

HUMAN AND SOCIAL NEEDS
DALLAS CITY COUNCIL COMMITTEE AGENDA

MONDAY, APRIL 15, 2019
CITY HALL
COUNCIL BRIEFING ROOM, 6ES
1500 MARILLA STREET
DALLAS, TEXAS 75201
11:00 A.M.

RECEIVED

2019 APR 10 PM 4:38

CITY SECRETARY
DALLAS, TEXAS

Chair, Mayor Pro Tem Casey Thomas, II
Vice Chair, LGBT Task Force Chair, Deputy Mayor Pro Tem Adam Medrano
Senior Citizen Task Force Chair, Youth Commission Chair, Council Member Omar Narvaez
Education Task Force, Poverty Task Force, Dallas Area Partnership Co Chair, Council Member Mark Clayton
Council Member B. Adam McGough
Council Member Carolyn King Arnold

Call to Order

1. Approval of April 1, 2019 Minutes

BRIEFINGS

2. Inclement Weather: Track 2 Revision Update Monica Hardman, Director
Office of Homeless Solutions
3. Community Centers Update Jessica Galleshaw, Director
Office of Community Care
4. Committee Forecast

Adjourn



Casey Thomas, II, Chair
Human and Social Needs Committee

EXECUTIVE SESSION NOTICE

A closed executive session may be held if the discussion of any of the above agenda items concerns one of the following:

1. seeking the advice of its attorney about pending or contemplated litigation, settlement offers, or any matter in which the duty of the attorney to the City Council under the Texas Disciplinary Rules of Professional Conduct of the State Bar of Texas clearly conflicts with the Texas Open Meetings Act. [Tex. Govt. Code §551.071]
2. deliberating the purchase, exchange, lease, or value of real property if deliberation in an open meeting would have a detrimental effect on the position of the city in negotiations with a third person. [Tex. Govt. Code §551.072]
3. deliberating a negotiated contract for a prospective gift or donation to the city if deliberation in an open meeting would have a detrimental effect on the position of the city in negotiations with a third person. [Tex. Govt. Code §551.073]
4. deliberating the appointment, employment, evaluation, reassignment, duties, discipline, or dismissal of a public officer or employee; or to hear a complaint or charge against an officer or employee unless the officer or employee who is the subject of the deliberation or hearing requests a public hearing. [Tex. Govt. Code §551.074]
5. deliberating the deployment, or specific occasions for implementation, of security personnel or devices. [Tex. Govt. Code §551.076]
6. discussing or deliberating commercial or financial information that the city has received from a business prospect that the city seeks to have locate, stay or expand in or near the city and with which the city is conducting economic development negotiations; or deliberating the offer of a financial or other incentive to a business prospect. [Tex Govt. Code §551.087]
7. deliberating security assessments or deployments relating to information resources technology, network security information, or the deployment or specific occasions for implementations of security personnel, critical infrastructure, or security devices. [Tex. Govt. Code §551.089]

HANDGUN PROHIBITION NOTICE FOR MEETING OF GOVERNMENTAL ENTITIES

"Pursuant to Section 30.06, Penal Code (trespass by license holder with a concealed handgun), a person licensed under Subchapter H, Chapter 411, Government Code (handgun licensing law), may not enter this property with a concealed handgun."

"De acuerdo con la sección 30.06 del código penal (ingreso sin autorización de un titular de una licencia con una pistola oculta), una persona con licencia según el subcapítulo h, capítulo 411, código del gobierno (ley sobre licencias para portar pistolas), no puede ingresar a esta propiedad con una pistola oculta."

"Pursuant to Section 30.07, Penal Code (trespass by license holder with an openly carried handgun), a person licensed under Subchapter H, Chapter 411, Government Code (handgun licensing law), may not enter this property with a handgun that is carried openly."

"De acuerdo con la sección 30.07 del código penal (ingreso sin autorización de un titular de una licencia con una pistola a la vista), una persona con licencia según el subcapítulo h, capítulo 411, código del gobierno (ley sobre licencias para portar pistolas), no puede ingresar a esta propiedad con una pistola a la vista."

Human and Social Needs Committee Meeting Record

Meeting Date: Monday, April 1, 2019

Convened: 11:01 A.M. **Adjourned:** 12:05 P.M.

Committee Members Present:

Mayor Pro Tem Casey Thomas, II, Chair
Deputy Mayor Pro Tem Adam Medrano, Vice Chair
Council Member Omar Narvaez
Council Member Mark Clayton
Council Member B. Adam McGough
Council Member Carolyn King Arnold

Committee Members Absent:

Other Council Members Present:

Staff Present:

Zenae Palmer
Monica Hardman
Jessica Galleshaw
Dianne Gibson
Monica Moreno
Marichelle Samples

AGENDA:

Call to Order

1. Approval of Minutes from the March 18, 2019 Human and Social Needs Committee Meeting

Presenter(s): Mayor Pro Tem Casey Thomas, II, Chair

Information Only:

Action Taken/Committee Recommendation(s):

Motion made by: Council Member McGough

Item passed unanimously:

Item failed unanimously:

Motion Seconded by: Deputy Mayor Pro Tem Medrano

Item passed on a divided vote:

Item failed on a divided vote:

2. LGBT Task Force Update

Presenter(s): Deputy Mayor Pro Tem Adam Medrano, District 2/

Information Only:

Action Taken/Committee Recommendation(s):

Motion made by: Council Member Clayton

Item passed unanimously:

Item failed unanimously:

Motion Seconded by: Council Member Narvaez

Item passed on a divided vote:

Item failed on a divided vote:

3. Age Friendly Initiative Dallas

Presenter(s): Sharyn Fein, Senior Affairs Commission, Chair

Information Only:

Action Taken/Committee Recommendation(s):

Mayor Pro Tem Thomas wants every department impacted by this plan to participate. He also wants a briefing on this plan to go before the full council on April 17th. Council Member King Arnold requests there be a city-wide announcement, emphasis or campaign centered around the plan. Council Member

Clayton wants the Senior Affairs Commission to figure out how to leverage existing dollars.

Motion made by:
Item passed unanimously:
Item failed unanimously:

Motion Seconded by:
Item passed on a divided vote:
Item failed on a divided vote:

4. Upcoming Agenda Item(s)

Presenter(s):
Information Only:

Action Taken/Committee Recommendation(s):
Council Member Narvaez made a motion to move the item forward to full council. Council Member Clayton seconded. Motion passed on a divided vote.

Motion made by: Council Member Narvaez
Item passed unanimously:
Item failed unanimously:

Motion Seconded by: Council Member Clayton
Item passed on a divided vote:
Item failed on a divided vote:

Approved

Mayor Pro Tem Thomas
Deputy Mayor Pro Tem Medrano
Council Member Clayton
Council Member Narvaez
Council Member King Arnold

Opposed

Council Member McGough

5. Committee Forecast

Presenter(s):
Information Only:

Action Taken/Committee Recommendation(s):

Motion made by:
Item passed unanimously:
Item failed unanimously:

Motion Seconded by:
Item passed on a divided vote:
Item failed on a divided vote:

APPROVED BY:

ATTEST:

Casey Thomas, II, Chair
Human and Social Needs Committee

Zenae Palmer, Coordinator
Human and Social Needs Committee

Memorandum



CITY OF DALLAS

DATE April 12, 2019

Honorable Mayor and Members of the City Council:
TO Mayor Pro Tem Casey Thomas, II (Chair), Deputy Mayor Pro Tem Adam Medrano
(Vice Chair), Councilmember Omar Narvaez, Councilmember Mark Clayton,
Councilmember B. Adam McGough, Councilmember Carolyn King Arnold

SUBJECT **Inclement Weather: Track 2 Revision Update**

Summary

Attached is briefing presentation on Inclement Weather: Track 2 Revision Update. The Office of Homeless Solutions is seeking feedback from Human and Social Needs Committee regarding recommendation to focus Track 2 solely on Inclement Weather and to proceed with a Request for Qualification (RFQ) process to identify qualified vendors and eligible shelter locations in zoning districts where an overnight general-purpose shelter is allowed with a Special Use Permit (SUP).

The Office of Homeless Solutions (OHS) is scheduled to brief full City Council on April 17, 2019.

Background

On August 1, 2018 the Office of Homeless Solutions presented its four-track Homeless Solutions Strategy. Track 2 (Temporary Homeless Centers) received significant feedback and Council asked OHS to revise this track and to come back with alternate options that took into account the following:

1. Citizen Homelessness Commission (CHC) feedback
2. Identify strategies that do not require zoning changes
3. Consider utilizing private facilities and faith-based entities
4. Seek City Council's approval for recommended locations and vendors

OHS' revised recommendation for a RFQ process complies with August 1, 2018 feedback of City Council.

Should you have any questions or concerns, please contact myself or Monica Hardman, Director of Office of Homeless Solutions.

A handwritten signature in blue ink, appearing to read 'Nadia Chandler-Hardy'.

Nadia Chandler-Hardy
Assistant City Manager and Chief Resilience Officer

DATE April 12, 2019

SUBJECT **Inclement Weather: Track 2 Revision Update**

c: T.C. Broadnax, City Manager
Chris Caso, City Attorney (Interim)
Biliera Johnson, City Secretary
Preston Robinson, Administrative Judge
Kimberly Bizer Tolbert, Chief of Staff to the City Manager
Majed A. Al-Ghafry, Assistant City Manager

Jon Fortune, Assistant City Manager
Joey Zapata, Assistant City Manager
Michael Mendoza, Chief of Economic Development and Neighborhood Services
M. Elizabeth Reich, Chief Financial Officer
Laila Aleqresh, Chief Innovation Officer
Directors and Assistant Directors

Inclement Weather: Track 2 Revision Update

**Human & Social Needs
April 15, 2019**

**Monica Hardman, Director
Office of Homeless Solutions**

**Nadia Chandler-Hardy
Assistant City Manager
Chief Resilience Officer**



City of Dallas

Overview

- Purpose of Presentation
- Homeless Solutions Strategy Update
- Need for Temporary/Inclement Weather Shelter
- Citizen Homelessness Commission (CHC) Recommendation
- Overnight General Purpose Shelter Restrictions
- Recommendations and Next Steps

Purpose

- On August 1, 2018 OHS received feedback from City Council that they did not support the concept of 90 day temporary homeless shelters that would rotate throughout the four quadrants of the City
 - Did not support changes to zoning
 - Did not support usage of recreation centers
- OHS did not have an opportunity to discuss inclement weather, which was included in Track 2
- This presentation will focus on inclement weather only
 - Only private properties are eligible
 - Located in permitted zoning districts with Special Use Permit (SUP)

Homeless Solutions Strategy Update



TRACK 1 | INCREASE SHELTER CAPACITY

Expand capacity of existing providers through contracted pay-to-stay shelter beds.

TRACK 2 | TEMPORARY HOMELESS CENTERS

Provide shelter and support services for up to 90 days in the 4 quadrants of the city simultaneously.

TRACK 3 | MASTER LEASE/LANDLORD INCENTIVE

Provide security deposits, rent, utilities, and incentives to tenants as well as incentives and risk mitigation services to participating landlords.

TRACK 4 | NEW DEVELOPMENTS

Funding for permanent supportive housing targeting chronic homeless; rapid rehousing addressing the elderly, disabled, families with children and young adults; Day Centers for seamless wrap-around services.

- Track 1 Pay-to-Stay: 50 beds with 90-day stay. 90% average utilization rate; 17 obtained housing; 26 obtained employment
- Track 3: Landlord Subsidized Leasing Program: RFCSP due March 14, 2019. Anticipate selection of administrative entity and launch of program June 2019
- Track 4: Creation of housing units through Bond development
 - Estimated release of NOFA/RDI May 2019
 - Pre-bid conference June 2019
 - Recommendations to City Council Aug/Sept 2019

4

Need for Temporary Shelter/Inclement Weather

- Unsheltered homeless has increased by 9% from 2018 to 2019 and emergency shelter beds are at full (99%) capacity:
 - 3,722 City of Dallas overall homeless
 - 1,153 unsheltered homeless
- Track 1: Pay-to-Stay program to increase existing shelter capacity has 90% average utilization rate
- Dallas Emergency Shelter Collaborative (DESC) is addressing immediate need for critical shelter during dangerous weather conditions to protect our unsheltered homeless
- DESC inclement weather protocol does not conform with City's zoning code resulting in non-compliance by participating organizations

Track 2 Revision: Incremental Weather Options

- Based on feedback from City Council on August 1, 2018, OHS developed alternative options that took into account the following:
 - CHC feedback and formulation of recommendation is considered in proposed revision
 - Identify strategies that do not require zoning changes
 - Consider utilizing private facilities and faith-based entities
 - Seek City Council's approval for recommended locations and vendors
- OHS discussed three (3) potential options with CHC that potentially could increase bed capacity with necessary tools for legal operation:
 - City Council Resolution
 - Accessory Use to Religious/Church Facility
 - Request for Qualification
- Citizen Homelessness Commission endorsed Request for Qualification which is the focus of this presentation

Request for Qualifications

Description	<ul style="list-style-type: none">• Issue Request for Qualifications (RFQ) to identify interested vendors/operators and eligible locations in zoning districts where an overnight general-purpose shelter is allowed with a Special Use Permit (SUP)
Eligibility	<ul style="list-style-type: none">• Private properties• No city-owned property
Logistics	<ul style="list-style-type: none">• Interested vendors/operators would be responsible for applying for SUP• Approximately \$1,200 with three (3) month timeline to gain approval
City Involvement	<ul style="list-style-type: none">• Establishes minimum requirements and program guideline for selected sites• OHS manages process and compliance• Operations outsourced to vendor through future competitive RFP process
Implementation Timeline	<ul style="list-style-type: none">• Release RFQ after City Council approval (potentially 2nd Quarter 2019)• In preparation for next winter, release RFP 3rd Quarter 2019 (awards contingent upon available funding)
Fiscal Impact	<ul style="list-style-type: none">• Will be determined once OHS receives responses from RFQ



Overnight General Purpose Shelter Definition

OVERNIGHT GENERAL PURPOSE SHELTER:

- Emergency lodging facility
- Provides room and board to more than 4 persons not related by blood, marriage, or adoption
- Operator of facility negotiates sleeping arrangements on a daily basis

Overnight Shelter Location Restrictions

- This use must be spaced at least 1,000 feet away from:
 - (aa) a church; (this eliminates church zoned buildings from consideration; however, churches may partner with other facilities to operate)
 - (bb) a public or private elementary or secondary school;
 - (cc) any residential use listed in Section [51A-4.209](#) except a “college dormitory, fraternity, or sorority house”;
 - (dd) any residential district, historic overlay district, or public park; and
 - (ee) any other overnight general purpose shelter.
- This use must be located within one-half mile of public transit.
- This use must comply with all applicable licensing requirements.

Recommendation and Next Steps

- Consider revising Overnight General Purpose Shelter guidelines to reduce restrictions and increase the eligible locations. This will also aid in goal of providing equitable access to shelter services.
- Full City Council briefing April 17, 2019
- Pending City Council Approvals
 - Release RFQ in June 2019
- Pending City Council budget authorization
 - Release RFP in October 2019

Inclement Weather: Track 2 Revision Update

**Human & Social Needs
April 15, 2019**

**Monica Hardman, Director
Office of Homeless Solutions**

**Nadia Chandler-Hardy
Assistant City Manager
Chief Resilience Officer**



City of Dallas

Memorandum



CITY OF DALLAS

DATE April 12, 2019

Honorable Mayor and Members of the City Council:
TO Mayor Pro Tem Casey Thomas, II (Chair), Deputy Mayor Pro Tem Adam Medrano
(Vice Chair), Councilmember Omar Narvaez, Councilmember Mark Clayton,
Councilmember B. Adam McGough, Councilmember Carolyn King Arnold

SUBJECT **Community Centers Update**

Summary

On April 15, 2019, the Committee will be briefed on reprogramming efforts at the City's community centers.

Background

On August 6, 2018, the Committee was briefed on plans to evaluate and enhance programming at the City's community centers. Staff outlined the process, which included reviewing prior plans, current partnerships and impact, leases and tenants and space utilization and scheduling, ensuring community engagement, seeking additional resources, and aligning available Community Development Block Grant (CDBG) funding. Additionally, staff outlined the program framework that would be used moving forward to include 6 key programming areas:

1. Social Services
2. Community Partners and Tenants
3. Health and Wellness Programming
4. Community Engagement
5. Education Programming
6. Financial Empowerment

Progress to Date

Since the August presentation, staff has made progress on many of the steps outlined in the presentation. In the fall, staff convened a Community Center Task Force to provide recommendations for programming and priorities for FY2019 CDBG funding, and staff is currently working with service providers to offer new programming in the centers in alignment with these recommendations. Additionally, staff has developed new operational policies for the Centers to improve fiscal oversight. Staff is planning a visit to BakerRipley Community Center in Houston in May to learn from their best practice model.

Martin Luther King, Jr. Community Center Updates and Next Steps

The Martin Luther King, Jr. Community Center is in the process of having significant building upgrades made, including repairs to the facility's HVAC system and plumbing as well as the creation of a dedicated fresh food/produce distribution area, sponsored by Leadership Dallas Class of 2019. The Center has been able to add new chairs and furniture in classrooms and computer lab. Additionally, the Center has increased security, and now has 2 security guards on site during most of the Center's open hours.

DATE April 12, 2019
SUBJECT **Community Centers Update**

Since August, several new appointments, including a Chair, have been made to the Martin Luther King, Jr. Community Center Board. The Board has a Board Retreat scheduled for April 13, 2019.

West Dallas Multipurpose Center Updates and Next Steps

Multiple physical updates have been made to the West Dallas Multipurpose Center, including increased bandwidth for improved telephone and internet connections, reorganization of offices to create additional space for tenants and partners, and the addition of new mural on the interior and new play areas outdoors. Additionally, Staff has worked with current tenants to restructure leases to include clients served and program impact targets. The Center is currently seeking new staff with the retirement of the Center Manager and Office Assistance.

Staff is working with Councilmember Narvaez to develop a West Dallas Multipurpose Center Task Force to work with staff to develop community priorities, recruit new program partners, and make recommendations for utilization of bond funding. Staff will continue to seek new programming partnership opportunities and looks forward to working with Big Thought once again this summer to host a no cost City of Learning Summer Camp.

Recommendation

Due to the large amount of time staff is required to spend raising funding for the Martin Luther King, Jr. Celebration Week events, staff recommends that the City of Dallas include funding within its budget to support Martin Luther King, Jr. Celebration Week activities and parade.

Should you have any questions or concerns, please contact myself or Jessica Galleshaw, Director of the Office of Community Care.



Nadia Chandler-Hardy
Assistant City Manager and Chief Resilience Officer

- c: T.C. Broadnax, City Manager
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Laila Aleqresh, Chief Innovation Officer
Directors and Assistant Directors

Community Centers Update

Human & Social Needs

April 15, 2019

Jessica Galleshaw, Director
Office of Community Care



City of Dallas

Overview

- Purpose
- Background
- Programming Framework
- Progress to Date
- Martin Luther King, Jr. Community Center
- West Dallas Multipurpose Center
- Recommendations

Purpose

- Provide an update on programming at Community Centers
- Provide an overview on plans for Community Centers

Background

- August 2018 – Staff presented on proposed programming strategy framework
- Areas of focus
 - Prior plans
 - Current partnerships and impact
 - Leases and tenants
 - Space utilization and scheduling
 - Community engagement
 - Seek additional resources
 - CDBG funding

Framework



Progress to Date

- 2 meetings of Community Centers Task Force to develop recommendations for programming and priorities for FY19 CDBG funding
- RFCSP process to bring new self-sufficiency/financial empowerment programming to centers
- Updated fiscal management and cash handling policies – centralized processing
- Improvement to wifi underway at both Centers
- Staff continuing to research best practice models and will be visiting BakerRipley Center in Houston in May 2019
- Seeking funding for new programming opportunities

Martin Luther King, Jr. Community Center Update

- Physical updates:
 - HVAC and plumbing improvements in progress
 - Added garden areas/outdoor space improvements
 - New chairs/furniture in conference rooms and classrooms
 - New fresh food/produce distribution area in progress
- Other Updates:
 - Successful execution of 2019 Martin Luther King, Jr. Celebration Week events (requires significant staff time for fundraising)
 - Security increased to 2 guards on site at most times
 - Board Chair appointed and board with 13 positions occupied

Martin Luther King, Jr. Community Center

Next Steps

- Board development in progress under leadership of Chair (retreat scheduled for 4/13/19)
- Job skills programming in partnership with El Centro, phlebotomy certificate - Education
- Seek opportunities to enhance computer lab technology – Education, Financial Empowerment

West Dallas Multipurpose Center Update

- Physical Updates:
 - Increased bandwidth to improve internet and phone connections
 - Reorganization of offices to create additional office space for tenants and partners and reduce use of offices for storage
 - Addition of new murals from Big Thought
 - New play areas outdoors
- Other Updates:
 - Tenant leases restructured to include clients served targets
 - Center manager and office assistant have retired – currently seeking replacements

West Dallas Multipurpose Center

Next Steps

- Big Thought City of Learning camp to return for 2019
- Education
- Seek new programming partnership opportunities
- Create a West Dallas Multipurpose Center Task Force
 - Work with CM Narvaez to identify members of task force
 - Will make recommendations on new programming, partnerships, center facilities, and bond enhancements

Recommendations

- Due to the large amount of time staff is required to spend raising funding for the Martin Luther King, Jr. Celebration Week events, staff recommends that the City of Dallas include funding within its budget to support Martin Luther King, Jr. Celebration Week activities and parade

Community Centers Update

Human & Social Needs

April 15, 2019

Jessica Galleshaw, Director
Office of Community Care



City of Dallas

Human & Social Needs Committee - FY2018 - 2019 Agenda Forecast

May 6, 2019	Office of Homeless Solutions - NOFA and RFQ	Monica Hardman Director Office of Homeless Solutions
May 20, 2019	Education Task Force Briefing	Council Member Clayton, District 9
	Mayor's Taskforce on Poverty	Council Member Clayton, District 9
	Dallas Area Partnership to End and Prevent Homelessness	Council Member Clayton, District 9
June 3, 2019	Resilient Dallas Strategy	Nadia Chandler-Hardy Assistant City Manager and Chief Resilience Officer
	Office of Homeless Solutions Audit Updates	Monica Hardman Director Office of Homeless Solutions
	WIC Briefing	Jessica Galleshaw Director Office of Community Care