

Guide to DallasNow Citizen Access Portal for Historic Preservation (COAs)

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Follow the steps below to register for a DallasNow Citizen Access Account. All sections with red asterisks are required.

STEP 1

X

<u>Click on Create an Account.</u>

of Dallas		WELCOME TO 1	THE CITY OF DALLA
\$		Register for an Account Login	
		Search	
Home Building Planning Advanced Search	g Enforcement Contractor Regis		
Welcome to the new Citizen P We are pleased to offer our citizer government services online, 24 he	s, businesses, and visitors access to	Sign In	
powerful e-government services a the community while making you	e are fulfilling our promise to deliver ind provide valuable information about ir interactions with us more efficient,	USERNAME OR EMAIL.*	
register and create a user accoun answered and have limited servic	ALL the services we provide you must . You can view information, get questions es as an anonymous user. We trust this r level of service that makes living and	PASSWORD:*	
Working in our community a more working in our community a more work of the second to be set of the se	ay?	Forgot Password?	
General Information	Building		
Lookup Property Information Search for a Licensee	Search Applications Schedule an Inspection	Remember me on this device	
Planning	Enforcement	Not Registered?	
Search Applications Contractor Registration	Search Applications Public Works	CREATE AN ACCOUNT	
Search Applications	Search Applications		



STEP 2

Complete the required fields.

Note: Passwords must have between 8-20 characters and must match in the two fields.

USERNAME:*	
E-MAIL ADDRESS:*	
PASSWORD:*	
TYPE PASSWORD AGAIN: *	



STEP 3

Click on the dropdown arrow for enter security question.

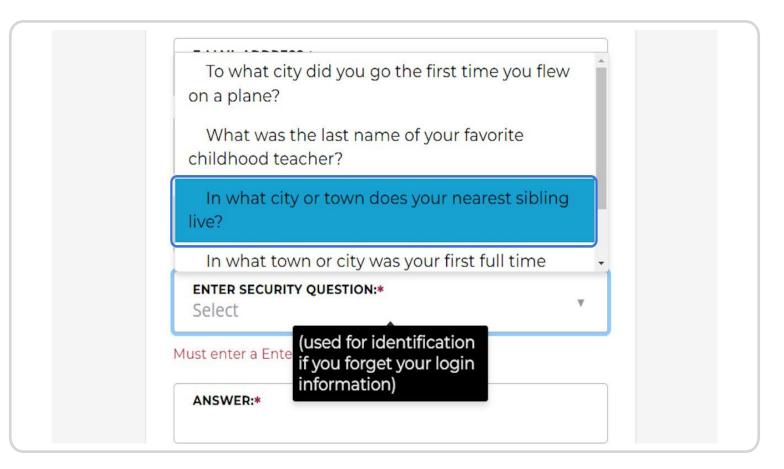
USERNAME:*
E-MAIL ADDRESS:*
PASSWORD:*
TYPE PASSWORD AGAIN: *
ENTER SECURITY QUESTION:* Select (used for identification
Must enter a Ente if you forget your login information)





STEP 4

Select a question you won't forget the answer to.







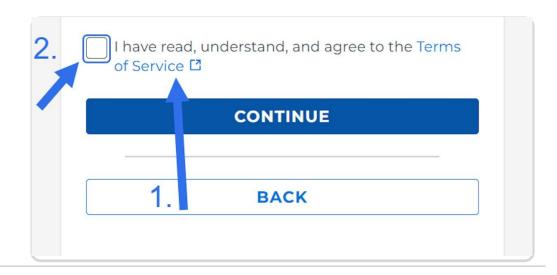
STEP 5

Type your answer.

ENTER SECURITY QUEST	oes your nearest sibling live?*
in what city of town u	des your mediest sibilitig inter
ANSWER:*	
ANSWER	

STEP 6

1. Click on the blue Terms of Service hyperlink to read the terms. You must agree to the Terms of Service to register for an account. 2. Check the box to agree that you have read, understand, and agree to the Terms of Service.





STEP 7

Click on continue.

ANSWER:* ABC City	
I have read, understand, and agree to the Terms of Service 🖸	
CONTINUE	
BACK	





STEP 8

Click on a contact type.

Select Individual if you are registering on behalf of yourself only.

Select Organization if you will be working in DallasNow on behalf of a business.

Select Contact Type
STEP 2 OF 2: CONTACT DETAILS
Please remember to include a mailing address in this section at the bottom of the page.
Organization
BACK

STEP 9

Type your first name.

Select Contact Typ	be
STEP 2 OF 2: CONTACT DETAILS	
Please remember to include a mailing a in this section at the bottom of the page	
Individual Organization	
*Required Fields	
First:* John	
MIDDLE:	

STEP 10

Type your middle name, if you have one.

This is not a required field.

 Individual Organization * Required Field 		
FIRST:*	John	
MIDDLE:	Sample	



STEP 11

Type your last name.

Individua		
*Required Fi	elds	
FIRST:*	John	
MIDDLE:	Sample	
LAST:*	Customer	

STEP 12

Type in name of business, home phone number, and work phone number, if desired.

These are not required fields.

NAME OF BUSINESS:	
HOME PHONE:	
WORK PHONE:	
MOBILE PHONE:*	



STEP 13

Type your mobile phone number.

-X

WORK PHONE:		
MOBILE PHONE:*	972-555-5555	
E-MAIL:*		

STEP 14

Type your e-mail address.

MOBILE PHO	972-555-5555	
E-MAIL:*	J.Customer@email.com	
Add Address	SUBMIT	
	BACK	



STEP 15

Click add address

This link will open a window to allow you to add your address information. (This is not required but strongly encouraged at this time, and can be added after account registration.)

MOBILE PHONE:* 972-555-5555
^{E-MAIL:*} J.Customer@email.com
Add Address
SUBMIT
BACK

STEP 16

Contact Informatio	n			
	* First:	Middle:	*Last:	
Name of Business:				
Country:				
United States	•			
* Address Line 1:				
* City:				
* State:				
Select				
Home Phone:	Work Phone:	* Ma	obile Phone:	
*E-mail:				



STEP 17

Scroll down and click add additional contact address

This link will open a window to allow you to add your mailing address information. (This is not required at this time, and can be added after account registration.)

▼ Contact Addresses

Add Additional Contact Address

To edit a contact address, click the address link.

Showing 0-0 of 0

	Address Type	Recipient	Address	Status	Start
No	records found.				





STEP 18

Select "Mailing" as address type.

Complete all fields with a red asterisk.

1 3

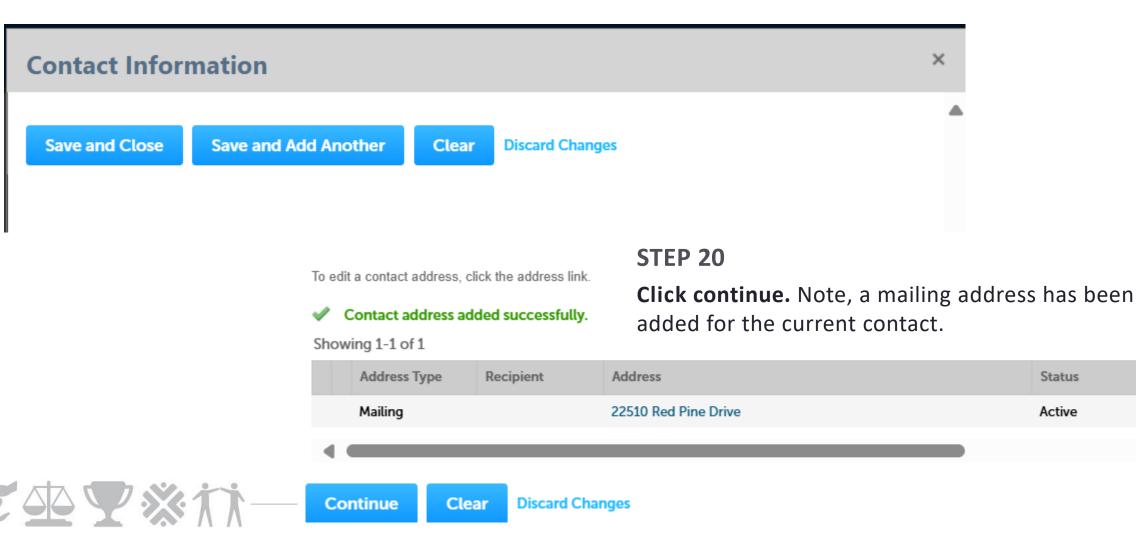
Contact Information	<u>^</u>
Contact Address Information	×
Country/Region: United States	
* Address Type: Mailing	
* Address Line 1:	
Address Line 2:	
Address Line 3:	
*City:	
* State: Select	
*ZIP Code:	



Start

STEP 19

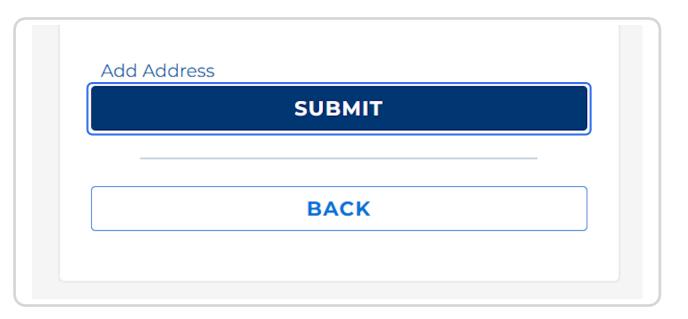
Click save and close.





STEP 21

Click on submit.



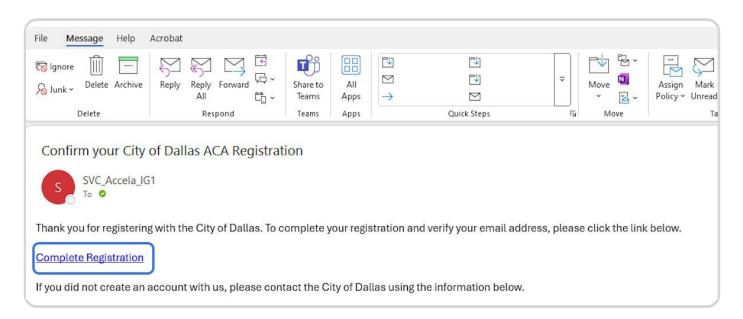




STEP 22

Check your email, and click the complete registration link.

Note: If you do not see the email to confirm your account registration, please be sure to check your junk or spam folder.











STEP 1

1

2.5%

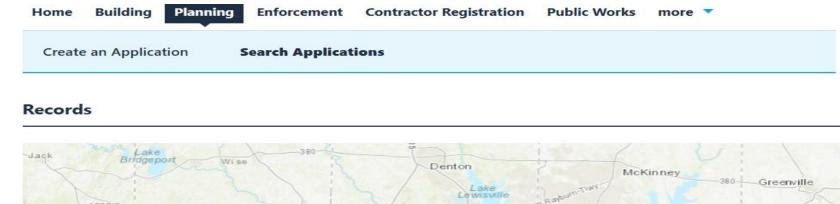
Sign in. Complete the required fields and click on sign in.

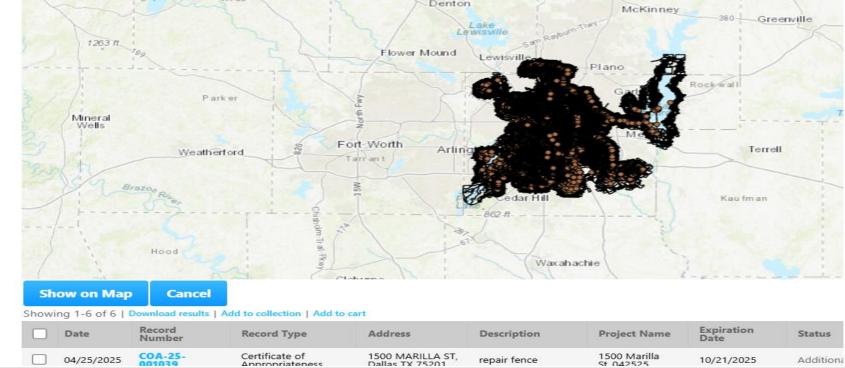
USERNAME OR EMAIL:* rhonda.dunn@dallas.gov	,
PASSWORD:*	
Forgot Password?	
SIGN IN	



STEP 2

Click on planning. The planning landing page to the right displays.







STEP 3 & STEP 4

Click on create an application. Read the disclaimer and check the box to accept the terms of use. Click on continue application to proceed.

Create an Application	Search Applications
Online Application	
Welcome to the City of Dallas Onlir	e Permitting System. Using this system, you can

submit and update information, pay fees, schedule inspections, track the status of your application, and print your final record all from the convenience of your home or office, 24 hours a day.

Please "Allow Pop-ups from This Site" before proceeding. You must accept the General Disclaimer below before beginning your application.

General Disclaimer

The Planning and Development Department strives to ensure the accuracy and timeliness of the information provided on the *DallasNow* Citizens Portal. However, the department makes no warranties or representations regarding the website's functionality, availability, or condition, including its suitability for use, uninterrupted access, freedom from viruses, or non-infringement of proprietary rights. The materials available on this site are compiled from various sources and may be subject to change without notice due to updates or corrections.

I have read and accepted the above terms.

Continue Application »



STEP 5

Click on Certificate of Appropriateness. Select the Certificate of Appropriateness option button. Click on continue application to proceed.

Home	Building	Planning	Enforcement	Contractor Registration	Public Works	more 🔻			
Create	e an Applica	ation S	Search Applicatio	ons					
Select a Record Type									
Choose	one of the fo	llowing availab	ole record types. Fo	r assistance or to apply for a reco	rd type not listed be	low please contact us.			



- Certificate of Appropriateness
 Certificate of Appropriateness
- Conservation District
- Current Planning
- Subdivision

Continue Application »





STEP 6

Select or enter contact information. An applicant and a property owner are required contacts for each COA.

Certificate of Appropriateness



Step 1:Location and Contacts > Contact Information

In this page, fill in information for all contacts related to this application. Make sure the contact information is complete and current.

Applicant: This information pertains to the person/organization requesting for approval. Contact information for Property Owner, Surveyor, Engineer, and Architect may be added if other than the Applicant.

An Authorized Agent may submit this application on behalf of the Applicant. Please add contact information of the authorized agent in such case.

* indicates a required field. You may be required to provide more based on prior answers before proceeding.

Contact List

To add new contacts, click the Select from Account or Add New button. To edit a contact, click the Edit link.

✓ <u>∧</u>	Required Conta Applicant Property Owner	1	ıum				
	elect from Ac	count A	dd New				
F	Full Name	Business Name	Contact Type	Work Phone	Fax	E-mail	Action





STEP 7

If you select from account a list of saved contacts displays. Click the option button for the appropriate contact. Click on continue to enter details on your selection. (Add mailing address information for all "frequent" contacts to your Citizen Account.)

Select Contact from Account

Select a contact to attach to this application.

If the contact has multiple addresses, you can select which to use in the next step.

Showing 1-4 of 4

	Category	Туре	Name
0	Associated Contact	Individual	Danielle T Dunn
0	Associated Contact	Individual	Rhonda Dunn
۲	Associated Contact	Individual	Rhonda T Dunn
0	Associated Contact	Individual	Rhonda T Dunn





STEP 8

Continuing the select from account action, select the type of contact (applicant, authorized agent or property owner). Also check a mailing address. Click on continue to save your selection.

Select Contact from Account

Rhonda T Dunn								
Туре:	Property Owner 🔻							

Select contact addresses for this contact to attach to the record. Required contact address type(s):Mailing

Showing 1-3 of 3

	Address Type	Recipient	Address
	Business		1500 Marilla St
✓	Mailing		1011 S Pearl Exp, Apt. 232
	Mailing		1011 S Pearl Exp, Apt. 232







STEP 9

Click on continue to save your contacts. (You can also click on save and resume for later, on each step moving forward.)

Step 1:Location and Contacts > Contact Information

In this page, fill in information for all contacts related to this application. Make sure the contact information is complete and current.

Applicant: This information pertains to the person/organization requesting for approval. Contact information for Property Owner, Surveyor, Engineer, and Architect may be added if other than the Applicant.

An Authorized Agent may submit this application on behalf of the Applicant. Please add contact information of the authorized agent in such case.

* indicates a required field. You may be required to provide more based on prior answers before proceeding.

Contact List

To add new contacts, click the Select from Account or Add New button. To edit a contact, click the Edit link.

*	Required Conta Applicant Property Owner	1	m				
Se	elect from Ac	count Ad	d New				
~	Contact added	successfully.					
Show	ving 1-2 of 2						
F	ull Name	Business Name	Contact Type	Work Phone	Fax	E-mail	Action
R	thonda Dunn	City of Dallas, Office of Historic Preservation	Applicant			rhonda.dunn@dallas.gov	Edit Delete
R	thonda T Dunn	City of Dallas, Historic Preservation Office	Property Owner			rhonda.dunn@dallas.gov	Edit Delete





STEP 10

Indicate where the proposed work will take place. Type in a street address, number and name. Click on search to autofill parcel information.

Certificate of Appropriateness

1 Location and Contacts	2 Application Information	3 Support Documentation	4 Review	5 Pay Fees	6
Step 1:Location a	nd Contacts > Projec	t Location			

In this page, identify the physical address of the project site.

Show Map

* indicates a required field. You may be required to provide more based on prior answers before proceeding.

Address

If you are unable to find your address or parcel, please contact DEVaddressing@dallas.gov for further assistance. You may use the "Save and Resume Later" button below to save your current progress.

* Street #:	Direction:	Street Name	:	Str	eet Type:		Street Suffix:	
1500	Select 🔻	MARILLA		Select		•	Select	•
City:		State: Select	•	Zip:				
Appraisal Parce ID:	Building:		Floor:		Suite:			
Search	Clear							



STEP 11

Select the option button next to the correct address. Make sure the correct parcel number is selected below. Also make sure the correct owner is selected below. Click on select to save.

, 1000				Dattas		,	
1500 MARILLA ST, Da	allas Dallas TX 7	/5201		Dallas	ΤХ	75201	
) 1500 MARILLA ST, L1	, Dallas Dallas 1	TX 75201		Dallas	ТХ	75201	
) 1500 MARILLA ST, L1	, Dallas Dallas 1	FX 75202		Dallas	ΤХ	75202	
1500 MARILLA ST, L1	.BS, Dallas Dalla	as TX 75201		Dallas	ТХ	75201	
1500 MARILLA ST, L1	.BS, Dallas Dalla	as TX 75202		Dallas	ТХ	75202	
1500 MARILLA ST, L2	AN, Dallas Dall	as TX 75201		Dallas	ТХ	75201	
			< Prev	1 2 3	Next >		
	ls						
	ls						
	Lot	Block	Subdiv	ision			
owing 1-1 of 1 Parcel Number	Lot	Block	Subdiv	ision			
owing 1-1 of 1 Parcel Number	Lot 0	Block	Subdiv	ision			
Parcel Number 0 0000010115400000 0 000ciated Owne	Lot 0	Block	Subdiv				
owing 1-1 of 1 Parcel Number 0 0000010115400000 sociated Owne	Lot 0	Block	Addres	s	IPT DALLAS	TEXAS 752016318	



STEP 12

Click on continue application. The system should autofill the parcel number and the owner information.

Parcel

If you are unable to find your address or parcel, please contact DEVaddressing@dallas.gov for further assistance. You may use the "Save and Resume Later" button below to save your current progress.

è	Darcol	Number:	
	Parcer	Number.	

00000101154000000						
Search	Clear					

Owner

This section may not have the most recent information. When applicable, you will be asked to provide property owner contact information later in this process.

Owner Name:	?
City of Dallas	
Mailing Street Address:	
1500 Marilla St	
Address Care Of:	
City:	
DALLAS	
Search Clear	
Save and resume later	





STEP 13

Type in an application name (brief sentence/title describing proposed work). Next type in details describing proposed work (a paragraph or two). Note the red asterisks these fields are required.

Step 2: Application Information > Application Details

In this page, fill in detailed information for the project. The information in this page needs to be complete in order for the city staff to review your application.

Please note: This application must be completed and submitted by the FIRST THURSDAY OF EACH MONTH, 12:00 PM, (see official calendar for exceptions), before the Dallas Landmark Commission can consider the approval of any change affecting the exterior of any building.

* indicates a required field. You may be required to provide more based on prior answers before proceeding.

Description of Project

Please briefly describe your proposed project.

The Description of Project must convey a detailed account of the project in your attached plans. Do NOT state "Please see attached plans."

* Application Name:

Fence Replacement

* Description of Request

Replace fence in rear yard. New fence will be six feet high board on board wood fence. See site plan for location.

spell check

STEP 14

Provide project details. Type in the reason for proposed changes. Select certificate type from drop-down list. Select whether a prior courtesy review was conducted by the landmark commission for this project.

Project	Detail	s -	Part	1

General Information

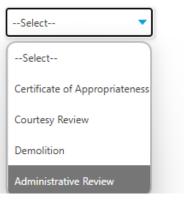
Reason for Proposed Change(s):

* Certificate Type:

* Did you already have a Courtesy Review?:

ence is deteriorated/rotted.	

spell check





Project Details - Part 2



STEP 15

Provide project details continued. To add a new work detail record, click on add a row.

/ork Details							
howing 0-0 of 0	nowing 0-0 of 0						
Proposed Work	Type of Work	Description	Instructions				
No records found.							



STEP 16

In the work details dialog box select proposed work, and type of work from drop-down lists. Type in a detailed description -- identify scope/extent of alteration(s). Read the instructions for required supplemental materials. Click on submit to save work request item.

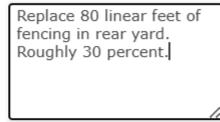
Work Details

Proposed Work:

Fences or Landscaping or



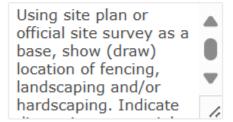
Description:



×

spell check

Instructions:



spell check



Cancel



STEP 17

Click on continue application to save project details.

Project Details - Part 1

Reason for Proposed Change(s):	Fence is deteriorated/rotted.
	spell check
Certificate Type:	Certificate of Appropriatene!
* Did you already have a Courtesy Review?:	○ Yes ● No

Project Details - Part 2

Work Details

Showing 1-1 of 1

	Proposed Work	Type of Work	Description	Instructions	
	Fences or Landscaping or Hardscaping	Replace	Replace 80 linear feet of fencing in rear yard. Roughly 30 percent.	Using site plan or official site survey as a base, show (draw) location of fencing, landscaping and/or hardscaping. Indicate dimensions, material, and color. If landscaping, include (photos of) plant species along with height and width at maturity.	Actions 🗸
Add a	Row 🔽 Edit	Selected	Delete Selected		
Save	and resume later			Continue Appl	ication »

Save and resume later

STEP 18

Review the application and accept the terms. Applications are due the FOURTH MONDAY OF EACH MONTH BY 12:00 PM (NOON) according to the official calendar. Check the box if you agree. Click continue application after reviewing your proposal.

Application material must be completed and submitted by the FIRST THURSDAY OF EACH MONTH, 12:00 P.M. (NOON) (see	official
calendar for exceptions), before the Dallas Landmark Commission can consider the approval of any change, demolition, or i	removal
affecting the exterior of any building within a Historic District. This online form along with any supporting documentation r	must be
submitted by the application deadline so it may be reviewed by the Landmark Commission on the first Monday of the fo	ollowing
month. After submission, you are encouraged to contact a Preservation Planner at (214) 670-4209 to make sure your applicat	tion has
been received and is complete.	
For Building Alterations and New Construction:	•
By checking this box, I agree to the above certification.	
Date:	

_ _ _ _

Continue Application »





STEP 19

The system acknowledges successful submission. Make note of your certificate of appropriateness application id number. You should receive an email indicating your success.

	1 Select ite	em to pay	2 Payment information		Receipt/Record ssuance				
	Step 3:Receipt/Record issuance								
d n	Receipt								
)	Your application(s) has been successfully submitted. Please print your record(s) and retain a copy for your records.								

1500 MARILLA ST, Dallas TX 75201

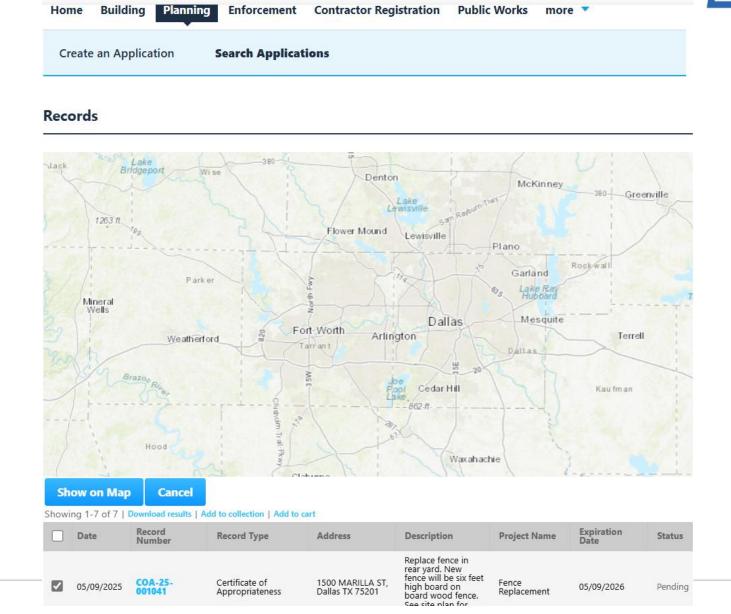
COA-25-001041





STEP 20

To upload documents, digital photos, forms etc. click on planning to return to the planning landing page. Next double click on the COA application id (highlighted in blue).





STEP 21

To upload documents continued. Select attachments from the record information drop-down list.

Home	Building	Planning	Enforcement	Contractor Registration	Public Works	more 🔻
Create	e an Applica	tion S	Search Applicatio	ons		
Certi Reco	ord Status:	ppropriate				Add to cart Add to collection
	Record Info 🔻		Payments 🔻			
Recor	d Details					
Proce	ssing Status					
Relate	ed Records					
Attac	hments	00010115	4000000 *			
Inspec	ctions	1	Denton	McKinne	y U	





STEP 22 & STEP 23

To upload documents continued. Click on add. When the file upload dialog box displays click on add again. Choose a file from the open dialog box. Repeat for all supplemental files.

Attachments

The maximum file size allowed is 256 MB.

ade;adp;bat;chm;cmd;com;cpl;exe;hta;htm;html;ins;isp;jar;js;jse;lib;lnk;mde;mht;mhtml;msc;msp;mst;php;pif;scr;sct;shb;sys;vb;vb;vb;vxd;wsc;wsf;w are disallowed file types to upload.

Document Status	Name	Record ID	Record Type	Entity Type	Туре	Size	Late	
No records foun	d.							
•							•	
Add					File Upl	oad		×
					The maximum	n file size allowed is 2		
						chm;cmd;com;cpl;ex d file types to upload	e;hta;htm;html;ins;isp;jar;	js;jse;lib;lnk;mde;r
					2. 4001 Cap	tal Ave_CA	100%	
					ItemNo04_I	nfo.pdf	100%	

Continue

Add

Remove All



STEP 24

To upload documents continued. Select the type of information provided from the drop-down list. Describe the document/photo. Click save, if you are finished adding documents.

58	Select		Accela Aut	X 0	Mail - Dur	nr 🗙 १०३ -	Settings X	I	DallasNOW 💈
el	Affidavit - Owner Signature	PRO	OD2/Cap/Ca	pDetail.asp	ox?Modu	le=Planning	g&TabName=	Planni	ng∩
1	Form - New Construction	-							
	Form - Window Survey								
	Letter - Salvageability Second Opinion	_							
	Maps - Historic Sanborn	ИВ. ta;ht	tm;html;ins;isp;jar;j	s;jse;lib;lnk;md	e;mht;mhtml	;msc;msp;mst;ph	p;pif;scr;sct;shb;sys;	vb;vbe;vbs	;vxd;wsc;wsf;w
e	Other Support Documents								
	Photos		Record ID	Decend Trees	_	Fastiles Trans	Turne	Cine	Latest
	Plans - Architectural Drawings		Record ID	Record Type		Entity Type	Туре	Size	Latest
	Plans - Elevation		COA-25-	Certificate of					
	Plans - Landscape		001041	Appropriatene	SS	Record	Photos	35.77 MB	3 05/09/
	Plans - MEP	pdf							
	Plans - Site Plan	-	COA-25- 001041	Certificate of Appropriatene	SS	Record	Specifications - Exterior Materials	24.48 ME	3 05/09/
	Plans - Structural		_						•
	Reports - Engineer or Architect								
	Specifications - Color Samples								Remove
(Specifications - Exterior Materials								
	Survey - Property								
	Select								
	Description:								
							•		
	spell check						1.		
	Save Add Rem	ove	All						_



STEP 25

Congratulations! You have successfully uploaded supporting/supplement al materials for your certificate of appropriateness application. You should receive an email indicating your success.

2	The a
	It may

The attachment(s) has/have been successfully uploaded.

It may take a few minutes before changes are reflected.

Record COA-25-001 Certificate of Appro Record Status: Pend Expiration Date: 05/	priateness ing	Add to cart Add to collection
Record Info 🔻	Payments 🔻	

Attachments

The maximum file size allowed is **256 MB**.

ade:adp;bat;chm;cmd;com;cpl;exe;hta;htm;html;ins;isp;jar;js;jse;lib;lnk;mde;mht;mhtml;msc;msp;mst;php;pif;scr;sct;shb;sys;vb;vbe;vbs;vxd;wsc;wsf;w are disallowed file types to upload.

•							
Document Status	Name	Record ID	Record Type	Entity Type	Туре	Size	La
	2. 4001 Capital Ave_CA Application.pdf	COA-25-001041	Certificate of Appropriateness	Record	Photos	35.77 MB	Pe
	ItemNo04_Info.pdf	COA-25-001041	Certificate of Appropriateness	Record	Specifications - Exterior Materials	24.48 MB	Pe
•							

Access | Anywhere | Anytime **Planning & Development** Click to go to DallasNow



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