

# Memorandum



DATE August 14, 2015

TO Housing Committee Members: Scott Griggs, Chair, Carolyn King Arnold, Vice-Chair, Monica R. Alonzo, Tiffinni A. Young, Mark Clayton, and Casey Thomas, II

SUBJECT Metro Dallas Homeless Alliance

On Monday, August 17, 2015, you will be briefed on Metro Dallas Homeless Alliance. A copy of the briefing is attached.

Please let me know if you have any questions.



Theresa O'Donnell  
Chief Planning Officer

c: The Honorable Mayor and Members of the City Council  
A. C. Gonzalez, City Manager  
Rosa A. Rios, City Secretary  
Warren M.S. Ernst, City Attorney  
Craig Kinton, City Auditor  
Daniel F. Solis, Administrative Judge  
Ryan S. Evans, First Assistant City Manager  
Eric D. Campbell, Assistant City Manager  
Jill A. Jordan, P. E., Assistant City Manager  
Mark McDaniel, Assistant City Manager  
Joey Zapata, Assistant City Manager  
Jeanne Chipperfield, Chief Financial Officer  
Sana Syed, Public Information Officer  
Elsa Cantu, Assistant to the City Manager – Mayor and Council



*Leading the development of an effective homeless response system that will make the experience of homelessness rare, brief and non-recurring in Dallas and Collin Counties.*

## **MISSION**

# Purpose Today

- Demonstrate how MDHA is relevant to the City's goals to end homelessness
- Demonstrate the unique leadership role of MDHA to the homeless response system
- Secure continued support for MDHA operations both financially and in policy and procedure development and implementation

# Primary Functions of MDHA

- Lead agency for Continuum of Care Operations and Planning for the homeless response system
- Conducts local CoC Program Grant competition and grant submission
- Administer the single Homeless Management Information System for additional HUD, VA, SAMHSA, RHY, HOPWA, ESG and other housing and homeless services programs
- Develop the Coordinated Assessment/Access System
- Maintains inventory count of homeless housing (ES, SH, TH, RRH, PSH, Other PH)
- Maintains count of persons experiencing homelessness

# CoC is NOT Just the Grant

United States Interagency Council on Homelessness “**USICH**”

*Federal Plan to End Homelessness “Opening Doors” lays out the requirements and expectations for local CoC Planning and Operations to coordinate systems of care well beyond the HUD \$17 million in CoC Program and \$2.7 million in ESG Funds*

HOPWA VASH SSVF SAMHSA CDBG HOME RHY  
TANF MEDICAID SNAP WIA SSI/SSDI



*Monitoring and reporting on the status of the homeless response system*

## **COC OPERATIONS & PLANNING**

# Observations on Homeless Response System

- **Information on homelessness** is **sketchy** (January Point in Time) and provides diminished value as to the nature and extent of homelessness over the course of the year due to very low participation in the primary HMIS managed by MDHA – *Less than 1% of unsheltered homeless, 2.5% of ES in the HMIS*
- **Total number of homeless** appears to be about the **same** as last year – *Consistent with many areas around Texas*
- **Chronic Homelessness** appears to be **increasing** based on self reported data – *Data is not documented chronic status and based on questionnaires only, not from HMIS*
- **Veteran Homelessness is decreasing** rapidly - *Receiving exceptional financial supports from HUD and the VA and is a highly targeted priority by homeless service providers through dedicated local CoC Veterans Committee*

# Observations on Homeless Response System

- **Extremely limited supply of affordable housing units** - *ALN July 2015 Report: Dallas affordable units at 93% occupancy, available units 2,074...includes units out of service for repairs, etc. Of those, 711 all bills paid: Everyone is competing for these units*
- **Utilization Rates of PSH need to be at 100%** - January data showed 77% utilization rate of PSH beds capacity - *July 2015 MDHA HIC report **82% - slight improvement.***
- Extended stays in Emergency Shelter facilities and TH programs stagnates the flow to stable housing and high barriers to Emergency Shelter facility entry results in increased unsheltered homelessness





*Rare, Brief and Non-Recurring*

*High Performing Community Primary Measures*

# **PERFORMANCE MEASUREMENT**

# The Numbers of Homeless – Point In Time

Year	UN	ES	Safehaven	TH	Total	Change
2015	363	1,748	23	1,007	3,141	< 1% +

# Measuring Performance within a Homeless Response System

- **RARE: Number of Homeless** - data collected through annual reports of Point in Time Count, Housing Inventory Chart and Annual Homeless Assessment Report. ALL reporting methods are undergoing improvement for 2016
- **BRIEF: Length of time homeless** - measuring the average length of time a person is experiencing homelessness (UN, ES, and TH). Measure requires a base line year between a before/after complete year of data (36 months) of all data in the system of care.
- **NON-RECURRING: Recidivism** - How many leavers return to the system of care in 12 months, 24 months. Measure requires a base line year between and 24 months complete year of data (36 months) of all data in the system of care.

# Other Important Metrics: Bed Utilization

	Month	HIC	PIT	Utilization	Beds Available	Change
PSH TOTALS	January	3138	2407	77%		
	July	3138	2574	82%	564	+5%
TH TOTALS	January	1228	1003	82%		
	July	1228	1076	88%	152	+6%
RRH TOTALS	January	87	87			
	July	215	215			+*
ES TOTALS	January	2522	1775	70%		
	July	2522	2054	81%	468	+11%

\* RRH: Just now establishing average length of stay and turnover rate baselines.

# Other Important Metrics: Length of Stay/Turnover Rates

100 Emergency Shelter Beds with Average Length of Stay 90 days  
Each bed turns over 3 times a year, serving 300 persons

**OR**

100 Emergency Shelter Beds with Average 60 days length of stay  
Each bed turns over 6 times a year serving 600 persons

100 Transitional Housing Units for Families with Average Length of Stay of 24 months, only 100 families served over two years

**OR**

100 Transitional Housing Units for Families with Average Length of Stay of 6 months (Rapid Rehousing Model) 400 families served

# MDHA System Optimization Strategies

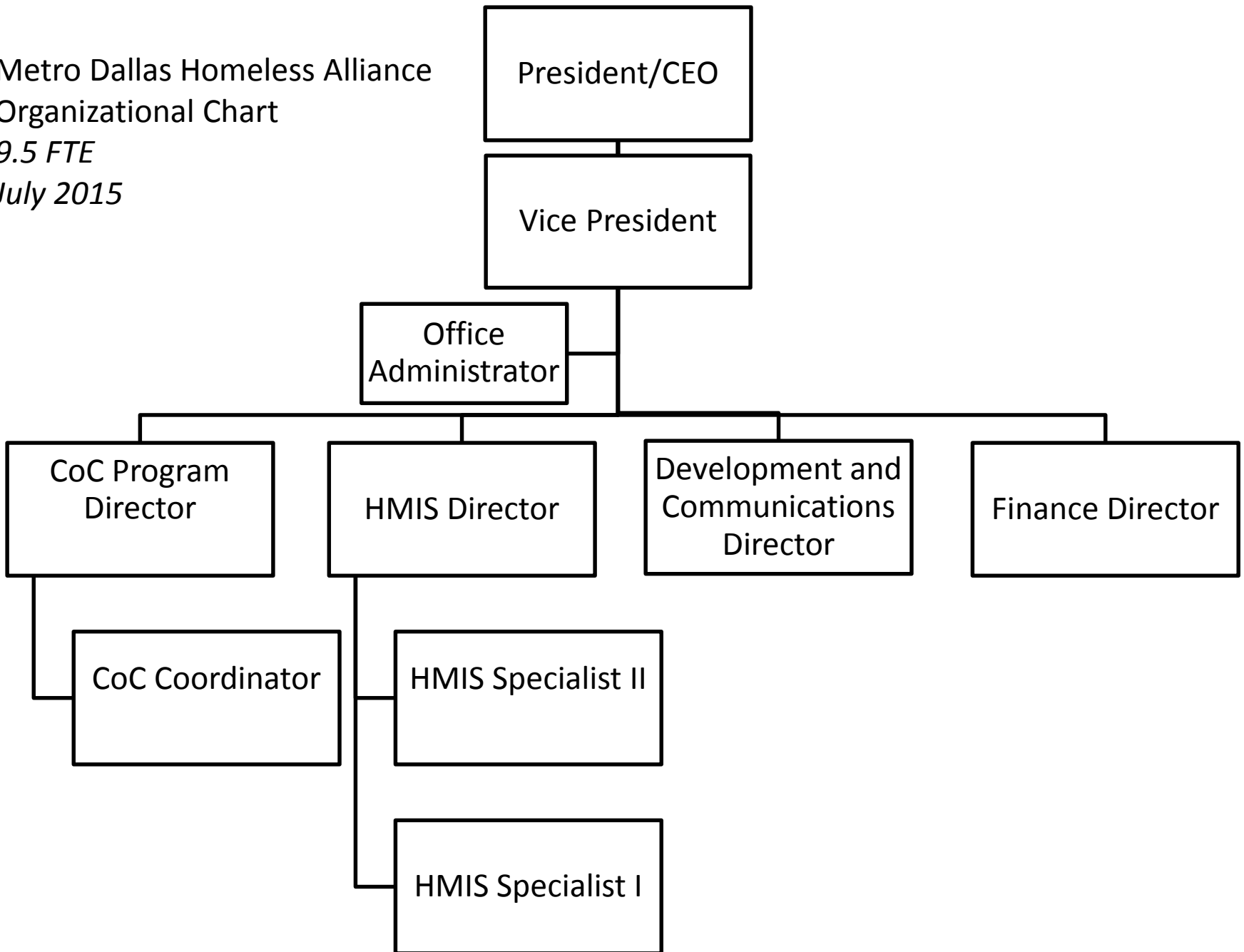
- Dramatically improve data collection and mandate a SINGLE HMIS system (currently 12 in ES alone)
- Track occupancy, utilization, length of stay and all leaver outcome data
- Train, Train, Train: The Basics and best practices
- Negotiate and facilitate interagency coordination and collaboration
- Analyze all processes related to client intake, assessment, assignment, housing placement and housing transitions & exits



*Building an effective homeless response system*  
*Continuum of Care Infrastructure*

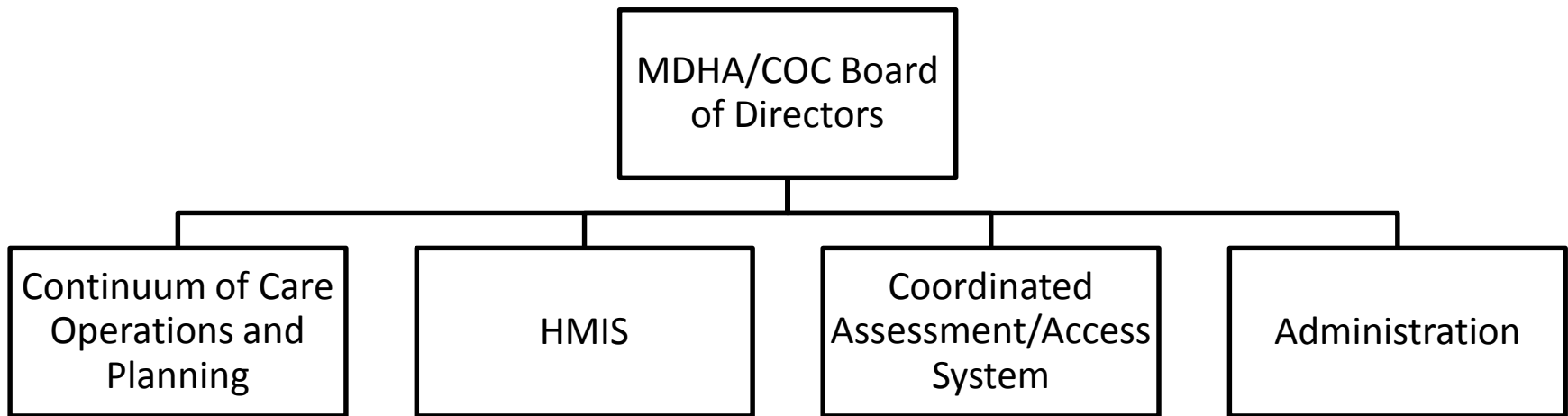
## **ORGANIZATION FACTS**

Metro Dallas Homeless Alliance  
Organizational Chart  
9.5 FTE  
July 2015





# Organizational Functional Areas of MDHA



# Primary Operational Financial Resources

## FY2015

• HUD CoC Planning	\$209,000
• HUD HMIS	\$180,687
• HMIS Fees	\$300,000
• CoC & Membership Fees	\$41,000
• City of Dallas	\$150,000
• Private Foundation	\$195,000
• Training Fees	\$2,000
• Other Private Donations	<u>\$15,000</u>
	\$1,092,687