

# Memorandum



CITY OF DALLAS

DATE: February 21, 2014

TO: Honorable Members of the Public Safety Committee:  
Sheffie Kadane (Chair), Adam Medrano (Vice Chair), Dwaine Caraway, Jennifer S. Gates,  
Sandy Greyson, Scott Griggs

SUBJECT: **Citizens' Fire Academy**

Attached is briefing material on the "Citizens' Fire Academy" to be presented to the Members of the Public Safety Committee on Monday, February 24, 2014

A handwritten signature in blue ink, appearing to read 'Charles M. Cato'.

Charles M. Cato  
Interim Assistant City Manager

Attachment

cc: Honorable Mayor and Members of the Dallas City Council  
A.C. Gonzalez, City Manager  
Rosa A. Rios, City Secretary  
Warren M. S. Ernst, City Attorney  
Craig D. Kinton, City Auditor  
Daniel F. Solis, Administrative Judge  
Ryan S. Evans, Interim First Assistant Manager  
Jill A. Jordan, P. E., Assistant City Manager  
Forest E. Turner, Assistant City Manager  
Joey Zapata, Assistant City Manager  
Theresa O'Donnell, Interim Assistant City Manager  
Jeanne Chipperfield, Chief Financial Officer  
Frank Libro, Public Information Officer  
Elsa Cantu, Assistant to the City Manager – Mayor and Council

# CITIZENS' FIRE ACADEMY



**PUBLIC SAFETY COMMITTEE**

**February 24, 2014**



# CITIZENS' FIRE ACADEMY

## Objectives:

- Impart information on core job functions
- Engage students during demonstrations
- Share volunteer opportunities available within the City of Dallas
- Provide CPR certification training
- Provide fire prevention and disaster preparedness education



# CITIZENS' FIRE ACADEMY



Mission: To provide citizens with an overview of Dallas Fire-Rescue services, increase fire and life safety awareness, and promote the customer service aspect of our department



# CITIZENS' FIRE ACADEMY

Benefits to the City:

Public safety is improved through enhancement of community outreach by increasing involvement, communication and education



# CITIZENS' FIRE ACADEMY

## Safety

Trainers are certified instructors who emphasize safety during classroom instruction and hands-on training

Citizens participating will be taught valuable life safety skills offered as part of CPR certification training during the academy



# CITIZENS' FIRE ACADEMY

## Customer Service

The citizens' fire academy focuses on customer service. Students are educated on what we do and why we do it

The 8-week academy is conducted at the Dallas Fire-Rescue Training Center on Thursday evenings (6:30 p.m.)



# CITIZENS' FIRE ACADEMY

## Training topics

- Hazardous materials operations
- Emergency dispatch operations
- Fire tactics and strategies
- Self Contained Breathing Apparatus
- Equipment familiarization
- Fire prevention and education
- Hiring process
- Training process





# CITIZENS' FIRE ACADEMY

- CFA will be promoted through media along with [www.dallasfirerescue.com](http://www.dallasfirerescue.com) and [www.dallascityhall.com](http://www.dallascityhall.com) websites. Home Owner Associations are also mailed promotional letters
- Application enrollment period will be February 20-March 12. Interested participants may obtain applications on-line or by calling the Fire Training Center (214-670-0231)
- Selection criteria: 18 years of age or older, background check conducted, must work or live in the City of Dallas, first come/first served. Class size will be limited to 20 students

# CITIZENS' FIRE ACADEMY

- April 3 is the start date for the 2014 class.
- On Saturday, May 31st students will participate in hands-on training with a graduation ceremony to follow. Graduates will be presented with certificates and photos will be taken during the ceremony.
- A reunion of CFA alumni will also be held that afternoon.
- Estimated cost for each academy class is \$6,000. This will cover staffing, materials, and supplies.

# CITIZENS' FIRE ACADEMY

What past graduates expressed:

“Actually, the physical activities are probably what I enjoyed most. I am a hands on person and enjoyed climbing the ladder. Everyone was extremely patient, helpful, and informative”- Lonnette Murphy

“What I liked most was the friendship and the way the information was passed on. I really learned a lot in each class, thanks for the opportunity to be a part of DFR ”- Luis Guzman

“I really enjoyed the tour we took during the first two weeks at city hall and the museum. Of course, I enjoyed the last day when we did the live fire”- Regina McClenny

# QUESTIONS?

