

HUMAN AND SOCIAL NEEDS
DALLAS CITY COUNCIL COMMITTEE AGENDA

RECEIVED

2017 AUG 15 PM 3:20

CITY SECRETARY
DALLAS, TEXAS

MONDAY, AUGUST 21, 2017
CITY HALL
COUNCIL BRIEFING ROOM, 6ES
1500 MARILLA STREET
DALLAS, TEXAS 75201
11:00 A.M. – 12:30 P.M.


Chair, Council Member Casey Thomas, II
Vice Chair, LGBT Task Force Chair, Deputy Mayor Pro Tem Adam Medrano
Youth Commission Chair, Mayor Pro Tem Dwaine R. Caraway
Senior Citizen Task Force Chair, Council Member Omar Narvaez
Education Task Force, Poverty Task Force, Homeless LGC Co Chair, Council Member Mark Clayton
Council Member B. Adam McGough

Call to Order

1. Approval of Minutes from the August 10, 2017 Human & Social Needs Committee Meeting
2. Budget Discussion on FY 2017-18 Budget Process and Budget Amendments Councilmember Casey Thomas, II, Chair
Human and Social Needs Committee
3. Youth Commission Update Mayor Pro Tem Dwaine R. Caraway
Youth Commission Liaison
4. Office of Welcoming Communities and Immigrant Affairs Overview Liz Cedillo-Pereira, Director
(For Information Only) Welcoming Communities and Immigrant Affairs
5. Office of Community Care Overview Cheritta Johnson, Interim Director
(For Information Only) Office of Community Care
6. Upcoming Human and Social Needs Agenda Item(s)
 - A. Teen Pregnancy Initiative Vana Hammond
 - B. Senior Affairs Commission Syl Benenson
7. Upcoming City Council Action Item(s)

August 23, 2017
 - A. Agenda Captions Charletra Sharp, Interim Director

Adjourn


Casey Thomas, Chair
Human and Social Needs Committee

August 21, 2017 Meeting Agenda

A closed executive session may be held if the discussion of any of the above agenda items concerns one of the following:

1. Contemplated or pending litigation, or matters where legal advice is requested of the City Attorney. Section 551.071 of the Texas Open Meetings Act.
2. The purchase, exchange, lease or value of real property, if the deliberation in an open meeting would have a detrimental effect on the position of the City in negotiations with a third person. Section 551.072 of the Texas Open Meetings Act.
3. A contract for a prospective gift or donation to the City, if the deliberation in an open meeting would have a detrimental effect on the position of the City in negotiations with a third person. Section 551.073 of the Texas Open Meetings Act.
4. Personnel matters involving the appointment, employment, evaluation, reassignment, duties, discipline or dismissal of a public officer or employee or to hear a complaint against an officer or employee. Section 551.074 of the Texas Open Meetings Act.
5. The deployment, or specific occasions for implementation of security personnel or devices. Section 551.076 of the Texas Open Meetings Act.
6. Deliberations regarding economic development negotiations. Section 551.087 of the Texas Open Meetings Act.

NOTICE: Handgun Prohibition Notice for Meetings of Governmental Entities

"Pursuant to Section 30.06, Penal Code (trespass by license holder with a concealed handgun), a person licensed under Subchapter H, Chapter 411, Government Code (handgun licensing law), may not enter this property with a concealed handgun."

"De acuerdo con la sección 30.06 del código penal (ingreso sin autorización de un titular de una licencia con una pistola oculta), una persona con licencia según el subcapítulo h, capítulo 411, código del gobierno (ley sobre licencias para portar pistolas), no puede ingresar a esta propiedad con una pistola oculta."

"Pursuant to Section 30.07, Penal Code (trespass by license holder with an openly carried handgun), a person licensed under Subchapter H, Chapter 411, Government Code (handgun licensing law), may not enter this property with a handgun that is carried openly."

"De acuerdo con la sección 30.07 del código penal (ingreso sin autorización de un titular de una licencia con una pistola a la vista), una persona con licencia según el subcapítulo h, capítulo 411, código del gobierno (ley sobre licencias para portar pistolas), no puede ingresar a esta propiedad con una pistola a la vista."

Human and Social Needs Committee Meeting Record

Meeting Date: Thursday, August 10, 2017

Convened: 11:37 A.M. Adjourned: 1:21 P.M.

Committee Members Present:

Council Member Casey Thomas, II, Chair
Deputy Mayor Pro Tem Adam Medrano, Vice Chair
Council Member Sandy Greyson
Council Member Mark Clayton
Council Member Omar Narvaez

Committee Members Absent:

Mayor Pro Tem Dwaine R. Caraway
B. Adam McGough

Other Council Members Present:

Staff Present:

Zenae Palmer
Kati Beth Wood
Juan Garcia
Dianne Gibson

AGENDA:

Call to Order

1. Mayor's Task Force on Poverty Update: Drivers of Poverty in Dallas

Presenter(s): Regina Montoya, Mayor's Task Force on Poverty, Chair/Council Member Adam Medrano/Theresa O'Donnell, Chief of Resilience

Information Only:

Action Taken/Committee Recommendation(s):

This briefing provided the committee with an overview of the 9 drivers of poverty. CM Narvaez if there was anywhere where we factored race and age. He wants more detailed information based on those two factors. CM Narvaez questioned Dallas being the 2nd highest city of children living in poverty. Regina answered that is true of cities over 1M in population with Philadelphia being number 1; Philly at 38% and Dallas 35%. Additionally, he wants to know if part of the decline is due to the lack of affordable housing in Dallas that some families in poverty are being driven out to surrounding suburbs. Regina says more research can be done. CM Narvaez noted in the coming up budget T.C. has added \$200,000-250,000 into ESL budget; Regina says this contributes to the poverty successes. CM Clayton credited CM Medrano for the early childhood enrollment program. CM Narvaez wondered if housing vouchers were accepted across the entire city would that help those living in poverty. CM Clayton answered yes, but the real answer is it won't happen due to legislature not having the compassion to discriminate against poor people.

CM Thomas talked to the Mayor about which one driver from the task force would he like to address and he mentioned the high rate of teen pregnancy. CM Thomas asked if they saw any research on some of the challenges that are causing people not to seek post-secondary education? Theresa will email the committee the study over the 18-24 year-old demographic of disconnected youth and what is preventing them from being successful in the traditional job market once it is completed. CM Clayton mentioned working on a partnership with specific companies to target kids who is not going the education route to teach them other skill-based training.

Motion made by:

Item passed unanimously:

Item failed unanimously:

Motion Seconded by:

Item passed on a divided vote:

Item failed on a divided vote:

2. Office of Homeless Solutions Overview

Presenter(s): Nadia Chandler-Hardy, Chief of Community Services/Charletra Sharp, Homeless Solutions Manager

Information Only:

Action Taken/Committee Recommendation(s):

CM Clayton wants to know how do you go about hardening a camp. Nadia answered we are working on a by name list in the encampment to establish a relationship. Starting with questions such as, "What is your housing plan and how can we get you there?" They are also working with service providers to be able to have resources readily available, encourage to store or help discard items, and address HAZMAT issues. Once site is cleared and depending on location it will either be fenced off, hardened or reclaimed.

DMPT Medrano suggests we audit all the groups we fund including The Bridge. He would like to see a list of who runs/manages the programs included on the CoC and ESG Grant Budget slide. DMPT Medrano would like to know the 3 locations under the Gateway to Permanent Supportive Housing. He would like a breakdown of each position and how many in each position of the 46 City employees mentioned on pg. 6. Also, he believes there should be short-term and long-term solutions, and believes when searching for a solution they should engage the community. DMPT Medrano would like a meeting with himself, Nadia and community members to talk and look at solutions for the homeless. He would like for Nadia to get the auditor involved and look into The Bridge.

CM Narvaez wants to see a breakdown of youth and senior homelessness. He would like for the City to incorporate working with DISD. He also agrees with the transparency of the department and an audit of the service providers.

CM Thomas is calling on the faith-based community that wants to do more than feed, but is looking towards providing housing and hiring individuals. He also would like to know what is the role of street outreach when it comes to rapid re-housing and getting the information to the entity. Charletra answered Crisis intervention is now trained with HMIS which means they now have access to put them into the system which prioritizes the individual to receive housing. CM Thomas would like to know why is there a decrease in funding in terms of recommendation when it comes to Gateway to Permanent Supportive Housing. Charletra replied all agencies/service providers submit their applications then they are prioritized and approved by HUD there end up being a reduction for that program which led to an increase on the ESG side. CM Thomas asked how many of City Square's cottages are filled. C. Sharp answered 42 out of 50 are filled. Lastly, CM Thomas wondered about those who don't want to get off the street and the approach. Nadia wants people to know homelessness is not a crime but they will continue the outreach and monitor the behavior.

Casey Thomas, Chair
Human and Social Needs Committee

Zenae Palmer, Coordinator
Human and Social Needs Committee

Memorandum



DATE August 14, 2017

TO Honorable Members of the Human and Social Needs Committee:
Councilmember Casey Thomas, II (Chair), Deputy Mayor Pro Tem Adam Medrano (Vice Chair),
Mayor Pro Tem Dwaine R. Caraway, Councilmember Omar Narvaez,
Councilmember Mark Clayton, Councilmember B. Adam McGough

SUBJECT **Budget Discussion on FY 2017-18 Budget Process and Amendments**

On Monday, August 21, 2017, you will be briefed on the Budget Discussion on FY 2017-18 Budget Process and Budget Amendments by Councilmember Casey Thomas, II (Chair). The briefing materials are attached for your review.

Please contact me if you have any questions or need additional information.



Nadia Chandler-Hardy
Chief of Community Services

[Attachment]

cc: Honorable Mayor and Members of the City Council
T.C. Broadnax, City Manager
Larry Casto, City Attorney
Craig D. Kinton, City Auditor
Rosa A. Rios, City Secretary
Daniel F. Sois, Administrative Judge
Kimberly Bizzor Tolbert, Chief of Staff to the City Manager
Majed A. Al-Ghafry, Assistant City Manager

Jo M. (Jody) Puckett, Assistant City Manager (Interim)
Joey Zapata, Assistant City Manager
Jon Fortune, Assistant City Manager
M. Elizabeth Reich, Chief Financial Officer
Raquel Favela, Chief of Economic Development & Neighborhood Services
Theresa O'Donnell, Chief of Resilience
Directors and Assistant Directors

Memorandum



CITY OF DALLAS

DATE August 11, 2017

TO Honorable Mayor and Members of the City Council

SUBJECT **FY 2017-18 Budget Process**

As discussed at the budget presentation on Tuesday, August 8, the remaining budget development schedule will be different than included in the briefing materials.

Rather than having budget briefings on August 16 and 30, all briefings will be provided on Wednesday, August 16. On this date, we will brief Council on Truth-in-Taxation and on all six of the Strategic Areas.

Following this briefing day, Council amendments will be managed through the six committees that are aligned to the Strategic Areas. Please submit your proposed budget amendments to the chair of the assigned committee by the Friday prior to the meeting. Committees will discuss amendments and make recommendations on the following dates:

Monday, August 21:

9:00 to 10:30 – Economic Development and Housing Committee (Tennell Atkins)
11:00 to 12:30 – Human and Social Needs Committee (Casey Thomas)
1:00 to 2:30 – Government Performance and Financial Management Committee (Jennifer Gates)

Monday, August 28:

9:00 to 10:30 – Quality of Life, Arts, and Culture Committee (Sandy Greyson)
11:00 to 12:30 – Public Safety and Criminal Justice Committee (Adam McGough)
1:00 to 2:30 – Mobility Solutions, Infrastructure, and Sustainability Committee (Lee Kleinman)

On Tuesday, August 29, we will send to Council all submitted amendments and the associated committee recommendations from the six committee meetings. The chair of each committee will then report to full Council on Wednesday, August 30.

If Council Members choose not to submit amendments through the committees, please submit them to the City Manager's Office no later than Monday, August 28 at noon for inclusion in the memo to full Council on August 29.

We will incorporate amendments into the budget ordinance as appropriate. Council will consider the budget "second reading" and tax rate ordinance on September 20.

To facilitate the amendment process, attached is a form for you to use. It is important to remember that in order to maintain a balanced budget, amendments must identify not

only the Use of Funds, but also an equal amount of Source of Funds. If the Use of Funds will be recurring, then the Source of Funds must be recurring as well to ensure that the amendment does not negatively impact future years.

If you have any questions, please contact me, Elizabeth Reich, or Jack Ireland.



F.C. Broadnax
City Manager

Attachment

- c: Larry Caslo, City Attorney
- Craig D. Kinton, City Auditor
- Rosa A. Rios, City Secretary
- Daniel F. Solis, Administrative Judge
- Kimberly Bizar Tolbert, Chief of Staff to the City Manager
- Majed A. Al-Ghafry, Assistant City Manager
- Raquel Faveta, Chief of Economic Development & Neighborhood Services
- Jo M. (Jody) Puckett, P.E., Assistant City Manager (Interim)
- Jon Fortune, Assistant City Manager
- Joey Zapata, Assistant City Manager
- M. Elizabeth Reich, Chief Financial Officer
- Nadia Chandler Hardy, Chief of Community Services
- Theresa O'Donnell, Chief of Resilience
- Directors and Assistant Directors

Memorandum



CITY OF DALLAS

DATE August 11, 2017

TO Committee Chair Name

SUBJECT **FY 2017-18 Budget Amendments**

I propose the following balanced amendment(s) to the FY 2017-18 budget.

Amendment #1

Source of Funds	Use of Funds

Amendment #2

Source of Funds	Use of Funds

Amendment #3

Source of Funds	Use of Funds

Council Member

c: T. C. Broadnax, City Manager
Kimberly Bizer Tolbert, Chief of Staff to the City Manager
M. Elizabeth Reich, Chief Financial Officer
Jack Ireland, Director, Office of Budget

Memorandum



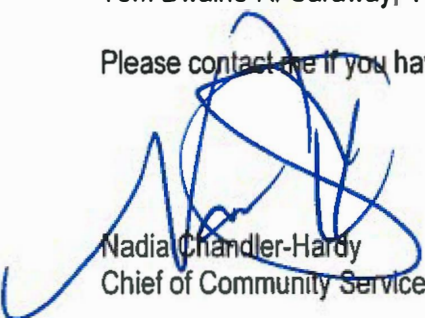
DATE August 14, 2017

TO Honorable Members of the Human and Social Needs Committee:
Councilmember Casey Thomas, II (Chair), Deputy Mayor Pro Tem Adam Medrano (Vice Chair),
Mayor Pro Tem Dwaine R. Caraway, Councilmember Omar Narvaez,
Councilmember Mark Clayton, Councilmember B. Adam McGough

SUBJECT **Youth Commission Update**

On Monday, August 21, 2017, you will be briefed on the Youth Commission Update by Mayor Pro Tem Dwaine R. Caraway, Youth Commission Liaison.

Please contact me if you have any questions or need additional information.



Nadia Chandler-Hardy
Chief of Community Services

cc: Honorable Mayor and Members of the City Council
T.C. Broadnax, City Manager
Larry Casto, City Attorney
Craig D. Kinton, City Auditor
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Memorandum



DATE August 14, 2017

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Mayor Pro Tem Dwaine R. Caraway, Councilmember Omar Narvaez,
Councilmember Mark Clayton, Councilmember B. Adam McGough

SUBJECT **Office of Welcoming Communities and Immigrant Affairs Overview**

On Monday, August 21, 2017, you will be briefed on the Office of Welcoming Communities and Immigrant Affairs Overview by Liz. Cedillo-Pereira, Esq., Director. The briefing materials are attached for your review.

Please contact me if you have any questions or need additional information.



Nadia Chandler-Hardy
Chief of Community Services

[Attachment]

cc: Honorable Mayor and Members of the City Council
T C. Broadnax, City Manager
Larry Caslo, City Attorney
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Theresa O'Donnell, Chief of Resilience
Directors and Assistant Directors

Office of Welcoming Communities and Immigrant Affairs Overview

Human & Social Needs
Committee

August 21, 2017

Liz Cedillo-Pereira, Esq.
Director
Office of Welcoming
Communities & Immigrant
Affairs (WCIA)



City of Dallas

Overview

- Immigration Trends and Demographics
- WCIA Background & Purpose
- Preliminary WCIA Survey Results
- Key Focus Areas
- Next Steps

Where Immigrants live in Texas

Texas Cities	Percentage
Houston	32.5
Dallas	19.6
Fort Worth//Arlington	7.4
Austin/Round Rock	6.3
San Antonio	6.2
McAllen /Edinburg/Mission	5.4
El Paso	5.0
Other	17.4



(Metro Areas) U.S. Census Bureau,
2010-2014 American Community Survey
5-Year Estimates, Table S0501.

Dallas' Changing Demographics

- Dallas is the 9th largest city in the U.S. where 1 in 4 residents was born in the another country.
- 42% of Dallas households speak a language other than English.
- Immigrants make up 25.2 percent of the labor force in the Dallas metro area.



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U.S. Census Bureau, 2011-2015 American Community Survey 5-Year Estimates, Table S05014

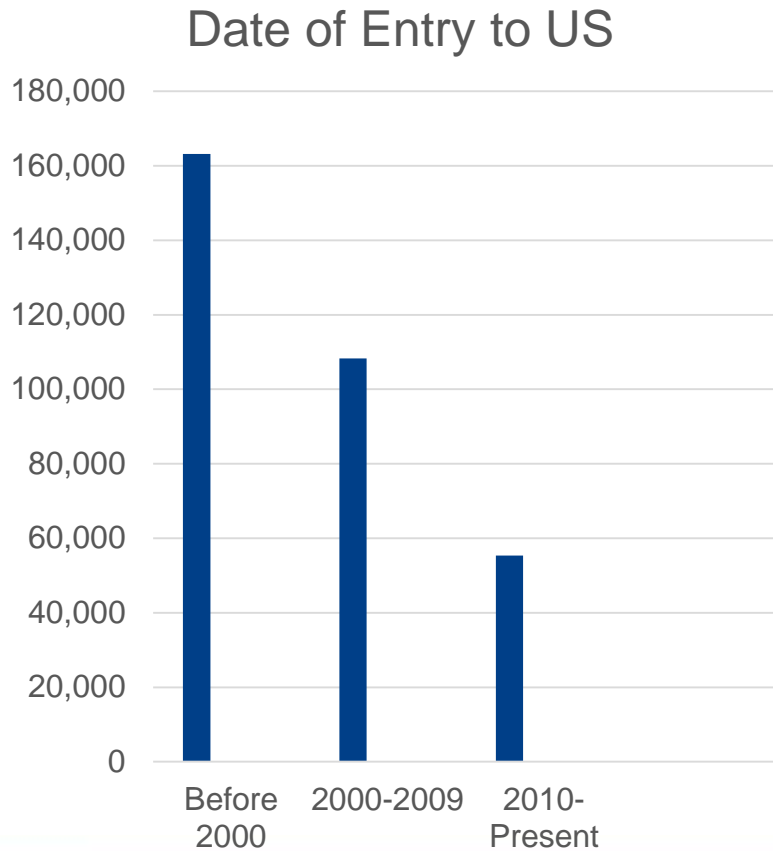
Dallas' Immigrant Population

Region of Origin	#	%
Latin America	260,588	80%
Mexico	218,698	67%
Central America	31,924	10%
South America	6,022	2%
Caribbean	3,944	1%
Asia	34,383	11%
Africa	20,907	6%
Europe	8,726	3%
Canada	1,724	1%
Oceania	497	<1%
Total Dallas Foreign Born	326,825	100%

- Greatest number of Immigrants to Dallas come from Latin America
- 67% or 218,698 from Mexico
- Total Dallas foreign born population = 326,825
- Total Dallas population = 1.3 million

U.S. Census Bureau, 2015 American Community Survey 1-Year Estimates, Table S05006 5

Average Length of Residency in Dallas



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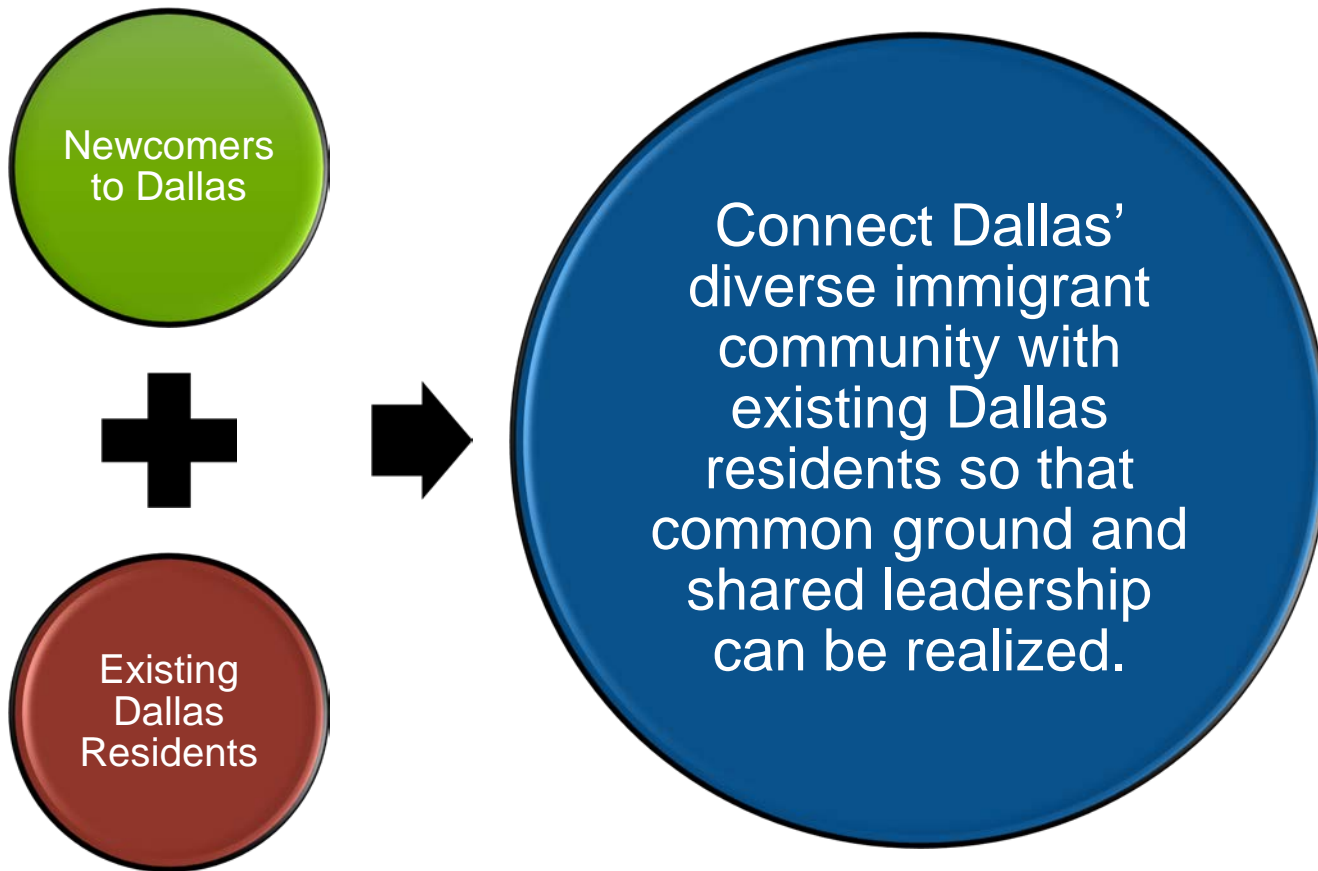
U.S. Census Bureau, 2011-2015 American Community Survey 5-Year Estimates, Table S0502

WCIA Background & Purpose

- Established in March 2017
- To serve as a convener to promote & advance the economic, civic and social engagement of immigrants and refugees residing in Dallas.



Primary Goal of WCIA

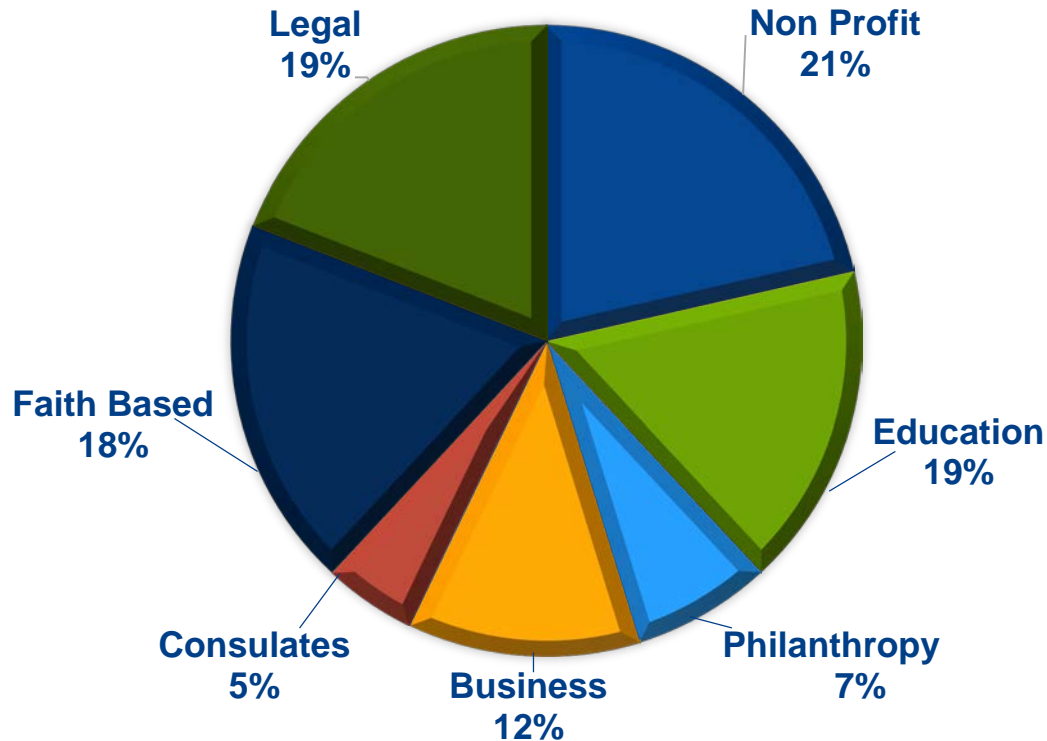


Dallas WCIA Plan

The Office of Welcoming Communities & Immigrant Affairs will carry out a multi-faceted program, Welcoming Plan, to promote the successful inclusion of immigrants into the social and economic fabric of the Dallas community.



WCIA Stakeholder Survey Respondents



- 113 Surveys sent as of 5/9/17
- 42 responses (32% response rate)

Preliminary Survey Results

Top 5 Greatest Needs:

- 1 Knowledge of rights and preparedness information
- 2 Access to civil immigration legal services
- 3 Access to and utilization of available services & benefits
- 4 ESL, Literacy and Citizenship instruction
- 5 Promotion of US Citizenship

Preliminary Survey Results

Biggest Barriers Facing Immigrants:



What can Dallas do?



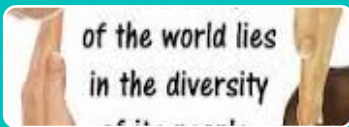
Community outreach between law enforcement & government leaders



Celebrate contributions of immigrants & refugees



Promote & provide ESL & U.S. Citizenship instruction



Support diversity initiatives & include immigrants



Break down social & economic barriers

Welcoming Plan: 5 Key Focus Areas



Leadership and Communications



Equitable Access



Economic Opportunity and Education



Civic Engagement



Safe and Connected Communities

Building on a National Model

- Joining Other U.S. Cities
- Welcoming America
- New American Economy
- Gateways for Growth
- Cities4Citizenship



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Next Steps - Path Forward

- Utilize survey results to identify areas of opportunities
- Convene Welcoming Committee
- Implement Welcoming Plan
- Seek Welcoming Certification Status



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Thank You! We Welcome Your Ideas.



[http://dallascityhall.com/departments/welcoming
communitiesimmigrantaffairs/](http://dallascityhall.com/departments/welcoming_communitiesimmigrantaffairs/)

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Office of Welcoming Communities and Immigrant Affairs Overview

Human & Social Needs
Committee

August 21, 2017

Liz Cedillo-Pereira, Esq.
Director
Office of Welcoming
Communities & Immigrant
Affairs (WCIA)



City of Dallas

Memorandum



DATE August 14, 2017

TO Honorable Members of the Human and Social Needs Committee:
Councilmember Casey Thomas, II (Chair), Deputy Mayor Pro Tem Adam Medrano (Vice Chair),
Mayor Pro Tem Dwaine R. Caraway, Councilmember Omar Narvaez,
Councilmember Mark Clayton, Councilmember B. Adam McGough

SUBJECT **Office of Community Care Overview**

On Monday, August 21, 2017, you will be briefed on the Office of Community Care by Cheritta Johnson, Interim Director Office of Community Care. The briefing materials are attached for your review.

Please contact me if you have any questions or need additional information.



Nadia Chandler-Hardy
Chief of Community Services

[Attachment]

cc: Honorable Mayor and Members of the City Council
T.C. Broadnax, City Manager
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Office of Community Care Overview

Human & Social Needs
Committee

August 21, 2017

Cheritta Johnson, Interim Director
Office of Community Care



City of Dallas

Purpose

The purpose of this briefing is to provide an overview of the new Office of Community Care (OCC).

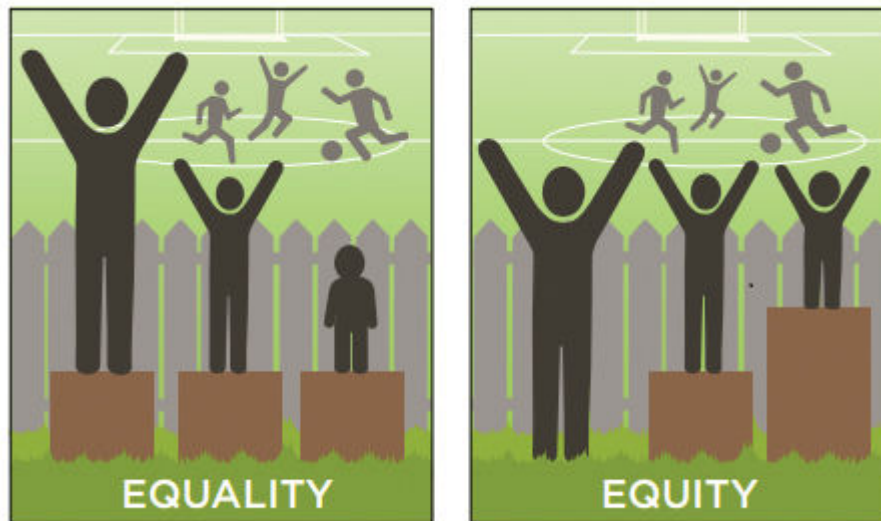


Presentation Overview

- Background
- Mission
- Budget
- Operations
- Major Performance Measures

OCC Mission

To provide social and supportive services designed **to help create equity** for seniors, children, and other people in financial need to improve their quality and standard of living.



Background Overview

- Previous Structure
 - Human Services Division
 - Housing Council Committee reporting
- City re-organization in March 2017
 - Established Community Care
 - Reorganized into City Manager's Office
 - Human & Social Needs Council Committee reporting
- FY18 Proposed Name
 - Community Care proposed to be renamed Office of Community Care (OCC)

Budget Overview

- FY17 Adopted Budget - \$26,783,480 (100%)
 - General Fund: \$3,644,313 (14%)
 - Other Fund: \$23,139,167 (86%)
 - 294 employees
- FY18 Proposed Budget - \$22,214,427(100%)
 - General Fund: \$3,438,577 (15%)
 - Other Fund: \$18,775,849 (85%)
 - 251 employees

Operational Overview

Divisions within the Office of Community Care:

- Community Centers
 - Martin Luther King, Jr. Community Center
 - West Dallas Multipurpose Center
- Senior Services
- WIC (federal nutrition program for Women, Infants and Children)

Community Centers

Martin Luther King, Jr. Community Center

West Dallas Multipurpose Center

- Centers serve as the focal point in the community for the delivery of social services
 - Rent and utility assistance
 - Case management
 - Special events (33 per year)
 - Child care services coordination and emergency assistance to residents in crisis



Community Centers - Cont.

- Provide office space for:
 - South Dallas & West Dallas Community Courts
 - 22 community agencies provide additional social services:
 - 15 at MLK
 - 7 at WDMC
 - Example of services offered:
 - Case management for domestic violence prevention/intervention education
 - Support/assistance for ex-offenders and their families
 - Educational programs
 - Children/teens
 - Adults
 - Seniors (60 years or older)
 - Food pantry
 - Community Court
 - Public/Community meetings

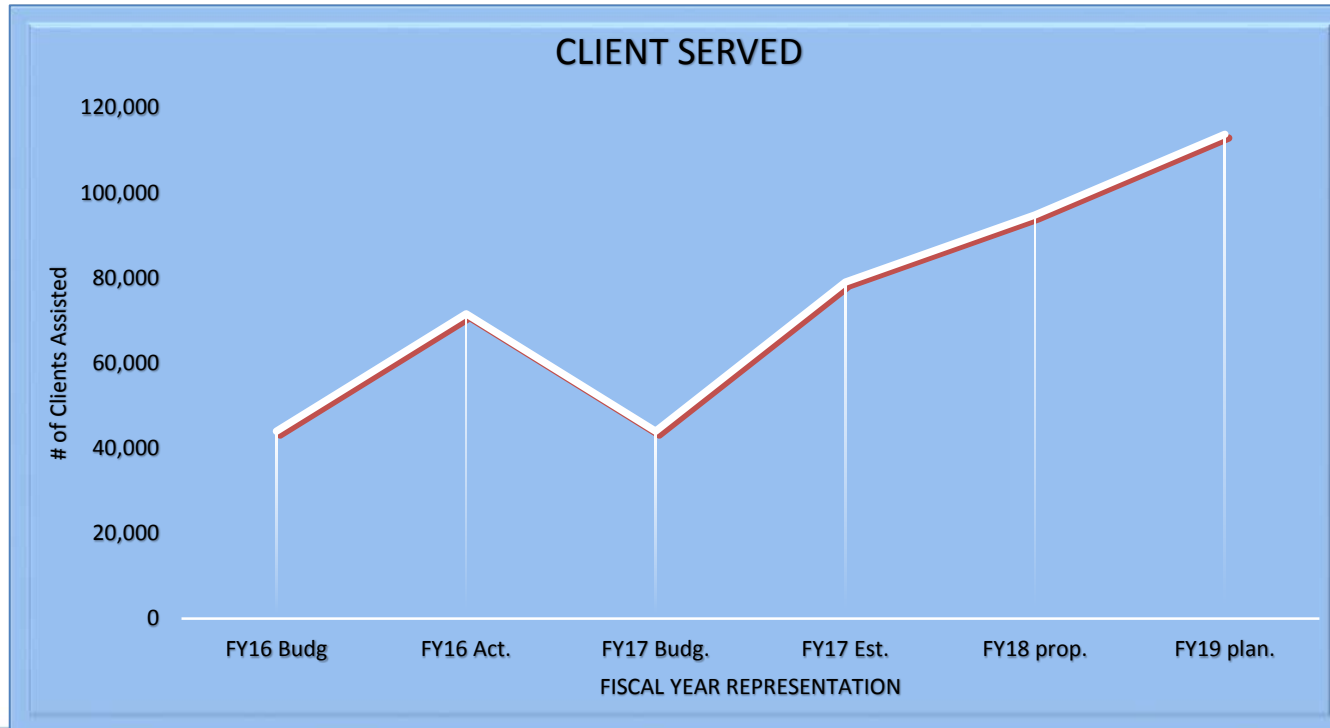
Community Centers - Cont.

- Centers provide social services and referrals to 50,000+ residents annually



Community Centers - Cont.

- Number of clients assisted (financial, food, referrals, donations):



Senior Services

The Senior Services Division provides information on and referrals for senior services, community outreach and educational programming, and other resources that support and promote financial and social well-being for older adults.



The Division also provides staff support to the City of Dallas Senior Affairs Commission (SAC).

Senior Services - Cont.

- Programs contracted by Senior Services Division include:
- Senior Ombudsman Program
 - Ombudsman investigate and address concerns/complaints of low-income residents in 17 nursing homes and long term care facilities within the City of Dallas. Ombudsman also provide assistance to community members needing information and help with nursing home placement, and information on available programs.

Service Provider: The Senior Source

Contract Execution: January 31, 2017

FY 16-17 Budget: \$50,000

Clients Served *

- Goal: 2,000
- Actual: 2,446 YTD

FY 15-16 Budget: \$73,049

Clients Served*

- Goal: 2,700
- Actual: 3,933



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Senior Services - Cont.

- Older American Employment Initiative
 - Provides employment training & assistance to older adults, including:
 - Job Search Training Seminars
 - Job referrals
 - Employer/Business Presentations
 - Labor Market Research
 - Community Presentations



- Service Provider: The Senior Source
Contract Execution: April 10, 2017

- FY 16-17 Budget: \$50,000
- # Clients Served*
- Goal: 146
- Actual: 56 YTD

- FY 15-16 Budget: \$88,000
- # Clients Served*
- Goal: 250
- Actual: 252

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Senior Services - Cont.

- Senior Dental Health Care Program
 - Provides dental health services to older adults including:
 - Exams
 - Cleanings
 - Fluoride treatment
 - Sealants
 - Fillings
 - Extractions
 - Root canals
 - Treatment for infections
 - Oral Health Education
- Service Provider: Texas A&M University College of Dentistry
Contract Execution: March 16, 2017
 - FY 16-17 Budget: \$300,000
 - # Clients Served*
 - Goal: 810
 - Actual: 424 YTD
- Services are provided at the following locations:

North Dallas Shared Ministries
2875 Merrell Road
Dallas, TX 75246

Agape Clinic
4104 Junius Street
Dallas, TX 75246

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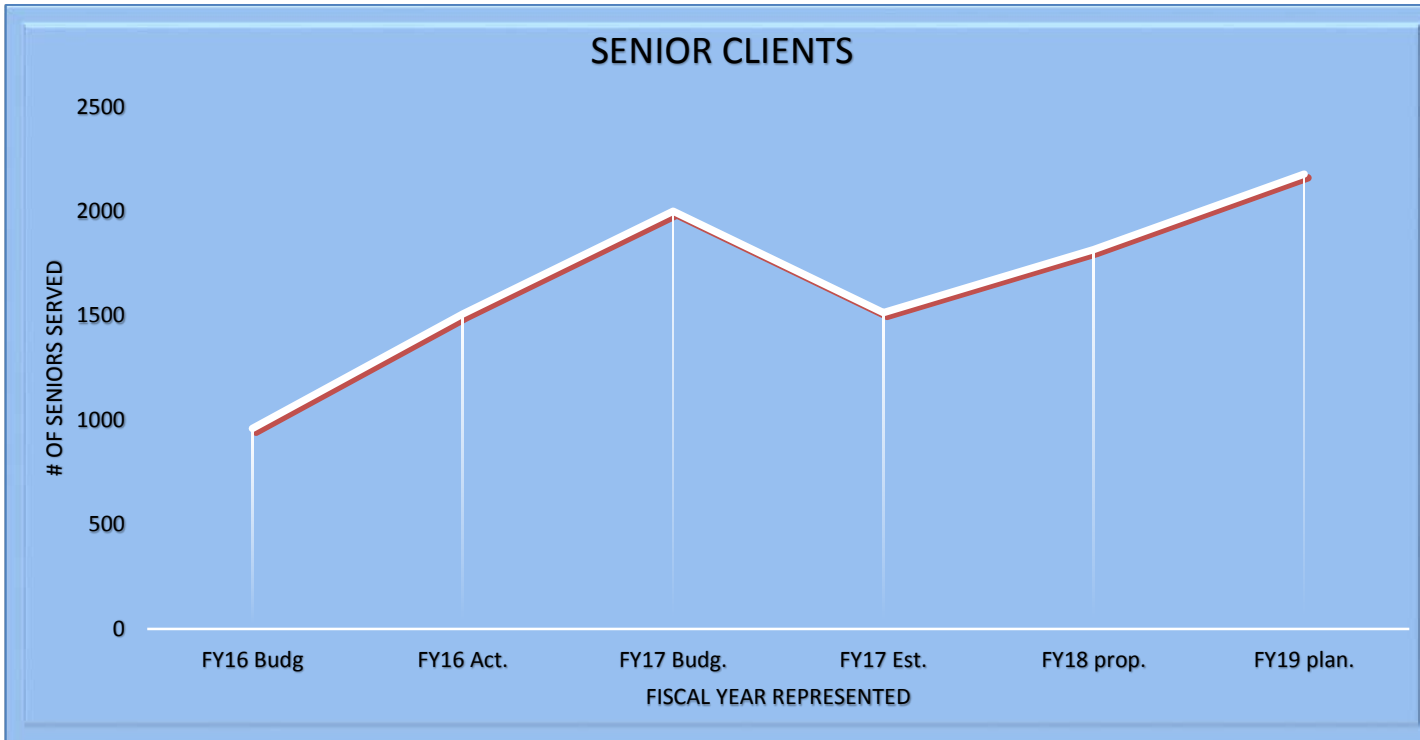
Senior Services - Cont.

- Senior Medical Transportation Program
 - Provides transportation services to patient appointments at medical facilities within the City of Dallas
 - Hours of Operation: 7:00 a.m. – 6:00 p.m.
 - All vehicles equipped with Wheelchair Lifts
 - Door to Door service
 - Caregivers ride for free
 - Appointments to/from medical facilities within the City of Dallas only
- Service Provider: Real Time Transport Co.
 - Contract Execution: March 6, 2017 in the amount of \$180,000
 - FY 16-17 Budget: \$248,834
 - # Trips per year*
 - Goal: 6,500
 - Actual: 978 YTD

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Senior Services - Cont.

- Number of seniors served:



WIC

- The Special Supplemental Nutrition Program for Women, Infants, and Children (WIC) provides for supplemental foods, health care referrals, and nutrition education.
- This program is funded by a federal grant from the U.S. Department of Agriculture and administered through the Texas Health & Human Services Commission
- The City of Dallas WIC Program currently serves over 83,000 participants monthly in 16 clinics located throughout Dallas County.
- Eligible clients include low-to-moderate income:
 - Women
 - Pregnant
 - Breastfeeding, up to baby's first birthday
 - Post-partum, up to 6 months
 - Infants
 - Birth – 1 year of age
 - Children
 - 1 – 5 years of age

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WIC

- Eligibility Requirements:
 - Families must live in Dallas County
 - Have proof of participation in one of the following programs:
 - TANF (Temporary Aid for Needy Families)
 - SNAP (Supplemental Nutrition Assistance Program)
 - Medicaid **or**
 - Proof of household income at or less than 185% of federally established Poverty Guidelines.

WIC - Cont.

Income Guidelines June 1, 2017

Family size	Weekly \$	Bi Weekly \$	Twice Monthly \$	Monthly \$	Annual \$
1	430	859	930	1,860	22,311
2	578	1,156	1,252	2,504	30,044
3	727	1,442	1,575	3,149	37,777
4	876	1,751	1,897	3,793	45,510
5	1,024	2,048	2,219	4,437	53,243
6	1,173	2,346	2,541	5,082	60,976

WIC- Cont.



WIC – Cont.

- Service Areas

- 16 clinics, 1 Satellite Office, 2 Lactation Centers located throughout Dallas County:

City	Service Clinics		
Dallas	9 Clinics	1 Satellite Office	2 Lactation Centers
Irving	1 Clinic	-	-
Carrollton	1 Clinic	-	-
Grand Prairie	1 Clinic	-	-
Garland	2 Clinics	-	-
Mesquite	1 Clinic	-	-
Duncanville	1 Clinic	-	-

WIC - Cont.

- Major benefits include:
 - Reduces fetal deaths and infant mortality
 - Reduces low birthweight rates
 - Increases pregnancy duration
 - Improves the growth of nutritionally at-risk infants and children
 - Decreases the incidence of iron deficiency anemia in children
 - Improves the dietary intake of pregnant and postpartum women and improves weight gain in pregnant women

WIC – Breastfeeding Support



Dallas Lactation Care Center (LCC)



Christine Wiseman, RN, IBCLC, Manager,
Lactation Care Center and Medical Resident



Baby Café Breastfeeding Support
Class

WIC - Summer Food Service Program



Summer 2017 – Families enjoying wholesome, nutritious meals at 12 WIC Clinics

WIC – Cont.

- **Community Partners:**

- Community Council of Greater Dallas Medicaid/CHIP Outreach
- North Texas Food Bank SNAP/Medicaid Outreach
- YMCA & PMH Family Nurse Partnership
- Community Action Network (Dallas Healthy Start)
- Dallas Public Library Every Child Reads
- Head Start of Greater Dallas
- Healthy Families Dallas/Child Abuse Prevention Center
- Grow North Texas
- March of Dimes

WIC Farmers' Markets



In partnership with Grow North Texas, WIC is providing a farmers' market for WIC participants at two WIC Clinics. Through a grant with Texas Department of Agriculture each WIC participant receives vouchers to spend at the twice monthly markets held April through October.

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WIC - Healthy Cooking Classes



Happy Kitchens (Grow North Texas) & Cooking Matters (North Texas Food Bank) partnership with WIC for cooking classes. Preparing healthy meals as demonstrated by WIC Registered Dietitian and North Texas Food Bank Chef.

Office of Community Care - Performance Measures

- Major Goal: Increase the number of senior and community centers clients served by 20%
- Performance Measures:

Description	FY 2015-16 Budget	FY 2015-16 Actual	FY16-17 Budget	FY 2016-17 Estimate	FY 2017-18 Proposed	FY 2018-19 Planned
Percent of families receiving WIC nutrition education or nutrition counseling at time of benefits issuance	97%	96.42%	95%	97%	97.5%	98%
Number of clients assisted (financial, food, referrals, donations)	44,000	71,585	94,032	79,000	112,838	135,406
Number of seniors served	960	1508	2000	1,611	1,933	2,300

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Office of Community Care Overview

Human & Social Needs
Committee

August 21, 2017

Nadia Chandler-Hardy
Chief of Community Services



City of Dallas

Upcoming Agenda Item(s)

- A. Draft Agenda Item: Authorize (1) a contract renewal grant agreement between the City of Dallas and Bridge Steps; (a) to provide services to homeless individuals who suffer from mental illness, substance abuse disorder or co-occurring psychiatric disorders under the Health and Human Services Commission Healthy Community Collaborative in an amount not to exceed \$504,201 for the period of September 1, 2017 through August 31, 2018; (b) provide a private 1:1 cash match in an amount not to exceed \$504,201; and (2) execute the grant agreement; Total not to exceed \$504,201 - Financing: FY 18 Health and Human Services Commission Grant Funds (\$504,201)
- B. Draft Agenda Item: Authorize (1) a contract renewal grant agreement between the City of Dallas and CitySquare to (a) to homeless individuals who suffer from mental illness, substance abuse disorder or co-occurring psychiatric disorders under the Health and Human Services Commission Healthy Community Collaborative in an amount not to exceed \$491,598 for the period of September 1, 2017 through August 31, 2018; (b) provide a private 1:1 cash match in an amount not to exceed \$491,598; and (2) execute the grant agreement; Total not to exceed \$491,598 - Financing: FY 18 Health and Human Services Commission Grant Funds (\$491,598)
- C. Draft Agenda Item: Authorize (1) a contract renewal grant agreement between the City of Dallas and Shelter Street Ministries of Dallas dba Austin Street Center; (a) to provide services to homeless individuals who suffer from mental illness, substance abuse disorder or co-occurring psychiatric disorders under the Health and Human Services Commission Healthy Community Collaborative in an amount not to exceed \$504,201 for the period of September 1, 2017 through August 31, 2018; and (b) provide a private 1:1 cash match in an amount not to exceed \$504,201; and (2) execute the grant agreement - Financing: Texas Health and Human Services-Health and Human Services Commission Grant Funds.
- D. Draft Agenda Item: Authorize the first twelve-month renewal option to the contract with Health Services of North Texas, Inc. to provide scattered site housing assistance for persons with HIV/AIDS for the period October 1, 2017 through September 30, 2018 - Not to exceed \$585,674 - Financing: 2017-18 Housing Opportunities for Persons with AIDS Grant Funds (\$580,837) and Current Funds (\$4,837) (subject to appropriation)
- E. Draft Agenda Item: Authorize the first twelve-month renewal option to the contract with Legacy Counseling Center, Inc. to provide facility based housing assistance for persons with HIV/AIDS for the period October 1, 2017 through September 30, 2018 - Not to exceed \$273,108 - Financing: 2017-18 Housing Opportunities for Persons with AIDS Grant Funds (\$270,471) and Current Funds (\$2,637) (subject to appropriations)
- F. Draft Agenda Item: Authorize the first twelve-month renewal option to the contract with Legacy Counseling Center, Inc. to provide housing information services and resource identification for persons with HIV/AIDS for the period October 1, 2017 through September 30, 2018 - Not to exceed \$151,012 - Financing: 2017-18 Housing Opportunities for Persons with AIDS Grant Funds (\$123,575), 2016-17 Housing Opportunities for Persons with AIDS Grant Funds (\$24,000), and Current Funds (\$3,437) (subject to appropriation)
- G. Draft Agenda Item: Authorize the first twelve-month renewal option to the contract with Legacy Counseling Center, Inc. to provide master leasing and emergency vouchers for homeless persons with HIV/AIDS for the period October 1, 2017 through September 30, 2018 - Not to exceed \$469,579 - Financing: 2017-18 Housing Opportunities for Persons with AIDS Grant Funds (\$464,105) and Current Funds (\$5,474) (subject to appropriation)

August 21, 2017 Upcoming Agenda Items

- H. Draft Agenda Item: Authorize the first twelve-month renewal option to the contract with My Second Chance, Inc. to provide facility based housing assistance for persons with HIV/AIDS for the period October 1, 2017 through September 30, 2018 - Not to exceed \$183,598 - Financing: 2016-17 Housing Opportunities for Persons with AIDS Grant Funds (\$180,961) and Current Funds (\$2,637) (subject to appropriation)
- I. Draft Agenda Item: Authorize the first twelve-month renewal option to the contract with PWA Coalition of Dallas, Inc. dba AIDS Services of Dallas to provide facility based housing assistance for persons with HIV/AIDS for the period October 1, 2017 through September 30, 2018 - Not to exceed \$1,231,723 - Financing: 2016-17 Housing Opportunities for Persons with AIDS Grant Funds (\$569,120), 2017-18 Housing Opportunities for Persons with AIDS Grant Funds (\$651,655) and Current Funds (\$10,948) (subject to appropriation)
- J. Draft Agenda Item: Authorize an amendment to resolution #16-0391 previously approved on February 24, 2016, to extend the loan agreement with Southfair Community Development Corporation, a certified Community Housing Development Organization, in the amount of \$290,000 from June 22, 2017 to June 22, 2018 to complete construction of four affordable single family homes for the Townhomes Project located at 2825 South Boulevard - Financing: No Cost Consideration to the City
- K. Draft Agenda Item: Authorize an amendment to Resolution No. 16-1189, previously approved on August 10, 2016, with Builders of Hope CDC for the Creekside project to (1) decrease the number of units from 10 to 9 units; (2) to decrease the amount of funds from \$225,000 to \$202,500; and (3) to extend the loan agreement from May 31, 2017 to May 31, 2018 - Financing: No cost consideration to the City