

PUBLIC SAFETY AND CRIMINAL JUSTICE COMMITTEE
DALLAS CITY COUNCIL COMMITTEE AGENDA

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CITY SECRETARY
DALLAS, TEXAS

MONDAY, JUNE 10, 2019
CITY HALL
COUNCIL BRIEFING ROOM, 6ES
1500 MARILLA STREET
DALLAS, TEXAS 75201
11:00 A.M.

Chair, Council Member B. Adam McGough
Vice Chair, Council Member Philip T. Kingston
Domestic Violence Task Force Chair, Member Jennifer S. Gates
Mayor Pro Tem Casey Thomas
Deputy Mayor Pro Tem Adam Medrano
Council Member Sandy Greyson
Council Member Kevin Felder
Council Member Carolyn King Arnold

Call to Order

1. May 13, 2019 PSCJ Committee Meeting Minutes
2. DPD Violent Crime Update
Chief U. Renee Hall
Dallas Police Department
3. Implementation of DPD Online Crime Report Writing System
Chief U. Renee Hall
Dallas Police Department
4. Starlight Pilot Program
Chief U. Renee Hall
Dallas Police Department
5. Survivor Benefits
Nina Arias, Director
Human Resources
6. Committee Action Matrix
Jon Fortune, Assistant City Manager
City Manager's Office
7. Upcoming Agenda Item
Jon Fortune, Assistant City Manager
City Manager's Office

June 12, 2019

- A. Agenda Item # 31 (File ID: 19-708): Authorize **(1)** the receipt and deposit of funds in an amount not to exceed \$375,188.00 in the DCCCD El Centro Fund; **(2)** an increase in appropriations in an amount not to exceed \$375,188.00 in the DCCCD El Centro Fund; and **(3)** a two-year interlocal contract with El Centro College of the Dallas County Community College District for reimbursement of City of Dallas Fire-Rescue Department training costs for the period September 1, 2019 through August 31, 2021 - Revenue: \$375,188.00

BRIEFING MEMOS

8. Juror Summons Process
9. End Panhandling Now Update
10. DFR Fireworks Response Plan

Adjourn



B. Adam McGough, Chair
Public Safety and Criminal Justice Committee

A closed executive session may be held if the discussion of any of the above agenda items concerns one of the following:

1. seeking the advice of its attorney about pending or contemplated litigation, settlement offers, or any matter in which the duty of the attorney to the City Council under the Texas Disciplinary Rules of Professional Conduct of the State Bar of Texas clearly conflicts with the Texas Open Meetings Act. [Tex. Govt. Code §551.071]
2. deliberating the purchase, exchange, lease, or value of real property if deliberation in an open meeting would have a detrimental effect on the position of the city in negotiations with a third person. [Tex. Govt. Code §551.072]
3. deliberating a negotiated contract for a prospective gift or donation to the city if deliberation in an open meeting would have a detrimental effect on the position of the city in negotiations with a third person. [Tex. Govt. Code §551.073]
4. deliberating the appointment, employment, evaluation, reassignment, duties, discipline, or dismissal of a public officer or employee; or to hear a complaint or charge against an officer or employee unless the officer or employee who is the subject of the deliberation or hearing requests a public hearing. [Tex. Govt. Code §551.074]
5. deliberating the deployment, or specific occasions for implementation, of security personnel or devices. [Tex. Govt. Code §551.076]
6. discussing or deliberating commercial or financial information that the city has received from a business prospect that the city seeks to have locate, stay or expand in or near the city and with which the city is conducting economic development negotiations; or deliberating the offer of a financial or other incentive to a business prospect. [Tex Govt. Code §551.087]
7. deliberating security assessments or deployments relating to information resources technology, network security information, or the deployment or specific occasions for implementations of security personnel, critical infrastructure, or security devices. [Tex. Govt. Code §551.089]

NOTICE: Handgun Prohibition Notice for Meetings of Governmental Entities

"Pursuant to Section 30.06, Penal Code (trespass by license holder with a concealed handgun), a person licensed under Subchapter H, Chapter 411, Government Code (handgun licensing law), may not enter this property with a concealed handgun."

"De acuerdo con la sección 30.06 del código penal (ingreso sin autorización de un titular de una licencia con una pistola oculta), una persona con licencia según el subcapítulo h, capítulo 411, código del gobierno (ley sobre licencias para portar pistolas), no puede ingresar a esta propiedad con una pistola oculta."

"Pursuant to Section 30.07, Penal Code (trespass by license holder with an openly carried handgun), a person licensed under Subchapter H, Chapter 411, Government Code (handgun licensing law), may not enter this property with a handgun that is carried openly."

"De acuerdo con la sección 30.07 del código penal (ingreso sin autorización de un titular de una licencia con una pistola a la vista), una persona con licencia según el subcapítulo h, capítulo 411, código del gobierno (ley sobre licencias para portar pistolas), no puede ingresar a esta propiedad con una pistola a la vista."

Public Safety and Criminal Justice Committee Meeting Minutes

Meeting Date: Monday, May 13, 2019

Convened: 11:03 A.M.

Adjourned: 12:27 P.M.

Committee Members Present:

Council Member B. Adam McGough, Chair
Council Member Philip T. Kingston, Vice Chair
Council Member Jennifer Gates
Mayor Pro Tem Casey Thomas
Deputy Mayor Pro Tem Adam Medrano
Council Member Sandy Greyson
Council Member Kevin Felder
Council Member Carolyn King Arnold

Committee Members Absent:

Other Council Members Present:

Council Member Rickey Callahan

AGENDA:

Call to Order

1. April 22, 2019 PSCJ Committee Meeting Minutes

Presenter(s): Council Member B. Adam McGough, Chair

Information Only:

Action Taken/Committee Recommendation(s):

A motion was made to approve the April 22, 2019 meeting minutes.

Motion made by: CM Greyson

Item passed unanimously:

Item failed unanimously:

Motion Seconded by: CM Kingston

Item passed on a divided vote:

Item failed on a divided vote:

2. Staff Recognition

Presenter(s): Assistant City Manager Jon Fortune

Information Only:

Action Taken/Committee Recommendation(s): Assistant City Manager Jon Fortune verbally recognized the Dallas Police Department Youth Outreach Unit and Office of Community Care for their outstanding efforts and accomplishments. Staff wanted to begin the meeting by increasing engagement, identifying excellence, and showing staff our appreciation.

Motion made by:

Item passed unanimously:

Item failed unanimously:

Motion Seconded by:

Item passed on a divided vote:

Item failed on a divided vote:

3. Honor Our Heroes 2019

Presenter(s): David Pittman, Chairman of White Rock Partnership and Honor Our Heroes

Information Only:

Action Taken/Committee Recommendation(s):

Chairman Pittman briefed the committee regarding Honor Our Heroes Campaign 2019 by request of Chair McGough. He spoke briefly about their efforts to honor police, fire, and military. The presentation was based on efforts to recognize first responders including ribbon tying, luncheons, and light displays.

Motion made by:

Item passed unanimously:

Item failed unanimously:

Motion Seconded by:

Item passed on a divided vote:

Item failed on a divided vote:

4. Teen Driver Safety Fair

Presenter(s): Judge Julie Clancy, Municipal Court Judiciary

Information Only:

Action Taken/Committee Recommendation(s):

Judge Julie Clancy briefed the committee regarding the Teen Driver Safety Fair, recognizing that crashes are the leading cause of death and injury for teens. The City of Dallas, City Municipal Judges and AAA Texas are teaming up to educate teenagers about the consequences of bad driving and distracted driving. The fair will feature interactive exhibits, resources, and guest speakers who have lost loved ones in crashes. The free event hosted by AAA and the City of Dallas will take place Saturday, May 18, 2019 from 1:00pm-4:00pm at Dallas City Hall Plaza. Councilmembers thanked Judge Clancy for her efforts and personal experience regarding teen driver safety. Questions were raised about the promotion of the event and suggestions were made for future events, that councilmembers be notified about the event sooner to help sponsor the event.

Motion made by:

Item passed unanimously:

Item failed unanimously:

Motion Seconded by:

Item passed on a divided vote:

Item failed on a divided vote:

5. Tiered EMS Dispatch Software-Phase II Pilot Implementation

Presenter(s): Chief Dominique Artis, Assistant Chief Daniel Salazar, Dr. Marshal Isaacs
Dallas Fire-Rescue

Information Only:

Action Taken/Committee Recommendation(s):

Assistant Fire Chief Daniel Salazar briefed the committee on DFR's plans to extend use of the Tiered EMS Dispatch Software. Continued use will involve piloting dispatch of Fire Engines to respond to low acuity EMS calls so that DFR can collect data that will assist with long-term strategic planning to address to City of Dallas' continued population and EMS call volume growth. Dr. Isaacs shared details about the pilot program and how data collected will help refine the department's delivery of emergency medical services. Councilmembers asked for data and maps regarding low acuity calls in their districts as well as updating the DFR Dashboard to reflect the new response times with implementing this software.

Motion made by:

Item passed unanimously:

Item failed unanimously:

Motion Seconded by:

Item passed on a divided vote:

Item failed on a divided vote:

6. City of Dallas Full Scale Exercise

Presenter(s): Rocky Vaz, Director, Kevin Oden Assistant Emergency Management Coordinator, Office of Emergency Management

Information Only:

Action Taken/Committee Recommendation(s): Staff briefed the committee on an upcoming four-day exercise at The Hockaday School, the Episcopal School of Dallas and area hospitals. This exercise involves Dallas Fire-Rescue Department, the Dallas Police Department, and the Office of Emergency Management in conjunction with 40+ regional partners. The presentation outlined the scenario and objectives this exercise will accomplish. The presentation also provided background information, benefits of conducting the exercise, and information on how the exercise can be observed. Surrounding business and residents will be notified by City staff of the event.

Motion made by:
Item passed unanimously:
Item failed unanimously:

Motion Seconded by:
Item passed on a divided vote:
Item failed on a divided vote:

7. Committee Action Matrix

Presenter(s): Jon Fortune, Assistant City Manager
Information Only:

Action Taken/Committee Recommendation(s): No discussion took place.

Motion made by:
Item passed unanimously:
Item failed unanimously:

Motion Seconded by:
Item passed on a divided vote:
Item failed on a divided vote:

8. Upcoming Agenda Items

Presenter(s): Jon Fortune, Assistant City Manager
Information Only:

Action Taken/Committee Recommendation(s):
Items were moved forward for the May 22, 2019 Council Agenda Meeting, no discussion took place.

Motion made by:
Item passed unanimously:
Item failed unanimously:

Motion Seconded by:
Item passed on a divided vote:
Item failed on a divided vote:

Adjourned: 12:27pm

APPROVED BY:

ATTEST:

B. Adam McGough, Chair
Public Safety and Criminal Justice Committee

Victoria Cruz, Coordinator
Public Safety and Criminal Justice Committee

Memorandum



CITY OF DALLAS

DATE June 7, 2019

TO Honorable Members of the Public Safety and Criminal Justice Committee

SUBJECT **DPD Violent Crime Update**

On Monday, June 10, 2019 you will be briefed on the Dallas Police Department's year to date violent crime and arrests. The presentation will address the current crime trends and the most affected areas. We will outline some of the successes of the 2019 Summer Crime Initiative. Finally, we will discuss current homicide information and the crime strategies used to develop intelligence and prevent further retaliatory offenses.

Please contact me if you have any questions or need additional information.

A handwritten signature in black ink that reads "Jon Fortune".

Jon Fortune
Assistant City Manager

c: T.C. Broadnax, City Manager
Chris Caso, City Attorney (Interim)
Mark Swann, City Auditor
Biliera Johnson, City Secretary
Preston Robinson, Administrative Judge
Kimberly Bizzor Tolbert, Chief of Staff to the City Manager
Majed A. Al-Ghafry, Assistant City Manager

Joey Zapata, Assistant City Manager
Nadia Chandler Hardy, Assistant City Manager and Chief Resilience Officer
Michael Mendoza, Chief of Economic Development and Neighborhood Services
M. Elizabeth Reich, Chief Financial Officer
Laila Aleqresh, Chief Innovation Officer
Directors and Assistant Directors

DPD Violent Crime Update

Public Safety and Criminal Justice Committee

June 10, 2019

**Reneè Hall
Chief of Police
Dallas Police Department**



Presentation Overview

- Background/History
- Violent Crime Analysis
- Summer Crime Initiative
- Homicide Information
- Additional Crime Information
- Next Steps



Background

- The city is experiencing an increase in violent crime
 - Murder
 - Aggravated Assault
 - Individual Robbery
 - Business Robbery
- The department is focused on reducing violent crime with a focus on Gangs, Guns, and Drugs



Background

- The following slides will show violent crime data from 2018 and 2019 year to date
- It will also show the violent crimes and arrests for the month of May 2019 as well as 2018



Violent Crime Analysis - Offenses

Offenses	May 2019	YTD Jan 1 – May 31	May 2018	YTD Jan 1 – May 31
Murder	40*	97	15	69
Aggravated Assault (FV)	161	752	178	765
Aggravated Assault (NFV)	416	1809	305	1424
Sexual Assault	40	183	11	88
Robbery	393	1804	325	1493

5

(*2 incidents did not occur in May 2019)

Violent Crime Analysis - Arrests

Offenses	May 2019	YTD Jan 1 – May 31	May 2018	YTD Jan 1 – May 31
Murder	19	48	3	46
Aggravated Assault (FV)	85	451	62	245
Aggravated Assault (NFV)	58	202	80	255
Sexual Assault	14	55	1	10
Robbery	38	184	47	272

6

Summer Crime Initiative

Statistical Based Focus Areas

- Overlaid gangs, guns, and drugs nexus over violent offenses and created deliberate grids of enforcement targets
- 75% of all violent crime offenses predominantly located in the Northeast, Southeast, Southwest, and South Central Patrol Divisions
- 60% of gangs, guns and drug offenses are located in these four patrol stations

7



Summer Crime Initiative

Statistical Based Focus Areas

- On May 20th Officers were assigned to the Summer Crime Initiative from the following units
 - Crime Response Teams
 - Neighborhood Police Officers
 - Traffic
 - Mounted
 - Reserves
 - SWAT
 - K9
 - Fugitive Unit
 - Gang
 - Operation Disruption

8



Summer Crime Initiative

Significant Arrests

- Warrant Round-up Identified 100 most violent criminals in the city
- Arrested 53 out of 100 (Gangs, Guns, Drugs)
- Captured the murder suspect on two Coit/McCallum murders-Operation Disruption
- Arrest of two suspects wanted for capital murder and serial Agg Robberies-Fugitive Unit

9

Summer Crime Initiative Results

- Total arrests - 209
 - Guns Seized - 15
 - Gang Cards - 10
-
- *Gang cards are cards that officers fill out when a person is an admitted gang member. Gang members can be juveniles or adults

10

Summer Crime Initiative Results (Changes in Crime Rate)

Before Task Force	Jan 1, 2019-May 23, 2019
Overall	7.45%
Violent Crime	14.89%
Agg Asslt	17.39%
Ind Rob	14.22%
Bus Rob	41.78%

After Task Force (May 24, 2019)	Jan 1, 2019-May 31, 2019
Overall	7.03%
Violent Crime	14.34%
Agg Asslt	16.86%
Ind Robb	13.26%
Bus Rob	42.17%

Violent Crime Homicide Report

- A major increase in violent crime was in the murder category

MURDER INVESTIGATIONS

	2018 TOTALS	2018 (YTD)	2019 (YTD)	Percent	GRAND JURY	2019	Percent
MONTHS		MURDER	MURDER	% Change	REFERRALS	ADJ TOTAL	% Change
JANUARY	9	9	13	44.4%	0	13	44.4%
FEBRUARY	12	12	12	0.0%	0	12	0.0%
MARCH	18	18	16	-11.1%	0	16	-11.1%
APRIL	15	15	12	-20.0%	0	12	-20.0%
MAY	15	15	40	166.7%	0	40	166.7%
JUNE	12	2	5	150.0%	0	5	150.0%
JULY	11	0	0	*	0	0	*
AUGUST	15	0	0	*	0	0	*
SEPTEMBER	14	0	0	*	0	0	*
OCTOBER	14	0	0	*	0	0	*
NOVEMBER	13	0	0	*	0	0	*
DECEMBER	14	0	0	*	0	0	*
TOTAL	162	71	98	38.0%	0	98	38.0%
MONTHLY AVERAGE	13.5	5.9	8.2	 	 	8.2	

Homicide Information May 2019

- The City had 38 homicides in the month of May
- This is an increase of over 100%. The chart below is a breakdown of the murders for the month of May by Council District

DISTRICT	Count
1 Griggs	2
2 Medrano	2
3 Thomas	2
4 Arnold	9
6 Narvaez	3
7 Felder	7
8 Atkins	5
9 Clayton	4
10 McGough	1
11 Kleinman	2
12 Greyson	2
13 Gates	1
Grand Total	*40

*2 Incidents did not occur in May¹³

Homicide Information – Task Force

- The Homicide Task Force was created to respond to the scene and develop intelligence information and prevent any retaliation offenses.
- The Task Force Consists of:
 - Sergeant Willie Ford
 - 4 SWAT Officers
 - 4 Fugitive Officers
 - 2 Gang Unit Officers
 - 2 Operation Disruption Officers
- A detailed analysis was completed on homicides.
 - Homicide Offenses are currently up 20% YTD vs. YTD 2018
 - Homicide focus on Narcotics and Gang Activity

14

Homicide Information

Offense	Num
Murder	97
Closed	66
*Open	31
Total	97
Closure	68%

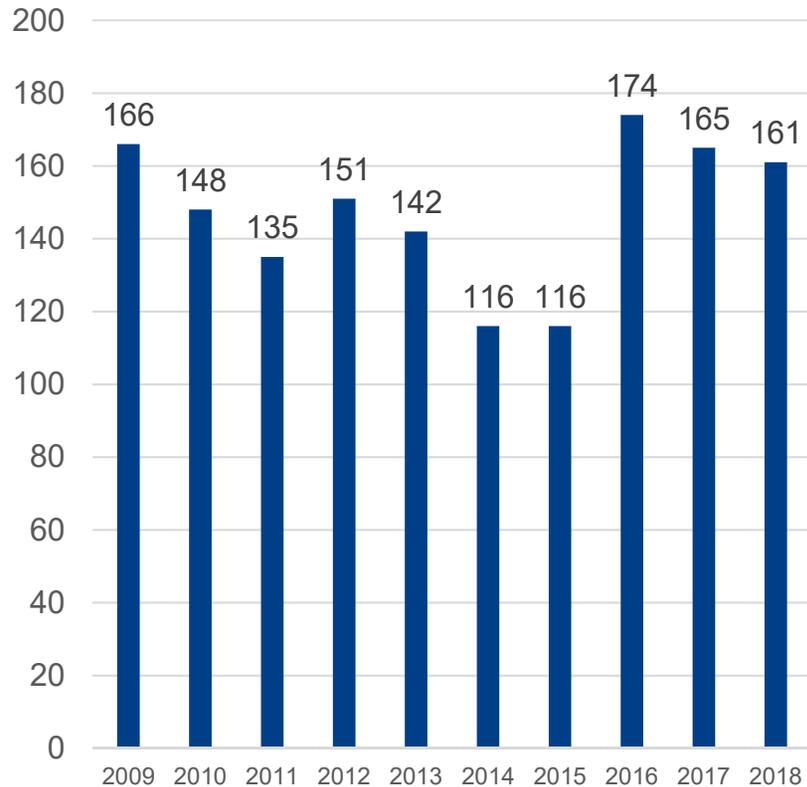
Motive	Primary
Argument-Conflict	29
Drug Related	8
Family Violence	20
Gang Motivated	1
Robbery	17
Unknown	22
Total	** 97 (6 from previous year)

***4 out of 31 have a person of interest identified**

**** 2 Transgender murders in 2019 & 2018**

Homicide Information – Analysis

Murders Per Year



Year	Number of Murders
2009	166
2010	148
2011	135
2012	151
2013	142
2014	116
2015	116
2016	174
2017	165
2018	161

On pace this year for approximately 228 murders

Additional Crime Information

Grand Prairie PD			
	2019	2018	% Change
Homicide	4	2	100%
Rape	18	17	6%
Robbery	43	34	26%
Agg Assault	48	65	-26%
Total	113	118	-4%

Frisco PD			
	2019	2018	% Change
Homicide	1	0	100%
Rape	16	15	7%
Robbery	6	7	-14%
Agg Assault	18	26	-31%
Total	41	48	-15%

Plano PD			
	2019	2018	% Change
Homicide	0	3	-100%
Rape	19	27	-30%
Robbery	31	33	-6%
Agg Assault	46	62	-26%
Total	96	125	-23%

Lewisville			
	2019	2018	% Change
Homicide	1	0	100%
Rape	8	4	100%
Robbery	29	12	142%
Agg Assault	13	24	-46%
Total	51	40	28%

Next Steps

- The Dallas Police Department is working diligently to reduce the occurrences of violent crime in the City of Dallas thru the use of:
 - Summer Crime Initiative
 - Homicide Task Force
 - Increase in proactive policing



Next Steps

- Additional enforcement efforts have been established to ensure optimal success (Overtime*)
- Top 3 locations for large crowds/potential violent incidents:
 - Jim's Carwash
 - Rochester Park
 - Bauchman Lake
 - Department of Public Safety
 - Community participation and engagement

***Overtime may impact Budget**

19

Next Steps – Violent Crime Reduction

Jim's Car Wash

2702 Martin Luther King Jr. Blvd

- Patrol officers will be assigned to the car wash in an overtime capacity during peak hours
- Mr. Davenport will assist the officers in issuing Criminal Trespass Warnings
- Mounted and motorcycle elements will also be assigned to the car wash for the next month

20

Next Steps – Violent Crime Reduction Rochester Park

- Patrol officers will be assigned to the Park during peak hours
- Units will be proactive through traffic enforcement and
- Units will monitor secondary locations for proactive prevention of gatherings



Next Steps – Violent Crime Reduction Bauchman Lake

- Patrol officers will be assigned to the Lake during peak hours
- Units will be proactive through traffic enforcement and
- Units will monitor secondary locations for proactive prevention of gatherings



Next Steps -Violent Crime Reduction DPS

- This week the Dallas Police Department will partner with the Texas Department of Public Safety
- State troopers will be working in conjunction with a team of DPD officers in the hotspot areas as designated in the summer crime plan
- DPS will bring in patrol elements and Special investigative units to address gangs, guns and drugs in areas that are played by violent crime



23

Next Steps -Violent Crime Reduction Community Collaboration

- Pastors to organize entertainment zones for community recreation
- NPO/ Community Affairs partnering with community for crime walk/door hanging (see something say something)
- Upcoming Gang Summit- Bishop Omar
- Churches combining to host job fair for South Dallas residents
- DPD Summer Youth Jobs Initiative
- Parks/Rec Park after Dark with DPD

24

Conclusion- Recap

- - DPD enforcement -8 targeted areas for violent crime
 - Agg Assault
 - Robberies
 - Homicide
 - Homicide Task Force
 - Overtime enforcement in areas of large gatherings
 - Code/Courts/Comm Prosecutors-Risk
 - DPS –assist with targeted violent crime areas
 - Community collaboration
 - Analysis and Metrics to achieve reduction overall violent crime

25

DPD Violent Crime Update

Public Safety and Criminal Justice Committee

June 10, 2019

**Reneè Hall
Chief of Police
Dallas Police Department**



Memorandum



CITY OF DALLAS

DATE June 7, 2019

TO Honorable Members of the Public Safety and Criminal Justice Committee

SUBJECT **Implementation of DPD Online Crime Report Writing System**

On Monday, June 10, 2019, Chief of Police U. Reneé Hall will brief the committee on the Dallas Online Reporting System (DORS).

The Dallas Police Department is preparing to launch the Dallas Online Reporting System (DORS), a web based online crime reporting platform for citizens to report property crimes. Citizens who choose to make reports online instead of waiting for officers will be guided through the process to successfully submit a police report to be investigated.

Please contact me if you have any questions or need additional information.

A handwritten signature in cursive script that reads "Jon Fortune".

Jon Fortune
Assistant City Manager

c: T.C. Broadnax, City Manager
Chris Caso, City Attorney (Interim)
Mark Swann, City Auditor
Biliera Johnson, City Secretary
Preston Robinson, Administrative Judge
Kimberly Bizer Tolbert, Chief of Staff to the City Manager
Majed A. Al-Ghafry, Assistant City Manager

Joey Zapata, Assistant City Manager
Nadia Chandler Hardy, Assistant City Manager and Chief Resilience Officer
Michael Mendoza, Chief of Economic Development and Neighborhood Services
M. Elizabeth Reich, Chief Financial Officer
Laila Alequresh, Chief Innovation Officer
Directors and Assistant Directors

City of Dallas Online Reporting System

Public Safety and Criminal Justice Committee

June 10, 2019

Major Israel Herrera
Dallas Police Department



Presentation Overview

- Purpose
- Background/History
- Program Overview
- Benefits
- Next Steps

Purpose

- To discuss the implementation of DPD's new online crime reporting system to include committee feedback.
- Identified as part of the Chief's strategic goal of organizational effectiveness.
- Online reporting of crime promises many benefits
- This presentation will highlight the program, detail progress made towards implementation, and address next steps.

Background/History

Prior to June 17, 2019 there were only two ways to make a report with the Dallas Police Department.

1. Request an officer to your location.
2. Request a phone call from an expediter to take the report over the phone.

The above instances often require a wait time for the person wanting to make the report.

Background/History

- October 1, 2018 : Procurement of LexisNexis incident reporting system approved
- February 21, 2019: Dallas Online Reporting System (DORS) “soft-launched”
- June 17, 2019: DORS launch date

Background/History

Municipalities currently using the LexisNexis platform:

- Los Angeles, California
- Houston, Texas
- Phoenix, Arizona
- Seattle, Washington
- Austin, Texas
- Cleveland, Ohio



Program Overview

The Dallas Online Reporting System is a web-based platform that allows individuals to submit offense reports directly to the Dallas Police Department without having to wait for an officer to take their report.

- Reports can be completed 24 hours a day, 7 days a week, at the convenience of the reporting person.
- A case number is given to the reporting person for insurance purposes or for their own records once the report has been reviewed and approved.
- The report enters the Reporting Management System, and is investigated by a detective, just as a report created by an officer in the field.

Join DPD



DALLAS POLICE DEPARTMENT



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DPD REPORTS

Officer Involved Shootings (OIS) Data

Report a Crime or Drug Complaint

Racial Profiling

Open Records Request

Online Police Reports

Police Reports

Biography

Message from the Chief

Annual Report

U. RENEÉ HALL
CHIEF OF POLICE



Program Overview

The following offenses can be reported in DORS:

- Burglary of a Motor Vehicle
- Burglary of a Coin Operated Machine
- Credit/Debit Card Abuse
- Criminal Mischief <2500
- Fraud
- Graffiti
- Harassment
- Theft
- Theft of Property <2500
- Theft of Service <2500





Accident

Leaving the scene of an accident without providing required license, insurance or vehicle information



Burglary Coin Machine

A person makes entry into a coin operated machine and removes or attempts to remove contents without the owner's permission.



Burglary Motor Vehicle

Breaks into or enters a vehicle or any part of a vehicle with intent to commit any felony or theft



Credit/Debit Card Abuse

A person uses the credit card or debit card of another person without the permission of the person the card was issued to.



Criminal Mischief (Damage under \$2,500)

A person intentionally damages property belonging to another without the owner's permission.



Graffiti (Under \$2,500)

A person makes markings or symbols on property not belonging to him without permission of the owner of that property.



Harassing Phone Call

Unwanted phone calls of an annoying, harassing or threatening nature.



Identity Theft

Obtaining someone else's personal identifying information and using it to obtain credit, goods or services.



Lost Property

When property is missing or lost.



Reckless Damage

An offense if, without the effective consent of the owner, he recklessly damages or destroys property



Theft (Under \$2,500)

Property taken belonging to another without the owner's permission



Theft of Service (Under \$2,500)

A person obtains a service without rendering proper payment for that service.

Program Overview

Process for Submitting a Report

- Reporting Person goes to www.DallasPolice.net and clicks on Dallas Online Reporting System link
- Reporting Person submits report
- Staff Review reviews report
- Report is accepted or returned for correction
- Offense imported into Record Management System
- Offense assigned to a detective
- May result in an increase in reported crime.

Benefits

- Service enhancement by providing convenience for citizens to make reports in lieu of waiting for officers.
- Redeployment of resources to higher priority calls.
- Increased opportunity for officers to focus on crime prevention and community relationships.
- Saves citizens' time and money when retrieving their police report vs. conventional means.
- Creates cost savings for the department by reducing need for manual processing.

Next Steps

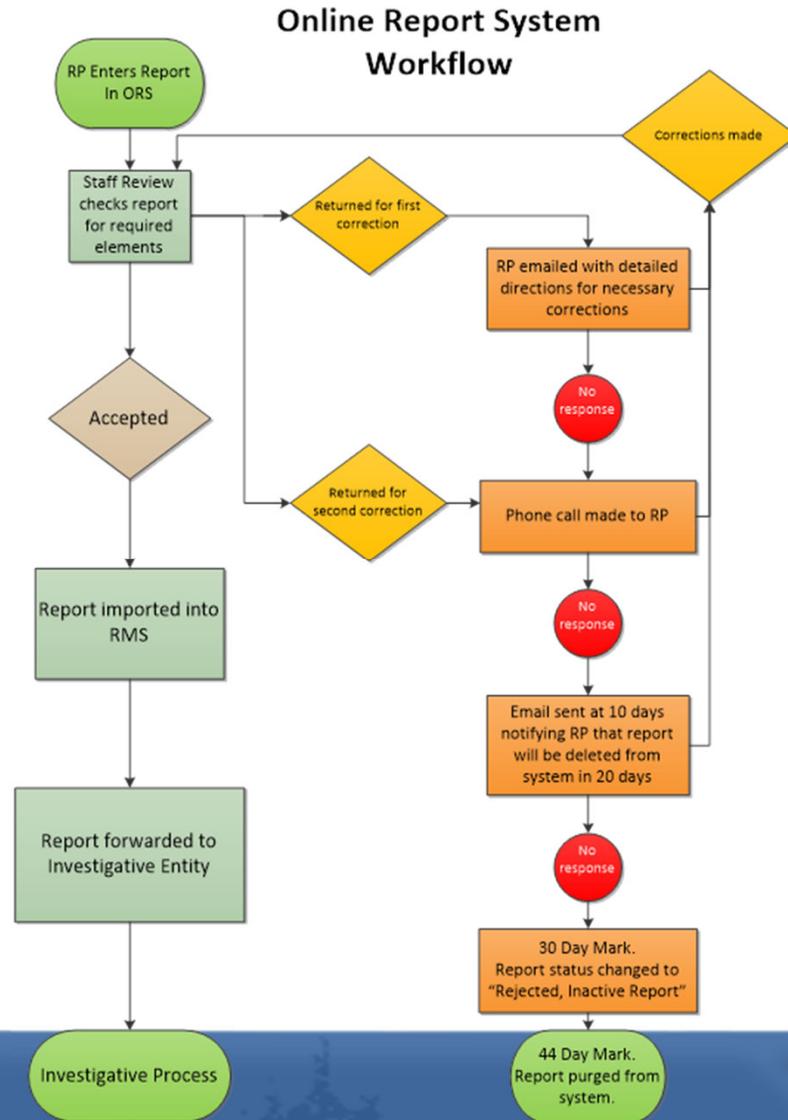
- Public Release and Education on Dallas Online Reporting System through media release June 17, 2019.
- Monthly monitoring and training on Dallas Online Reporting System.
- 90 day assessment to determine if additional changes are necessary to improve performance.
- Implementation of Spanish Online Reporting for review and processing following test mode to be launched late summer 2019.

Supplement

- Dallas will be the first National Incident Based Reporting System (NIBRS) to integrate an approved online report directly into its Reporting Management System RMS



Appendix 1



Memorandum



CITY OF DALLAS

DATE June 7, 2019

TO Honorable Members of the Public Safety and Criminal Justice Committee

SUBJECT **Starlight Pilot Program**

On Monday, June 10, 2019, Chief of Police U. Reneé Hall will brief the committee on the Starlight Pilot Program.

The Dallas Police Department, through a donation from Safer Dallas, is preparing to launch the Starlight Program. Starlight is a public-private-community partnership designed to reduce crime, improve quality of life, and encourage community revitalization. Through video connections with the Real Time Crime Center, the Starlight Program will provide in-progress information to officers responding to calls for service. This intelligence will enhance safety, improve response times, deter crime, and increase clearance rates.

A handwritten signature in black ink that reads "Jon Fortune".

Jon Fortune
Assistant City Manager

c: T.C. Broadnax, City Manager
Chris Caso, City Attorney (Interim)
Mark Swann, City Auditor
Biliera Johnson, City Secretary
Preston Robinson, Administrative Judge
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Michael Mendoza, Chief of Economic Development and Neighborhood Services
M. Elizabeth Reich, Chief Financial Officer
Laila Aleqresh, Chief Innovation Officer
Directors and Assistant Directors

Starlight Pilot Program

Public Safety and Criminal Justice Committee

June 10, 2019

Lieutenant James Lewis
Dallas Police Department



Presentation Overview

- Purpose
- Background/History
- Program Overview
- Next Steps

Purpose

- This presentation will highlight the benefits of the Starlight Pilot Program, a public-private partnership linking private businesses' real-time video and first responders
- Explain the fundamental concept and design of the program
- And detail the next steps involved

Background/History

Through a donation from Safer Dallas, the Dallas Police Department will be granted access to Starlight, a program developed as the result of a partnership between Safer Dallas and Motorola

This program interfaces high definition security cameras installed at local businesses, and their corresponding recordings, with the Dallas Police Department's Real Time Crime Center

Background/History

Municipalities currently using a similar program:

- Chicago, Illinois
- Springfield, Massachusetts
- New Orleans, Louisiana
- Detroit, Michigan



All of these municipalities have reported reductions in violent crime at locations participating with their program

Program Overview

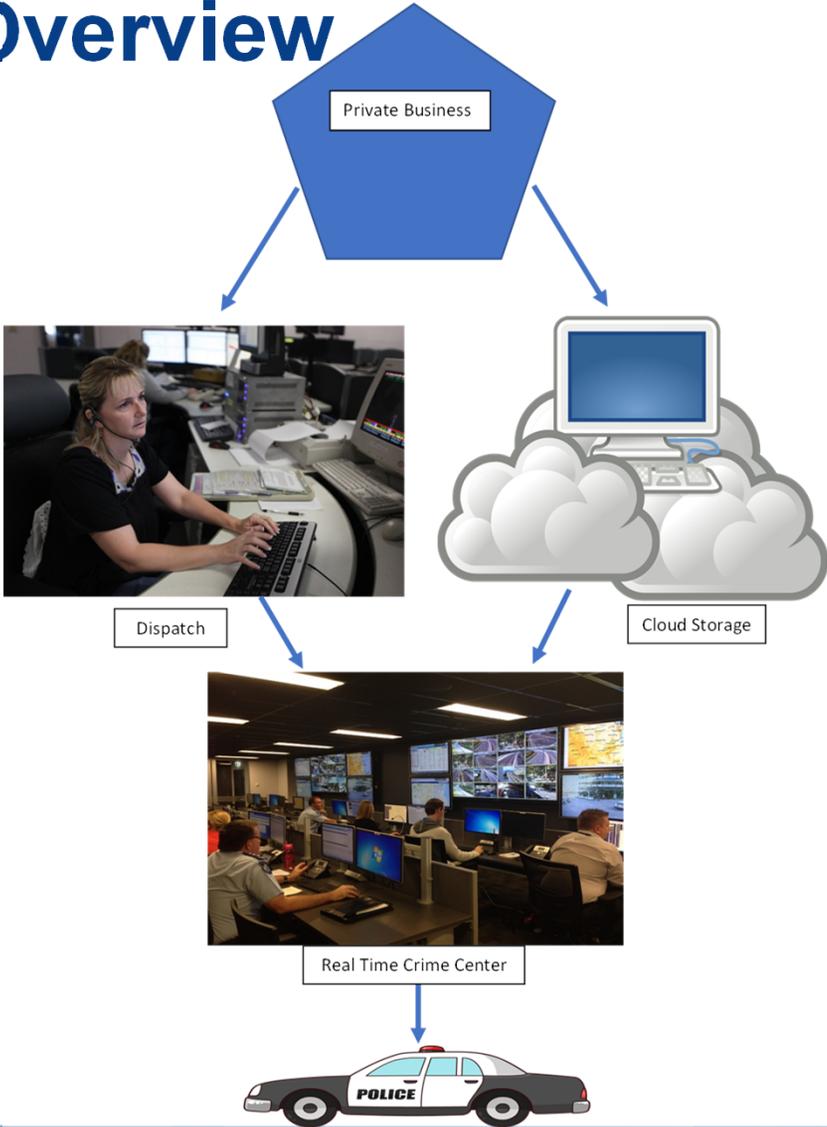
Starlight is a public/private partnership that aims to provide real-time and historical access to high-definition cameras installed in participating businesses

The Dallas Police Department's Real Time Crime Center will receive an alert anytime there is a 911 call from a Starlight participant

The Real Time Crime Center can immediately access video from the location, and will provide intelligence to responding officers



Program Overview



Program Overview

- Starlight will begin as a 6 month pilot project in Dallas
- 3 businesses will be selected (based on the number of calls for police involving violence)
- There will be no fees for the selected pilot participants
- Participants will receive installation of multiple high-definition cameras and signage identifying the business as a program participant

Program Overview

- Video access will be obtained through a Memorandum of Understanding (MOU) between Starlight participants and Safer Dallas
- Both real-time video and cloud based historical recordings will be accessible, providing evidence collection to increase citizen safety, officer safety, and case clearance rates



Program Overview

Multiple benefits include:

- Reduced response times to violent incidents
- Increased officer and citizen safety
- Better suspect information and intelligence:
 - Description
 - Location
 - Accomplices
 - Weapons involved
- Crime deterrents
- Reduced false alarm calls
- Increased clearance rates
- Increased partnership between City of Dallas and private businesses



Next Steps

- Select businesses for pilot project
- Begin installation
 - Cameras
 - Signage
 - Interface with police department
- Develop detailed procedures for handling Starlight related calls for service
- Discover any technology, procedural, or staffing issues that might occur

Next Steps

- Determine any additional cost and/or staffing considerations for both the City of Dallas and private businesses
- (Jan. 2020) Provide the PSCJ committee an update on the information gained through the pilot project
- (Mar. 2020) Implement full program, assuming any issues discovered during pilot are resolved

Starlight Pilot Program

Public Safety and Criminal Justice Committee

June 10, 2019

Lieutenant James Lewis
Dallas Police Department



Memorandum



CITY OF DALLAS

DATE June 7, 2019

Honorable Members of the Public Safety and Criminal Justice Committee:

TO B. Adam McGough (Chair), Philip T. Kingston (Vice Chair), Jennifer S. Gates, Casey Thomas, Adam Medrano, Sandy Greyson, Kevin Felder, Carolyn King Arnold

SUBJECT **Employee Survivor Benefits and Life Insurance Benefits**

On June 10, 2019, we will brief the Public Safety and Criminal Justice Committee on the City's Employee Survivor Benefits & Life Insurance Benefits. As part of the briefing, staff will propose recommendations for Committee comment and feedback.

In the meantime, please advise if you have any questions or should you require additional information at this time.

A handwritten signature in black ink, appearing to read 'Kimberly B. Tolbert'.

Kimberly Tolbert
Chief of Staff

Attachment

c: Honorable Mayor and Members of City Council
T.C. Broadnax, City Manager
Chris Caso, City Attorney (Interim)
Mark Swann, City Auditor
Biliera Johnson, City Secretary
Preston Robinson, Administrative Judge
Majed A. Al-Ghafry, Assistant City Manager

Jon Fortune, Assistant City Manager
Joey Zapata, Assistant City Manager
Nadia Chandler Hardy, Assistant City Manager and Chief Resilience Officer
Michael Mendoza, Chief of Economic Development and Neighborhood Services
M. Elizabeth Reich, Chief Financial Officer
Laila Alequresh, Chief Innovation Officer
Directors and Assistant Directors

Employee Survivor Benefits & Life Insurance Benefits

**Public Safety & Criminal
Justice Committee
June 10, 2019**

**Kimberly Tolbert
Chief of Staff**

**Carmel Fritz
Compensation Manager**

City of Dallas



Agenda

- Background
 - Current Survivor Benefits for all City of Dallas employees
Line of Duty vs. Off-Duty
Civilian
 - Life Insurance Coverage (Basic Coverage)
- Survey/Research Results – peer cities
 - Survivor Benefits
 - Life Insurance
- Options/Proposed Recommendations
- Next Steps

2

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City of Dallas

Background – COD Survivor Death Benefits

- Survivors of COD employees are eligible to enroll in COBRA
 - Survivors have a 60-day grace period to select COBRA, after the day the death occurred
 - COBRA Premium is 102% of full active employee benefit premium
 - Premium cost depends on the benefit plan and dependents covered
 - Survivors pay full cost (no cost share with the City)
 - Survivors are eligible to stay on COBRA for 18 months
- Benefits offered to survivors are the same for all City employees except for sworn personnel **line-of-duty** death
- There are no special survivor benefits offered in the event of:
 - a non-sworn or civilian death at work
 - a sworn off-duty death

3

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City of Dallas

Background – COD Survivor Death Benefits

Sworn Personnel Off-duty Death

- An **off-duty** death is a death that occurs while not on shift or while not working in an official capacity for the City of Dallas
- In order for an **off-duty** death to be classified as **line-of-duty**, the death has to meet certain criteria for Public Safety Officers' Benefits (PSOB) program or State of Texas, Employee Retirement System of Texas (ERS)

4

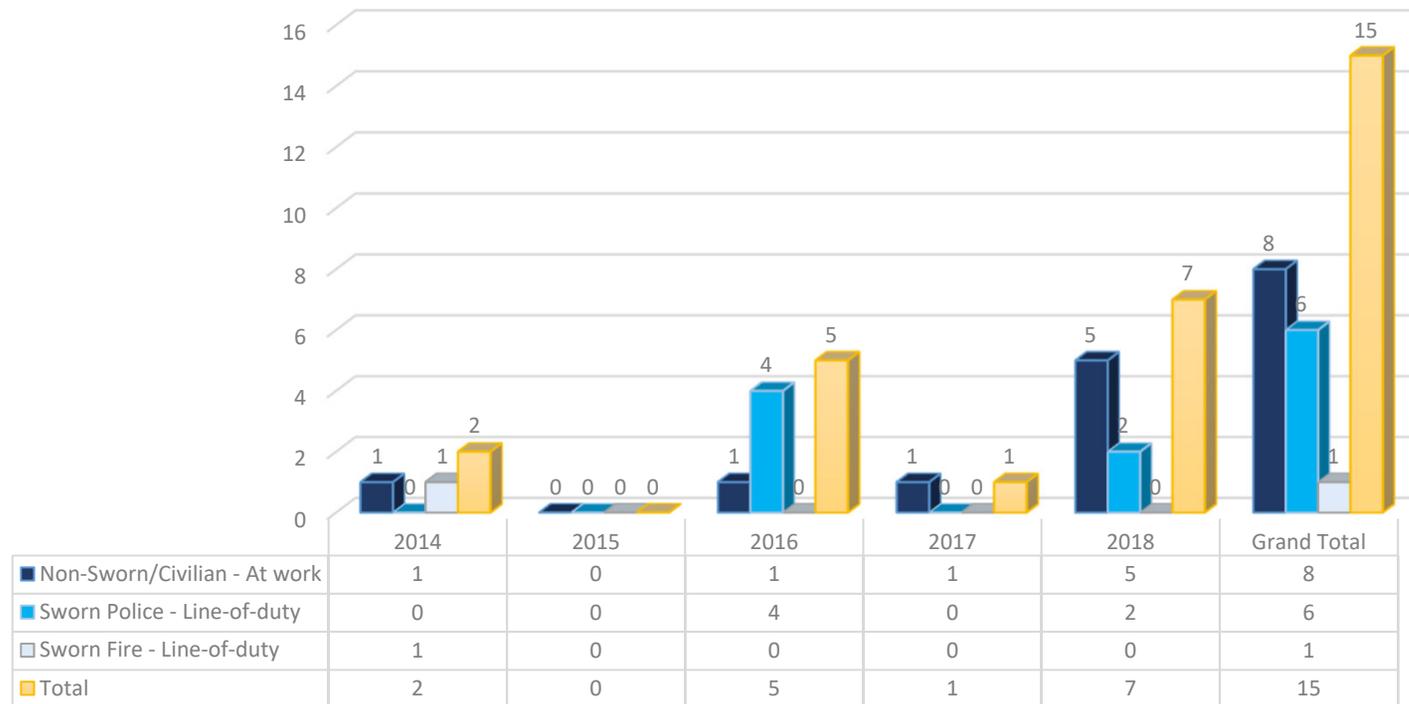
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City of Dallas

COD Employee Deaths at Work/Line-of-Duty

COD Employee Deaths 2014 - 2018
Sworn Line-of-Duty and Non-Sworn/Civilian At-work



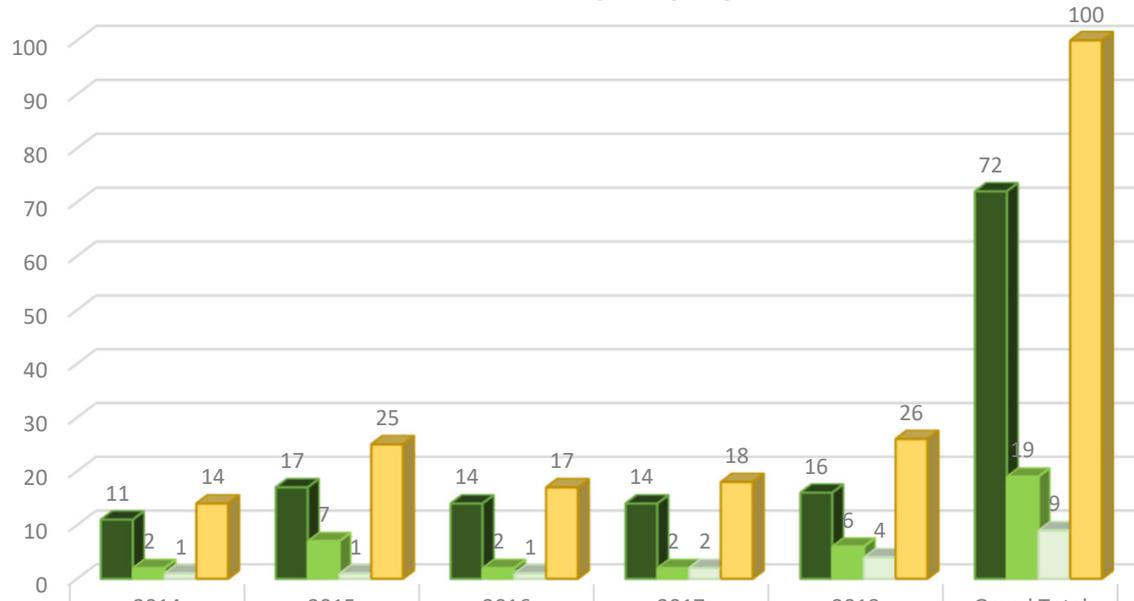
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City of Dallas

COD Employee Deaths NOT at Work/Off-Duty

COD All Not at Work and Off-Duty Employee Deaths 2014 - 2018



	2014	2015	2016	2017	2018	Grand Total
■ Non-Sworn/Civilian - Not at work	11	17	14	14	16	72
■ Sworn Police - Off-duty	2	7	2	2	6	19
■ Sworn Fire - Off-duty	1	1	1	2	4	9
■ Total	14	25	17	18	26	100

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City of Dallas

Survey Results – Survivor Benefits

- 18 Cities in Texas and surrounding states were surveyed (all responded)
- 16 Cities in Texas offer the same survivor benefits as the City of Dallas
- 2 Cities, Denver and Austin, reported providing different benefits specific to off-duty uniformed deaths

7

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City of Dallas

Survey Results – Survivor Benefits

- **Denver**

- The **City of Denver's Employees Retirement Pension Plan** for civilian/sheriff uniform officers continues to offer medical and dental insurance to surviving eligible dependents at a premium reduction
(Note: The City of Denver does not pay for this benefit)
- Eligibility: Dependents to age 19, and surviving spouse for life

- **Austin**

- Eligible surviving dependents are able to continue health benefits with rates based on the employee's years of service at a premium reduction paid by the City of Austin (5 to 9 years – 10 to 14 years – 15 to 19 years)
- If the employee was eligible for retirement benefits, then the surviving spouse and dependents enrolled at the time of death may continue with coverage
- Eligibility: Dependents to age 26 and surviving spouse until they remarry

8

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City of Dallas

Background – City of Dallas Life Insurance

- \$50,000 of life insurance coverage for all City employees
- Current annual premium for all City employees is \$260,988 (premium paid by the City)
- Employees may purchase additional supplemental coverages (additional premium paid by the employee)

9

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City of Dallas

Survey Results – Life Insurance

- 32 Cities in Texas and surrounding areas were surveyed
- 13 Cities responded
- The most consistent offering for basic coverage is 2x the annual salary up to \$300,000
- **Coverage is paid in full by the surveyed cities**



Survey Results – Summary

Survivor's Benefits:

- 18 Cities surveyed
- All Cities offer COBRA – Consistent with City of Dallas
- Denver and Austin offer additional benefits

Denver

- Eligible dependents continue medical and dental insurance at a premium reduction
- Provided by the City's Employees Retirement Pension Plan, not by the City of Denver
- Dependents to age 19 and surviving spouse for life

Austin

- Eligible dependents continue health benefits
- Rates based on years of service at a premium reduction
- If retirement benefits eligible, enrolled surviving spouse and dependents may continue with coverage
- Provided by the City of Austin
- Dependents to age 26 and surviving spouse until they remarry

Life Insurance:

- 32 Cities surveyed
- 13 Cities responded

Most Consistent Offering – Paid by the City

- 2x the annual salary up to \$300,000

City of Dallas Offering – Paid by the City

- \$50,000



Options – Survivor Benefits

Options	Cost (Annual)
Option 1: Maintain current benefits - No Change	No additional cost
Option 2: City provide the first 2 months of COBRA health insurance premium - direct payment to COBRA vendor	Based on highest premium plan and 20 deaths per year average - \$58,993.00
Option 3: City provide COBRA coverage through cost share , utilizing a *sliding scale, based on years of service - Cost sharing with the City similar to the cost sharing percentages for active employees coverage	Based on highest premium plan, 20 years of service, and 20 deaths per year average - \$328,497.00
Option 4: City provide full COBRA premium utilizing a *sliding scale, based on years of service	Based on highest premium plan, 20 years of service, and 20 deaths per year average - \$530,935.00

Sliding Scale*
Based on Years of
Employment



5-9 Years

3 Months of
COBRA
Premium Paid
by COD



10-14 Years

6 Months of
COBRA
Premium Paid
by COD



15-19 Years

12 months of
COBRA
Premium Paid
by COD



20 Years+

18 months of
COBRA
Premium Paid
by COD

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City of Dallas

Options – Life Insurance

Option 1:

- Maintain current coverage (\$50,000)

Option 2:

- Increase basic life insurance coverage to \$75,000 for all employees
- City annual premium increase from \$260,988 to \$685,116 - (Results in taxable imputed income on the increased \$25,000)

Option 3:

- Increase basic life insurance coverage to \$100,000 for all employees
- City annual premium increase from \$260,988 to \$1,105,020 - (Results in taxable imputed income on the increased \$50,000)

13

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City of Dallas

Proposed Recommendations

14

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City of Dallas

Proposed Recommendation A: Enhanced Survivor's COBRA Benefit

Survivor Benefits Option 4:

City provide full COBRA premium utilizing a *sliding scale, based on years of service. Annual Cost based on highest premium plan, 20 years of service, and 20 deaths per year average - **\$530,935.00**

Sliding Scale*
Based on Years of
Employment



5-9 Years

3 Months of
COBRA
Premium Paid
by COD



10-14 Years

6 Months of
COBRA
Premium Paid
by COD



15-19 Years

12 months of
COBRA
Premium Paid
by COD



20 Years+

18 months of
COBRA
Premium Paid
by COD

Rationale: Provide support to surviving spouses and families, while recognizing employee service to the City



Proposed Recommendation B: Enhanced Survivor's COBRA Benefit + Life Insurance

Survivor Benefits Option 3 + 75,000 Life Insurance:

City provide COBRA coverage through cost share, utilizing a *sliding scale, based on years of service - Cost sharing with the City similar to the cost sharing percentages for active employees coverage

Annual Cost based on highest premium plan, 20 years of service, and 20 deaths per year average - **\$328,497.00 + \$424,128.00 (Life Insurance) = \$752,625.00**

Sliding Scale* Based on Years of Employment



5-9 Years

3 Months of
COBRA
Premium Paid
by COD



10-14 Years

6 Months of
COBRA
Premium Paid
by COD



15-19 Years

12 months of
COBRA
Premium Paid
by COD



20 Years+

18 months of
COBRA
Premium Paid
by COD

Rationale: Provide support to surviving spouses and families, while recognizing employee service to the City and aligning life insurance coverage with market

16

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City of Dallas

Proposed Recommendation C: Enhanced Survivor's COBRA Benefit + Life Insurance

Survivor Benefits Option 2 + 75,000 Life Insurance:

City provide the first 2 months of COBRA health insurance premium - direct payment to COBRA vendor

Annual cost based on highest premium plan and 20 deaths per year average -
 $\$58,993.00 + \$424,128.00 \text{ (Life Insurance)} = \$483,121.00$

Rationale: Provide support to surviving spouses and families through the COBRA grace period and align life insurance coverage with market

17

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City of Dallas

Proposed Recommendations Summary

Recommendation A

Survivor Benefits Option 4

- Full COBRA premium paid by the City utilizing a *sliding scale, based on years of service
- Annual Cost - **\$530,935.00**
- Support to surviving spouses and families, while recognizing employee service to the City

Recommendation B

Survivor Benefits Option 3
+ \$75,000 Life Insurance

- COBRA coverage through cost share, utilizing a *sliding scale, based on years of service
- Annual Cost \$328,497.00 + \$424,128.00 (Life Insurance) = **\$752,625.00**
- Support for surviving spouses and families, while recognizing employee service to the City and aligning life insurance coverage with market

Recommendation C

Survivor Benefits Option 2
+ \$75,000 Life Insurance

- City provide the first 2 months of COBRA health insurance premium
- Annual cost - \$58,993.00 + \$424,128.00 (Life Insurance) = **\$483,121.00**
- Support to surviving spouses and families through the COBRA grace period and align life insurance coverage with market

18

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City of Dallas

Employee Survivor Benefits & Life Insurance Benefits

Public Safety Committee
June 10, 2019

Kimberly Tolbert
Chief of Staff

Carmel Fritz
Compensation Manager

City of Dallas



Proposed Options – Cost 2 Month’s of COBRA

Plan	Spouse	Spouse and Children
HRA	\$2,273	\$2,949
Co-Pay	\$2,240	\$2,922
HSA	\$2,102	\$2,742



Proposed Options

- Provide COBRA premium reduction (Cost sharing with the City) similar to the cost sharing percentages for active employees coverage
- City pays full COBRA premium based on sliding scale years of service

Years of Service	Coverage	Plan Name	Spouse	Spouse/Children
5-9 years	3 months	HRA	\$3,343.23	\$4,337.70
		Co-Pay	\$3,295.08	\$4,297.80
		HDHP	\$3,091.89	\$4,032.72
10-14 years	6 months	HRA	\$6,686.46	\$8,675.40
		Co-Pay	\$6,590.16	\$8,595.60
		HDHP	\$6,183.78	\$8,065.44
15-19 years	12 months	HRA	\$13,372.92	\$17,350.80
		Co-Pay	\$13,180.32	\$17,191.20
		HDHP	\$12,367.56	\$16,130.88
20+ years	18 months	HRA	\$20,059.38	\$26,026.20
		Co-Pay	\$19,770.48	\$25,786.80
		HDHP	\$18,551.34	\$24,196.32

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City of Dallas Deaths 2014 through May 2019

Count of Name	Column L	2014	2015	2016	2017	2018	2019	Grand Total
Row Labels								
<input type="checkbox"/> Non-Sworn/Civilian		12	17	15	15	21	6	86
Line-of-duty		1		1	1	5		8
Off-duty		11	17	14	14	16	6	78
<input type="checkbox"/> Sworn-Fire		2	1	1	2	4	1	11
Line-of-duty		1						1
Off-duty		1	1	1	2	4	1	10
<input type="checkbox"/> Sworn-Police		2	7	6	2	8		25
Line-of-duty				4		2		6
Off-duty		2	7	2	2	6		19
Grand Total		16	25	22	19	33	7	122

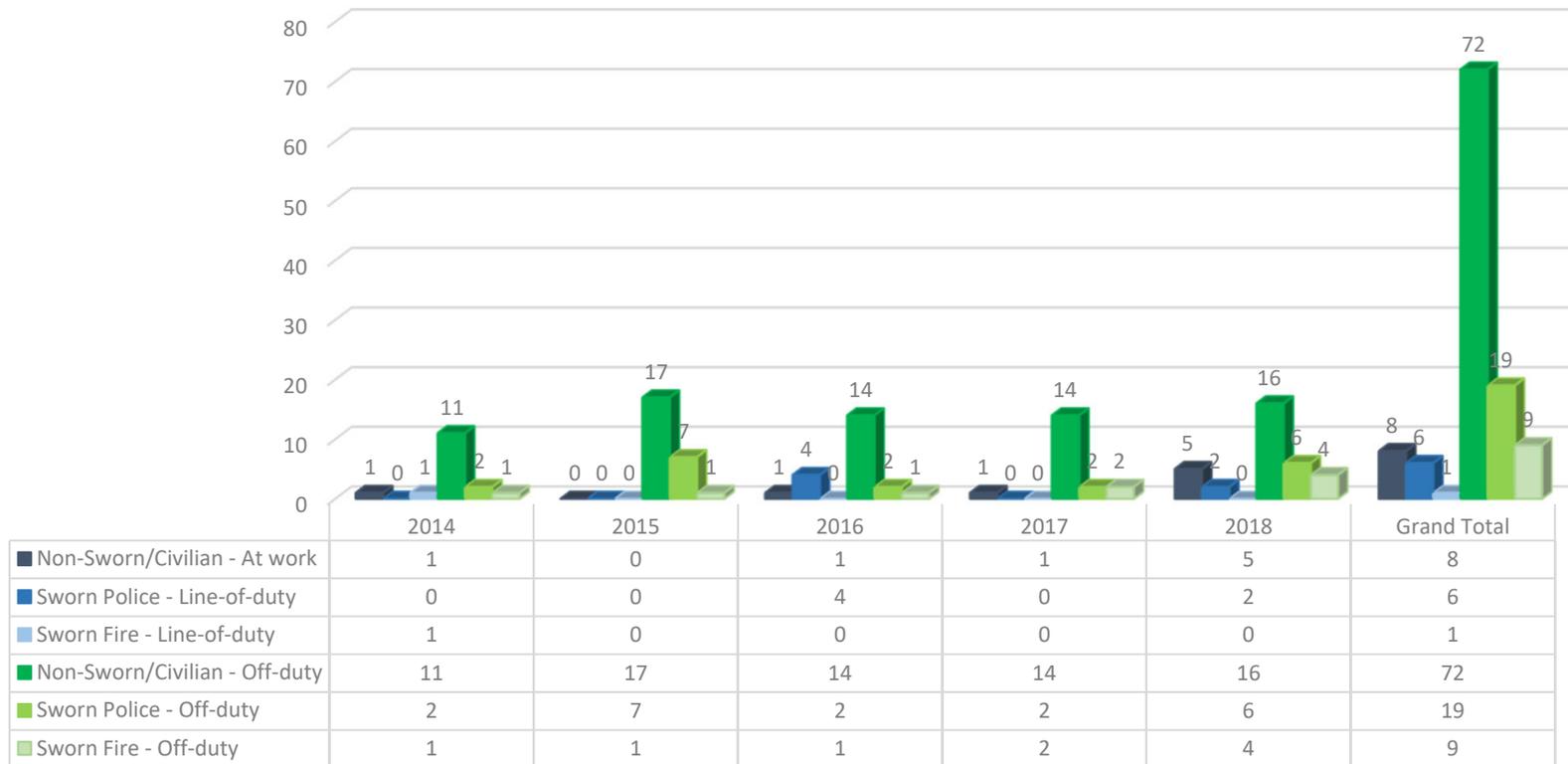
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City of Dallas

COD Employee All Deaths by Year

COD Employee Deaths 2014 - 2018



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City of Dallas

Recommendation – Life Insurance

Option 2:

- Increase basic life insurance coverage to \$75,000 for all employees
- City annual premium increase from \$260,988 to \$685,116 – Additional Cost: \$424,128.00

Rationale: Closer to market – more competitive



Cities Surveyed For Off-Duty Death Survivor Benefits (All Responded)

City of Arlington

City of Austin

City of Atlanta

City of Charlotte

City of Chicago

City of Denver

City of El Paso

City of Fort Worth

City of Frisco

City of Grand Prairie

City of Garland

City of Houston

City of Irving

City of Lewisville

City of Mesquite

City of Memphis

City of San Antonio

City of Tulsa



Cities Surveyed For Basic Life Insurance Benefits

Surveyed

City of Arlington
City of Allen
City of Austin
City of Carrollton
City of Charlotte
City of Chicago
City of Denver
City of Denton
City of Detroit
City of El Cajon
City of El Paso
City of Fort Worth
City of Frisco
City of Grand Prairie
City of Garland
City of Houston

Surveyed

City of Garland
City of Houston
City of Irving
City of Lewisville
City of Los Angeles
City of McKinney
City of Mesquite
City of Memphis
City of New York
City of Philadelphia
City of Plano
City of Phoenix
City of Richardson
City of San Antonio
City of San Diego
City of Tulsa

Responded

Allen
Arlington
Carrollton
Denton
Fort Worth
Frisco
Garland
Grand Prairie
Irving
Lewisville
McKinney
Mesquite
Richardson



Basic Life Insurance Survey Results

Group Life Insurance														
	Dallas	Allen	Arlington	Carrollton	Denton	Fort Worth	Frisco	Garland	Grand Prairie	Irving	Lewisville	McKinney	Mesquite	Richardson
Coverage amount*	\$50,000	1 x base salary up to \$250,000 2 x base salary up to \$350,000 for exec team	2 x annual salary up to \$300,000	2 x annual salary up to \$400,000	Class 1: 1xAE to \$300,000 Class 2: 2xAE to \$500,000	1 x annual salary	\$50,000	\$25,000	2 x annual salary to \$500,000	1 x annual salary	4 x annual salary up to \$400,000	\$50,000	2 x annual salary	2 x annual salary up to \$50,000
Employer paid*	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
Cost per \$1000*	\$.50 / person enrolled	0.045	0.04	0.1	0.035	0.09	0.065	0.06	0.069	0.08	0.072	0.085	0.039	0.06
*Based on 2017-2018 comparison data														

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City of Dallas

Basic Life Insurance Survey Results

Rate based on 2019 HRA Premium + 10% Per Year						
	Spouse - Age 20	Spouse + Children	Spouse - Age 40	Spouse + Children	Spouse - Age 60	Spouse + Children
Per death	\$ 10,588,615.48	\$ 13,738,282.25	\$ 1,315,187.36	\$ 1,706,400.16	\$ 81,643.01	\$ 105,928.37
5 deaths/year	\$ 52,943,077.39	\$ 68,691,411.24	\$ 6,575,936.79	\$ 8,532,000.79	\$ 408,215.07	\$ 529,641.85
	Time Insured: 45 years		Time Insured: 25 years		Time Insured: 5 years	

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City of Dallas

Memorandum



DATE June 10, 2019

TO Honorable Members of the Public Safety and Criminal Justice Committee

SUBJECT **Committee Action Matrix**

Attached is the Public Safety and Criminal Justice Committee Action Matrix.

Please contact me if you have any questions or need additional information.



Jon Fortune
Assistant City Manager

[Attachment]

cc: T.C. Broadnax, City Manager
Chris Caso, City Attorney (I)
Mark Swann, City Auditor
Billerae Johnson, City Secretary
Preston Robinson, Administrative Judge
Kimberly Bizer Tolbert, Chief of Staff to the City Manager
Majed A. Al-Ghafry, Assistant City Manager

Joey Zapata, Assistant City Manager
Nadia Chandler Hardy, Assistant City Manager & Chief Resilience Officer
Michael Mendoza, Chief of Economic Development and Neighborhood Services
M. Elizabeth Reich, Chief Financial Officer
Laila Aleqresh, Chief Innovation Officer
Directors and Assistant Directors

Public Safety and Criminal Justice Committee Action Matrix					
	Requestor	Request	Request Date	Staff/Dept Responsible	Status
1	Thomas	Dallas Fire-Rescue staff was asked to please provide Public Safety and Criminal Justice Committee Members with recommendations on the length of time for the Tiered EMS Dispatch Phase II Implementation program and costs of the program.	5/13/2019	Chief Artis	Attached
2	Greyson	How is the City of Houston's experiment going with the dispatch of similar software? Can staff update the committee on Houston's low acuity information?	5/13/2019	Dr. Isaacs	Attached
3	Greyson	Please provide committee members with a map that shows high acuity and low acuity areas.	5/13/2019	Assistant Chief Salazar	Attached
4	Gates	With changes in dispatch time, please reflect those response times on the Public Safety Dashboards.	5/13/2019	Chief Artis	Will be provided on future Public Safety Dashboards
5	Arnold	Please provide data and maps for District 4 to better assess low acuity calls. Also, please provide any additional information on the profile on the patients, or an average of what trends staff is seeing.	5/13/2019	Assistant Chief Salazar	Provided to Councilmember

Attachment

Committee Action Matrix

May 13, 2019 Responses

- 1) **Councilmember Thomas asked DFR staff to please provide Public Safety and Criminal Justice Committee Members with recommendations on the length of time for the Tiered EMS Dispatch Phase II Implementation program and costs of the program.**

The cost of the program of Phase II of the Tied Dispatch is our current on duty personnel cost and equipment cost. The length of this program is 3 months, this will allow DFR to have enough data to make an assessment of the future EMS for DFR and City of Dallas.

- 2) **Councilmember Greyson asked how is the City of Houston's experiment going with the dispatch of similar software? Can staff update the committee on Houston's low acuity information?**

First, there is no "universal" definition of low acuity or high acuity. Dallas Fire-Rescue uses examples to distinguish a low acuity call such as a toothache is low acuity. A high acuity requires more patient care because signs and symptoms than low acuity patients.

ETHAN (Emergency Telehealth and Navigation) is Houston's mobile-integrated healthcare (MIH) program. EMS calls are triaged in accordance to acuity. For low acuity medical calls, once on scene, EMS completes a patient assessment together with ETHAN inclusion/exclusion criteria. If eligible, the paramedic transfers the Electronic Patient Care Report (ePCR) and contacts the Physician, who interviews the patient via real-time video/voice conferencing, available on every fire/EMS unit and determines the appropriate disposition.

A retrospective study of ETHAN covered the periods of December 2014 through March 2019. During the study period, there were a total 22,083 patients who met the ETHAN inclusion criteria. Among this group, 89% of these patients were triaged by emergency medicine physician and resulted in non-ambulance means of transport. This helped place ambulances back in service sooner to address higher acuity calls and on average, 44 minutes was saved from not having to commit ambulances to low acuity patient transports.

Patients who were served via ETHAN were also diverted to certified clinics via appointments facilitated by the Physicians engaging during telehealth sessions. These patients were transported by cab 94% of the time as these vehicles were more easily recognizable as compared to Uber or Lyft vehicles.

In total, ETHAN has targeted less than 2% of all EMS incidents since inception of the program but Houston seeks to expand the program and target more patients in the future by way of altering criteria for those to be served.

- 3) **Councilmember Greyson and Councilmember Arnold requested maps depicting low and high acuity patients. Attached are two maps with one representing low acuity patient distribution throughout the city as well as a map representing high acuity patient distribution. The maps are color coded with red indicating a high concentration of patients in each of the two**

categories (Low and High Acuity). Both maps cover distribution of patients in each of the council districts.

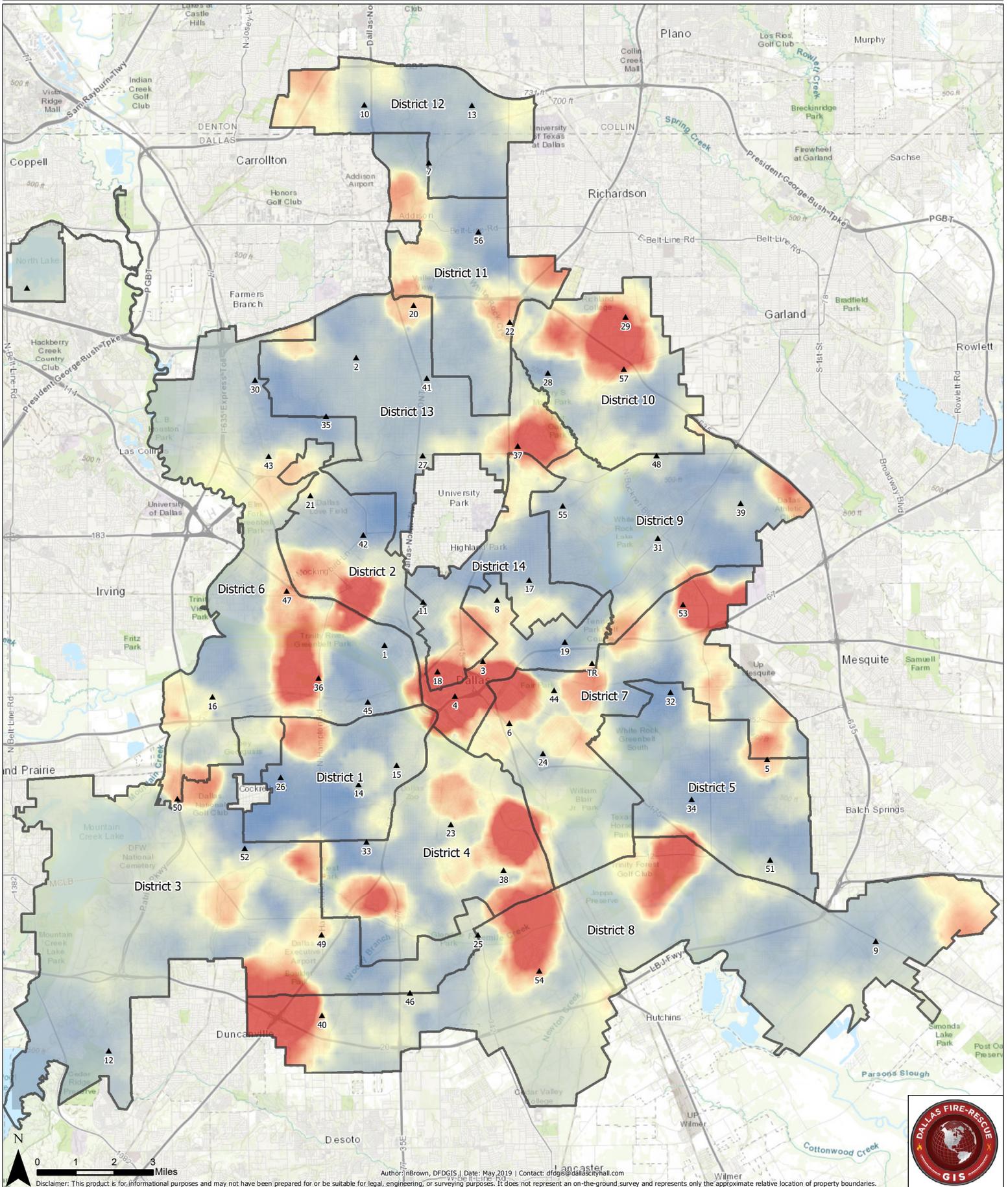
See attachments

- 4) Councilmember Gates requested changes in dispatch time to reflect those response times on the Public Safety Dashboards.**

Response data covering low acuity EMS call responses will be shared on future Public Safety Dashboards and during the span of time covering the pilot program designed to dispatch Engines to low acuity calls.

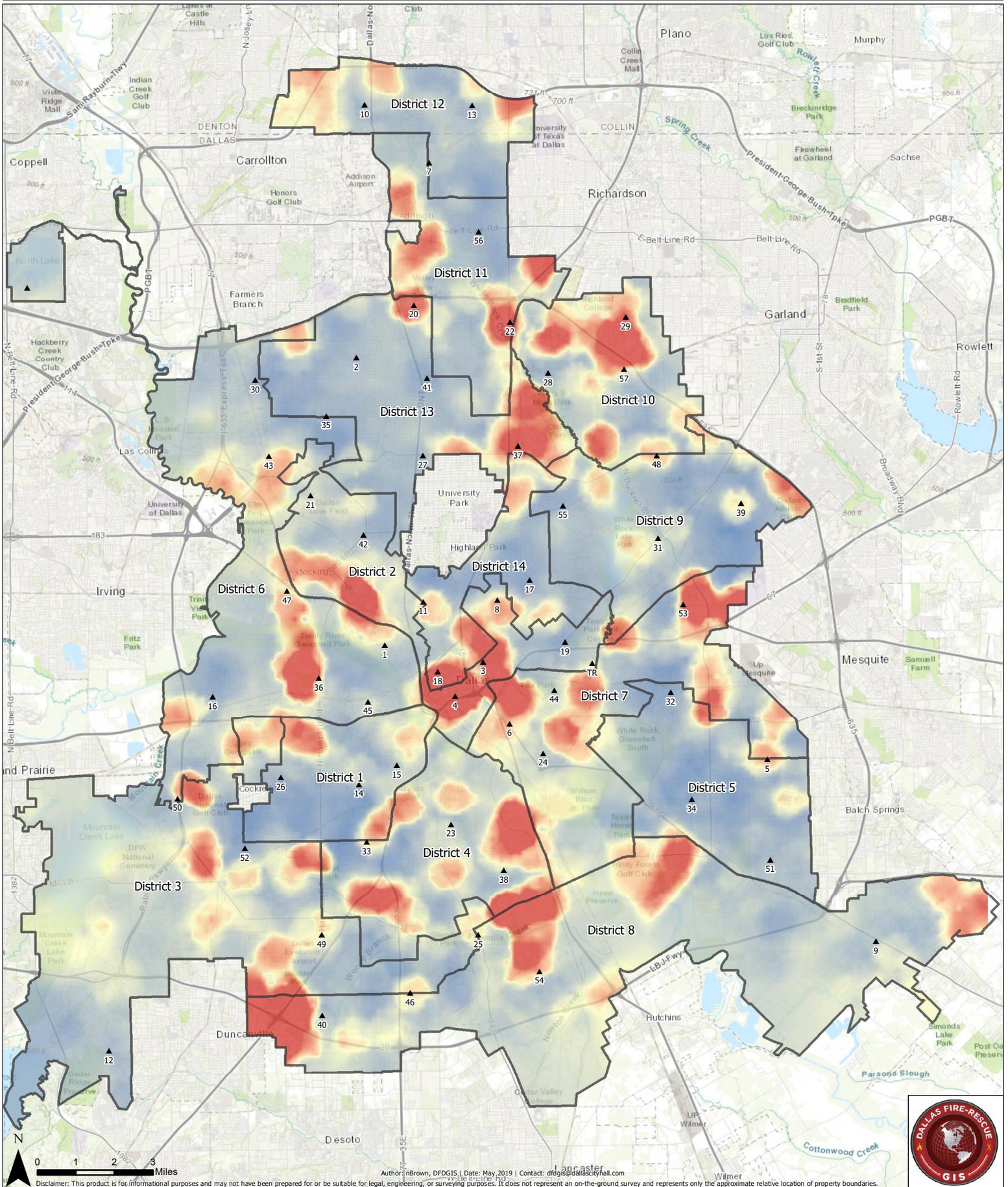
Dallas Fire-Rescue 2018 Low Acuity Hot Spots

ProQA Alpha & Omega



Dallas Fire-Rescue 2018 High Acuity Hot Spots

ProQA Bravo, Charlie, Delta, & Echo





Agenda Information Sheet

File #: 19-708

Item #: 31.

STRATEGIC PRIORITY: Government Performance and Financial Management

AGENDA DATE: June 12, 2019

COUNCIL DISTRICT(S): N/A

DEPARTMENT: Fire-Rescue Department

EXECUTIVE: Jon Fortune

SUBJECT

Authorize **(1)** the receipt and deposit of funds in an amount not to exceed \$375,188.00 in the DCCCD El Centro Fund; **(2)** an increase in appropriations in an amount not to exceed \$375,188.00 in the DCCCD El Centro Fund; and **(3)** a two-year interlocal contract with El Centro College of the Dallas County Community College District for reimbursement of City of Dallas Fire-Rescue Department training costs for the period September 1, 2019 through August 31, 2021 - Revenue: \$375,188.00

BACKGROUND

The City of Dallas owns and operates a fire academy approved by the Texas Higher Education Coordinating Board and the Commission on Fire Protection Personnel Standards and Education. El Centro College of the Dallas County Community College District has agreed to place all authorized Fire Department training in the Community Service Program and to reimburse the City of Dallas for instructional salaries, equipment aids, printing, instructor travel, and office supplies with regard to the provision of basic training for the Dallas Fire-Rescue (DFR) recruits and in-service training for DFR veteran personnel. The reimbursement is paid to the City based on certifiable instructional hours from the Texas Higher Education Coordinating Board.

PRIOR ACTION/REVIEW (COUNCIL, BOARDS, COMMISSIONS)

On August 9, 2017, City Council authorized a two-year Interlocal contract with El Centro College of the Dallas County Community College District for reimbursement of City of Dallas Fire-Rescue Department training costs for the period September 1, 2017 through August 31, 2019, by Resolution No. 17-11160.

Information about this item will be provided to the Public Safety and Criminal Justice Committee on June 10, 2019.

FISCAL INFORMATION

Revenue: \$375,188.00

June 12, 2019

WHEREAS, the City of Dallas owns and operates a fire academy approved by the Texas Higher Education Coordinating Board and the Commission on Fire Protection Personnel Standards and Education; and

WHEREAS, El Centro College of the Dallas County Community College District (hereinafter referred to as "the College") has agreed to place all authorized Fire Department training in the Community Service Program and to reimburse the City of Dallas for instructional salaries, equipment aids, printing, instructor travel, and office supplies with regard to the provision of basic training for City of Dallas Fire-Rescue Department recruits and in-service training for City of Dallas Fire Department personnel.

Now, Therefore,

BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF DALLAS:

SECTION 1. That the City Manager is hereby authorized to execute an interlocal contract with El Centro College of the Dallas County Community College District, approved as to form by the City Attorney. That the executed contract to provide, among other things:

- a. A reimbursement be paid to the City based on certifiable instructional hours from the Texas Higher Education Coordinating Board, and that the College and City shall commence these services and duties as of September 1, 2019 and complete such services as of August 31, 2021.
- b. That the City expends all dollars reimbursed to the City for this program directly on instructional salaries, equipment aids, printing, instructor travel, and office supplies in support of the program.

SECTION 2. That the Chief Financial Officer is hereby authorized to receive and deposit funds in an amount not to exceed \$375,188.00 from the El Centro College of the Dallas County Community College District in the DCCCD El Centro Fund, Fund 0S93, Department DFD, Unit 1373, Revenue Code 6526.

SECTION 3. That the City Manager is hereby authorized to increase appropriations in an amount not to exceed \$375,188.00 in the DCCCD El Centro Fund, Fund 0S93, Department DFD, Unit 1373, Object 3361.

SECTION 4. That the Chief Financial Officer is hereby authorized to disburse funds in an amount not to exceed \$375,188.00 to various undetermined vendors from the DCCCD El Centro Fund, Fund 0S93, Department DFD, Unit 1373, Object 3361.

SECTION 5. That this contract is designated as Contract No. DFD-2019-00009792.

June 12, 2019

SECTION 6. That this resolution shall take effect immediately from and after its passage in accordance with the provisions of the Charter of the City of Dallas, and it is accordingly so resolved.

Memorandum



CITY OF DALLAS

DATE June 7, 2019

TO Honorable Members of the Public Safety and Criminal Justice Committee

SUBJECT **Juror Summons Process**

The attached presentation will provide an overview of the juror summons process and will highlight steps taken to improve the low attendance rate.

The Dallas Municipal Court has struggled with a 14% juror attendance rate. Recent steps taken to improve attendance include, increasing the number of juror summons, implementing a \$6 juror payment, and changes to the envelope. The most recent change includes adding penalty language to the juror summons.

Please contact me if you have any questions or need additional information.

A handwritten signature in black ink that reads "Jon Fortune".

Jon Fortune
Assistant City Manager

- c:
- | | |
|--|---|
| T.C. Broadnax, City Manager | Joey Zapata, Assistant City Manager |
| Chris Caso, City Attorney (Interim) | Nadia Chandler Hardy, Assistant City Manager and Chief Resilience Officer |
| Mark Swann, City Auditor | Michael Mendoza, Chief of Economic Development and Neighborhood Services |
| Billieae Johnson, City Secretary | M. Elizabeth Reich, Chief Financial Officer |
| Preston Robinson, Administrative Judge | Laila Alequresh, Chief Innovation Officer |
| Kimberly Bizer Tolbert, Chief of Staff to the City Manager | Directors and Assistant Directors |
| Majed A. Al-Ghafry, Assistant City Manager | |

Juror Summons Process

Public Safety and Criminal Justice Committee

June 10, 2019

**Preston Robinson, Administrative Judge
Chris Caso, City Attorney**



Presentation Overview

- Purpose
- Background
- Steps to Improve Attendance Rate
- Juror Summons Process
- Future Initiatives



Purpose

To provide an understanding of the Dallas Municipal Courts' juror summons process, including steps taken to improve the attendance rate

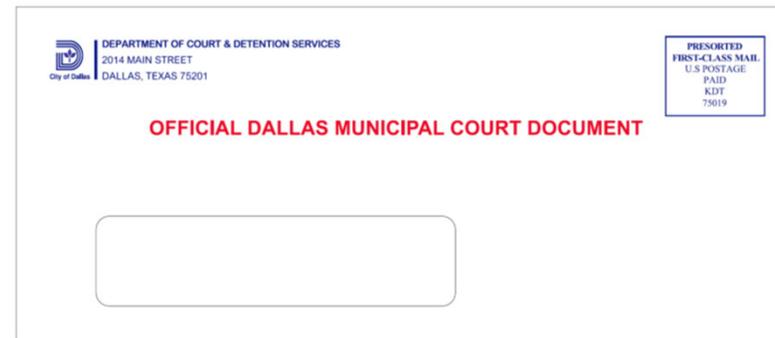
Background

- The Texas Government Code governs the juror summons process
- The Code mandates specific qualifications to be a juror and provides exemptions and disqualifications from jury service
- The Dallas Municipal Courts has struggled with a low attendance rate of approximately 14%
 - Leads to reset cases which requires officers and defendants to make multiple appearances
 - Clogs docket
 - Pushes cases back

4

Steps to Improve Attendance Rate

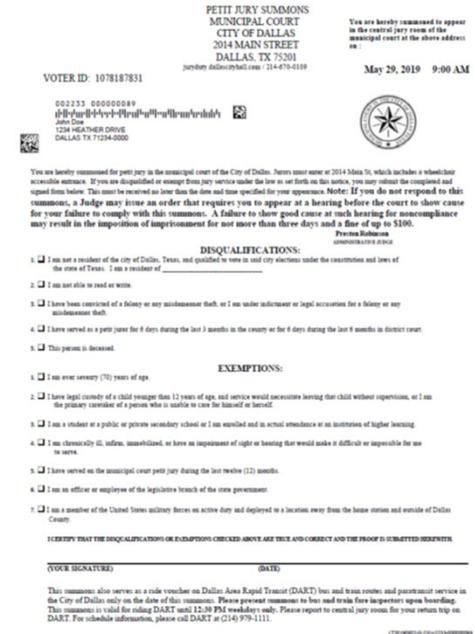
- September 2018 - Increased number of summons from 200 to 300 per session
 - 2 jury sessions held per day (Wednesday & Thursday)
- November 2018 - Implemented \$6 juror payment
- January 2019 - Added language to envelope to discourage discarding



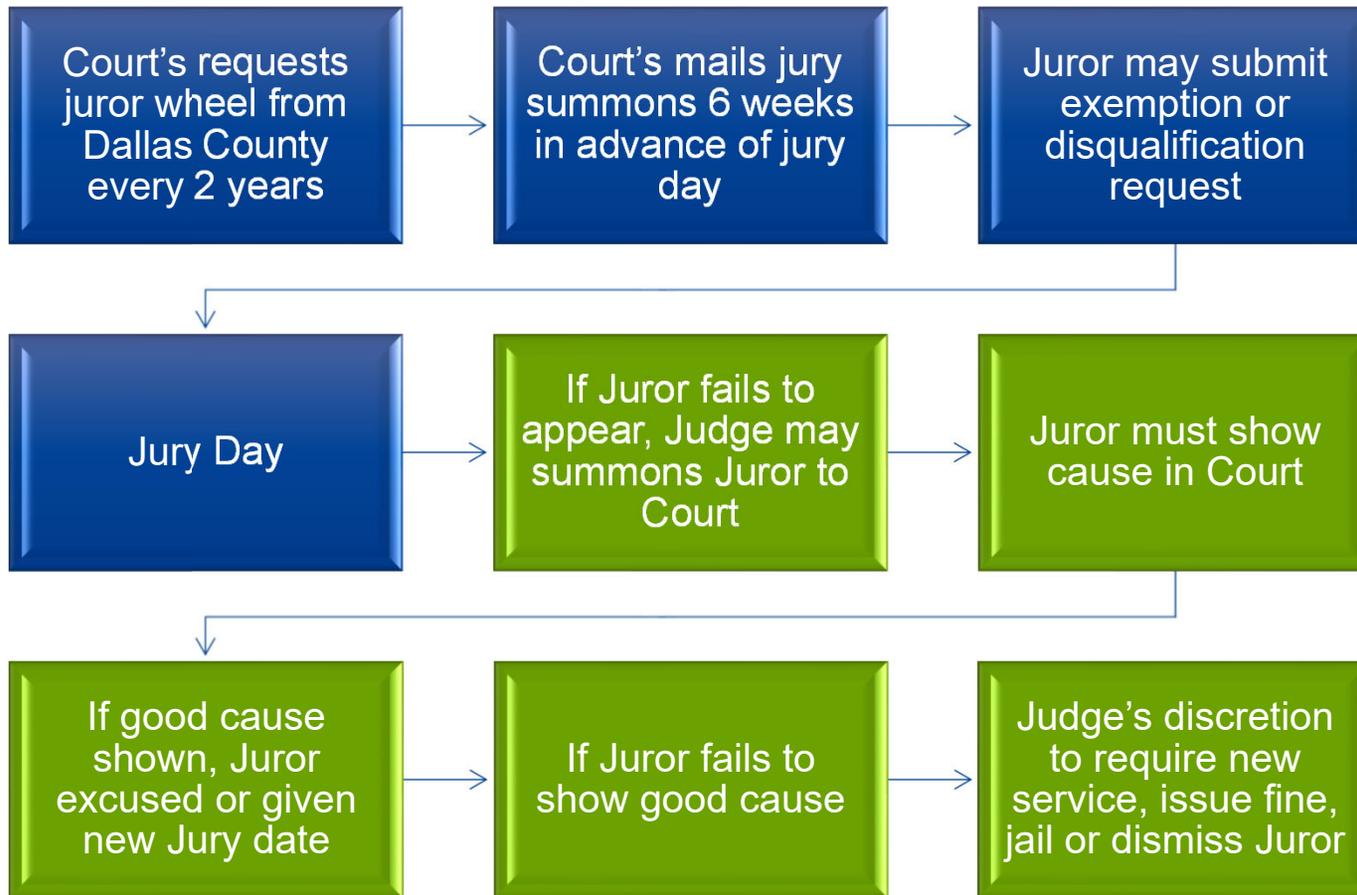
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Steps to Improve Attendance Rate

- May 2019 - Added penalty language to jury summons
 - Includes jail and fine warning
 - If Juror fails to appear, Judge may summons Juror to Court
 - Juror must show cause for failure to comply
 - If Juror fails to show cause as to why they did not appear, Judge may:
 - Order jury service on another day; or
 - Order a fine not to exceed \$100; or
 - Order confinement not to exceed 3 days in jail



Juror Summons Process



Indicates new process

Future Initiatives

- Revamp of current jury summons to include questionnaire to streamline voir dire process
- Working towards an electronic jury portal
 - Option to electronically reschedule or show exemption or disqualification
 - Ability to complete questionnaire electronically before arrival
 - Text message or email notifications regarding being excused for jury service

Juror Summons Process

Public Safety and Criminal Justice Committee

June 10, 2019

**Preston Robinson, Administrative Judge
Chris Caso, City Attorney**



Memorandum



CITY OF DALLAS

DATE June 7, 2019

TO Honorable Members of the Public Safety and Criminal Justice Committee

SUBJECT **End Panhandling Now – Education Campaign Update**

Purpose

On March 25, 2019, the Public Safety and Criminal Justice Committee was briefed on the program. Staff highlighted the outcomes of the Education Campaign component, which included online display advertising, paid social media advertising, and direct email marketing. The Committee requested that staff implement additional educational and outreach efforts to discourage individuals from giving to panhandlers.

Program Updates

In response to the direction from members of the Public Safety and Criminal Justice Committee during the March 25, 2019 briefing on the End Panhandling Now campaign, staff has been working to develop and implement a new education campaign that will make sure of billboard advertising, DART advertising and streaming radio advertising via Pandora. The campaign will launch the week of June 3, 2019 across these platforms. Staff has utilized data from 311 reports, DPD reports, and direct emails and community feedback to develop target locations for this new phase of the campaign. The new campaign will primarily target the following zip codes: 75201, 75202, 75204, 75215, 75218, 75219, 75226, 75227, 75228, 75229, 75230, 75231, 75232, 75236, 75238, 75243, 75248, 75252, 75254, 75270, and 75287.

Billboards

The City is working with Clear Channel media to display digital billboards in high traffic intersections where panhandling has frequently been reported or that target commuters from zip codes where panhandling has been frequently reported. These advertisements will target drivers and commuters in Dallas. Billboard advertisements are scheduled to be on display at the following locations/intersections.

<u>Location/Intersection</u>	<u>Start Date</u>	<u>End Date</u>
Central Expressway & Hall St (digital)	6/10/19	6/23/19
Stemmons Freeway & Continental Ave (digital)	6/3/19	6/9/19
Stemmons Freeway & Carpenter Freeway (digital)	6/3/19	6/30/19
RL Thornton Freeway & Ferguson Rd (digital)	6/3/19	6/30/19
I-45 & RL Thornton Freeway (digital)	6/3/19	6/30/19
Central Expressway & LBJ (digital)	6/3/19	6/30/19
Dallas North Tollway & Forest Ln (digital)	6/3/19	6/9/19
LBJ Freeway & Josey Ln (digital)	6/10/19	6/30/19
Tom Landry & Westmoreland	6/3/19	6/30/19
LBJ & Central Expressway (digital)	6/17/19	6/23/19

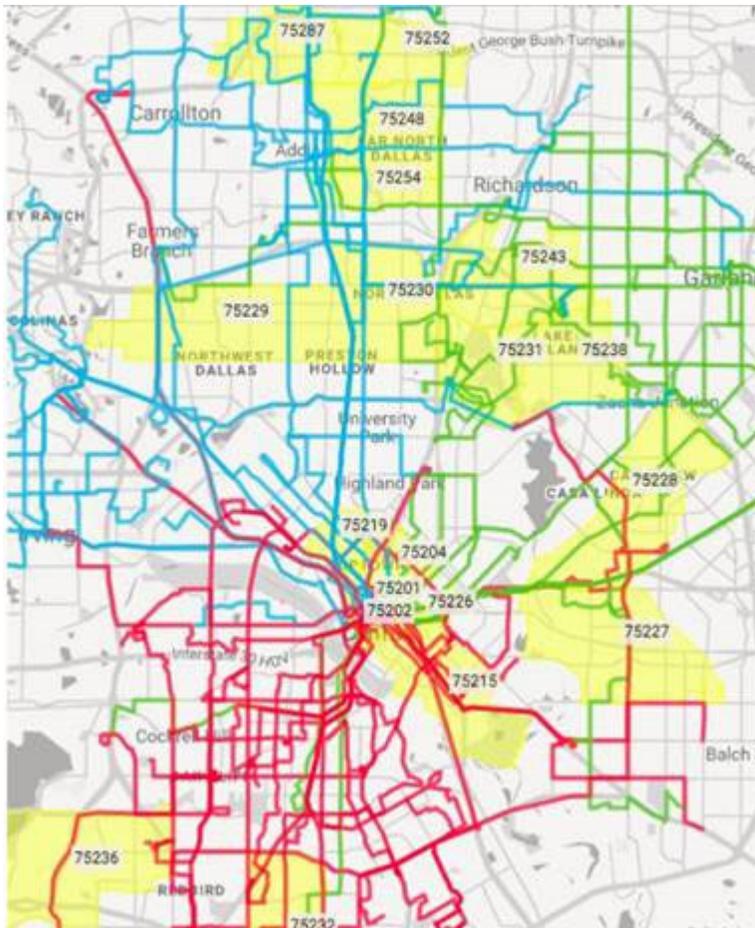
DATE June 7, 2019
 SUBJECT **End Panhandling Now – Education Campaign Update**

Stemmons Freeway & Continental Ave (digital)	6/24/19	6/30/19
LBJ Freeway & Josey Ln (digital)	7/1/19	7/7/19
Central Expressway & Hall St (digital)	7/1/19	7/7/19

DART Advertisements

The City is working with Intersection Media to advertise on DART bus and rail lines. Advertisements will include 16 bus headliners and 100 bus interior card advertisements, which will be on display on multiple bus routes. The maps below demonstrate bus and rail coverage and target zip codes.

DART Bus Coverage



DART Rail Coverage



Background

For fiscal year 2017-2018, City Council authorized a budget of \$200,000 and requested that staff develop an effective program to reduce panhandling across the City. On November 13, 2017, the committee was briefed on a new initiative to target panhandling through marketing and enforcement and committee members provided feedback on the proposal. The committee was briefed again on February 26, 2018 on the project, now named End Panhandling Now, that would involve a cross-functional approach and three core components. On April 13, 2018, the briefing was presented to the full City Council, including videos that were created for the education campaign by Side Chops, a production company with whom the City contracted for these efforts.

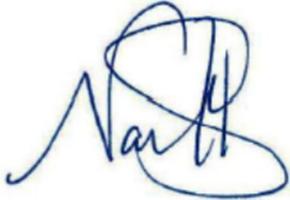
Beginning May 2018, staff began to implement the pilot program as proposed, including street outreach and community services and community education and awareness.

DATE June 7, 2019

SUBJECT **End Panhandling Now – Education Campaign Update**

Council authorized a budget enhancement for fiscal year 2018-2019 in order to allow the full program to be implemented throughout the current fiscal year.

Please contact me should you have any questions.



Nadia Chandler-Hardy
Assistant City Manager and Chief Resilience Officer

c: T.C. Broadnax, City Manager
Chris Caso, City Attorney (Interim)
Mark Swann, City Auditor
Biliera Johnson, City Secretary
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Joey Zapata, Assistant City Manager
Michael Mendoza, Chief of Economic Development and Neighborhood Services
M. Elizabeth Reich, Chief Financial Officer
Laila Aleqresh, Chief Innovation Officer
Directors and Assistant Directors

Memorandum



DATE June 7, 2019

TO Honorable Members of the Public Safety and Criminal Justice Committee

SUBJECT **Dallas Fire-Rescue (DFR) Fireworks Response Plan**

As we get closer to the July 4th holiday, I wanted to share with you some of the new initiatives and strategies Dallas Fire-Rescue will be implementing. It is our intent to be proactive in addressing the use of illegal fireworks, as well as use this opportunity to engage and educate the citizens on fire safety.

The Inspection and Investigations Division of DFR is looking to host two (2) neighborhood block parties, one in the northern sector of the city and one in the southern sector. Based on previous year's data received from DPD and our Communications, Inspection, and Investigations Divisions, we decided to host the block parties at the following locations:

- Polk Park Neighborhood – 6801 Roper Street
- Roseland Homes – 3335 Munger Avenue

These areas were determined to have the highest use of illegal fireworks. The parties will take place between 6:00 p.m. and 10:00 p.m. to cover the peak hours when fireworks are most used. We anticipate approximately 200 participants per sector. Our plan is to have food, drinks, a DJ, and fire prevention educational activities for entertainment. We are seeking potential sponsorship and marketing from local radio stations to assist with the cost of the food and DJ. The logistics of street closures and possible changes to emergency routes will be coordinated by four Fire Inspectors and four Peace Officers (DPD or Arson Investigators).

Various measures are being taken to ensure enforcement is being handled accordingly. We have contacted surrounding cities to include, Ft. Worth, Tyler, San Antonio, and Waco regarding their July 4th initiatives. Of these cities contacted, 4th of July enforcement is minimum, and entails neighborhood patrol staffed by uniformed fire personnel only or team patrol with local police officers. DFR is also in the process of surveying other cities.

In accordance with the State Fire Marshal's office procedures, the inspections division has filed an Open Records Request with the State of Texas licensing/permit division to obtain a list of all locations that have received a license to sell fireworks within the City of Dallas. Upon receipt of the locations, the community prosecution team will be assigned to obtain administrative warrants to confiscate and issue citations for possession of illegal fireworks.

Best practices/protocol for issuing a citation for possession when faced with issues such as juveniles and refusal of identification has been reviewed and discussed with DPD for continuity of operations. DPD/Fire Inspector team ride outs will operate as in previous years, one team per DPD patrol area. Each team will be staffed with 3 (three) members, 1 (one) DPD officer and 2 (two) fire inspectors.

Inspectors will be assigned to patrol White Rock Lake and Mountain Creek Lake for enforcement and prevention measures. Three (3) wildland boosters will be staffed on July 4th to patrol high risk areas from noon until 2am. These proactive measures will help to reduce the reflex time required to get resources on location over the holiday weekend when incidents occur. The Emergency Response Bureau will also place Marine 1 in service at Lake Ray Hubbard on July 4th from noon until 10PM. This will be repeated on July 5th and 6th to provide for the safety of the citizens over the holiday weekend.

Management of Operations will occur as follows: one officer (Lt. or above) will be assigned to the communications division to assist with response assignment related to fireworks incidents. One officer (Captain) assigned to 5000 Dolphin Road for fireworks intake, weighing, and storage in a designated bunker. Section Chiefs will oversee community engagement activities to include block parties, area parks and lakes.

Chief assignments are specifically related to safety of citizens, officers, enforcement, and to serve as a liaison for field officers and Deputy Chiefs of Prevention. Deputy Chiefs will be the point of contact and liaison for Emergency Response Deputy Chiefs, Command Staff members for DFR, DPD, and Council Members and any issues escalated beyond Section Chiefs.

We are asking and encouraging all citizens to enjoy one of many sanctioned events throughout the city, to be safe, and refrain from the use of illegal fireworks.



Dominique Artis, Fire Chief
Dallas Fire-Rescue Department