18.38%	-2.34%	4.17%	4.17%	7.94	17.42																																																																																																																																																																																						
SC	294	305	291	1.34%	17.38%	11.88%	11.88%	7.69	16.89																																																																																																																																																																																						
Nuisance Abatement	2	3	4	*CBD crime and response time data included in Central																																																																																																																																																																																											
<b>Patrol Total</b>	<b>1,898</b>	<b>1,893</b>	<b>1,892</b>																																																																																																																																																																																												
				INTERNAL AFFAIRS																																																																																																																																																																																											
Administrative**	486	477	497	Complaint Type			2019 YTD	2018 YTD	% Change																																																																																																																																																																																						
Investigations & Tactical	629	644	669	Investigations Completed			55	25	120.0%																																																																																																																																																																																						
				Use of Force Complaints Received			4	2	100.0%																																																																																																																																																																																						
<b>Total</b>	<b>3,013</b>	<b>3,014</b>	<b>3,058</b>																																																																																																																																																																																												
Special Assignment				Task Force Staffing																																																																																																																																																																																											
	Assigned	Temporary Special Assignment	Actual	Investigations & Tactical		Assigned	Task Force	Actual																																																																																																																																																																																							
Patrol	1,898	56	1,842			629	36	593																																																																																																																																																																																							
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### Notes:

\*Sworn overtime attributed to Late Relief, Court Overtime, Love Field Overtime, State/Federal Task Forces, Grants i.e. (STEP for Traffic), Special Task Force OT (Summer Crime Initiative). Savings offset from heightened attrition.

\*\*Administrative includes Office of the Chief of Police

\*\*\*Other Incident Calls - used when a call is received but does not fit into any other category of signals. Ex. harassing phone calls, criminal trespass, death notifications

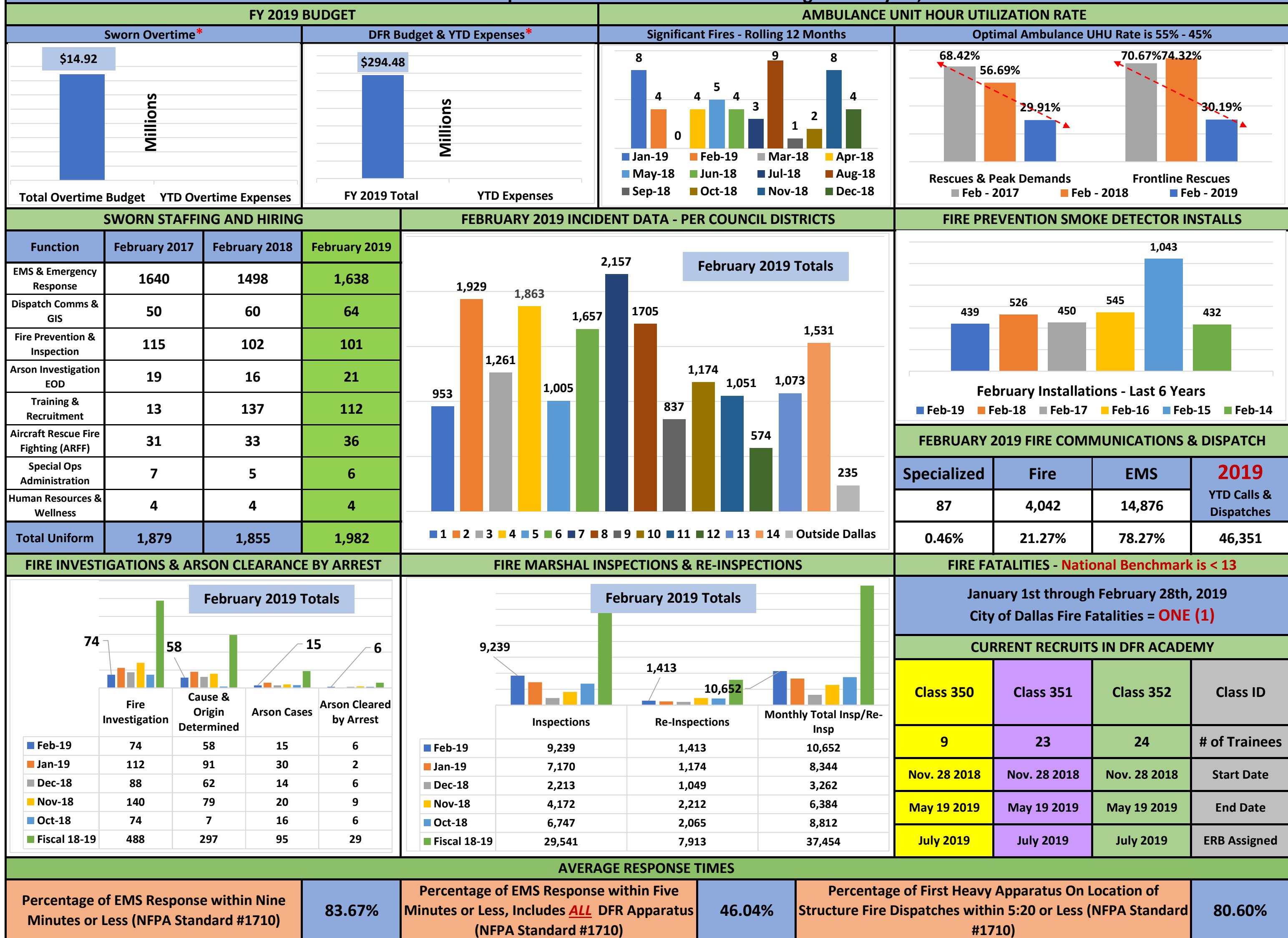
\*\*\*\*Other Escalated Calls - used when a call is received but does not fit into any other category of signals and is a priority in nature. Ex. person walking on the shoulder of freeway, suspicious activity that could lead up to an offense

\*\*\*\*\* Crime reporting now includes NIBRS data. In the Crime Against Society group there are offenses that did not exist in 2017 (they were arrests only). This greatly skews the percent change values. Percent increases will be large until a full year of NIBRS data is collected (March 2019).

Clearance rate data is preliminary.

COMMUNICATIONS					
911 Call Center Information					
911 Calls YTD	Feb. Avg Answer	Feb. Service Level			
279,425	2.0 seconds	96.64%			
911 Operator Staffing					
Trainee	Operator	Actual	Authorized		
0	102	102	108		
Dispatched Calls and Response Time					
Date	Priority 1 Response Time	Priority 2 Response Time	Priority 3 Response Time	Priority 4 Response Time	Dispatched 911 Calls
Feb. 2019	7.96	17.68	46.96	64.99	43,595
<b>YTD 2019</b>	<b>7.97</b>	<b>17.69</b>	<b>46.90</b>	<b>66.25</b>	<b>90,632</b>
Feb. 2018	9.35	23.41	64.93	93.69	41,674
<b>YTD 2018</b>	<b>9.24</b>	<b>23.76</b>	<b>68.65</b>	<b>94.74</b>	<b>86,660</b>

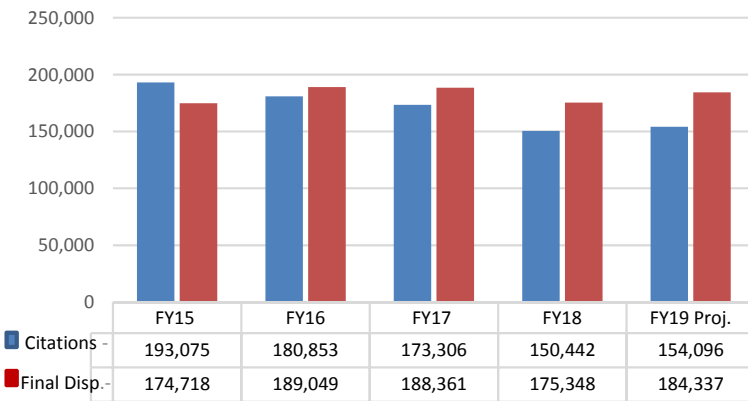
## Dallas Fire-Rescue Department Dashboard: Month Ending February 28, 2019



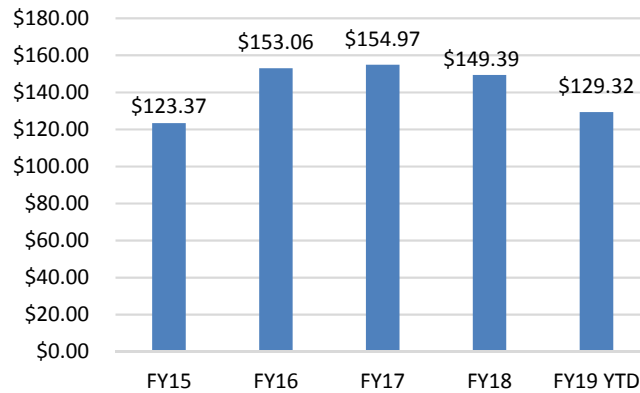
\* YTD-Exp – Do Not Include Encumbrances

# Municipal Court Dashboard: Month Ending February 28, 2019

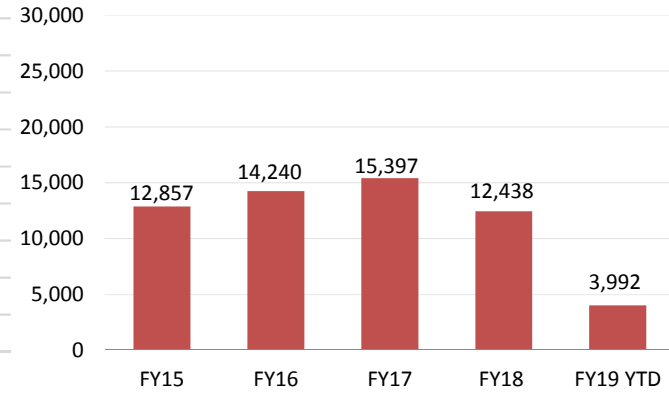
## Citation Count & Final Dispositions



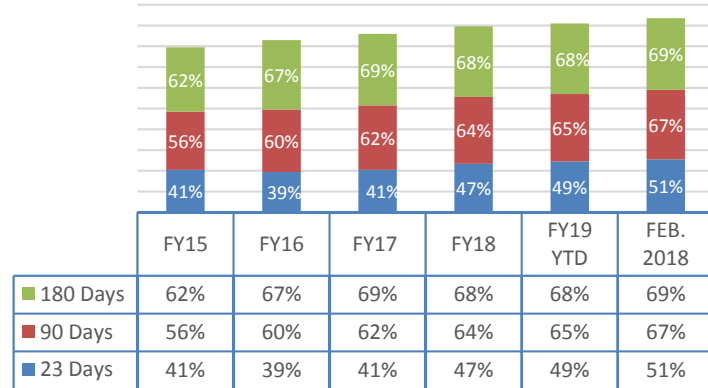
## Average Collection Per Citation



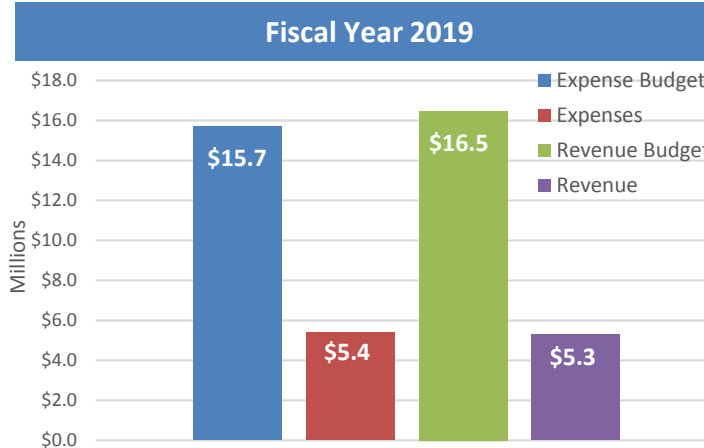
## City Detention Center Book-Ins



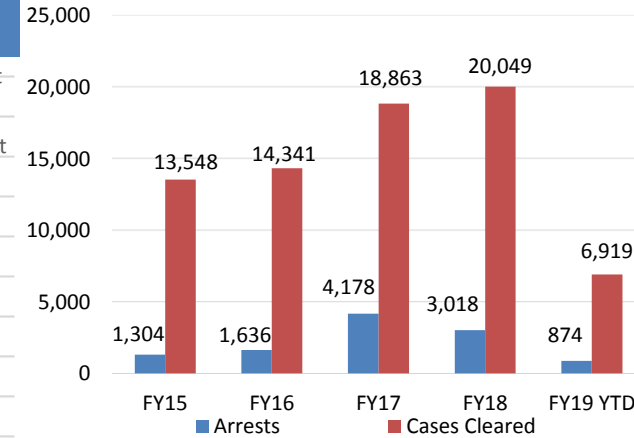
## Defendant's Cumulative Response Rate Looking Back 23, 90 & 180 Days



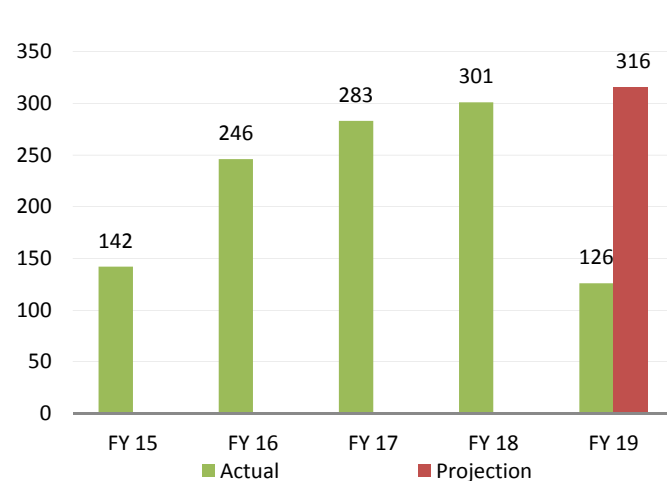
## Municipal Court Budget



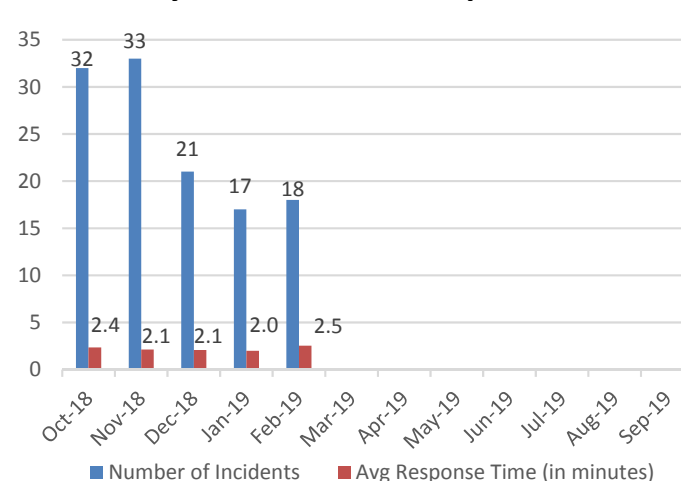
## Warrant Enforcement



## Environmental Crime Arrests



## Security Incidents and Response Time



## Courthouse Dispositions

