

Dallas Development Services Department Performance Goals FY2024-2025			2024			2025									
Metrics	Goal	FY23-24	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	YTD
# of Commercial Plan Review Submittals															
Commercial New	N/A	195	5	5											10
Commercial Additions	N/A	191	16	5											21
Commerical Remodels	N/A	2,746	318	222											540
Express Plan Review (Q-Team)	N/A	478	100	97											197
Average # of Days for Initial Review															
New Commercial/Remodels	15 Days	8	3	7											5
Express Plan Review (Q-Team)	10 Days	4	3	2											3
Average # of Days Commercial Re-Submitted Reviews															
New Commercial/Remodels	7 Days	8	6	5											6
Express Plan Review (Q-Team)	5 Days	1	1	1											1
# of Commercial Plan Review Re-Submittals															
All Commercial Projects	N/A	1,567	192	199											391
# of Residential Plan Review Submittals															
Residential New Homes	N/A	2,051	175	138											313
Residential Additions	N/A	1,228	100	81											181
Residential Remodels	N/A	4,350	385	290											675
Rapid Single-Family VIP (RSVP)	N/A	529	52	34											86
Average # of Days for Initial Review															
Residential New Homes/Additions	10 Days	1	8	3											6
Average # of Days Residential Re-Submitted Reviews															
Residential New Homes	5 Days	2	4	2											3
# of Residential Plan Review Re-Submittals															
All Residential Projects	N/A	1,019	121	123											244
Residential Reviews in Zip Codes: 75210, 75216, 75215															
# of Submittals	N/A	682	53	53											106
# of Plans Reviewed	N/A	813	23	77											100
Average # of Days for Initial Review	10 Days	2	5	2											4
Average # of Days for Prescreen Completeness Review															

# of Irrigation Submittals	N/A	318	177	129													306
# of Irrigation Plans Reviewed	N/A	325	177	129													306
Average # of Days for Initial Review	15 Days	2	2	2													2
Health																	
# of Submittals	N/A	1,471	36	31													67
Number of Plans Reviewed	N/A	492	58	28													86
Average # of Days for Initial Review	15 Days	10	10	6													8
# of Plans Reviewed by 3rd Party	N/A	22	32	13													23
Zoning Verification Letter																	
# of Submittals	N/A	711	95	50													145
Number of letters Issued	N/A	603	84	45													129
Average # of Days to Review	15 Days	2	2	4													3
Parking Agreements																	
# of Submittals	N/A	93	6	9													15
Number of Reviews	N/A	92	5	9													14
Average # of Days to Review	15 Days	7	7	7													7
Letter of Determinations																	
# of Submittals	N/A	221	14	13													27
Number of letters Issued	N/A	218	13	13													26
Average # of Days to Review	15 Days	3	2	2													2

** Note: Development Services utilizes multiple permitting software platforms and publishes the most accurate information when sharing its performance goals.*

*** Note: Numbers reported were not tracked for the whole fiscal year.*

Together we are planning and building a better Dallas for all!