

Memorandum



CITY OF DALLAS

DATE January 3, 2019

Honorable Mayor and Members of the City Council:

TO Mayor Pro Tem Casey Thomas, II (Chair), Deputy Mayor Pro Tem Adam Medrano (Vice Chair), Councilmember Omar Narvaez, Councilmember Mark Clayton, Councilmember B. Adam McGough, Councilmember Carolyn King Arnold

SUBJECT **Metro Dallas Homeless Alliance (MDHA)**

Summary

On January 3, 2019, newly appointed President and CEO, Carl Falconer, will brief the Human and Social Needs Committee on the Metro Dallas Homeless Alliance (MDHA).

Background

He will provide an overview on himself, Point-In-Time Count, changes that have been made since new leadership and the vision moving forward. With the implementation of these new initiatives, MDHA hopes to better communicate between agencies, help those understand this is a county-wide issue, which in turns increases funding directed towards overall system results.

Should you have any questions or concerns, please contact myself or Monica Hardman, Director of Office of Homeless Solutions.

A handwritten signature in blue ink, appearing to read 'Nadia Chandler-Hardy'.

Nadia Chandler- Hardy
Assistant City Manager and Chief Resilience Officer

c: T.C. Broadnax, City Manager
Chris Caso, City Attorney Interim
Carol A. Smith, City Auditor Interim
Biliera Johnson, City Secretary
Preston Robinson, Administrative Judge
Kimberly Bizer Tolbert, Chief of Staff to the City Manager

Majed A. Al-Ghafry, Assistant City Manager
Jon Fortune, Assistant City Manager
Joey Zapata, Assistant City Manager
M. Elizabeth Reich, Chief Financial Officer
Directors and Assistant Directors

MDHA

Metro Dallas Homeless Alliance

Our New CEO

- Carl W. Falconer
 - Worked in the Homeless Service System since 1994
 - Held virtually every homeless service system position in 22 year career including his last position as Regional Director of Housing Initiatives for 23 counties
 - Worked most recently in Jacksonville, Florida where he served as the CoC Board Chair and Vice Chair for 3 different Continuums of Care.
 - Master's in Public Administration, and Army Veteran

HMIS

- PTI Responses to HMIS system shortcomings
- HUD Notice of Funding Availability
- HMIS Request for Proposals

PIT Count

- Thursday, January 24, 2019
- Two primary locations for Dallas County
 - First United Methodist Church, Dallas
 - Wilshire Baptist Church
- Hoping to exceed 1,500 volunteers
- Using the newest technology for the count
- Sign up to volunteer at <https://dallascounts2019.eventbrite.com/>

Crisis Line

- Number of calls taken: 1,453 within the last 60 days
- Number of people added to the Housing Priority List: 230 clients added within the last 60 days
- Coordinated Access System

Flex Funds

- Total Raised: \$286,000 over the last 2 years
- Total Allocated/Spent: \$125,000 from July 2017 through January 2019
- Uses – critical documents, employment & training, healthcare, housing, and transportation

Changes That Have Been Made

- Restructuring MDHA internally to better address the needs of the Homeless Service System
- Addressing all audit concerns for the City of Dallas and HUD
- Met with service providers to understand the nuances of the current system
 - Dallas Housing Authority
 - Family Gateway
 - Dallas Life

Vision Moving Forward

- Conduct a system analysis to determine “right size” changes needed for the Homeless Service System to end homelessness
- Coordinate all Homeless Service System Strategies
- Research and bring best practices, expertise and training to Dallas
- Provide support, technical assistance and oversight for all Homeless Service System Providers
- Develop community standards for success toward ending homelessness
- Report results on a regular basis
- **END HOMELESSNESS IN DALLAS**

Collaboration

- Funding directed toward overall system results
- Understanding of this as a County wide issue, not just a few neighborhoods or jurisdictional issues
- Better communication between agencies in a leadership role
 - Cross agency memberships
 - Results reporting to the community
 - Agreed upon community standards and results expected

Questions?

Thank You