

GOVERNMENT PERFORMANCE & FINANCIAL MANAGEMENT

Meeting Record

Meeting Date: December 3, 2018

Convened: 2:07 pm

Adjourned: 3:26 pm

Committee Members Present:

Jennifer S. Gates, Chair
Sandy Greyson
Lee Kleinman

Scott Griggs, Vice Chair
Philip T. Kingston
Kevin Felder

Tennell Atkins

Committee Members Absent:

Other Council Members Present:

Staff Present:

Elizabeth Reich
Anne Lockyer
Robert Coalter
Chris Caso
Robert L. Sims
Kelly High

Barbara McAninch
Bill Finch
Mike Frosch
Kent Austin
Juanita Ortiz

Carol A. Smith
Adelia Gonzalez
Zarin Gracey
Jack Ireland
Maura Pothier

Terry Lowery
Carolyn Williamson
J.J. Knechtel
Marlisa Griffin
Filicia Hernandez

Connie Tankersley
Sheri Kowalski
Theresa A. Hampden
Donzell Gipson
Eric Kuhns

AGENDA:

Call to Order

1. Consideration of the November 5, 2018 Minutes

Presenter(s): N/A

Information Only:

Action Taken/Committee Recommendation(s): Approved

A motion was made to approve the November 5, 2018 minutes. The motion passed unanimously.

Motion made by: Tennell Atkins

Motion seconded by: Lee Kleinman

2. Consideration of the Upcoming Agenda Items for December 12, 2018 City Council Meeting

Presenter(s): N/A

Information Only: X

Action Taken/Committee Recommendation(s):

There were questions about the low M/WBE participation on Item 59 (3.89 percent) and the good faith efforts made by the city to reach out to minority vendors. Staff provided information on the competitors and clarified procedural rules.

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Briefings

3. **Office of Budget: FY 2017-18 End-of-Year Report**

Presenter(s): Jack Ireland, Director, and La Toya Jackson, Assistant Director, *Office of Budget*

Information Only: X

Action Taken/Committee Recommendation(s):

Jack Ireland and La Toya Jackson presented their quarterly report featuring information regarding the end of Fiscal Year 18, as well as Dallas 365 and Budget Initiative Tracker updates.

There were questions about re-examining performance metrics like the number of narcotics arrests. Staff has replaced that particular measure for FY 19. Committee members also addressed confusion between grades of check mark and caution in Dallas 365. Staff explained the 5 percent threshold for "on target" and highlighted the legend attached to the Dallas 365 Report. Committee members also expressed displeasure at the effectiveness of the panhandling initiative; staff clarified that the Budget Initiative Tracker tracks progress, not performance.

4. **Upcoming General Obligation Bond Sale Series 2019A**

Presenter(s): Robert P. Coalter, Assistant Director, *City Controller's Office*

Information Only:

Action Taken/Committee Recommendation(s):

Bob Coalter presented a briefing regarding the upcoming General Obligation Bond Sale Series 2019A.

There were questions about why the sale was being conducted in April. Staff responded that the back pay lawsuit will not be settled until February; also, the CAFR will not be ready until March. There was a question whether voters had opined on this sale; staff responded that voters opined in the 2006, 2012, and 2017 bond elections.

A motion was made to move the item forward with recommendation of approval. The motion passed unanimously.

Motion made by: Philip Kingston

Motion seconded by: Kevin Felder

5. **Upcoming General Obligation Bond Sale Series 2019B**

Presenter(s): Robert P. Coalter, Assistant Director, *City Controller's Office*

Information Only:

Action Taken/Committee Recommendation(s):

Bob Coalter talked about the second set of bonds to be sold in the upcoming General Bond Sale, Series 2019B, which will finance the settlement of the back pay lawsuit.

There were questions regarding the official printing of the statements. A committee member asked if voters had opined on this sale. Staff responded that they had not, but committee members noted that the City Council took a public vote and unanimously approved the issuance.

A motion was made to move the item forward with recommendation of approval. The motion passed.

Motion made by: Tennell Atkins

Motion seconded by: Scott Griggs

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6. **Customer Relationship Management System**

Presenter(s): Margaret Wright, Director, 3-1-1

Information Only: X

Action Taken/Committee Recommendation(s):

Margaret Wright talked about the CRM system implementation and 3-1-1 performance and challenges.

There were questions from the committee about call recording, staffing levels, and the interactions between 3-1-1 and external utilities.

FYI

7. **Update on Service Order Utilization**

Presenter(s): N/A

Information Only: X

Action Taken/Committee Recommendation(s):

Adjourn

Jennifer S. Gates, Chair
Government Performance & Financial Management