

Memorandum



DATE: September 25, 2015

TO: Honorable Members of the Public Safety Committee:
Adam Medrano (Chair), B. Adam McGough, (Vice Chair), Jennifer S. Gates, Sandy Greyson,
Philip T. Kingston, Tiffinni A. Young

SUBJECT: **Informational Memo: Follow-up response from the August 24th Public Safety Committee Meeting**

Listed below, is the response to a follow-up item discussed during the Public Safety Committee meeting held on Monday, August 24, 2015.

Concern: Call Response Time - Data for call time, how long does a call typically take and how long are officers taking in markouts.

Response: A call for police service is averaging 61.71 minutes. This is the average time officers spend on all calls. Some calls are handled quickly and others require officers to remain at the scene for extended period of time working motor vehicle accidents, conducting follow-up investigations and making arrests.

Markouts by officers are averaging 43.63 minutes. Markouts are taken by officers for conducting routine investigations, traffic stops, security checks, and incidents that are on-viewed by officers during routine patrol.

Please contact me if you have any questions or need additional information.



Eric D. Campbell
Assistant City Manager

cc: Honorable Mayor and Members of the City Council
A.C. Gonzalez, City Manager
Warren M.S. Ernst, City Attorney
Craig D. Kinton, City Auditor
Rosa A. Rios, City Secretary
Daniel F. Solis, Administrative Judge
Ryan S. Evans, First Assistant City Manager

Jill A. Jordan, P.E., Assistant City Manager
Mark McDaniel, Assistant City Manager
Joey Zapata, Assistant City Manager
Jeanne Chipperfield, Chief Financial Officer
Sana Syed, Public Information Officer
Elsa Cantu, Assistant to the City Manager – Mayor & Council