

Memorandum



DATE: September 25, 2015

TO: Honorable Members of the Public Safety Committee:
Adam Medrano (Chair), B. Adam McGough (Vice Chair), Jennifer S. Gates, Sandy Greyson,
Philip T. Kingston, Tiffinni A. Young

SUBJECT: **Dallas Police Department Crime Report**

On Monday, September 28, 2015, The Public Safety Committee will be briefed on the Dallas Police Department Crime Report by Chief David O. Brown.

The briefing materials are attached for your review.

Please contact me if you have any questions or need additional information.



Eric D. Campbell
Assistant City Manager

Attachment

cc: Honorable Mayor and Members of the City Council
A.C. Gonzalez, City Manager
Warren M.S. Ernst, City Attorney
Craig D. Kinton, City Auditor
Rosa A. Rios, City Secretary
Daniel F. Solis, Administrative Judge
Ryan S. Evans, First Assistant City Manager

Jill A. Jordan, P.E., Assistant City Manager
Mark McDaniel, Assistant City Manager
Joey Zapata, Assistant City Manager
Jeanne Chipperfield, Chief Financial Officer
Sana Syed, Public Information Officer
Elsa Cantu, Assistant to the City Manager – Mayor & Council



Dallas Police Department Crime Report

Public Safety Committee
September 28, 2015



www.dallaspolice.net

David O. Brown
Chief Of Police



Crime Report

January – September 2015

PUBLIC SAFETY COMMITTEE BRIEFING

Index Crime Year to Date 9/23/15

CRIME TYPE	2015 YTD	2014 YTD	% CHG YTD	Crime Rate YTD	Crime Rate LYTD	% CHG YTD	Previous Low Year
Murder	99	83	19.28%	0.08	0.07	17.38%	1930
Sexual Assault	536	426	25.82%	0.42	0.34	23.83%	-
Robbery	2,974	2,629	13.12%	2.32	2.09	11.33%	1968
Business	556	457	21.66%	0.43	0.36	19.73%	-
Individual	2,418	2,172	11.33%	1.89	1.72	9.56%	-
Aggravated Assault	2,790	2,833	-1.52%	2.18	2.25	-3.08%	1967
Non-Fam Viol	1,942	1,947	-0.26%	1.52	1.54	-1.84%	-
Fam Viol	848	886	-4.29%	0.66	0.70	-5.81%	-
Total Violent Crime	6,399	5,971	7.17%	5.00	4.74	5.47%	1968
Burglary	7,726	8,203	-5.81%	6.03	6.51	-7.31%	1964
Business	2,286	2,390	-4.35%	1.78	1.90	-5.87%	-
Residence	5,440	5,813	-6.42%	4.25	4.61	-7.90%	-
Theft	18,514	19,081	-2.97%	14.45	15.13	-4.51%	1963
Auto Theft	5,238	5,154	1.63%	4.09	4.09	0.02%	1967
Total Non-Violent	31,478	32,438	-2.96%	24.57	25.73	-4.50%	1964
Total Index Crimes	37,877	38,409	-1.39%	29.57	30.47	-2.95%	1964

Crime Rate Column - Based on crimes per 1,000 population – year to date

Population Estimate - US Census Bureau Crimes by date of occurrence



Crime Report

January – September 2015

DISPATCHED CALLS FOR SERVICE September, 1 through 23

CITYWIDE RESPONSE TIMES

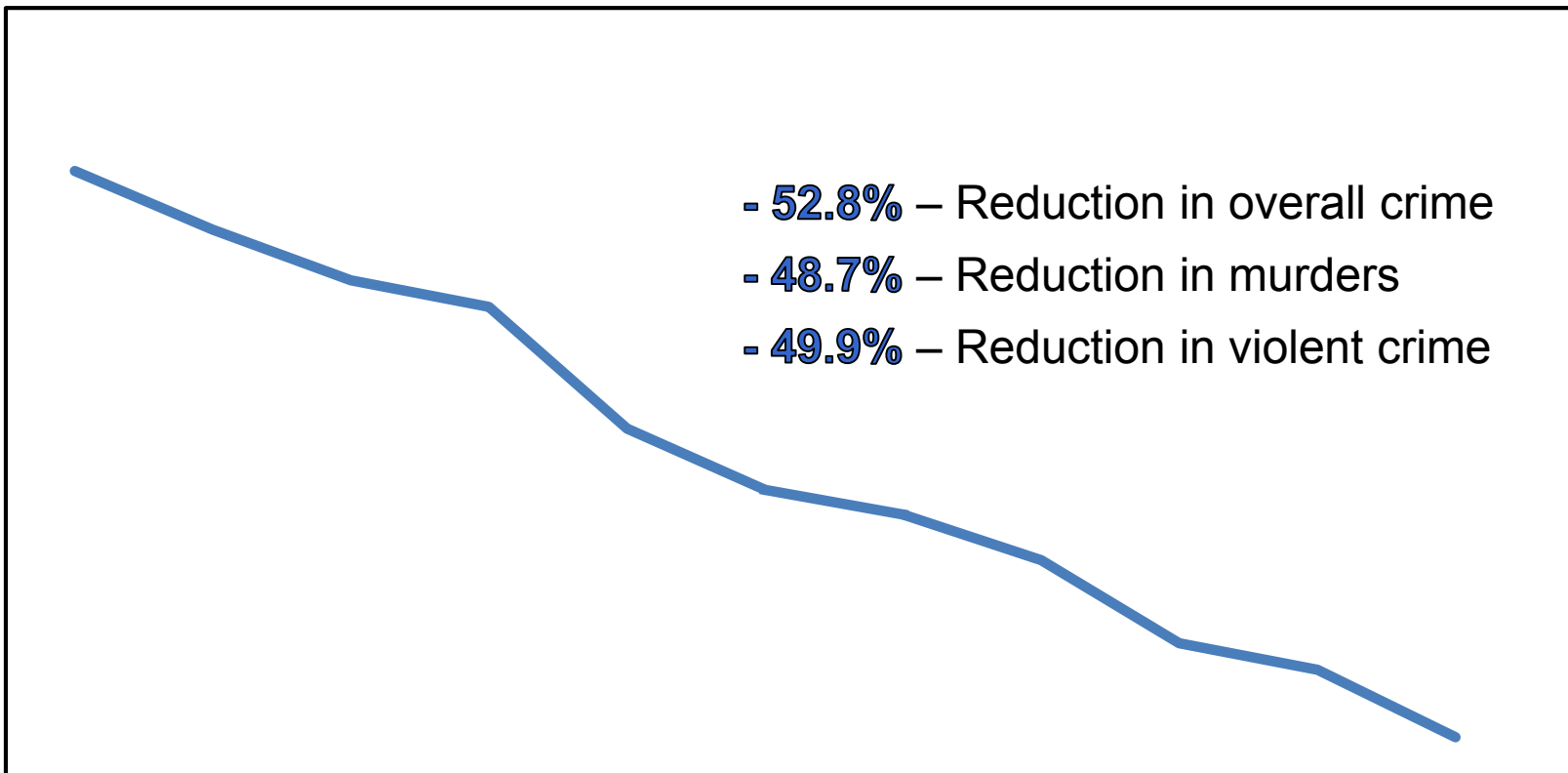
PRIORITY	THIS MN	GOAL	OVER/UNDER	THIS YTD	GOAL	OVER/UNDER
Emergency	8.93	8.00	0.93	8.13	8.00	0.13
Prompt	24.52	12.00	12.52	19.97	12.00	7.97
TOTAL	23.00			18.81		
Service	97.49			68.07		

CALL AND MARKOUT INFORMATION

	THIS MN	LAST MN	% CHANGE	THIS YTD	LAST YTD	% CHANGE
Markouts	49952	52412	-4.69%	594554	487193	22.04%
M.O. Time	46.34	45.41	2.05%	43.75	42.56	2.80%
Call Time	62.03	60.33	2.82%	61.72	54.00	14.30%
Avg Calls	5.15	5.19	-0.77%	5.15	6.31	-18.38%



Dallas Crime Reduction 2004-2014



Most significant crime reduction in Dallas on record

Most significant crime reduction of any big city

Most significant crime reduction of any large Texas city



Major Cities Crime Statistics

Dallas has the most significant decline
in crime among major Texas cities and cities across the nation.

2003 - 2013

Rank	City	Total Crime % Change
1	Dallas	- 47.20%
2	Los Angeles	- 44.55%
3	Phoenix	- 35.30%
4	Chicago	- 32.44%
5	San Diego	- 31.10%
6	New York	- 17.72%
7	Philadelphia	- 15.10%
8	Houston	- 8.39%
9	San Antonio	- 1.58%
10	Charlotte-Mecklenburg	+ 25.39%

2003 - 2013

Rank	City	Total Crime % Change
1	Dallas	- 47.20%
2	Plano	- 37.80%
3	El Paso	- 28.50%
4	Corpus Christi	- 26.70%
5	Arlington	- 22.70%
6	Laredo	- 22.70%
7	Houston	- 8.40%
8	Fort Worth	- 6.30%
9	San Antonio	- 1.60%
10	Austin	- 1.40%

2013 Uniform Crime Report

According to the FBI, caution is advised comparing statistical data specific to each jurisdiction



Homicide Crime Statistics

Year	# of Homicides	Homicide Rate
1930	20	.077
2014	116	.091
1957	66	.104
2011	133	.109
2013	143	.114
1931	30	.114
1952	62	.117
1958	82	.121
1951	56	.123
1955	74	.123

Year	# of Homicides
2004	248
2005	202
2006	187
2007	200
2008	170
2009	166
2010	148
2011	133
2012	154
2013	143
2014	116

Correlation between 911 Call Response Times and Officers per 1,000

1	2	3	4	5	6	7	8	9	10	11	12	13	14	15
Year	Annual Budget	Overtime	Total # of Officers	Attrition	Population	Officers per 1,000	Emergency Response Time	Total # of 911 Calls	Total # of Civilians	Total UCR Offenses	% Change in Offense from Previous Year	UCR Ranking	Arrest	% of Officers In Patrol
2004	290,322,251	8,535,917	2,932	169	1,228,613	2.39	8.40	595,161	933	110,231	-3.95%	10	60,018	60.9%
2005	319,005,753	13,067,428	2,972	140	1,230,303	2.42	8.30	606,975	1,001	104,384	-5.30%	10	69,174	60.7%
2006	330,967,511	15,178,398	3,018	175	1,248,223	2.42	8.32	620,192	1,050	100,650	-3.58%	9	71,467	59.9%
2007	362,903,806	20,131,864	3,186	176	1,239,104	2.57	8.50	623,901	1,105	97,210	-3.42%	9	67,556	57.6%
2008	401,072,468	21,147,010	3,389	173	1,276,214	2.66	7.25	623,704	1,105	87,179	-10.32%	8	82,050	60.3%
2009	423,839,053	16,525,360	3,597	186	1,290,266	2.79	7.07	608,993	1,313	81,585	-6.42%	7	73,746	62.5%
2010	412,703,675	12,364,006	3,690	191	1,197,816	3.08	6.32	589,718	1,095	73,286	-10.17%	7	76,117	65.2%
2011	403,070,336	3,869,837	3,511	203	1,223,021	2.87	6.32	580,689	1,095	70,189	-4.23%	7	72,514	65.4%
2012	399,406,436	7,256,511	3,519	188	1,241,549	2.83	6.80	591,727	1,090	62,680	-10.70%	6	61,361	63.1%
2013	401,236,945	12,001,154	3,496	215	1,255,015	2.79	7.34	595,903	608*	60,604	-3.31%	6	58,438	62.0%
2014	426,401,375	12,301,371	3,506	210	1,268,570	2.76	7.63	596,670	623*	53,295	-10.69%	5*	46,520	60.0%

• Does not include 390 school crossing guards



Significant Criminal Enforcement Activity

Investigative (District 7)

September 8th, 2015 – Detectives were investigating a burglary at 2500 Quinto Drive based upon information received pertaining to a child on campus in possession of stolen property. After interviewing multiple witnesses, they received confessions and arrested two juveniles for multiple burglaries in the area. Property was recovered from suspects, a local pawn shop, and from individuals who had unknowingly purchased the illicit items.



Significant Criminal Enforcement Activity

Patrol (District 7)

September 12th, 2015 – Officers responded to 4100 Scyene Road where a carjacking of an individual at gunpoint occurred. Officers quickly located the stolen vehicle and after a brief pursuit, arrested four suspects for aggravated robbery.



Significant Criminal Enforcement Activity

METRO (District 6)

August 26th, 2015 – After receiving developing information a specific vehicle was possibly involved in multiple robberies within the area, officers conducted surveillance. While being watched, the vehicle traveled to 9800 Dale Crest Drive, where suspects attempted to rob someone by force. Uniformed officers intervened, arresting the suspects for robbery and recovering property.



Significant Criminal Enforcement Activity

Patrol (District 12)

September 13th, 2015 – Officers were dispatched to a burglary of a motor vehicle at 3901 Accent Drive, where they were able to apprehend the suspect in the act. The suspect was also in possession of a firearm and cocaine.



Significant Criminal Enforcement Activity

Narcotics (District 2)

September 11th, 2015 – Narcotics detectives executed a search warrant at a club located at 4300 Live Oak Street. The detectives seized 3.7 pounds of cocaine and \$94,000. Four people were arrested on felony drug distribution charges.



Quality of Life Enforcement Activity

Criminal Trespassing / Panhandling Activity January – September 2015

Council District	Number of Trespassing Arrests	Panhandling Citations
1	46	28
2	405	225
3	54	34
4	130	64
5	42	26
6	145	372
7	119	189
8	131	191
9	99	64
10	86	61
11	46	30
12	20	24
13	62	99
14	186	168



Quality of Life Enforcement Activity

Crisis Intervention Homeless Encampment Activity January – September 2015

Council District	Total # of 311/CRMS Requests	Total # of Initiatives
1	14	3
2	64	172
3	2	3
4	10	11
5	6	0
6	21	22
7	43	88
8	29	14
9	11	0
10	12	9
11	6	9
12	2	0
13	7	0
14	46	7

Crisis Intervention Homeless Initiative

An interdepartmental initiative between DPD, Crisis Intervention caseworkers & Streets Department personnel to remove homeless encampments and provide homeless individuals access to mental health treatment & shelter services.

Questions?

Crime Report Appendix

Chief Of Police
Month To Date

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DISPATCHED CALLS FOR SERVICE
September, 1 through 23

CITYWIDE

PRIORITY	NUMBER OF DISPATCHED CALLS							
	THIS MN	LAST MN	% CHANGE	% OF TOTAL	THIS YTD	LAST YTD	% CHANGE	% OF TOTAL
Emergency	2016	2118	-4.82%	9.45%	22742	21093	7.82%	9.57%
Prompt	19313	19487	-0.89%	90.55%	214943	213391	0.73%	90.43%
TOTAL	21329	21605	-1.28%	100.00%	237685	234484	1.37%	100.00%
Service	11022	11078			129120	128078		
Report	6131	6252			73432	75117		

PRIORITY	DISPATCH TIMES						
	THIS MN	GOAL	OVER/UNDER	THIS YTD	GOAL	OVER/UNDER	
Emergency	2.77	2.00	0.77	2.28	2.00	0.28	
Prompt	16.69	5.00	11.69	12.26	5.00	7.26	
TOTAL	15.33			11.29			
Service	89.32			60.11			

PRIORITY	TRAVEL TIMES						
	THIS MN	GOAL	OVER/UNDER	THIS YTD	GOAL	OVER/UNDER	
Emergency	6.16	6.00	0.16	5.84	6.00	-0.16	
Prompt	7.84	7.00	0.84	7.71	7.00	0.71	
TOTAL	7.67			7.52			
Service	8.17			7.96			

PRIORITY	RESPONSE TIMES						
	THIS MN	GOAL	OVER/UNDER	THIS YTD	GOAL	OVER/UNDER	
Emergency	8.93	8.00	0.93	8.13	8.00	0.13	
Prompt	24.52	12.00	12.52	19.97	12.00	7.97	
TOTAL	23.00			18.81			
Service	97.49			68.07			

	CALL AND MARKOUT INFORMATION						
	THIS MN	LAST MN	% CHANGE	THIS YTD	LAST YTD	% CHANGE	
Markouts	49952	52412	-4.69%	594554	487193	22.04%	
M.O. Time	46.34	45.41	2.05%	43.75	42.56	2.80%	
Call Time	62.03	60.33	2.82%	61.72	54.00	14.30%	
Avg Calls	5.15	5.19	-0.77%	5.15	6.31	-18.38%	

Run Date is 9/24/2015

September, 1 through 23
CENTRAL PATROL

NUMBER OF DISPATCHED CALLS								
PRIORITY	THIS MN	LAST MN	% CHANGE	% OF TOTAL	THIS YTD	LAST YTD	% CHANGE	% OF TOTAL
Emergency	231	240	-3.75%	8.15%	2519	2202	14.40%	8.67%
Prompt	2603	2540	2.48%	91.85%	26520	24853	6.71%	91.33%
TOTAL	2834	2780	1.94%	100.00%	29039	27055	7.33%	100.00%

Service	1509	1549			17486	16118		
Report	795	819			9303	8806		

DISPATCH TIMES							
PRIORITY	THIS MN	GOAL	OVER/UNDER	THIS YTD	GOAL	OVER/UNDER	
Emergency	3.14	2.00	1.14	2.44	2.00	0.44	
Prompt	21.29	5.00	16.29	12.97	5.00	7.97	
TOTAL	19.77			12.04			
Service	85.54			49.88			

TRAVEL TIMES							
PRIORITY	THIS MN	GOAL	OVER/UNDER	THIS YTD	GOAL	OVER/UNDER	
Emergency	5.67	6.00	-0.33	4.86	6.00	-1.14	
Prompt	6.42	7.00	-0.58	6.13	7.00	-0.87	
TOTAL	6.36			6.02			
Service	6.37			6.70			

RESPONSE TIMES							
PRIORITY	THIS MN	GOAL	OVER/UNDER	THIS YTD	GOAL	OVER/UNDER	
Emergency	8.81	8.00	0.81	7.30	8.00	-0.70	
Prompt	27.72	12.00	15.72	19.11	12.00	7.11	
TOTAL	26.13			18.06			
Service	91.91			56.59			

CALL AND MARKOUT INFORMATION						
	THIS MN	LAST MN	% CHANGE	THIS YTD	LAST YTD	% CHANGE
Markouts	8779	9292	-5.52%	113868	95249	19.55%
M.O. Time	49.33	49.16	0.34%	46.81	45.40	3.10%
Call Time	51.13	50.32	1.61%	51.32	46.45	10.48%
Avg Calls	4.97	4.77	4.19%	4.78	5.76	-17.01%

September, 1 through 23
NORTHEAST PATROL

NUMBER OF DISPATCHED CALLS								
PRIORITY	THIS MN	LAST MN	% CHANGE	% OF TOTAL	THIS YTD	LAST YTD	% CHANGE	% OF TOTAL
Emergency	364	362	0.55%	9.17%	4162	3843	8.30%	9.39%
Prompt	3605	3625	-0.55%	90.83%	40177	40409	-0.57%	90.61%
TOTAL	3969	3987	-0.45%	100.00%	44339	44252	0.20%	100.00%

Service	1930	1932			23205	23399		
Report	983	1010			12122	12718		

DISPATCH TIMES							
PRIORITY	THIS MN	GOAL	OVER/UNDER		THIS YTD	GOAL	OVER/UNDER
Emergency	3.03	2.00	1.03		2.17	2.00	0.17
Prompt	18.25	5.00	13.25		12.57	5.00	7.57
TOTAL	16.80				11.57		

Service	120.51				67.15		
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TRAVEL TIMES							
PRIORITY	THIS MN	GOAL	OVER/UNDER		THIS YTD	GOAL	OVER/UNDER
Emergency	6.40	6.00	0.40		5.99	6.00	-0.01
Prompt	7.58	7.00	0.58		7.67	7.00	0.67
TOTAL	7.47				7.51		

Service	8.15				7.84		
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RESPONSE TIMES							
PRIORITY	THIS MN	GOAL	OVER/UNDER		THIS YTD	GOAL	OVER/UNDER
Emergency	9.44	8.00	1.44		8.16	8.00	0.16
Prompt	25.83	12.00	13.83		20.24	12.00	8.24
TOTAL	24.27				19.08		

Service	128.66				74.99		
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CALL AND MARKOUT INFORMATION							
	THIS MN	LAST MN	% CHANGE		THIS YTD	LAST YTD	% CHANGE
Markouts	8477	9166	-7.52%		102050	82267	24.05%
M.O. Time	48.61	48.28	0.69%		46.39	44.18	4.99%
Call Time	63.67	60.73	4.84%		62.25	53.16	17.10%
Avg Calls	5.49	5.67	-3.17%		5.55	6.92	-19.80%

September, 1 through 23
SOUTHEAST PATROL

NUMBER OF DISPATCHED CALLS								
PRIORITY	THIS MN	LAST MN	% CHANGE	% OF TOTAL	THIS YTD	LAST YTD	% CHANGE	% OF TOTAL
Emergency	368	412	-10.68%	10.49%	4093	3960	3.36%	10.44%
Prompt	3141	3121	0.64%	89.51%	35122	35453	-0.93%	89.56%
TOTAL	3509	3533	-0.68%	100.00%	39215	39413	-0.50%	100.00%

Service	1527	1515			17925	18373		
Report	835	841			10872	12062		

DISPATCH TIMES							
PRIORITY	THIS MN	GOAL	OVER/UNDER	THIS YTD	GOAL	OVER/UNDER	
Emergency	2.85	2.00	0.85	2.15	2.00	0.15	
Prompt	16.72	5.00	11.72	13.73	5.00	8.73	
TOTAL	15.23			12.50			

Service	122.49			79.22			
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TRAVEL TIMES							
PRIORITY	THIS MN	GOAL	OVER/UNDER	THIS YTD	GOAL	OVER/UNDER	
Emergency	5.85	6.00	-0.15	5.69	6.00	-0.31	
Prompt	7.95	7.00	0.95	7.76	7.00	0.76	
TOTAL	7.72			7.54			

Service	8.74			8.05			
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RESPONSE TIMES							
PRIORITY	THIS MN	GOAL	OVER/UNDER	THIS YTD	GOAL	OVER/UNDER	
Emergency	8.71	8.00	0.71	7.83	8.00	-0.17	
Prompt	24.67	12.00	12.67	21.49	12.00	9.49	
TOTAL	22.95			20.03			

Service	131.23			87.27			
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CALL AND MARKOUT INFORMATION						
	THIS MN	LAST MN	% CHANGE	THIS YTD	LAST YTD	% CHANGE
Markouts	8507	9145	-6.98%	99424	87097	14.15%
M.O. Time	47.02	45.49	3.38%	44.54	39.80	11.89%
Call Time	64.76	63.32	2.27%	64.51	55.41	16.42%
Avg Calls	5.17	5.24	-1.34%	5.15	6.47	-20.40%

September, 1 through 23
SOUTHWEST PATROL

NUMBER OF DISPATCHED CALLS								
PRIORITY	THIS MN	LAST MN	% CHANGE	% OF TOTAL	THIS YTD	LAST YTD	% CHANGE	% OF TOTAL
Emergency	296	331	-10.57%	8.99%	3548	3157	12.39%	9.29%
Prompt	2998	3162	-5.19%	91.01%	34627	33569	3.15%	90.71%
TOTAL	3294	3493	-5.70%	100.00%	38175	36726	3.95%	100.00%

Service	1769	1682			20041	19821		
Report	1102	1077			12568	12669		

DISPATCH TIMES							
PRIORITY	THIS MN	GOAL	OVER/UNDER	THIS YTD	GOAL	OVER/UNDER	
Emergency	2.67	2.00	0.67	2.24	2.00	0.24	
Prompt	14.25	5.00	9.25	11.02	5.00	6.02	
TOTAL	13.18			10.18			

Service	73.11			61.57			
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TRAVEL TIMES							
PRIORITY	THIS MN	GOAL	OVER/UNDER	THIS YTD	GOAL	OVER/UNDER	
Emergency	6.19	6.00	0.19	5.97	6.00	-0.03	
Prompt	8.33	7.00	1.33	8.09	7.00	1.09	
TOTAL	8.13			7.89			

Service	8.40			8.28			
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RESPONSE TIMES							
PRIORITY	THIS MN	GOAL	OVER/UNDER	THIS YTD	GOAL	OVER/UNDER	
Emergency	8.86	8.00	0.86	8.22	8.00	0.22	
Prompt	22.57	12.00	10.57	19.11	12.00	7.11	
TOTAL	21.31			18.07			

Service	81.50			69.86			
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CALL AND MARKOUT INFORMATION						
	THIS MN	LAST MN	% CHANGE	THIS YTD	LAST YTD	% CHANGE
Markouts	6517	6801	-4.18%	74257	61354	21.03%
M.O. Time	41.95	40.03	4.80%	40.65	40.21	1.11%
Call Time	64.23	60.85	5.55%	65.38	55.85	17.06%
Avg Calls	5.31	5.28	0.57%	5.28	6.69	-21.08%

September, 1 through 23
NORTHWEST PATROL

NUMBER OF DISPATCHED CALLS								
PRIORITY	THIS MN	LAST MN	% CHANGE	% OF TOTAL	THIS YTD	LAST YTD	% CHANGE	% OF TOTAL
Emergency	224	231	-3.03%	8.88%	2381	2111	12.79%	8.67%
Prompt	2299	2322	-0.99%	91.12%	25084	24459	2.56%	91.33%
TOTAL	2523	2553	-1.18%	100.00%	27465	26570	3.37%	100.00%

Service	1620	1674			18775	18585		
Report	807	832			9410	9767		

DISPATCH TIMES							
PRIORITY	THIS MN	GOAL	OVER/UNDER	THIS YTD	GOAL	OVER/UNDER	
Emergency	3.25	2.00	1.25	3.37	2.00	1.37	
Prompt	17.69	5.00	12.69	14.91	5.00	9.91	
TOTAL	16.37			13.88			

Service	80.91			62.66			
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TRAVEL TIMES							
PRIORITY	THIS MN	GOAL	OVER/UNDER	THIS YTD	GOAL	OVER/UNDER	
Emergency	6.48	6.00	0.48	6.19	6.00	0.19	
Prompt	8.23	7.00	1.23	7.82	7.00	0.82	
TOTAL	8.07			7.68			

Service	8.34			8.12			
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RESPONSE TIMES							
PRIORITY	THIS MN	GOAL	OVER/UNDER	THIS YTD	GOAL	OVER/UNDER	
Emergency	9.73	8.00	1.73	9.56	8.00	1.56	
Prompt	25.93	12.00	13.93	22.73	12.00	10.73	
TOTAL	24.44			21.56			

Service	89.25			70.78			
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CALL AND MARKOUT INFORMATION							
	THIS MN	LAST MN	% CHANGE	THIS YTD	LAST YTD	% CHANGE	
Markouts	5073	5030	0.85%	64905	50295	29.05%	
M.O. Time	49.96	48.31	3.41%	42.49	43.94	-3.30%	
Call Time	64.13	64.96	-1.28%	62.86	56.98	10.32%	
Avg Calls	5.23	5.28	-0.95%	5.17	6.01	-13.98%	

September, 1 through 23
NORTH CENTRAL PATROL

NUMBER OF DISPATCHED CALLS								
PRIORITY	THIS MN	LAST MN	% CHANGE	% OF TOTAL	THIS YTD	LAST YTD	% CHANGE	% OF TOTAL
Emergency	152	162	-6.17%	8.14%	1722	1607	7.16%	7.93%
Prompt	1715	1714	0.06%	91.86%	20000	20096	-0.48%	92.07%
TOTAL	1867	1876	-0.48%	100.00%	21722	21703	0.09%	100.00%

Service	1270	1328			15137	15339		
Report	775	820			9215	8977		

DISPATCH TIMES							
PRIORITY	THIS MN	GOAL	OVER/UNDER	THIS YTD	GOAL	OVER/UNDER	
Emergency	2.26	2.00	0.26	2.13	2.00	0.13	
Prompt	15.87	5.00	10.87	10.98	5.00	5.98	
TOTAL	14.73			10.26			

Service	54.27			43.08			
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TRAVEL TIMES							
PRIORITY	THIS MN	GOAL	OVER/UNDER	THIS YTD	GOAL	OVER/UNDER	
Emergency	6.56	6.00	0.56	6.37	6.00	0.37	
Prompt	8.87	7.00	1.87	8.64	7.00	1.64	
TOTAL	8.67			8.45			

Service	9.32			8.72			
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RESPONSE TIMES							
PRIORITY	THIS MN	GOAL	OVER/UNDER	THIS YTD	GOAL	OVER/UNDER	
Emergency	8.82	8.00	0.82	8.49	8.00	0.49	
Prompt	24.74	12.00	12.74	19.61	12.00	7.61	
TOTAL	23.40			18.71			

Service	63.59			51.80			
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CALL AND MARKOUT INFORMATION						
	THIS MN	LAST MN	% CHANGE	THIS YTD	LAST YTD	% CHANGE
Markouts	5385	5384	0.02%	62477	48725	28.22%
M.O. Time	43.91	44.91	-2.23%	40.15	44.29	-9.34%
Call Time	59.40	57.67	3.00%	58.41	52.46	11.34%
Avg Calls	4.84	4.97	-2.62%	4.94	5.59	-11.63%

September, 1 through 23
SOUTH CENTRAL PATROL

NUMBER OF DISPATCHED CALLS								
PRIORITY	THIS MN	LAST MN	% CHANGE	% OF TOTAL	THIS YTD	LAST YTD	% CHANGE	% OF TOTAL
Emergency	381	380	0.26%	11.43%	4317	4213	2.47%	11.44%
Prompt	2952	3003	-1.70%	88.57%	33413	34552	-3.30%	88.56%
TOTAL	3333	3383	-1.48%	100.00%	37730	38765	-2.67%	100.00%

Service	1397	1398			16551	16443		
Report	834	853			9942	10118		

DISPATCH TIMES							
PRIORITY	THIS MN	GOAL	OVER/UNDER	THIS YTD	GOAL	OVER/UNDER	
Emergency	2.21	2.00	0.21	1.94	2.00	-0.06	
Prompt	12.85	5.00	7.85	9.87	5.00	4.87	
TOTAL	11.60			8.95			

Service	76.55			51.54			
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TRAVEL TIMES							
PRIORITY	THIS MN	GOAL	OVER/UNDER	THIS YTD	GOAL	OVER/UNDER	
Emergency	6.14	6.00	0.14	5.92	6.00	-0.08	
Prompt	7.88	7.00	0.88	7.92	7.00	0.92	
TOTAL	7.67			7.68			

Service	7.95			8.10			
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RESPONSE TIMES							
PRIORITY	THIS MN	GOAL	OVER/UNDER	THIS YTD	GOAL	OVER/UNDER	
Emergency	8.36	8.00	0.36	7.86	8.00	-0.14	
Prompt	20.73	12.00	8.73	17.79	12.00	5.79	
TOTAL	19.27			16.63			

Service	84.50			59.64			
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CALL AND MARKOUT INFORMATION						
	THIS MN	LAST MN	% CHANGE	THIS YTD	LAST YTD	% CHANGE
Markouts	7214	7594	-5.00%	77573	62206	24.70%
M.O. Time	42.45	40.50	4.80%	41.71	39.79	4.85%
Call Time	62.35	60.49	3.07%	62.51	55.05	13.55%
Avg Calls	4.90	4.95	-1.01%	4.99	6.34	-21.29%

September, 1 through 23
 CITYWIDE
 FIRSTWATCH

NUMBER OF DISPATCHED CALLS								
PRIORITY	THIS MN	LAST MN	% CHANGE	% OF TOTAL	THIS YTD	LAST YTD	% CHANGE	% OF TOTAL
Emergency	578	673	-14.12%	11.44%	6817	5694	19.72%	11.93%
Prompt	4476	4918	-8.99%	88.56%	50319	48591	3.56%	88.07%
TOTAL	5054	5591	-9.60%	100.00%	57136	54285	5.25%	100.00%

Service	2001	2179			23819	22871		
Report	1185	1372			14488	14764		

DISPATCH TIMES							
PRIORITY	THIS MN	GOAL	OVER/UNDER	THIS YTD	GOAL	OVER/UNDER	
Emergency	2.73	2.00	0.73	2.50	2.00	0.50	
Prompt	19.02	5.00	14.02	15.83	5.00	10.83	
TOTAL	17.12			14.21			

Service	87.40			63.98			
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TRAVEL TIMES							
PRIORITY	THIS MN	GOAL	OVER/UNDER	THIS YTD	GOAL	OVER/UNDER	
Emergency	5.91	6.00	-0.09	5.70	6.00	-0.30	
Prompt	7.31	7.00	0.31	7.36	7.00	0.36	
TOTAL	7.15			7.16			

Service	7.53			7.60			
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RESPONSE TIMES							
PRIORITY	THIS MN	GOAL	OVER/UNDER	THIS YTD	GOAL	OVER/UNDER	
Emergency	8.65	8.00	0.65	8.20	8.00	0.20	
Prompt	26.33	12.00	14.33	23.19	12.00	11.19	
TOTAL	24.27			21.37			

Service	94.94			71.58			
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CALL AND MARKOUT INFORMATION						
	THIS MN	LAST MN	% CHANGE	THIS YTD	LAST YTD	% CHANGE
Markouts	13386	12939	3.45%	145346	109635	32.57%
M.O. Time	44.86	45.11	-0.54%	41.28	40.84	1.06%
Call Time	62.11	60.47	2.71%	60.91	53.46	13.94%
Avg Calls	5.17	5.46	-5.31%	5.37	7.18	-25.21%

September, 1 through 23
CENTRAL PATROL
FIRST WATCH

NUMBER OF DISPATCHED CALLS								
PRIORITY	THIS MN	LAST MN	% CHANGE	% OF TOTAL	THIS YTD	LAST YTD	% CHANGE	% OF TOTAL
Emergency	68	84	-19.05%	9.25%	842	706	19.26%	10.64%
Prompt	667	696	-4.17%	90.75%	7072	6615	6.91%	89.36%
TOTAL	735	780	-5.77%	100.00%	7914	7321	8.10%	100.00%

Service	338	358			3696	3213		
Report	170	189			2010	1913		

DISPATCH TIMES							
PRIORITY	THIS MN	GOAL	OVER/UNDER	THIS YTD	GOAL	OVER/UNDER	
Emergency	4.80	2.00	2.80	2.79	2.00	0.79	
Prompt	27.19	5.00	22.19	19.39	5.00	14.39	
TOTAL	25.08			17.58			

Service	101.70			67.50			
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TRAVEL TIMES							
PRIORITY	THIS MN	GOAL	OVER/UNDER	THIS YTD	GOAL	OVER/UNDER	
Emergency	5.53	6.00	-0.47	4.76	6.00	-1.24	
Prompt	5.80	7.00	-1.20	5.76	7.00	-1.24	
TOTAL	5.77			5.66			

Service	5.64			6.14			
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RESPONSE TIMES							
PRIORITY	THIS MN	GOAL	OVER/UNDER	THIS YTD	GOAL	OVER/UNDER	
Emergency	10.33	8.00	2.33	7.55	8.00	-0.45	
Prompt	32.98	12.00	20.98	25.16	12.00	13.16	
TOTAL	30.85			23.24			

Service	107.34			73.64			
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CALL AND MARKOUT INFORMATION							
	THIS MN	LAST MN	% CHANGE	THIS YTD	LAST YTD	% CHANGE	
Markouts	1853	1964	-5.65%	22171	21748	1.95%	
M.O. Time	48.07	45.47	5.72%	43.30	42.80	1.18%	
Call Time	48.94	52.02	-5.92%	53.66	46.98	14.22%	
Avg Calls	5.70	5.25	8.57%	5.35	6.50	-17.69%	

September, 1 through 23
 NORTHEAST PATROL
 FIRST WATCH

NUMBER OF DISPATCHED CALLS								
PRIORITY	THIS MN	LAST MN	% CHANGE	% OF TOTAL	THIS YTD	LAST YTD	% CHANGE	% OF TOTAL
Emergency	106	116	-8.62%	11.37%	1238	980	26.33%	12.27%
Prompt	826	850	-2.82%	88.63%	8855	8753	1.17%	87.73%
TOTAL	932	966	-3.52%	100.00%	10093	9733	3.70%	100.00%

Service	304	361			3919	3726		
Report	156	197			2315	2324		

DISPATCH TIMES							
PRIORITY	THIS MN	GOAL	OVER/UNDER	THIS YTD	GOAL	OVER/UNDER	
Emergency	2.89	2.00	0.89	2.31	2.00	0.31	
Prompt	19.75	5.00	14.75	17.12	5.00	12.12	
TOTAL	17.79			15.27			

Service	112.93			73.61			
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TRAVEL TIMES							
PRIORITY	THIS MN	GOAL	OVER/UNDER	THIS YTD	GOAL	OVER/UNDER	
Emergency	5.61	6.00	-0.39	5.68	6.00	-0.32	
Prompt	7.04	7.00	0.04	7.25	7.00	0.25	
TOTAL	6.87			7.05			

Service	6.69			7.64			
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RESPONSE TIMES							
PRIORITY	THIS MN	GOAL	OVER/UNDER	THIS YTD	GOAL	OVER/UNDER	
Emergency	8.50	8.00	0.50	7.99	8.00	-0.01	
Prompt	26.78	12.00	14.78	24.36	12.00	12.36	
TOTAL	24.65			22.32			

Service	119.62			81.25			
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CALL AND MARKOUT INFORMATION							
	THIS MN	LAST MN	% CHANGE	THIS YTD	LAST YTD	% CHANGE	
Markouts	2386	2264	5.39%	23759	17622	34.83%	
M.O. Time	45.68	47.76	-4.34%	45.41	41.95	8.23%	
Call Time	63.87	61.01	4.69%	61.69	50.81	21.41%	
Avg Calls	5.63	6.23	-9.63%	5.94	8.07	-26.39%	

September, 1 through 23
SOUTHEAST PATROL
FIRST WATCH

NUMBER OF DISPATCHED CALLS								
PRIORITY	THIS MN	LAST MN	% CHANGE	% OF TOTAL	THIS YTD	LAST YTD	% CHANGE	% OF TOTAL
Emergency	111	121	-8.26%	13.52%	1090	970	12.37%	12.43%
Prompt	710	771	-7.91%	86.48%	7677	7491	2.48%	87.57%
TOTAL	821	892	-7.96%	100.00%	8767	8461	3.62%	100.00%

Service	265	308			3121	3016		
Report	185	215			2067	2274		

DISPATCH TIMES							
PRIORITY	THIS MN	GOAL	OVER/UNDER	THIS YTD	GOAL	OVER/UNDER	
Emergency	2.34	2.00	0.34	2.08	2.00	0.08	
Prompt	19.19	5.00	14.19	16.26	5.00	11.26	
TOTAL	16.87			14.46			

Service	95.81			72.31			
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TRAVEL TIMES							
PRIORITY	THIS MN	GOAL	OVER/UNDER	THIS YTD	GOAL	OVER/UNDER	
Emergency	6.12	6.00	0.12	5.81	6.00	-0.19	
Prompt	7.94	7.00	0.94	7.73	7.00	0.73	
TOTAL	7.69			7.49			

Service	8.13			7.76			
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RESPONSE TIMES							
PRIORITY	THIS MN	GOAL	OVER/UNDER	THIS YTD	GOAL	OVER/UNDER	
Emergency	8.46	8.00	0.46	7.90	8.00	-0.10	
Prompt	27.13	12.00	15.13	23.99	12.00	11.99	
TOTAL	24.56			21.95			

Service	103.94			80.07			
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CALL AND MARKOUT INFORMATION						
	THIS MN	LAST MN	% CHANGE	THIS YTD	LAST YTD	% CHANGE
Markouts	1980	1839	7.67%	21378	17199	24.30%
M.O. Time	47.28	46.84	0.94%	42.07	38.93	8.06%
Call Time	64.06	65.28	-1.87%	63.59	54.59	16.49%
Avg Calls	5.06	5.39	-6.12%	5.14	7.24	-29.01%

September, 1 through 23
SOUTHWEST PATROL
FIRST WATCH

NUMBER OF DISPATCHED CALLS								
PRIORITY	THIS MN	LAST MN	% CHANGE	% OF TOTAL	THIS YTD	LAST YTD	% CHANGE	% OF TOTAL
Emergency	89	115	-22.61%	11.62%	1095	904	21.13%	11.95%
Prompt	677	800	-15.38%	88.38%	8071	7547	6.94%	88.05%
TOTAL	766	915	-16.28%	100.00%	9166	8451	8.46%	100.00%

Service	295	327			3737	3670		
Report	220	257			2549	2740		

DISPATCH TIMES							
PRIORITY	THIS MN	GOAL	OVER/UNDER		THIS YTD	GOAL	OVER/UNDER
Emergency	1.64	2.00	-0.36		2.33	2.00	0.33
Prompt	13.81	5.00	8.81		13.02	5.00	8.02
TOTAL	12.42				11.73		
Service	57.59				53.47		

TRAVEL TIMES							
PRIORITY	THIS MN	GOAL	OVER/UNDER		THIS YTD	GOAL	OVER/UNDER
Emergency	6.49	6.00	0.49		6.08	6.00	0.08
Prompt	7.93	7.00	0.93		7.95	7.00	0.95
TOTAL	7.76				7.72		
Service	7.74				8.05		

RESPONSE TIMES							
PRIORITY	THIS MN	GOAL	OVER/UNDER		THIS YTD	GOAL	OVER/UNDER
Emergency	8.12	8.00	0.12		8.41	8.00	0.41
Prompt	21.73	12.00	9.73		20.97	12.00	8.97
TOTAL	20.18				19.45		
Service	65.32				61.52		

CALL AND MARKOUT INFORMATION							
	THIS MN	LAST MN	% CHANGE		THIS YTD	LAST YTD	% CHANGE
Markouts	1756	1734	1.27%		20586	13668	50.61%
M.O. Time	43.42	43.24	0.40%		39.84	37.92	5.05%
Call Time	61.21	56.25	8.82%		58.89	54.41	8.23%
Avg Calls	5.22	5.25	-0.57%		5.45	7.65	-28.76%

September, 1 through 23
 NORTHWEST PATROL
 FIRST WATCH

NUMBER OF DISPATCHED CALLS								
PRIORITY	THIS MN	LAST MN	% CHANGE	% OF TOTAL	THIS YTD	LAST YTD	% CHANGE	% OF TOTAL
Emergency	73	92	-20.65%	10.83%	885	719	23.09%	11.68%
Prompt	601	610	-1.48%	89.17%	6694	6237	7.33%	88.32%
TOTAL	674	702	-3.99%	100.00%	7579	6956	8.96%	100.00%

Service	319	355			4005	3926		
Report	161	188			2024	1997		

DISPATCH TIMES							
PRIORITY	THIS MN	GOAL	OVER/UNDER	THIS YTD	GOAL	OVER/UNDER	
Emergency	3.39	2.00	1.39	3.93	2.00	1.93	
Prompt	24.31	5.00	19.31	20.76	5.00	15.76	
TOTAL	21.98			18.75			

Service	120.95			77.10			
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TRAVEL TIMES							
PRIORITY	THIS MN	GOAL	OVER/UNDER	THIS YTD	GOAL	OVER/UNDER	
Emergency	5.96	6.00	-0.04	5.45	6.00	-0.55	
Prompt	7.26	7.00	0.26	7.15	7.00	0.15	
TOTAL	7.12			6.95			

Service	8.58			7.63			
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RESPONSE TIMES							
PRIORITY	THIS MN	GOAL	OVER/UNDER	THIS YTD	GOAL	OVER/UNDER	
Emergency	9.36	8.00	1.36	9.38	8.00	1.38	
Prompt	31.58	12.00	19.58	27.91	12.00	15.91	
TOTAL	29.10			25.70			

Service	129.53			84.72			
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CALL AND MARKOUT INFORMATION						
	THIS MN	LAST MN	% CHANGE	THIS YTD	LAST YTD	% CHANGE
Markouts	1466	1365	7.40%	17920	13934	28.61%
M.O. Time	54.81	54.65	0.29%	44.38	44.34	0.08%
Call Time	71.25	70.57	0.96%	65.81	58.13	13.21%
Avg Calls	4.70	4.93	-4.67%	5.06	6.87	-26.35%

September, 1 through 23
NORTH CENTRAL PATROL
FIRST WATCH

NUMBER OF DISPATCHED CALLS								
PRIORITY	THIS MN	LAST MN	% CHANGE	% OF TOTAL	THIS YTD	LAST YTD	% CHANGE	% OF TOTAL
Emergency	37	50	-26.00%	9.30%	549	451	21.73%	10.99%
Prompt	361	440	-17.95%	90.70%	4445	4555	-2.41%	89.01%
TOTAL	398	490	-18.78%	100.00%	4994	5006	-0.24%	100.00%

Service	239	243			2586	2561		
Report	140	154			1669	1667		

DISPATCH TIMES							
PRIORITY	THIS MN	GOAL	OVER/UNDER	THIS YTD	GOAL	OVER/UNDER	
Emergency	2.18	2.00	0.18	2.23	2.00	0.23	
Prompt	14.52	5.00	9.52	12.89	5.00	7.89	
TOTAL	13.34			11.69			

Service	40.63			49.15			
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TRAVEL TIMES							
PRIORITY	THIS MN	GOAL	OVER/UNDER	THIS YTD	GOAL	OVER/UNDER	
Emergency	5.94	6.00	-0.06	6.48	6.00	0.48	
Prompt	8.17	7.00	1.17	8.40	7.00	1.40	
TOTAL	7.95			8.19			

Service	9.02			8.67			
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RESPONSE TIMES							
PRIORITY	THIS MN	GOAL	OVER/UNDER	THIS YTD	GOAL	OVER/UNDER	
Emergency	8.12	8.00	0.12	8.71	8.00	0.71	
Prompt	22.68	12.00	10.68	21.29	12.00	9.29	
TOTAL	21.30			19.88			

Service	49.64			57.82			
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CALL AND MARKOUT INFORMATION						
	THIS MN	LAST MN	% CHANGE	THIS YTD	LAST YTD	% CHANGE
Markouts	1657	1431	15.79%	18151	11584	56.69%
M.O. Time	40.82	42.21	-3.28%	33.07	38.27	-13.60%
Call Time	61.73	55.73	10.77%	60.15	51.60	16.57%
Avg Calls	4.79	5.48	-12.59%	5.17	6.67	-22.49%

September, 1 through 23
SOUTH CENTRAL PATROL
FIRST WATCH

NUMBER OF DISPATCHED CALLS								
PRIORITY	THIS MN	LAST MN	% CHANGE	% OF TOTAL	THIS YTD	LAST YTD	% CHANGE	% OF TOTAL
Emergency	94	95	-1.05%	12.91%	1118	964	15.98%	12.97%
Prompt	634	751	-15.58%	87.09%	7505	7393	1.51%	87.03%
TOTAL	728	846	-13.95%	100.00%	8623	8357	3.18%	100.00%

Service	241	227			2755	2759		
Report	153	172			1854	1849		

DISPATCH TIMES							
PRIORITY	THIS MN	GOAL	OVER/UNDER		THIS YTD	GOAL	OVER/UNDER
Emergency	2.23	2.00	0.23		2.10	2.00	0.10
Prompt	12.47	5.00	7.47		10.93	5.00	5.93
TOTAL	11.11				9.76		
Service	66.39				45.31		

TRAVEL TIMES							
PRIORITY	THIS MN	GOAL	OVER/UNDER		THIS YTD	GOAL	OVER/UNDER
Emergency	5.72	6.00	-0.28		5.75	6.00	-0.25
Prompt	7.45	7.00	0.45		7.57	7.00	0.57
TOTAL	7.22				7.33		
Service	7.45				7.71		

RESPONSE TIMES							
PRIORITY	THIS MN	GOAL	OVER/UNDER		THIS YTD	GOAL	OVER/UNDER
Emergency	7.95	8.00	-0.05		7.85	8.00	-0.15
Prompt	19.93	12.00	7.93		18.50	12.00	6.50
TOTAL	18.33				17.10		
Service	73.83				53.03		

CALL AND MARKOUT INFORMATION							
	THIS MN	LAST MN	% CHANGE		THIS YTD	LAST YTD	% CHANGE
Markouts	2288	2342	-2.31%		21381	13880	54.04%
M.O. Time	36.98	38.47	-3.88%		39.56	40.25	-1.72%
Call Time	61.38	58.53	4.87%		60.32	56.79	6.22%
Avg Calls	5.10	5.51	-7.44%		5.39	7.05	-23.55%

September, 1 through 23
CITYWIDE
SECOND WATCH

PRIORITY	NUMBER OF DISPATCHED CALLS							
	THIS MN	LAST MN	% CHANGE	% OF TOTAL	THIS YTD	LAST YTD	% CHANGE	% OF TOTAL
Emergency	585	548	6.75%	8.56%	6365	6624	-3.91%	8.39%
Prompt	6251	6101	2.46%	91.44%	69454	69296	0.23%	91.61%
TOTAL	6836	6649	2.81%	100.00%	75819	75920	-0.13%	100.00%

Service	4596	4315			51124	51379		
Report	2350	2182			26135	25504		

PRIORITY	DISPATCH TIMES						
	THIS MN	GOAL	OVER/UNDER	THIS YTD	GOAL	OVER/UNDER	
Emergency	2.78	2.00	0.78	2.25	2.00	0.25	
Prompt	13.02	5.00	8.02	9.23	5.00	4.23	
TOTAL	12.11			8.63			

Service	78.43			46.82		
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PRIORITY	TRAVEL TIMES						
	THIS MN	GOAL	OVER/UNDER	THIS YTD	GOAL	OVER/UNDER	
Emergency	6.93	6.00	0.93	6.55	6.00	0.55	
Prompt	8.44	7.00	1.44	8.11	7.00	1.11	
TOTAL	8.31			7.98			

Service	9.03			8.55		
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PRIORITY	RESPONSE TIMES						
	THIS MN	GOAL	OVER/UNDER	THIS YTD	GOAL	OVER/UNDER	
Emergency	9.71	8.00	1.71	8.80	8.00	0.80	
Prompt	21.47	12.00	9.47	17.34	12.00	5.34	
TOTAL	20.42			16.60			

Service	87.46			55.37		
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	CALL AND MARKOUT INFORMATION						
	THIS MN	LAST MN	% CHANGE	THIS YTD	LAST YTD	% CHANGE	
Markouts	16347	17164	-4.76%	208320	178851	16.48%	
M.O. Time	55.71	53.66	3.84%	51.83	51.13	1.38%	
Call Time	66.00	63.42	4.07%	65.37	60.37	8.28%	
Avg Calls	5.05	5.01	0.80%	4.88	4.23	15.37%	

September, 1 through 23
CENTRAL PATROL
SECOND WATCH

NUMBER OF DISPATCHED CALLS								
PRIORITY	THIS MN	LAST MN	% CHANGE	% OF TOTAL	THIS YTD	LAST YTD	% CHANGE	% OF TOTAL
Emergency	69	60	15.00%	7.65%	729	631	15.53%	8.05%
Prompt	833	760	9.61%	92.35%	8324	7782	6.96%	91.95%
TOTAL	902	820	10.00%	100.00%	9053	8413	7.61%	100.00%

Service	629	600			6942	6661		
Report	321	286			3204	2859		

DISPATCH TIMES							
PRIORITY	THIS MN	GOAL	OVER/UNDER		THIS YTD	GOAL	OVER/UNDER
Emergency	1.64	2.00	-0.36		2.09	2.00	0.09
Prompt	13.06	5.00	8.06		8.24	5.00	3.24
TOTAL	12.15				7.74		

Service	68.45				37.23		
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TRAVEL TIMES							
PRIORITY	THIS MN	GOAL	OVER/UNDER		THIS YTD	GOAL	OVER/UNDER
Emergency	6.56	6.00	0.56		5.30	6.00	-0.70
Prompt	6.88	7.00	-0.12		6.48	7.00	-0.52
TOTAL	6.85				6.38		

Service	6.96				7.41		
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RESPONSE TIMES							
PRIORITY	THIS MN	GOAL	OVER/UNDER		THIS YTD	GOAL	OVER/UNDER
Emergency	8.21	8.00	0.21		7.39	8.00	-0.61
Prompt	19.93	12.00	7.93		14.72	12.00	2.72
TOTAL	19.00				14.12		

Service	75.41				44.64		
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CALL AND MARKOUT INFORMATION							
	THIS MN	LAST MN	% CHANGE		THIS YTD	LAST YTD	% CHANGE
Markouts	3231	3257	-0.80%		42312	33463	26.44%
M.O. Time	55.50	56.74	-2.20%		53.05	52.23	1.58%
Call Time	55.38	53.49	3.53%		51.64	48.39	6.72%
Avg Calls	4.44	4.23	4.96%		4.19	3.75	11.73%

September, 1 through 23
 NORTHEAST PATROL
 SECOND WATCH

NUMBER OF DISPATCHED CALLS								
PRIORITY	THIS MN	LAST MN	% CHANGE	% OF TOTAL	THIS YTD	LAST YTD	% CHANGE	% OF TOTAL
Emergency	108	88	22.73%	8.37%	1207	1214	-0.58%	8.45%
Prompt	1183	1126	5.06%	91.63%	13082	13190	-0.82%	91.55%
TOTAL	1291	1214	6.34%	100.00%	14289	14404	-0.80%	100.00%

Service	874	742			9361	9516		
Report	448	384			4595	4589		

DISPATCH TIMES							
PRIORITY	THIS MN	GOAL	OVER/UNDER		THIS YTD	GOAL	OVER/UNDER
Emergency	4.45	2.00	2.45		2.47	2.00	0.47
Prompt	15.48	5.00	10.48		9.35	5.00	4.35
TOTAL	14.51				8.75		
Service	109.79				53.25		

TRAVEL TIMES							
PRIORITY	THIS MN	GOAL	OVER/UNDER		THIS YTD	GOAL	OVER/UNDER
Emergency	8.20	6.00	2.20		6.88	6.00	0.88
Prompt	8.67	7.00	1.67		8.42	7.00	1.42
TOTAL	8.63				8.29		
Service	10.13				8.75		

RESPONSE TIMES							
PRIORITY	THIS MN	GOAL	OVER/UNDER		THIS YTD	GOAL	OVER/UNDER
Emergency	12.65	8.00	4.65		9.35	8.00	1.35
Prompt	24.15	12.00	12.15		17.77	12.00	5.77
TOTAL	23.13				17.03		
Service	119.92				62.00		

CALL AND MARKOUT INFORMATION							
	THIS MN	LAST MN	% CHANGE		THIS YTD	LAST YTD	% CHANGE
Markouts	2945	3382	-12.92%		41362	33804	22.36%
M.O. Time	56.80	52.50	8.18%		52.37	52.47	-0.21%
Call Time	69.90	66.72	4.77%		67.95	63.32	7.31%
Avg Calls	5.29	5.06	4.55%		4.99	4.48	11.38%

September, 1 through 23
SOUTHEAST PATROL
SECOND WATCH

NUMBER OF DISPATCHED CALLS								
PRIORITY	THIS MN	LAST MN	% CHANGE	% OF TOTAL	THIS YTD	LAST YTD	% CHANGE	% OF TOTAL
Emergency	116	91	27.47%	11.09%	1138	1276	-10.82%	9.18%
Prompt	930	966	-3.73%	88.91%	11263	11637	-3.21%	90.82%
TOTAL	1046	1057	-1.04%	100.00%	12401	12913	-3.96%	100.00%
Service	631	582			6946	7105		
Report	267	262			3622	3854		

DISPATCH TIMES							
PRIORITY	THIS MN	GOAL	OVER/UNDER	THIS YTD	GOAL	OVER/UNDER	
Emergency	2.60	2.00	0.60	2.19	2.00	0.19	
Prompt	12.69	5.00	7.69	10.00	5.00	5.00	
TOTAL	11.53			9.28			
Service	99.93			58.38			

TRAVEL TIMES							
PRIORITY	THIS MN	GOAL	OVER/UNDER	THIS YTD	GOAL	OVER/UNDER	
Emergency	6.57	6.00	0.57	6.58	6.00	0.58	
Prompt	8.34	7.00	1.34	8.04	7.00	1.04	
TOTAL	8.14			7.91			
Service	9.23			8.61			

RESPONSE TIMES							
PRIORITY	THIS MN	GOAL	OVER/UNDER	THIS YTD	GOAL	OVER/UNDER	
Emergency	9.17	8.00	1.17	8.77	8.00	0.77	
Prompt	21.04	12.00	9.04	18.04	12.00	6.04	
TOTAL	19.68			17.18			
Service	109.16			66.99			

CALL AND MARKOUT INFORMATION							
	THIS MN	LAST MN	% CHANGE	THIS YTD	LAST YTD	% CHANGE	
Markouts	2238	2628	-14.84%	28664	25723	11.43%	
M.O. Time	59.34	57.40	3.38%	54.81	48.36	13.33%	
Call Time	64.00	61.00	4.92%	65.19	60.22	8.25%	
Avg Calls	5.17	5.13	0.78%	4.97	4.28	16.12%	

September, 1 through 23
 SOUTHWEST PATROL
 SECOND WATCH

NUMBER OF DISPATCHED CALLS								
PRIORITY	THIS MN	LAST MN	% CHANGE	% OF TOTAL	THIS YTD	LAST YTD	% CHANGE	% OF TOTAL
Emergency	89	94	-5.32%	8.44%	984	977	0.72%	8.23%
Prompt	966	962	0.42%	91.56%	10970	10645	3.05%	91.77%
TOTAL	1055	1056	-0.09%	100.00%	11954	11622	2.86%	100.00%

Service	725	665			7726	7730		
Report	347	338			4024	3838		

DISPATCH TIMES							
PRIORITY	THIS MN	GOAL	OVER/UNDER		THIS YTD	GOAL	OVER/UNDER
Emergency	3.06	2.00	1.06		2.52	2.00	0.52
Prompt	12.26	5.00	7.26		10.18	5.00	5.18
TOTAL	11.46				9.53		

Service	63.21				53.62		
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TRAVEL TIMES							
PRIORITY	THIS MN	GOAL	OVER/UNDER		THIS YTD	GOAL	OVER/UNDER
Emergency	5.84	6.00	-0.16		6.60	6.00	0.60
Prompt	8.64	7.00	1.64		8.43	7.00	1.43
TOTAL	8.39				8.28		

Service	9.52				8.76		
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RESPONSE TIMES							
PRIORITY	THIS MN	GOAL	OVER/UNDER		THIS YTD	GOAL	OVER/UNDER
Emergency	8.90	8.00	0.90		9.12	8.00	1.12
Prompt	20.90	12.00	8.90		18.61	12.00	6.61
TOTAL	19.85				17.80		

Service	72.73				62.38		
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CALL AND MARKOUT INFORMATION							
	THIS MN	LAST MN	% CHANGE		THIS YTD	LAST YTD	% CHANGE
Markouts	2043	1926	6.07%		23245	24328	-4.45%
M.O. Time	51.70	48.95	5.61%		50.70	49.21	3.02%
Call Time	76.21	72.54	5.06%		78.88	69.36	13.73%
Avg Calls	4.46	4.65	-4.09%		4.53	4.16	8.89%

September, 1 through 23
 NORTHWEST PATROL
 SECOND WATCH

NUMBER OF DISPATCHED CALLS								
PRIORITY	THIS MN	LAST MN	% CHANGE	% OF TOTAL	THIS YTD	LAST YTD	% CHANGE	% OF TOTAL
Emergency	55	50	10.00%	7.02%	590	605	-2.48%	6.84%
Prompt	728	768	-5.21%	92.98%	8032	7850	2.32%	93.16%
TOTAL	783	818	-4.28%	100.00%	8622	8455	1.98%	100.00%

Service	654	676			7548	7399		
Report	343	316			3699	3747		

DISPATCH TIMES							
PRIORITY	THIS MN	GOAL	OVER/UNDER		THIS YTD	GOAL	OVER/UNDER
Emergency	2.42	2.00	0.42		2.60	2.00	0.60
Prompt	12.12	5.00	7.12		9.81	5.00	4.81
TOTAL	11.43				9.30		

Service	60.62				43.42		
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TRAVEL TIMES							
PRIORITY	THIS MN	GOAL	OVER/UNDER		THIS YTD	GOAL	OVER/UNDER
Emergency	7.03	6.00	1.03		6.97	6.00	0.97
Prompt	9.35	7.00	2.35		8.37	7.00	1.37
TOTAL	9.19				8.27		

Service	8.95				8.73		
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RESPONSE TIMES							
PRIORITY	THIS MN	GOAL	OVER/UNDER		THIS YTD	GOAL	OVER/UNDER
Emergency	9.45	8.00	1.45		9.57	8.00	1.57
Prompt	21.47	12.00	9.47		18.18	12.00	6.18
TOTAL	20.61				17.58		

Service	69.57				52.16		
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CALL AND MARKOUT INFORMATION							
	THIS MN	LAST MN	% CHANGE		THIS YTD	LAST YTD	% CHANGE
Markouts	1725	1695	1.77%		23717	17544	35.19%
M.O. Time	56.33	51.93	8.47%		46.52	51.71	-10.03%
Call Time	64.01	63.19	1.30%		62.18	59.12	5.18%
Avg Calls	5.74	5.68	1.06%		5.42	4.16	30.29%

September, 1 through 23
NORTH CENTRAL PATROL
SECOND WATCH

NUMBER OF DISPATCHED CALLS								
PRIORITY	THIS MN	LAST MN	% CHANGE	% OF TOTAL	THIS YTD	LAST YTD	% CHANGE	% OF TOTAL
Emergency	37	47	-21.28%	6.19%	463	497	-6.84%	6.61%
Prompt	561	529	6.05%	93.81%	6539	6501	0.58%	93.39%
TOTAL	598	576	3.82%	100.00%	7002	6998	0.06%	100.00%

Service	551	513			6233	6457		
Report	313	327			3640	3295		

DISPATCH TIMES							
PRIORITY	THIS MN	GOAL	OVER/UNDER		THIS YTD	GOAL	OVER/UNDER
Emergency	1.92	2.00	-0.08		1.59	2.00	-0.41
Prompt	11.63	5.00	6.63		7.01	5.00	2.01
TOTAL	11.00				6.64		

Service	50.76				26.01		
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TRAVEL TIMES							
PRIORITY	THIS MN	GOAL	OVER/UNDER		THIS YTD	GOAL	OVER/UNDER
Emergency	6.51	6.00	0.51		6.38	6.00	0.38
Prompt	9.10	7.00	2.10		8.59	7.00	1.59
TOTAL	8.93				8.44		

Service	9.06				8.79		
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RESPONSE TIMES							
PRIORITY	THIS MN	GOAL	OVER/UNDER		THIS YTD	GOAL	OVER/UNDER
Emergency	8.43	8.00	0.43		7.97	8.00	-0.03
Prompt	20.73	12.00	8.73		15.60	12.00	3.60
TOTAL	19.93				15.09		

Service	59.82				34.80		
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CALL AND MARKOUT INFORMATION							
	THIS MN	LAST MN	% CHANGE		THIS YTD	LAST YTD	% CHANGE
Markouts	1868	2024	-7.71%		22141	19241	15.07%
M.O. Time	53.79	53.33	0.87%		51.66	54.99	-6.06%
Call Time	59.46	55.92	6.33%		55.12	51.32	7.40%
Avg Calls	5.30	5.58	-5.02%		5.42	4.58	18.34%

September, 1 through 23
SOUTH CENTRAL PATROL
SECOND WATCH

NUMBER OF DISPATCHED CALLS								
PRIORITY	THIS MN	LAST MN	% CHANGE	% OF TOTAL	THIS YTD	LAST YTD	% CHANGE	% OF TOTAL
Emergency	111	118	-5.93%	9.56%	1254	1424	-11.94%	10.03%
Prompt	1050	990	6.06%	90.44%	11244	11691	-3.82%	89.97%
TOTAL	1161	1108	4.78%	100.00%	12498	13115	-4.70%	100.00%

Service	532	537			6368	6511		
Report	311	269			3351	3322		

DISPATCH TIMES							
PRIORITY	THIS MN	GOAL	OVER/UNDER	THIS YTD	GOAL	OVER/UNDER	
Emergency	2.33	2.00	0.33	2.05	2.00	0.05	
Prompt	12.65	5.00	7.65	9.01	5.00	4.01	
TOTAL	11.63			8.30			

Service	85.73			51.90			
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TRAVEL TIMES							
PRIORITY	THIS MN	GOAL	OVER/UNDER	THIS YTD	GOAL	OVER/UNDER	
Emergency	7.27	6.00	1.27	6.75	6.00	0.75	
Prompt	8.39	7.00	1.39	8.26	7.00	1.26	
TOTAL	8.28			8.11			

Service	8.82			8.73			
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RESPONSE TIMES							
PRIORITY	THIS MN	GOAL	OVER/UNDER	THIS YTD	GOAL	OVER/UNDER	
Emergency	9.60	8.00	1.60	8.80	8.00	0.80	
Prompt	21.04	12.00	9.04	17.27	12.00	5.27	
TOTAL	19.91			16.40			

Service	94.55			60.64			
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CALL AND MARKOUT INFORMATION							
	THIS MN	LAST MN	% CHANGE	THIS YTD	LAST YTD	% CHANGE	
Markouts	2297	2252	2.00%	26879	24748	8.61%	
M.O. Time	55.78	52.17	6.91%	51.74	49.14	5.29%	
Call Time	69.01	66.55	3.70%	69.97	65.26	7.22%	
Avg Calls	5.02	4.90	2.45%	4.74	4.09	15.89%	

September, 1 through 23
CITYWIDE
THIRD WATCH

PRIORITY	NUMBER OF DISPATCHED CALLS							
	THIS MN	LAST MN	% CHANGE	% OF TOTAL	THIS YTD	LAST YTD	% CHANGE	% OF TOTAL
Emergency	853	897	-4.91%	9.04%	9560	8775	8.95%	9.13%
Prompt	8586	8468	1.39%	90.96%	95170	95504	-0.35%	90.87%
TOTAL	9439	9365	0.79%	100.00%	104730	104279	0.43%	100.00%

Service	4425	4584			54177	53828		
Report	2596	2698			32809	34849		

PRIORITY	DISPATCH TIMES						
	THIS MN	GOAL	OVER/UNDER	THIS YTD	GOAL	OVER/UNDER	
Emergency	2.79	2.00	0.79	2.15	2.00	0.15	
Prompt	18.11	5.00	13.11	12.59	5.00	7.59	
TOTAL	16.68			11.62			
Service	101.29			70.95			

PRIORITY	TRAVEL TIMES						
	THIS MN	GOAL	OVER/UNDER	THIS YTD	GOAL	OVER/UNDER	
Emergency	5.79	6.00	-0.21	5.48	6.00	-0.52	
Prompt	7.67	7.00	0.67	7.59	7.00	0.59	
TOTAL	7.50			7.39			
Service	7.57			7.56			

PRIORITY	RESPONSE TIMES						
	THIS MN	GOAL	OVER/UNDER	THIS YTD	GOAL	OVER/UNDER	
Emergency	8.58	8.00	0.58	7.63	8.00	-0.37	
Prompt	25.78	12.00	13.78	20.19	12.00	8.19	
TOTAL	24.18			19.01			
Service	108.86			78.50			

	CALL AND MARKOUT INFORMATION						
	THIS MN	LAST MN	% CHANGE	THIS YTD	LAST YTD	% CHANGE	
Markouts	20219	22309	-9.37%	240888	198707	21.23%	
M.O. Time	39.74	39.24	1.27%	38.25	35.80	6.86%	
Call Time	57.52	56.78	1.30%	58.62	51.81	13.14%	
Avg Calls	5.23	5.10	2.55%	5.23	6.89	-24.09%	

September, 1 through 23
CENTRAL PATROL
THIRD WATCH

NUMBER OF DISPATCHED CALLS								
PRIORITY	THIS MN	LAST MN	% CHANGE	% OF TOTAL	THIS YTD	LAST YTD	% CHANGE	% OF TOTAL
Emergency	94	96	-2.08%	7.85%	948	865	9.60%	7.85%
Prompt	1103	1084	1.75%	92.15%	11124	10456	6.39%	92.15%
TOTAL	1197	1180	1.44%	100.00%	12072	11321	6.63%	100.00%

Service	542	591			6848	6244		
Report	304	344			4089	4034		

DISPATCH TIMES							
PRIORITY	THIS MN	GOAL	OVER/UNDER		THIS YTD	GOAL	OVER/UNDER
Emergency	3.06	2.00	1.06		2.39	2.00	0.39
Prompt	23.89	5.00	18.89		12.45	5.00	7.45
TOTAL	22.22				11.65		

Service	94.73				53.19		
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TRAVEL TIMES							
PRIORITY	THIS MN	GOAL	OVER/UNDER		THIS YTD	GOAL	OVER/UNDER
Emergency	5.11	6.00	-0.89		4.62	6.00	-1.38
Prompt	6.46	7.00	-0.54		6.11	7.00	-0.89
TOTAL	6.35				5.99		

Service	6.15				6.30		
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RESPONSE TIMES							
PRIORITY	THIS MN	GOAL	OVER/UNDER		THIS YTD	GOAL	OVER/UNDER
Emergency	8.17	8.00	0.17		7.01	8.00	-0.99
Prompt	30.35	12.00	18.35		18.57	12.00	6.57
TOTAL	28.57				17.64		

Service	100.88				59.49		
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CALL AND MARKOUT INFORMATION						
	THIS MN	LAST MN	% CHANGE	THIS YTD	LAST YTD	% CHANGE
Markouts	3695	4071	-9.24%	49385	40038	23.35%
M.O. Time	44.57	44.88	-0.69%	43.03	41.11	4.68%
Call Time	48.19	44.26	8.88%	47.84	44.71	7.00%
Avg Calls	4.87	4.95	-1.62%	4.92	6.17	-20.26%

September, 1 through 23
 NORTHEAST PATROL
 THIRD WATCH

NUMBER OF DISPATCHED CALLS								
PRIORITY	THIS MN	LAST MN	% CHANGE	% OF TOTAL	THIS YTD	LAST YTD	% CHANGE	% OF TOTAL
Emergency	150	158	-5.06%	8.59%	1717	1649	4.12%	8.60%
Prompt	1596	1649	-3.21%	91.41%	18240	18466	-1.22%	91.40%
TOTAL	1746	1807	-3.38%	100.00%	19957	20115	-0.79%	100.00%

Service	752	829			9925	10157		
Report	379	429			5212	5805		

DISPATCH TIMES							
PRIORITY	THIS MN	GOAL	OVER/UNDER	THIS YTD	GOAL	OVER/UNDER	
Emergency	2.12	2.00	0.12	1.86	2.00	-0.14	
Prompt	19.50	5.00	14.50	12.66	5.00	7.66	
TOTAL	17.94			11.71			

Service	135.26			77.52			
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TRAVEL TIMES							
PRIORITY	THIS MN	GOAL	OVER/UNDER	THIS YTD	GOAL	OVER/UNDER	
Emergency	5.66	6.00	-0.34	5.58	6.00	-0.42	
Prompt	7.07	7.00	0.07	7.34	7.00	0.34	
TOTAL	6.94			7.18			

Service	6.52			7.08			
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RESPONSE TIMES							
PRIORITY	THIS MN	GOAL	OVER/UNDER	THIS YTD	GOAL	OVER/UNDER	
Emergency	7.78	8.00	-0.22	7.44	8.00	-0.56	
Prompt	26.56	12.00	14.56	20.00	12.00	8.00	
TOTAL	24.88			18.90			

Service	141.78			84.60			
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CALL AND MARKOUT INFORMATION							
	THIS MN	LAST MN	% CHANGE	THIS YTD	LAST YTD	% CHANGE	
Markouts	3146	3520	-10.63%	36929	30841	19.74%	
M.O. Time	43.17	44.56	-3.12%	40.32	36.37	10.87%	
Call Time	56.79	54.44	4.32%	56.89	51.44	10.59%	
Avg Calls	5.57	5.79	-3.80%	5.86	7.50	-21.87%	

September, 1 through 23
SOUTHEAST PATROL
THIRD WATCH

NUMBER OF DISPATCHED CALLS								
PRIORITY	THIS MN	LAST MN	% CHANGE	% OF TOTAL	THIS YTD	LAST YTD	% CHANGE	% OF TOTAL
Emergency	141	200	-29.50%	8.59%	1865	1714	8.81%	10.33%
Prompt	1501	1384	8.45%	91.41%	16182	16325	-0.88%	89.67%
TOTAL	1642	1584	3.66%	100.00%	18047	18039	0.04%	100.00%

Service	631	625			7858	8252		
Report	383	364			5183	5934		

DISPATCH TIMES							
PRIORITY	THIS MN	GOAL	OVER/UNDER	THIS YTD	GOAL	OVER/UNDER	
Emergency	3.47	2.00	1.47	2.15	2.00	0.15	
Prompt	18.05	5.00	13.05	15.13	5.00	10.13	
TOTAL	16.76			13.76			

Service	156.41			100.65			
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TRAVEL TIMES							
PRIORITY	THIS MN	GOAL	OVER/UNDER	THIS YTD	GOAL	OVER/UNDER	
Emergency	5.05	6.00	-0.95	5.07	6.00	-0.93	
Prompt	7.71	7.00	0.71	7.57	7.00	0.57	
TOTAL	7.47			7.31			

Service	8.52			7.66			
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RESPONSE TIMES							
PRIORITY	THIS MN	GOAL	OVER/UNDER	THIS YTD	GOAL	OVER/UNDER	
Emergency	8.52	8.00	0.52	7.23	8.00	-0.77	
Prompt	25.76	12.00	13.76	22.71	12.00	10.71	
TOTAL	24.23			21.07			

Service	164.93			108.31			
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CALL AND MARKOUT INFORMATION						
	THIS MN	LAST MN	% CHANGE	THIS YTD	LAST YTD	% CHANGE
Markouts	4289	4678	-8.32%	49382	44175	11.79%
M.O. Time	40.48	38.26	5.81%	39.64	35.16	12.75%
Call Time	66.27	63.60	4.20%	64.76	54.36	19.13%
Avg Calls	5.29	5.19	1.93%	5.34	7.15	-25.31%

September, 1 through 23
 SOUTHWEST PATROL
 THIRD WATCH

NUMBER OF DISPATCHED CALLS								
PRIORITY	THIS MN	LAST MN	% CHANGE	% OF TOTAL	THIS YTD	LAST YTD	% CHANGE	% OF TOTAL
Emergency	118	122	-3.28%	8.01%	1469	1276	15.13%	8.61%
Prompt	1355	1400	-3.21%	91.99%	15586	15377	1.36%	91.39%
TOTAL	1473	1522	-3.22%	100.00%	17055	16653	2.41%	100.00%

Service	749	690			8578	8421		
Report	535	482			5995	6091		

DISPATCH TIMES							
PRIORITY	THIS MN	GOAL	OVER/UNDER	THIS YTD	GOAL	OVER/UNDER	
Emergency	3.12	2.00	1.12	2.00	2.00	0.00	
Prompt	15.89	5.00	10.89	10.57	5.00	5.57	
TOTAL	14.82			9.81			

Service	89.06			72.30			
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TRAVEL TIMES							
PRIORITY	THIS MN	GOAL	OVER/UNDER	THIS YTD	GOAL	OVER/UNDER	
Emergency	6.25	6.00	0.25	5.47	6.00	-0.53	
Prompt	8.31	7.00	1.31	7.92	7.00	0.92	
TOTAL	8.14			7.70			

Service	7.58			7.95			
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RESPONSE TIMES							
PRIORITY	THIS MN	GOAL	OVER/UNDER	THIS YTD	GOAL	OVER/UNDER	
Emergency	9.37	8.00	1.37	7.47	8.00	-0.53	
Prompt	24.20	12.00	12.20	18.49	12.00	6.49	
TOTAL	22.96			17.51			

Service	96.64			80.25			
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CALL AND MARKOUT INFORMATION						
	THIS MN	LAST MN	% CHANGE	THIS YTD	LAST YTD	% CHANGE
Markouts	2718	3141	-13.47%	30426	23358	30.26%
M.O. Time	33.69	32.79	2.74%	33.54	32.17	4.26%
Call Time	57.46	55.43	3.66%	59.64	51.80	15.14%
Avg Calls	6.26	5.90	6.10%	5.91	7.63	-22.54%

September, 1 through 23
 NORTHWEST PATROL
 THIRD WATCH

PRIORITY	NUMBER OF DISPATCHED CALLS							
	THIS MN	LAST MN	% CHANGE	% OF TOTAL	THIS YTD	LAST YTD	% CHANGE	% OF TOTAL
Emergency	96	89	7.87%	9.01%	906	787	15.12%	8.04%
Prompt	970	944	2.75%	90.99%	10358	10372	-0.13%	91.96%
TOTAL	1066	1033	3.19%	100.00%	11264	11159	0.94%	100.00%

Service	647	643			7222	7260		
Report	303	328			3687	4023		

PRIORITY	DISPATCH TIMES						
	THIS MN	GOAL	OVER/UNDER	THIS YTD	GOAL	OVER/UNDER	
Emergency	3.60	2.00	1.60	3.33	2.00	1.33	
Prompt	17.69	5.00	12.69	15.06	5.00	10.06	
TOTAL	16.36			14.10			
Service	81.97			74.54			

PRIORITY	TRAVEL TIMES						
	THIS MN	GOAL	OVER/UNDER	THIS YTD	GOAL	OVER/UNDER	
Emergency	6.57	6.00	0.57	6.41	6.00	0.41	
Prompt	8.01	7.00	1.01	7.83	7.00	0.83	
TOTAL	7.88			7.71			
Service	7.60			7.75			

PRIORITY	RESPONSE TIMES						
	THIS MN	GOAL	OVER/UNDER	THIS YTD	GOAL	OVER/UNDER	
Emergency	10.17	8.00	2.17	9.74	8.00	1.74	
Prompt	25.70	12.00	13.70	22.89	12.00	10.89	
TOTAL	24.24			21.81			
Service	89.58			82.30			

	CALL AND MARKOUT INFORMATION						
	THIS MN	LAST MN	% CHANGE	THIS YTD	LAST YTD	% CHANGE	
Markouts	1882	1970	-4.47%	23268	18817	23.65%	
M.O. Time	40.35	40.81	-1.12%	36.91	36.38	1.45%	
Call Time	52.36	58.48	-10.47%	58.98	54.11	9.00%	
Avg Calls	5.30	5.23	1.34%	4.92	6.71	-26.68%	

September, 1 through 23
NORTH CENTRAL PATROL
THIRD WATCH

NUMBER OF DISPATCHED CALLS								
PRIORITY	THIS MN	LAST MN	% CHANGE	% OF TOTAL	THIS YTD	LAST YTD	% CHANGE	% OF TOTAL
Emergency	78	65	20.00%	8.96%	710	659	7.74%	7.30%
Prompt	793	745	6.44%	91.04%	9016	9040	-0.27%	92.70%
TOTAL	871	810	7.53%	100.00%	9726	9699	0.28%	100.00%

Service	480	572			6318	6321		
Report	322	339			3906	4015		

DISPATCH TIMES							
PRIORITY	THIS MN	GOAL	OVER/UNDER		THIS YTD	GOAL	OVER/UNDER
Emergency	2.46	2.00	0.46		2.41	2.00	0.41
Prompt	19.43	5.00	14.43		12.94	5.00	7.94
TOTAL	17.88				12.15		

Service	64.83				57.76		
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TRAVEL TIMES							
PRIORITY	THIS MN	GOAL	OVER/UNDER		THIS YTD	GOAL	OVER/UNDER
Emergency	6.88	6.00	0.88		6.27	6.00	0.27
Prompt	9.02	7.00	2.02		8.79	7.00	1.79
TOTAL	8.82				8.60		

Service	9.76				8.68		
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RESPONSE TIMES							
PRIORITY	THIS MN	GOAL	OVER/UNDER		THIS YTD	GOAL	OVER/UNDER
Emergency	9.34	8.00	1.34		8.68	8.00	0.68
Prompt	28.45	12.00	16.45		21.73	12.00	9.73
TOTAL	26.70				20.75		

Service	74.59				66.44		
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CALL AND MARKOUT INFORMATION							
	THIS MN	LAST MN	% CHANGE		THIS YTD	LAST YTD	% CHANGE
Markouts	1860	1929	-3.58%		22185	17900	23.94%
M.O. Time	36.72	38.08	-3.56%		34.47	36.69	-6.05%
Call Time	56.24	63.47	-11.39%		60.91	54.15	12.48%
Avg Calls	4.38	3.77	16.18%		4.18	5.36	-22.01%

September, 1 through 23
SOUTH CENTRAL PATROL
THIRD WATCH

PRIORITY	NUMBER OF DISPATCHED CALLS							
	THIS MN	LAST MN	% CHANGE	% OF TOTAL	THIS YTD	LAST YTD	% CHANGE	% OF TOTAL
Emergency	176	167	5.39%	12.19%	1945	1825	6.58%	11.71%
Prompt	1268	1262	0.48%	87.81%	14664	15468	-5.20%	88.29%
TOTAL	1444	1429	1.05%	100.00%	16609	17293	-3.96%	100.00%

Service	624	634			7428	7173		
Report	370	412			4737	4947		

PRIORITY	DISPATCH TIMES						
	THIS MN	GOAL	OVER/UNDER	THIS YTD	GOAL	OVER/UNDER	
Emergency	2.13	2.00	0.13	1.78	2.00	-0.22	
Prompt	13.20	5.00	8.20	9.99	5.00	4.99	
TOTAL	11.82			9.01			

Service	72.73			53.59			
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PRIORITY	TRAVEL TIMES						
	THIS MN	GOAL	OVER/UNDER	THIS YTD	GOAL	OVER/UNDER	
Emergency	5.65	6.00	-0.35	5.47	6.00	-0.53	
Prompt	7.67	7.00	0.67	7.82	7.00	0.82	
TOTAL	7.42			7.54			

Service	7.40			7.69			
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PRIORITY	RESPONSE TIMES						
	THIS MN	GOAL	OVER/UNDER	THIS YTD	GOAL	OVER/UNDER	
Emergency	7.79	8.00	-0.21	7.25	8.00	-0.75	
Prompt	20.87	12.00	8.87	17.82	12.00	5.82	
TOTAL	19.24			16.56			

Service	80.12			61.28			
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	CALL AND MARKOUT INFORMATION						
	THIS MN	LAST MN	% CHANGE	THIS YTD	LAST YTD	% CHANGE	
Markouts	2629	3000	-12.37%	29313	23578	24.32%	
M.O. Time	35.56	33.33	6.69%	34.09	29.69	14.82%	
Call Time	56.48	56.48	0.00%	57.11	50.40	13.31%	
Avg Calls	4.63	4.51	2.66%	4.90	6.97	-29.70%	