

# Upcoming Council Agenda Items

# Memorandum



CITY OF DALLAS

DATE February 20, 2015

TO Members of the Public Safety Committee: Sheffie Kadane (Chair), Adam Medrano (Vice-Chair), Dwaine Caraway, Jennifer S. Gates, Sandy Greyson, Scott Griggs

SUBJECT Authorize a Consultant Contract for an Assessment of the City's 911 Call Center

The February 25, 2015 Council Agenda will include an item to authorize a consultant contract with Mission Critical Partners, Inc. to perform an assessment of the City's 911 call center system in an amount not to exceed \$212,728.00.

The consultant will assess the current 911 call center system, assist in drafting specifications to procure a replacement system and provide project management services during implementation of the selected solution. The consultant will also provide recommendations for transitioning from the City's existing 911 call center environment to a new next generation (NG) 911 compatible solution.

Implementing a NG 911 solution will enhance the 911 system to create a more flexible solution that allows 911 to keep up with communication technology used by the public. NG 911 is an Internet Protocol (IP) based system that allows digital information (voice, photos, videos, text messages) to flow seamlessly from the public, through the 911 network, and on to emergency responders. Another major benefit will be the ability to easily transfer any Dallas emergency call to other NG 911 agencies within the State or nationwide.

Please contact Bill Finch at 670-1890 if you have any questions.

A handwritten signature in cursive script, appearing to read 'Jill Jordan'.

Jill A. Jordan, P.E.,  
Assistant City Manager

c: Honorable Mayor and Members of the City Council  
A.C. Gonzalez, City Manager  
Warren M.S. Ernst, City Attorney  
Craig D. Kinton, City Auditor  
Rosa A. Rios, City Secretary  
Daniel F. Solis, Administrative Judge  
Ryan S. Evans, First Assistant City Manager  
Eric D. Campbell, Assistant City Manager

Mark McDaniel, Assistant City Manager  
Joey Zapata, Assistant City Manager  
Jeanne Chipperfield, Chief Financial Officer  
Sana Syed, Public Information Officer  
Elsa Cantu, Assistant to the City Manager – Mayor & Council

# Memorandum



CITY OF DALLAS

DATE: February 20, 2015

TO: Members of the Public Safety Committee: Sheffie Kadane (Chair), Adam Medrano (Vice Chair), Dwaine Caraway, Jennifer S. Gates, Sandy Greyson, Scott Griggs

SUBJECT: Authorize acceptance of NCTCOG Incident Management Equipment Purchase 2014 Grant Award and execution of the grant agreement

The City of Dallas has been awarded a grant by North Central Texas Council of Governments (NCTCOG) under the Incident Management Program, in the amount of \$144,739, for the purchase of equipment for the Dallas Fire-Rescue and Dallas Police Department.

The NCTCOG Incident Management Grant Award will allow Dallas Fire-Rescue to purchase portable radios to enhance effective communications for the first responders in managing accident scenes. Also included in the purchase will be the reflective collar cones and emergency traffic flares to guild the traffic round accident scenes while keep the fire responders safe.

Dallas Police Department will purchase additional robotic mapping equipment and software that will enhance our Accident Investigator's ability to quickly map major accident scenes via a Bluetooth wireless system and clear the freeways quicker. In addition, the Dallas Police Department will be able to purchase programmable message boards to aid in reducing roadway congestion during severe freeway accidents or major planned events that impact traffic flow.

The City is seeking recommendation from the Public Safety Committee to authorize the acceptance of the grant funds and execute the grant agreement between the City of Dallas and North Central Texas Council of Governments. This item will be placed on the City Council Addendum on February 25, 2015.

A handwritten signature in cursive script that reads "Eric D. Campbell".

Eric D. Campbell  
Assistant City Manager

cc: Honorable Mayor and Members of the City Council  
A.C. Gonzalez, City Manager  
Ryan S. Evans, First Assistant City Manager  
Mark Daniel, Assistant City Manager  
Rosa A. Rios, City Secretary  
Craig D. Kinton, City Auditor  
Elsa Cantu, Assistant to the City Manager

Jill A. Jordan, P.E., Assistant City Manager  
Joey Zapata, Assistant City Manager  
Warren M. S. Ernst, City Attorney  
Jeanne Chipperfield, Chief Financial Officer  
Daniel F. Solis, Administrative Judge  
Sana Syed, Public Information Officer

**Memorandum: Authorize a One-Year Renewal Option to the Contract with Xerox, State and Local Solutions, Inc. for Meter Operations and a Parking Management Information System**

This item has been pulled by staff.